

The Practitioner Maintenance Unit of the Provider Support Office has received a number of questions about when to update Rendering Provider information in the Integrated System (IS).

As a reminder, all rendering provider data in the IS (including the provider's taxonomy and National Provider Identifier [NPI]) must be up to date in the IS as of your program's Go-LIVE date in the Integrated Behavioral Health Information System (IBHIS). This will ensure any claims in the IS for service dates prior to your IBHIS Go-Live date (new claims for PRIOR fiscal years and any resubmissions of claims originally submitted through the IS) are submitted with the correct rendering provider information for the date of service. In addition, rendering providers must be maintained in the IS after your program's IBHIS Go-LIVE date if they will be submitting prescriptions through the Prescription Authorization and Tracking System (PATS).

In order to keep both systems updated and current, providers must continue submitting applicable practitioner updates using both the online Rendering Provider Form and the online Practitioner Registration and Maintenance (PRM) Application. This is also true after going LIVE in IBHIS for ongoing maintenance for PATS. The table below contains links to the online forms providers must use to request updates to practitioner information.

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We're here to help you...

If you have any questions or require further information, please contact CBO at (213) 480-3444 or via e-mail at <u>RevenueManagement@dmh.lacounty.gov</u>.