LOS ANGELES COUNTY - DEPARTMENT OF MENTAL HEALTH / REVENUE MANAGEMENT DIVISION





## Did you know...

Healthy Way LA (HWLA) applications with a status of PE, PO, and RC in Your Benefits Now (YBN) that have been sent to the Los Angeles Eligibility and Determination Evaluation Reporting system (LEADER) are considered pending?

Revenue Management Division (RMD) would like to remind providers of the status codes for applications taken on YBN.



- AP Approved
- TN Terminated
- DN Denied
- PE Pending
- NW New-Not Submitted Application (Applications taken but not submitted to LEADER)
- PO Posted (YBN status when an application is assigned to a case)
- RC Received by County (Applications submitted to LEADER, but waiting in the queue for case assignment)

The following YBN status codes are considered 'Pending':

- ➢ PE − Pending
- PO Posted (YBN status when an application is assigned to a case)
- RC Received by County (Applications submitted to LEADER, but waiting in the queue for case assignment)

Applications with NW – New-Not Submitted Application, are **NOT** considered 'Pending' and will need to be submitted and updated before it will have a pending status.

Department of Mental Health (DMH) directly operated, contract providers, and Community Partners can find this application status in YBN after performing a Demographic Search.

Note that applications with the 'Pending' status codes are **NOT** approved or denied, just received by the LEADER system. Any applications that are missing information, or documentation required by HWLA will cause them to be denied or delayed in processing.

## We're here to help you...

If you have any questions, contact Revenue Management at (213) 480-3444 or e-mail <u>RMDTraining@dmh.lacounty.gov</u>.