

The Centers for Medicare & Medicaid Services (CMS), CMS-1500 Form, is a pre-printed red and white universal claim form used by health care providers, including all contract providers, to submit claims for services to insurance carriers. The claim form was redesigned in 2005 to allow the reporting of the National Provider Identifier (NPI).

It is very important that the CMS-1500 form be completed properly to ensure that the insurance company accepts the claim. Each insurance carrier may have specific requirements or instructions for completing the CMS-1500, however all payers require the form to be <u>typed</u>. Providers should contact insurance carriers to ensure that claims are compliant with the requirements of the specific carrier. If the form is not completed properly, the claim may be denied by the insurance carrier. Payments will be mailed to the address typed on Box 33 of the CMS-1500 form.

Please note that there are very specific instructions related to the use of punctuation for certain fields in the Instruction column of the attached guide. You must follow these instructions when completing the CMS-1500 claim form.

Attached are a completed sample and a desk reference for the CMS-1500 form with columns for Item #, Title, Instruction and Field Contents. (The sample CMS-1500 form is only to display how the fields should be filled in.) Fields 9, 9a-9d, 10d, 15, 16, 17, 17a-17b, 18, 19, 20, 22, 23, 29 and 30 are "not applicable" and do not need to be completed. However, keep in mind that if the insurance company requires these fields to be completed, providers should follow the instructions provided by the company. Additional detailed instructions on completing the CMS-1500 claim form can be found at http://www.nucc.org/. Click on the "1500 Claim Form" link found in the header of the National Uniform Claim Committee (NUCC) website.

The CMS-1500 Form (08-05) is stocked in the Department of Mental Health (DMH) warehouse. Simply submit your order by mail or at the warehouse on agency letterhead to DMH, Attention: Administrative Support Bureau (ASB), 550 South Vermont Avenue, 2nd Floor, Los Angeles, California, 90020.

To assure availability of the CMS-1500 (08-05) form in DMH's warehouse supply, your order will be limited to one package. One package contains 500 sheets of the 1500 health insurance claim form.

We're here to help you...

If you have any questions or require further information, please contact RMD at (213) 480-3444 or e-mail <u>RevenueManagement@dmh.lacounty.gov</u>.

1500 **HEALTH INSURANCE CLAIM FORM**

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PROVED BY NATIONAL UNIFORM CLAIM COMMITTEE 08/05			
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	ber ID#) (SSN or ID) (SSN) 🗶 (ID)	X0123456789	
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PATIENT'S ADDRESS (No., Street)	6. PATIENT RELATIONSHIP TO INSURED	7. INSURED'S ADDRESS (No., Street)	
23 ANY STREET	Self 🗶 Spouse Child Other	123 ANY STREET	
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NYTOWN			CA
P CODE TELEPHONE (Include Area Code)		ZIP CODE PHC E (Include Area C	
	Employed X Student Student		
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OTHER INSURED'S DATE OF BIRTH SEX	b. AUTO ACCIDENT? PLACE (State)	b. El. 22'S NAM. DR SC. L NAME	
MPLOYER'S NAME OR SCHOOL NAME	c. OTHER ACCIDENT?	SURA TE PLAN NAME OR PROGRAM NAME	
	YES 🗶 NO	ABC INSURANCE COMPANY	
INSURANCE PLAN NAME OR PROGRAM NAME	10d. RESERVED FOR LOCAL USE	d. IS TH RE AN THER HEALTH BENEFIT PLAN?	
		YES X NO <i>If yes,</i> return to and complete i	item 9 a
READ BACK OF FORM BEFORE COMPLETIN		13. IN RED'S OR AUTHORIZED PERSON'S SIGNATURE I autho	
PATIENT'S OR AUTHORIZED PERSON'S SIGNATURE 1 authorize the to process this claim. I also request payment of government benefi			n or
below.			
SIGNED SIGNATURE ON FILE	DATE	SIGNATURE ON FILE	
. DATE OF CURRENT: ILLNESS (First symptom) OR	15. IF PATIENT HAS HAD SAL SIMILAR IN NESS.	16. DATES PATIENT UNABLE TO WORK IN CURRENT OCCUPAT	
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NAME OF REFERRING PROVIDER OR OTHER SOURCE	17a	18. HOSPITALIZATION DATES RELATED TO CURRENT SERVICES	
	17b	FROM DD YY MM DD FROM	ΥY
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APPROVED OMB-0938-0999 FORM CMS-1500 (08-05)

	GUIDE TO COMPLETING THE CMS-1500 FORM				
ltem #	Title	Instruction	Field Contents		
	Medicare, Medicaid, TRICARE CHAMPUS, CHAMPVA, Group Health Plan, FECA, Black Lung, Other	Indicate the type of health insurance coverage applicable to this claim by placing an X in the appropriate box. Only one box can be marked.	"Medicare, Medicaid, TRICARE CHAMPUS, CHAMPVA, Group Health Plan, FECA, Black Lung, or Other" means the insurance type to whom the claim is being submitted. Other indicates health insurance including HMOs, commercial insurance, automobile accident, liability, or workers' compensation. This information directs the claim to the correct program and may establish primary liability.		
1a	INSURED'S ID NUMBER	Enter insured's ID number as shown on insured's ID card for the payer to whom the claim is being submitted.	The "Insured's ID Number" is the identification number of the insured. This information identifies the insured to the payer. Typically numeric or alpha numeric.		
2	PATIENT'S NAME	Enter the patient's full last name, first name, and middle initial. If the patient uses a last name suffix (e.g., Jr, Sr) enter it after the last name, and before the first name. Titles (e.g., Sister, Capt, Dr) and professional suffixes (e.g., PhD, MD, Esq) should not be included with the name. Do not use punctuation of any kind.	received the treatment or supplies.		
3	PATIENT'S BIRTH DATE, SEX	Enter the patient's 8-digit birth date (MMDDCCYY). Enter an X in the correct box to indicate sex of the patient. Only one box can be marked. If gender is unknown, leave blank.			
4	INSURED'S NAME	Enter the insured's full last name, first name, and middle initial. If the insured uses a last name suffix (e.g., Jr, Sr) enter it after the last name, and before the first name. Titles (e.g., Sister, Capt, Dr) and professional suffixes (e.g., PhD, MD, Esq) should not be included with the name. Do not use punctuation of any kind.	policy, which would be the employee for employer- provided health insurance.		
5	PATIENT'S ADDRESS	Enter the patient's mailing address and telephone number. The first line is for the street address; the second line, the city and state; the third line, the ZIP code and phone number. Enter "Homeless" if the patient is homeless.	residence. A temporary address or school address should		
6	PATIENT RELATIONSHIP TO INSURED	Enter an X in the correct box to indicate the patient's relationship to insured.	This field allows for entry of 1 character in any box within the field.		

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Item #	Title	Instruction	Field Contents		
7	INSURED'S ADDRESS	Enter the insured's address and telephone number. If Item Number 4 is completed, then this field should be completed. The first line is for the street address; the second line, the city and state; the third line, the ZIP code and phone number.	residence, which may be different from the patient's		
8	PATIENT STATUS	Enter an X in the box for the patient's marital status (Single/Married/Other). For the patient's employment or student status (Employed/Full-Time Student/Part-Time Student), enter an X in the box if applicable, if not leave blank. Only one box on each line can be marked.	within the field.		
9		If indicated on Box 11d as "YES," 9a - 9d must be filled out. Enter the patient's full last name, first name, and middle initial. If the patient uses a last name suffix (e.g., Jr, Sr) enter it after the last name, and before the first name. Titles (e.g., Sister, Capt, Dr) and professional suffixes (e.g., PhD, MD, Esq) should not be included with the name. Do not use punctuation of any kind.			
9a		Enter the policy or group number of the other insured. Do not use a hyphen or space as a separator within the policy or group number.	This field allows for the entry of 28 characters.		
9b		"Other Insured's Date of Birth, Sex" does not exist in 4010A1 or 5010A1. The NUCC recommends that this field not be used. If required by payer to report, enter the 8-digit date of birth MM DD CCYY of the other insured and an X to indicate the sex of the other insured. Only one box can be marked. If gender is unknown, leave blank.	characters under MM, 2 characters under DD, 4 characters under YY, and 1 character in either box.		
9с	EMPLOYER'S NAME OR SCHOOL NAME	"Employer's Name or School Name" does not exist in 4010A1 or 5010A1. The NUCC recommends that this field not be used. If required by a payer to report, enter the name of the other insured's employer or school.			
9d	INSURANCE PLAN NAME OR PROGRAM NAME	Enter the other insured's insurance plan or program name.	This field allows for the entry of 28 characters.		

	GUIDE TO COMPLETING THE CMS-1500 FORM			
Item #	Title	Instruction	Field Contents	
		The state postal code must be shown if "YES" is marked in 10b for "Auto	injury is related to employment, auto accident, or other accident. "Employment" (current or previous) would indicate that the condition is related to the patient's job or workplace. "Auto Accident" would indicate that the condition is the result of an automobile accident. "Other Accident" would indicate that the condition is the result	
		Accident." Any item marked "YES" indicates there may be other applicable insurance coverage that would be primary, such as automobile liability insurance. Primary insurance information must then be shown in Item Number 11.		
10d	RESERVED FOR LOCAL USE	N/A		
	FEDERAL EMPLOYEES'	Enter the insured's policy group or FECA number as it appears on the insured's health care identification card. The FECA number is the 9- digit alphanumeric identifier assigned to patients claiming a work related condition. If Item Number 4 is completed, then this field should be completed.	the alphanumeric identifier for the health, auto, or other insurance plan coverage. For worker's compensation	
	INSURED'S DATE OF BIRTH AND SEX.	Enter the 8-digit date of birth (MMDDCCYY) of the insured and an X to indicate the sex of the insured. Only one box can be marked. If gender is unknown, leave blank.		
	INSURED'S EMPLOYER'S NAME OR SCHOOL NAME	Enter the name of the insured's employer or school.	The insured's "Employer's Name or School Name" refers to the name of the employer or school attended by the insured as indicated in Item Number 1a.	
	INSURANCE PLAN OR PROGRAM NAME	Enter the insurance plan or program name of the insured. Some payers require an identification number of the primary insurer rather than the name in this field.	, and the second s	

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ltem #	Title	Instruction	Field Contents	
11d	IS THERE ANOTHER HEALTH BENEFIT PLAN?	When appropriate, enter an X in the correct box. If marked "YES," complete 9 and 9a-d. Only one box can be marked.	"Is there another health benefit plan?" Indicates that the patient has insurance coverage other than the plan indicated in Item Number 1.	
12	PATIENT'S OR AUTHORIZED PERSON'S SIGNATURE	The recipient's signature or the words "SIGNATURE ON FILE" must appear in this field. (The words "signature on file" can only be used when an Insurance Authorization and Assignment of Benefits form (Supplement A-4) has been signed by the insured. Insurance Authorization form can be found on RMD's intranet website under the link titled "RMD Forms." When the recipient's signature is used, enter the date of signature in 6 digit (MMDDYY) or 8 digit (MMDDCCYY).	that the client has athorization or that there is an authorization on file for the release of any medical or other information necessary to process and/or adjudicate the claim.	
13	INSURED'S OR AUTHORIZED PERSON'S SIGNATURE	If the Insured or Authorized person is present and wishes to sign, they may do so; if not enter, "SIGNATURE ON FILE."	The "Insured's or Authorized Person's Signature" indicates that there is a signature on file authorizing payment of medical benefits.	
14	DATE OF CURRENT ILLNESS, INJURY, PREGNANCY	Enter the 6-digit (MMDDYY) or 8-digit (MMDDCCYY) date of the first date of the present illness, injury, or pregnancy. For pregnancy, use the date of the last menstrual period (LMP) as the first date.		
15	IF PATIENT HAS HAD SAME OR SIMILAR ILLNESS, GIVEN FIRST DATE	N/A		
16	DATES PATIENT UNABLE TO WORK IN CURRENT OCCUPATION	N/A		
17	NAME OF REFERRING PROVIDER OR OTHER SOURCE	N/A		
17a	OTHER ID#	N/A		
17b	NPI#	N/A		
18	HOSPITALIZATION DATES RELATED TO CURRENT SERVICES	N/A		
19	RESERVED FOR LOCAL USE	N/A		

	GUIDE TO COMPLETING THE CMS-1500 FORM			
ltem #	Title	Instruction	Field Contents	
_	OUTSIDE LAB? 9 YES 9 NO AND \$ CHARGES	N/A		
	ILLNESS OR INJURY	Enter the patient's diagnosis/condition. List no more than four DSM IV diagnosis codes. Refer to each diagnosis by its line number. Relate lines 1, 2, 3, 4 to the lines of service in 24E by line number. Use the highest level of specificity. Do not provide narrative description in this field. Refer to the Integrated System Codes Manual.	sign, symptom, complaint, or condition of the patient relating to the service(s) on the claim.	
	MEDICAID RESUBMISSION AND/OR ORIGINAL REFERENCE #	N/A		
23	PRIOR AUTHORIZATION #	N/A		
		Enter the beginning and end date(s) of service. If one date of service only, enter that date under "From." Leave "To" blank or re-enter "From" date. If grouping services, the place of service, procedure code, charges, and individual provider for each line must be identical for that service line. Grouping is allowed only for services on consecutive days. The number of days must correspond to the number of units in 24G.	year the service(s) was provided. Grouping services refers to a charge for a series of identical services without listing each date of service.	
24b		In 24B, enter the appropriate two-digit code from the Place of Service Code list for each item used or service performed. The Place of Service Codes are available at: http://www.cms.gov/Medicare/Medicare-Fee-for-Service- Payment/PhysicianFeeSched/Downloads/Website_POS_database.pdf		
24c		Check with insurance carrier to determine if this element (emergency indicator) is necessary. If required, enter Y for "YES" or leave blank if "NO" in the bottom, unshaded area of the field.		

	GUIDE TO COMPLETING THE CMS-1500 FORM			
Item #	Title	Instruction	Field Contents	
24d	PROCEDURES, SERVICES, OR SUPPLIES	Enter the CPT or HCPCS code(s) (procedure codes) and modifier(s) (if applicable) from the appropriate code set in effect on the date of service. This field accommodates the entry of up to four two-digit modifiers. The specific procedure code(s) must be shown without a narrative description. The two-digit modifiers are not used for billing private insurance.	identifying codes for reporting medical services and procedures.	
24e		In 24E, enter the diagnosis code reference number (pointer) as shown in Item Number 21 to relate the date of service and the procedures performed to the primary diagnosis. When multiple diagnoses are related to one service, the reference number for the primary diagnosis should be listed first, other applicable diagnosis reference numbers should follow. The reference number(s) should be a 1, or a 2, or a 3, or a 4, or multiple numbers as explained. (DSM IV diagnosis codes must be entered in Item Number 21 only. Do not enter them in 24E.) Do not use commas between pointers.	Item Number 21 that relates to the reason the service(s) was performed.	
24f	CHARGES	Enter the charge for each listed service. Calculate the \$ Charges by using the proper published charge rate multiplied by the units of service.	-	
24g		Enter the number of days or units. This field is most commonly used for multiple visits, units of supplies, anesthesia units or minutes, or oxygen volume. When calling for prior authorization, ask the representative if they require units of service, increments of 15 minutes, or per visist as it various by carrier.		
24h	6)	For Early and Periodic Screening, Diagnosis, and Treatment related services, enter the response in the shaded portion of the field as follows: If there is no requirement (e.g., state requirement) to report a reason code for EPSDT, enter Y for "YES" or N for "NO" only. Ask the insurance company for instruction when calling for authorization.	may be covered under some state plans.	

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ltem #	Title	Instruction	Field Contents		
24i	ID QUALIFIER (LINES 1-6)	Enter in the shaded area of 24I the qualifier identifying if the number is a non National Provider Identifier (NPI). The other ID# of the rendering provider is reported in 24j in the shaded area.			
,	RENDERING PROVIDER ID# AND NPI#	In the shaded portion of box 24j, enter the Medicare or other payer's assigned care legacy number and in the lower unshaded portion of box 24j enter the rendering provider's NPI number. If clinician is unlicensed, enter the taxonomy in the shaded portion of 24j instead of the legacy number.	the unique identifier of the professional or to the provider designated taxonomy code.		
25	FEDERAL TAX I.D. NUMBER	Enter the Federal Tax I.D. Number (employer identification number or Social Security number) of the Billing Provider identified in Item Number 33. This is the tax I.D. number intended to be used for 1099 reporting purposes. Enter an X in the appropriate box to indicate which number is being reported. Only one box can be marked. Do not use a hyphen in the Tax I.D.	identifier assigned by a federal or state agency.		
26	PATIENT'S ACCOUNT NO.	Enter the patient's account number (IS Client I.D. number) assigned by the provider of service's or supplier's accounting system.	The "Patient's Account No." refers to the identifier assigned by the provider.		
27	ACCEPT ASSIGNMENT	The accept assignment indicates that the rendering provider agrees to accept assignment under the terms of the Medicare Program. Check "Yes" if the provider is enrolled as a Medicare Provider; check "No" if the provider is not a Medicare Provider. Only one box can be marked. Ask the private insurance company if they need this box to be checked on the claim form.	to accept assignment under the terms of the payer's program.		
	TOTAL CHARGE	The total charge indicates the total billed amount for all services entered in 24F (lines 1-6).	The "Total Charge" indicates the total billed amount for all services entered in 24F (lines 1-6).		
	AMOUNT PAID	N/A			
30	BALANCE DUE	N/A			

GUIDE TO COMPLETING THE CMS-1500 FORM

	GUIDE TO COMPLETING THE CM3-1500 FORM			
ltem #	Title	Instruction	Field Contents	
	SUPPLIER INCLUDING DEGREES	Enter the authorized or accountable person's name and the degrees, credentials or title and date the form was signed. Enter "SIGNATURE ON FILE" in front of SIGNED.		
	INFORMATION	Enter the name, address, city, state, and zip code of the location where the services were rendered. Providers of service (namely physicians) must identify the supplier's name, address, zip code, and NPI number when billing for purchased diagnostic tests. When more than one supplier is used, a separate 1500 Claim Form should be used to bill for each supplier. Enter a space between town name and state code; do not include a comma. When entering a 9-digit ZIP code, include the hyphen.	rendered identifies the site where service(s) were provided.	
32a	NPI#	Enter the NPI number of the service facility location in 32a.	The NPI number refers to the nationally recognized HIPAA health provider identifier for the location.	
32b		Enter the two digit qualifier identifying the non-NPI number followed by the ID number. Do not enter a space, hyphen, or other separator between the qualifier and number.		
	PHONE NUMBER	Enter the provider's or supplier's billing name, address, zip code, and phone number. Do not use punctuation (commas, periods) or other symbols in the address (123 N Main Street 101 instead of 123 N. Main Street, #101) Telephone number to be entered in the upper right hand corner of the field should be providers' main telephone number for their program. Do not use hyphens in the telephone number.	zip code, and phone number refers to the billing office location and telephone number of the provider or supplier.	
33a			health provider identifier for the location.	
33b		Enter the two digit qualifier identifying the non-NPI number followed by the ID number. Do not enter a space, hyphen, or other separator between the qualifier and the number.		