LOS ANGELES COUNTY - DEPARTMENT OF MENTAL HEALTH / REVENUE MANAGEMENT DIVISION



Knowledge is power...



As you may be aware, the Los Angeles County Department of Mental Health (the Department or DMH) is required to update the Integrated System (IS) to be compliant with the new HIPAA claiming standard. The Health Insurance Portability and Accountability Act of 1996 (HIPAA) requires that all electronic administrative and financial health care transactions conform to a standard format. Effective March 31, 2012, all electronic health care transactions, including claims submission, must be in the new 5010 format to comply with federal regulations. Federal regulations prohibit any electronic transaction in non-compliant formats. In order to implement these changes, the Department will be shutting down the IS for approximately two weeks beginning in March. During this two week period while the mandatory changes are being implemented, the IS will <u>NOT</u> be available to open or view episodes, run eligibility, submit claims, or submit prescriptions.

To assure that all claims are in the IS before the shutdown, DMH is requiring all non-governmental agency providers to submit all claims to the IS no later than March 13, 2012 (for Electronic Data Interchange (EDI) providers) or March 16, 2012 (for Direct Data Entry (DDE) providers). The Department expects the changes to be complete and the IS to be available for claims submission on April 2, 2012.

## WHAT DO YOU NEED TO DO?

- The IS must receive all claim files from EDI providers no later than Tuesday, March 13, 2012, before 11:59 p.m. All EDI claims received after that date will need to be in the new HIPAA 5010 format.
- DDE providers must submit all claims to the IS no later than Friday, March 16, 2012, before 5:00 p.m. All claims submitted after that date will be in the new HIPAA 5010 format beginning Monday, April 2, 2012.

Look for additional information and instructions regarding the Prescription Authorization and Tracking System (PATS) and ACCESS Center provisions in upcoming RMD Bulletins!

## We're here to help you...

If you have any questions or require further information, please do not hesitate to contact RMD at (213) 480-3444 or <u>RevenueManagement@dmh.lacounty.gov</u>.