LOS ANGELES COUNTY - DEPARTMENT OF MENTAL HEALTH / REVENUE MANAGEMENT DIVISION



The Health Insurance Portability and Accountability Act of 1996 (HIPAA) requires all providers to send claims in a new format beginning in 2012. Last month, in order to prepare for upgrading the Integrated System (IS) to the new mandatory claiming format, Revenue Management Division (RMD) notified legal entity contract providers to make sure that all of their claims were submitted to the IS in time to be received by the State Department of Mental Health before the new mandatory claiming format became effective. To prepare for the transition, providers were instructed to make sure that claiming was up to date and all claims for services through April 2011 were submitted to the IS by November 3rd (for Electronic Data Interchange (EDI) providers) and November 4th (for Direct Data Entry (DDE) providers). Providers were also informed that claims submitted after November 3 and 4, 2011 would be converted into the new claiming format and be sent to the State in March or April 2012 after the changes to the IS have been implemented.

In addition to making sure that all claims are submitted in the appropriate format, the Los Angeles County Department of Mental Health (DMH) has obtained from the State permission to use a special late code for claims delayed as a result of changes to the IS claiming format. The late code assigned for these delays is late code 9. Late code 9 is only applicable to claims for dates of service between July 2011 and March 2012 and received by the State between January 1, 2012 and June 30, 2012.

Starting today, November 7, 2011, all Medi-Cal, Medi-Medi, and Healthy Families claims should include late code 9 to reflect delays in DMH sending the claim to the State because of 5010 implementation. Providers must use late code 9 or other more appropriate late code on all claims that will be adjudicated by the State in case there is a delay in DMH changes to the IS. Claims without late code 9 (or other more appropriate late code) risk being denied by the State for late submission. Please note that these changes will not require providers to hold claims. Please continue to submit your claims as usual and **do not hold your claims**.

We're here to help you...

If you have any questions or require further information, please do not hesitate to contact RMD at (213) 480-3444 or <u>RevenueManagement@dmh.lacounty.gov</u>.