LOS ANGELES COUNTY - DEPARTMENT OF MENTAL HEALTH / REVENUE MANAGEMENT DIVISION





DPSS CUSTOMER SERVICE CENTER

The Department of Public Social Services (DPSS) has now made available a convenient Customer Service Center (CSC) that provides assistance with answering questions, case information, and updates client case records for cases assigned to the following offices: San Gabriel Valley District #20, Norwalk District #40, El Monte District #04, South Family District #31, South Special District #07, Metro Special District #70 and Metro Family District #13. Clients or authorized representatives can call the toll free number for assistance at 1-866-613-3777. Please have your client's Case Number available when calling for assistance.

The CSC is a "single point of contact" providing services for all CalWORKs, Food Stamp, Medi-Cal, and General Relief participants served at the above offices. For more details, please visit their website at <u>http://www.ladpss.org/dpss/customer_svc_center/default.cfm</u>.