



**LISA M. GARRETT**  
DIRECTOR OF PERSONNEL

# COUNTY OF LOS ANGELES

## DEPARTMENT OF HUMAN RESOURCES

HEADQUARTERS  
579 KENNETH HAHN HALL OF ADMINISTRATION • LOS ANGELES, CALIFORNIA 90012  
(213) 974-2406 FAX (213) 621-0387

BRANCH OFFICE  
3333 WILSHIRE BOULEVARD • LOS ANGELES, CALIFORNIA 90010  
(213) 738-2222 FAX (213) 637-0820

May 25, 2010

To: Each Supervisor

From: Lisa M. Garrett  
Director of Personnel

Subject: **ANTHEM BLUE CROSS & CIGNA PROVIDER ISSUE**

Anthem Blue Cross (Blue Cross) and CIGNA announced a change in their provider networks impacting County employees. It is important to note that benefits remain unchanged, and there will be no disruption of care.

Both Blue Cross and CIGNA advised us that effective June 1, 2010, La Vida Medical Group & IPA will no longer be considered a network facility for their members. We previously advised your Board that La Vida terminated its relationship with PacifiCare on May 5, 2010.

Blue Cross and CIGNA mailed letters to all affected employees announcing the termination and advising them of the need to select an alternate medical group. Members who are pregnant, currently undergoing a course of treatment, or have a current authorization for health care services may be eligible for transition assistance to ensure continuity of care.

If you have any questions, please contact me at (213) 974-2406 or your staff may contact Marian Hall, Assistant Director, at (213) 974-2631.

LMG:MLH  
MTK:DZF:sl

c: Chief Executive Officer  
Deputy Chief Executive Officers  
County Counsel  
Executive Officer, Board of Supervisors

g)Anthem & CIGNA La Vida Medical Group