



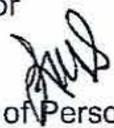
**COUNTY OF LOS ANGELES**  
**DEPARTMENT OF HUMAN RESOURCES**

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**LISA M. GARRETT**  
ACTING DIRECTOR OF PERSONNEL

June 5, 2009

To: Each Supervisor  
From: Lisa M. Garrett   
Acting Director of Personnel  
Subject: **ANTHEM BLUE CROSS PROVIDER ISSUE**

Anthem Blue Cross (Blue Cross) announced a change in its provider network impacting County employees. It is important to note that benefits remain unchanged, and there will be no disruption of care.

Blue Cross notified us that Anaheim General Hospital, located in Orange County, is no longer accredited through the Joint Commission. As a result, Blue Cross terminated its contract with Anaheim General Hospital effective June 1, 2009. The loss of accreditation did not affect any other County health plan contracts.

Blue Cross is mailing letters to all affected employees announcing the termination and informing them of alternate hospitals in the area. Members who are pregnant, currently undergoing a course of treatment, or have a current authorization for health care services may be eligible for transition assistance to ensure continuity of care. Blue Cross network physicians who admit to Anaheim General Hospital have been notified of the termination and will arrange for admissions of all Blue Cross members to alternate facilities. No physician network disruptions are anticipated as a result of this termination.

If you have any questions, please contact me or your staff may contact Maryanne Keehn, Senior Human Resources Manager, at (213) 738-2255.

LMG:MLH  
MTK:DZF:sl

c: Chief Executive Officer  
Deputy Chief Executive Officers  
County Counsel  
Executive Officer, Board of Supervisors

H: Anthem Anaheim General Hospital