COUNTY OF LOS ANGELES
DEPARTMENT OF HUMAN RESOURCES

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MICHAEL J. HENRY
DIRECTOR OF PERSONNEL

February 2, 2009

To: Each Supervisor

From: Michael J. Henry
Director of Personnel

Subject: **ANTHEM BLUE CROSS PROVIDER ISSUE**

Anthem Blue Cross (Blue Cross) announced a change in its provider network impacting County employees. It is important to note that benefits remain unchanged, and there will be no disruption of care.

On January 13, 2009, we advised your Board that Encino Hospital Medical Center's contract with PacifiCare terminated on January 1, 2009, due to new ownership. We have now been informed by Blue Cross that their contract with Encino Hospital Medical Center terminated on February 1, 2009, due to the new ownership.

Blue Cross mailed letters to all affected employees announcing the termination and providing a list of alternate hospitals. Members who are pregnant, currently undergoing a course of treatment, or have a current authorization for health care services may be eligible for transition assistance to ensure continuity of care. Network physicians who admit to this hospital received notice of the cancellation and will arrange for admissions to alternate facilities. No physician network disruptions are anticipated as a result of this termination.

If you have any questions, please call me or your staff may call Marian Hall, Assistant Director, at (213) 738-2222.

MJH:MLH
MEG:DZF:sl

c: Chief Executive Officer
Deputy Chief Executive Officers
County Counsel
Executive Officer, Board of Supervisors

H: Anthem Blue Cross Encino Hospital