



COUNTY OF LOS ANGELES

DEPARTMENT OF HUMAN RESOURCES

HEADQUARTERS
579 KENNETH HAHN HALL OF ADMINISTRATION • LOS ANGELES, CALIFORNIA 90012
(213) 974-2406 FAX (213) 621-0387

BRANCH OFFICE
3333 WILSHIRE BOULEVARD • LOS ANGELES, CALIFORNIA 90010
(213) 738-2222 FAX (213) 637-0820

MICHAEL J. HENRY
DIRECTOR OF PERSONNEL

April 18, 2005

To: Each Supervisor

From: Michael J. Henry
Director of Personnel *MJH*

Subject: **CIGNA PROVIDER ISSUE**

This is to provide you with information about changes in the CIGNA Healthcare provider network that impacts some County employees and their families enrolled in the CIGNA Network HMO, CIGNA Network Point of Service (POS), and Preferred Provider Program (PPO). It is important to note that benefits remain unchanged and there will be no disruption of care.

CIGNA advised us that it will terminate its contract with Midway Hospital effective May 31, 2005. Referrals to Midway Hospital will not be authorized after May 21, 2005.

CIGNA is notifying admitting network providers of the termination date and advising them to use Cedars Sinai as an alternate hospital. CIGNA has advised us that all medical services for which a member had received pre-authorization and scheduled to occur prior to May 31, 2005, will be covered at the member's higher in-network schedule of benefits. CIGNA will provide transitional care for employees who are in the third trimester of pregnancy or are undergoing a course of treatment at Midway Hospital. Employees and their dependents may contact CIGNA customer service representatives to answer any questions at the phone number listed on their ID card. My Employee Benefits Hotline staff is also prepared to assist employees.

If you have any questions, please call me, or your staff may call Marian Hall, Senior Human Resources Manager, at (213) 738-2255.

MJH:TJH
MH:LM

c: Each Department Head

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