

County of Los Angeles CHIEF EXECUTIVE OFFICE

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December 08, 2015

The Honorable Board of Supervisors County of Los Angeles 383 Kenneth Hahn Hall of Administration 500 West Temple Street Los Angeles, California 90012

Dear Supervisors:

ADOPTED

BOARD OF SUPERVISORS COUNTY OF LOS ANGELES

10 December 8, 2015

PATRICK OZAWA ACTING EXECUTIVE OFFICER

COUNTYWIDE CLASSIFICATION ACTIONS
MANAGED CARE SERVICES REORGANIZATION STUDY
(ALL DISTRICTS - 3 VOTES)

SUBJECT

This letter and accompanying ordinance will update the tables of classes of positions and the departmental staffing provisions by reclassifying positions in the Department of Health Services (DHS) to implement findings of the My Health Los Angeles (MHLA) Program Reorganization Study.

IT IS RECOMMENDED THAT THE BOARD:

Approve the accompanying ordinance amending Title 6, Salaries, of the County Code to reclassify 23 ordinance positions in DHS as part of the implementation of MHLA Program reorganization within Managed Care Services (MCS).

PURPOSE/JUSTIFICATION OF RECOMMENDED ACTION

The Board of Supervisors (Board) has requested submission of classification letters on a periodic basis throughout the year to facilitate consideration of classification and compensation recommended actions in a timely manner. Approval of these recommendations will provide the ordinance authority for County departments to implement the classification and compensation recommendations in this letter.

These recommendations will ensure the proper classification and compensation of positions based upon the duties and responsibilities assigned to these jobs as performed by the incumbents (Attachment A). This is a primary goal of the County's classification and compensation system.

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Positions reclassified upward and downward are consistent with the class concepts of the proposed classifications.

These actions are recommended based upon generally accepted principles of classification and compensation. Furthermore, these actions are important in addressing departmental operational needs, and in maintaining consistency in personnel practices throughout the County. The proper classification and compensation of positions facilitates good business operations, and can reduce the number of costly personnel-related problems.

My Health Los Angeles (MHLA) Program Reorganization Study

On November 5, 2013, your Board initially approved the reclassification of 124 positions within DHS-MCS to transform managed care services and respond to the massive health care delivery changes required by the California 1115 Medicaid Waiver and the impending national health reform.

With this letter and ordinance, the Department of Health Services (DHS) is continuing to restructure and reclassify existing budgeted positions to implement the MHLA Program, which was approved by the Board on September 23, 2014. The MHLA Program was launched on October 1, 2014 to provide an improved health care program to thousands of low income residents ineligible for health insurance under the federal Affordable Care Act. MHLA is a County-sponsored program, which provides primary and specialty care services to qualified residents.

We have reviewed a total of 28 ordinance positions within DHS-MCS and DHS Administration, of which 23 are being reclassified. These actions will provide the department with the appropriate position allocations and organizational structure.

<u>Implementation of Strategic Plan Goals</u>

Your approval of the accompanying ordinance is consistent with the County Strategic Plan Goal 1 - Operational Effectiveness/Fiscal Sustainability as it establishes effective organizational structures and individual position allocations for County departments, which in turn, helps to maximize the effectiveness of processes, structure, operations, and strong fiscal management to support timely delivery of customer-oriented and efficient public services. Specifically, it will improve the quality of the workforce, achieve departmental operational efficiencies, and maintain consistency in personnel practices throughout the County.

FISCAL IMPACT/FINANCING

The projected budgeted annual savings for the 23 budgeted positions that will be reclassified is estimated to total \$29,608 and there is no Net County cost. Cost increases associated with upward reclassification actions will be absorbed within the Board's adopted budget for DHS. No additional funding is required.

FACTS AND PROVISIONS/LEGAL REQUIREMENTS

The County Charter authorizes the establishment and maintenance of "a classification plan and the classification of all positions." This responsibility is further delineated in Civil Service Rule 5.

Appropriate consultations have been conducted with the impacted employee organizations regarding the recommended classification actions. The accompanying ordinance implementing amendments to Title 6, Salaries, of the County Code has been approved as to form by County Counsel.

IMPACT ON CURRENT SERVICES (OR PROJECTS)

Your approval of these classification recommendations will enhance the operational effectiveness of the Department of Health Services through the proper classification and compensation of positions.

Respectfully submitted,

Jan Jones of

SACHI A. HAMAI

Chief Executive Officer

SAH:RM:SJM AE:KP:mmg

Enclosures

c: Executive Office, Board of Supervisors County Counsel Auditor-Controller Department of Human Resources Chief Information Office Affected Departments

RECOMMENDED RECLASSIFICATIONS FOR MANAGED CARE SERVICES REORGANIZATION STUDY POSITIONS

HEALTH SERVICES - ADMINISTRATION

Number of Positions	Present Classification and Salary	Classification Findings and Salary	CEO Approved Location
1	Assistant Staff Analyst, Health Services Item No. 4595A NM 94F Non-Represented	Management Analyst Item No. 1848A NM 88F Non-Represented	MHLA Program – Contract Administration
1	Intermediate Typist-Clerk Item No. 2214A NMV 65A Represented	Intermediate Clerk Item No. 1138A NMV 64B Represented	MHLA Program – Contract Administration
1	Senior Secretary II Item No. 2101A NM 80A Non-Represented	Supervising Clerk Item No. 1174A NMV 68G Represented	MHLA Program – Administrative Support
1	Senior Secretary IV Item No. 2103A NM 84A Non-Represented	Secretary IV Item No. 2097A NMV 75K Represented	MHLA Program – Administration

RECOMMENDED RECLASSIFICATIONS FOR MANAGED CARE SERVICES REORGANIZATION STUDY POSITIONS

HEALTH SERVICES – MANAGED CARE SERVICES

Number of Positions	Present Classification and Salary	Classification Findings and Salary	CEO Approved Location
1	Administrative Assistant III Item No. 0889A NM 88A Represented	Intermediate Clerk Item No. 1138A NMV 64B Represented	MHLA Program – Administrative Support
1	Assistant Staff Analyst, Health Services Item No. 4595A NM 94F Non-Represented	Management Analyst Item No. 1848A NM 88F Non-Represented	MHLA Program – Contract Administration
9	Community Health Plan Marketing Representative Item No. 9180A NM 80E Represented	3 - Patient Financial Services Control Worker (Non-Megaflex) Item No. 9188A NM 78H Represented	3 - MHLA Program – Audit Team
		3 - Patient Financial Services Worker Item No. 9193A NM 75A Represented	3 - MHLA Program Subject Matter Experts
		3 - Staff Development Specialist, Health Services Item No. 9144A NM 89C Non-Represented	3 - MHLA Program - Training Team
2	Intermediate Typist-Clerk Item No. 2214A NMV 65A Represented	Intermediate Clerk Item No. 1138A NMV 64B Represented	1 - MHLA Program – Contract Administration1 - MHLA Program – Administrative Support

RECOMMENDED RECLASSIFICATIONS FOR MANAGED CARE SERVICES REORGANIZATION STUDY POSITIONS

<u>HEALTH SERVICES – MANAGED CARE SERVICES</u> (Continued)

Number of Positions	Present Classification and Salary	Classification Findings and Salary	Location
2	Patient Resources Worker Item No. 9192A N3M 67A Represented	1 - Patient Financial Services Control Worker (Non-Megaflex) Item No. 9188A NM 78H Represented	1 - MHLA Program – Audit Team
	<u></u>	1 - Staff Development Specialist, Health Services Item No. 9144A NM 89C Non-Represented	1 - MHLA Program – Training Team
1	Senior Typist-Clerk Item No. 2216A NMV 69F Represented	Intermediate Clerk Item No. 1138A NMV 64B Represented	MHLA Program – Administrative Support
2	Staff Analyst, Health Item No. 4593A NM 98F Non-Represented	1 - Management Analyst Item No. 1848A NM 88F Non-Represented 1 - Senior Staff Analyst, Health Item No. 4594A NM 105G Non-Represented	HILA Program — Eligibility Enrollment - MHLA Program — Eligibility Enrollment
1	Supervising Community Health Plan Marketing Representative Item No. 9183A NM 82B Represented	Patient Financial Services Control Supervisor Item No. 9191A NM 82J Non-Represented	MHLA Program – Audit Team