



Los Angeles County Department of Public Social Services Overview of Administered Programs



LOS ANGELES COUNTY DEPARTMENT OF PUBLIC SOCIAL SERVICES (DPSS)

DPSS serves an ethnically and culturally diverse community through programs that alleviate hardship and promote:

- Health
- Personal Responsibility
- Economic Independence

“To Enrich Lives Through Effective and Caring Service”

DPSS MAJOR PROGRAMS

California Work Opportunity and Responsibility to Kids (CalWORKs): Temporary cash assistance for families

- Greater Avenues for Independence (GAIN) - Employment Services
- Homeless - Housing assistance

CalFresh: Food Benefits

Medi-Cal: Health Benefits

In-Home Supportive Services (IHSS): Personal & domestic services for disable adults to stay in home

General Relief (GR): Temporary cash assistance for adults.

CALWORKS PROGRAM

Federal Name: Temporary Assistance for Needy Families (TANF)

California Name: California Work Opportunity and Responsibility to Kids (CalWORKs)

CalWORKs Services: Families receive money each month to pay:

- Housing
- Food
- Other necessary expenses.

In August 2013 Los Angeles County provided services to:

- 422,294 individuals
- 174,941 families.

CALWORKS PROGRAM

Continued

Maximum Aid Payment Standards (Effective July 1, 2013)

FAMILY SIZE	Payment (MAP) (Non-Exempt)	Current Maximum Aid Payment (MAP) (Exempt)¹
1	\$317	\$351
2	\$516	\$577
3	\$638	\$714
4	\$762	\$849
5	\$866	\$966
6	\$972	\$1,086
7	\$1,069	\$1,192
8	\$1,164	\$1,301
9	\$1,258	\$1,405
10 or more	\$1,351	\$1,510

⁽¹⁾ Exempt MAP (higher) is limited to families where each adult relative caretaker meets one of the following conditions: SSI benefits, IHSS benefits, SDI, Temporary Workers' Comp, Temporary Disability, or is a non-needy/non-parent caretaker relative.

CALWORKS PROGRAM

WELFARE-TO-WORK SERVICES

Welfare-to-Work / Greater Avenues for Independence (GAIN)

Provides employment-related services to CalWORKs participants.

Services include:

- Education/Training
- Mental health and Substance Use Disorder,
- Domestic Violence
- Intensive case management
- Supportive Services, including child care, transportation, and ancillary expenses
- Subsidized Employment

The Goal of the GAIN program is to assist participants in becoming self-sufficient and gain independence.

CALWORKS HOMELESS SERVICES

DPSS Housing Program offers services to assist CalWORKs families who are homeless, or at risk of homeless. Services offered include:

Homeless Assistance Program: Temporary shelter payments up to 16 consecutive nights.

Moving Assistance Program: Up to \$2000 assistance for moving.

Emergency Assistance to Prevent Eviction Program: Up to \$2000 provided to prevent eviction.

Emergency Shelter and Services: Up to 120 days Emergency Shelter.

Note: Benefits are once in a lifetime and subject to specific requirements.



CALFRESH PROGRAM

Federal Name: Supplemental Nutrition Assistance Program (SNAP)

California Name: CalFresh

CalFresh Services:

- To improve the nutrition of people in low-income households.
- It does that by increasing their food-buying power, so they are able to purchase the amount of food their household needs.

In August 2013 CalFresh Benefits were provided to:

- 1,154,695 Individuals
- 558,617 Households.



CALFRESH PROGRAM

Continued

Maximum Gross Monthly Income

If a household has this many members:	1	2	3	4	5	6	7	8
And makes less than this each month:	\$1,245	\$1,681	\$2,116	\$2,552	\$2,987	\$3,423	\$3,858	\$4,294
The household could get up to this much in benefits:	\$189	\$347	\$497	\$632	\$750	\$900	\$995	\$1,137

Funds are accessed through a Golden State Advantage Card, known as **Electronic Benefit Transfer (EBT) card**.

This card is issued when the household's CalFresh case is approved.



MEDI-CAL PROGRAM

Federal Name: Medicaid

California Name: Medi-Cal

Medi-Cal Services: Medical benefits to eligible people

Some groups eligible for Medi-Cal include:

- Children under 21 years of age
- Families (Parents/Guardians with Children)
- Pregnant Women
- Persons in Long Term Care
- Aged 65 & up, Blind & Disabled Individuals



In August 2013 Medi-Cal Benefits were provided to.

- 1,773,011 Individuals
- 769,893 Households

August 2013 LADPSSMART Data

HEALTH CARE REFORM



Patient Protection & Affordable Care Act (PPACA)

Federal statute that was signed into law on March 23, 2010. Also known as the Affordable Care Act (ACA) or Health Care Reform (HCR).

- **Open enrollment began October 1, 2013**
- **Full HCR Implementation is January 1, 2014**
- **New Eligibles:**
 - An estimated 2.7 million individuals in Los Angeles County are currently uninsured and potentially eligible to health care benefits
 - Under HCR, adults 19-64 that meet new streamlined ACA requirements are now eligible for health coverage.



IN-HOME SUPPORTIVE SERVICES (IHSS) PROGRAM

Federal Name: TITLE XIX (Title Nineteen) under the Medicaid Program

California Name: In-Home Supportive Services (IHSS)

IHSS Services: in home care for aged and disabled.

Who can provide IHSS: Spouse, parent, relative, friend, or a registry provider. Earn an estimate of \$9.00 per hour

Services administered by providers include:

- Domestic Services; Miscellaneous household chores, House Cleaning
- Related Services; Meal Preparation and Clean-up
- Clean up and Laundry
- Personal Care Assistance; Bathing and Personal Grooming, Dressing and Feeding

In August 2013, IHSS services were provided to:

- **185,259 elderly/disabled individuals**

GENERAL RELIEF (GR) PROGRAM

The General Relief Program

Provides cash and supportive services to the neediest adults who do not qualify for state or federal public assistance programs. An average GR case consists of one person, living alone, with no income or resources

- The maximum monthly grant for one person is \$221 and \$374 for two persons.
- Over 100,000 adults are currently receiving GR Services

GENERAL RELIEF OPPORTUNITIES FOR WORK (GROW)

General Relief Opportunities for Work (GROW)

Mandatory for all employable GR participants. GROW helps GR participants obtain jobs and achieve self-sufficiency.

Services include:

- Orientation and Appraisal
- Job Skills Preparation Class
- Vocational Assessment
- Job Search
- Education and Training
- Supportive Services
- Literacy and General Equivalency Diploma
- Computer Application Class
- And more.....



Substance abuse treatment is also available if necessary.

CUSTOMER SERVICES



- **Outreach** - Eligibility workers conduct outreach to non-traditional sites, such as health clinics, food pantries, soup kitchens, schools, churches and events.
- **Health & Nutrition Mobile Unit** - Travels to facilities and events throughout LA County - Applicants are interviewed and prescreened for eligibility.
- **Customer Service Center (CSC)** - Answers questions, provides case information, and updates case records of participants.
- **Your Benefits Now (YBN) website** - Applicants can apply online and current participants can check their benefits.

Partnership with Community-Based Organizations, Faith-Based Organizations assist potentially eligible households complete applications.

DPSS WEBSITE

<http://dpss.lacounty.gov>

lacounty.gov

[County Directory of Information & Services](#) | [Public Alerts](#) | [Public Information](#) | [County Contact Information](#)

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Your Benefits Now!

Save Time. Go On-Line!



Have questions about your case or need to apply?

Program Highlights

Cash Assistance

[CalWORKs](#) | [General Relief](#) | [Immigrants](#)

Children

[Child Care](#) | [Health Care](#) | [Toy Loan](#)

Elderly & Disabled

[IHSS](#) | [Adult Protective Services](#)

Food & Nutrition

[Cal Fresh](#) | [Restaurant Meals](#)

Health Care

[Adults](#) | [Families](#) | [Immigrants](#)

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[GAIN](#) | [GROW](#) | [LA LINK](#)

Community Services

[Outreach](#)

[Toy Loan](#)

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News and Announcements



[Payroll Processing for IHSS is Changing Statewide](#) - 1 week ago

On September 3, 2013, Los Angeles County will begin using a new computer system that will improve timesheet processing.



[Toy Loan Appears in March 2013 Oprah Winfrey's 'O' Magazine](#) - 6 months ago

The LA County DPSS Toy Loan Program is recognized by Oprah Winfrey's "O" Magazine March 2013 issue as a valuable resource to donate children's used toys and de-clutter your home.

[More](#)

Services Locator

Find the LA County services and facilities that serve your area...



Enter Address, City, or Zip Code

Social Services

[Find Services](#)

Hotline Numbers

[Child Abuse](#) 1-800-540-4000

[Civil Rights](#) Complaint (562) 908-8501

[Domestic Violence](#) 1-800-978-3600

[Elder Abuse](#) 1-877-477-3646

[Mental Health](#) 1-800-854-7771

[Safely Surrender Baby](#) 1-877-222-9723

[Substance Abuse](#) 1-800-564-6600

[Welfare Fraud](#) 1-800-349-9970

Frequently Used Links

**DPSS/DEPARTMENT OF CHILDREN AND FAMILY SERVICES
(DCFS) COLLABORATION –
LA LINKAGES SERVICE COORDINATION PARTNERSHIP**

LINKAGES is an interdepartmental service coordination partnership between DCFS and DPSS to address common barriers that limit parents' ability to parent and their ability to work.

- **Protocols**
 - **DCFS 5122 Screening Tool**
 - **Family Preservation Service Coordination**
 - **Family Reunification Service Coordination**
 - **DPSS Linkages GAIN Services Worker Co-Located at DCFS**
 - **Homeless Outreach**



- **Benefits**

- **To CalWORKs and GAIN**

- Increases participation prevents/reduces CalWORKs/GAIN sanctions.
- Promotes employment.
- Provides Child Welfare expertise to help address families' multiple needs.

- **To Child Welfare**

- Provides additional resources for helping families and improving outcomes.
- Helps reduce poverty and stressors contributing to child maltreatment.

- **To both Programs**

- Coordinates and streamlines services.
- Creates team approach to helping families.
- Leverages resources to cost-effectively achieve each departments' program goals.
- Complementary case plans prevent duplication of services.
- Promotes family well-being and self-sufficiency.

QUESTIONS OR COMMENTS

