



*Los Angeles County*  
Sheriff's Department



# STATUS OF RECOMMENDATIONS

*Merrick Bobb and Office of Independent Review*  
*Citizens' Commission on Jail Violence*

*May 21, 2013*

*Leroy D. Baca*  
Sheriff



# MONTHLY UPDATE

***MERRICK BOBB***  
***AND***  
***OFFICE OF INDEPENDENT REVIEW***  
***REPORT BACK***



# MOTION – SUPERVISOR RIDLEY-THOMAS

## *Cost analysis for the expansion of the camera systems to all facilities*

The proposed camera system would include digital, high-definition (720p) video, recorded at 10 frames per second, and stored for one year.

### **Costs Include:**

- ✓ Cameras enclosed in protective housing
- ✓ All required cabling and conduit
- ✓ All network connectors and components required for data transmission
- ✓ A network storage system for video retention – including archive servers and disk arrays
- ✓ Data center “hardening” which includes renovating the center for climate control, power, physical security, and redundant infrastructure systems
- ✓ Software applications for video storage and retrieval management
- ✓ Directory services allowing users access to camera views and monitor adjacent areas
- ✓ Viewing stations to allow users to view, search, retrieve, and export video
- ✓ Training



# MOTION – SUPERVISOR RIDLEY-THOMAS

## *Estimated Cost Break Down*

Description	Count	Estimated Cost
Individual Cameras with Related Hardware	2,901	\$26,148,781
Audio, Video, and Security Systems Technicians	5	\$590,000
<b>Total Cost for Equipment, Installation, and Personnel:</b>		<b>\$26,738,781</b>

## *Camera Allocation Break Down*

Location	Cameras
Twin Towers Complex – to enhance coverage of existing systems (MCJ, TTCF & IRC)	354
Pitchess Detention Center (NCCF, Vocational Shops, East, North & South Facilities)	1,869
Century Regional Detention Facility	491
LCMC Jail Ward	67
Mira Loma Detention Center	120



# STATUS OF RECOMMENDATIONS

## *Citizens' Commission on Jail Violence*

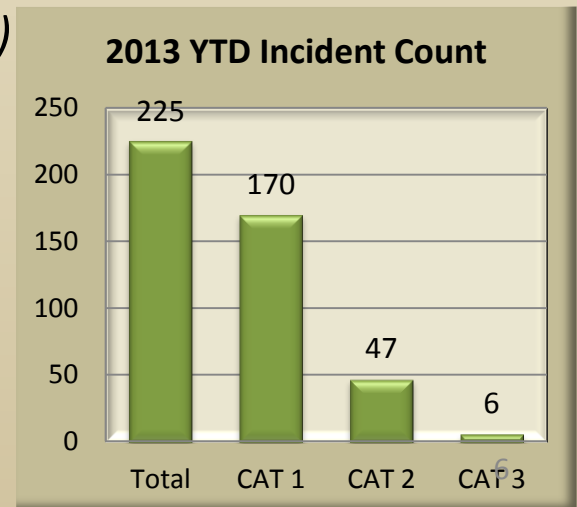


# YEAR TO DATE FORCE STATISTICS

	2008	2009	2010	2011	2012	2013
Month	Total Incidents	Total Incidents	Total Incidents	Total Incidents	Total Incidents	Total Incidents
January	109	98	49	62	33	47
February	76	83	51	62	46	44
March	76	90	81	48	44	60
April	68	80	71	37	46	48
May (11 <sup>th</sup> )	26	29	27	22	8	26
Grand Total	355	380	279	231	177	225
Percentage Difference		7.04%	-26.58%	-17.20%	-23.38%	27.12%

- 76% of force incidents in 2013 are Category 1 (no injury)
- 5 year comparison reflected a decrease of over 36%\*
- There have been no Category 3 Force Incidents since April 1, 2013
- 2013 force incidents have increased by 26% from the same time period of 2012

- Source FAST and facility logs as of May 13, 2013
- Transportation Bureau Force Incidents are EXCLUDED from the above chart





# ANALYSIS OF INMATE REQUESTS/COMPLAINTS



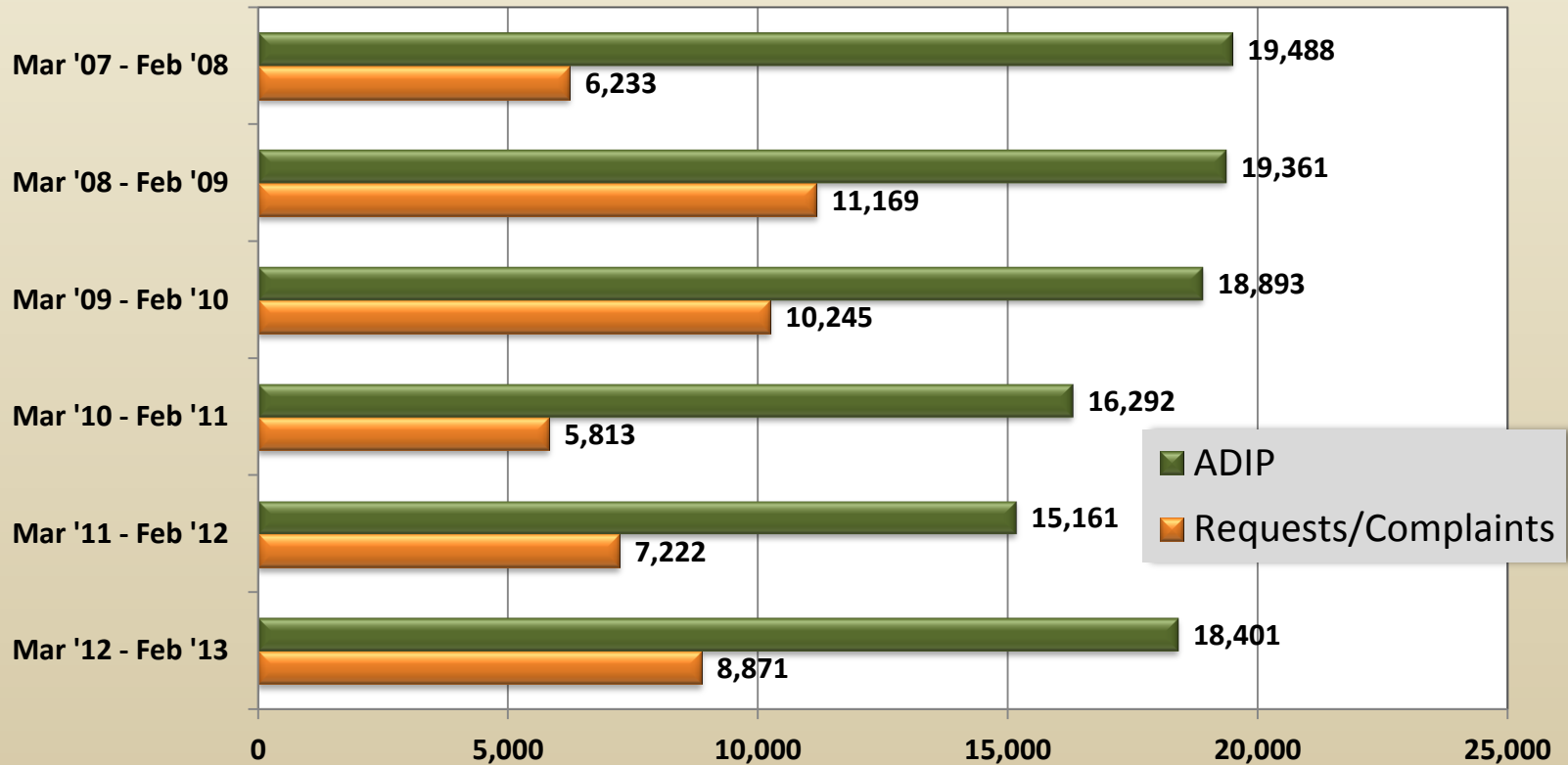
# REQUEST/COMPLAINT PROCESS

- The Department looked at all inmate requests/complaints from March 2012 through February 2013.
- “Requests” and “Complaints” are documented on the same form.
- There were 8,871 requests/complaints entered into the Facility Automated Statistical Tracking (FAST) system.
- Several inmates made multiple requests/complaints.
  - 40 inmates had 10 or more requests/complaints.
  - 1 inmate that had 55 requests/complaints.





# Total Custody Division Inmate Requests/ Complaints & Average Daily Inmate Population 3/01/2007 – 02/28/2013



- Total requests/complaints fluctuated very closely with the ADIP.
- Recent increases are a result of increased training and expectations regarding inmate access to request/complaint forms and the collection of those forms.

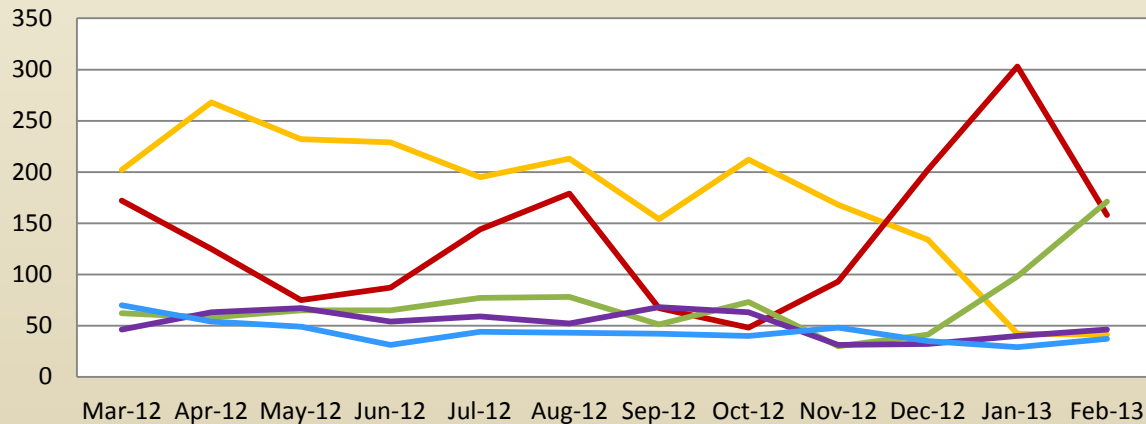
Source: FAST as of 5/08/2013, IRC Classification as of 4/11/2013.



# Top 5 Inmate Requests/Complaints Division Wide March 2012 through February 2013

Budgeted Employees:  
**7,133**

Average Daily Inmate



	Mar-12	Apr-12	May-12	Jun-12	Jul-12	Aug-12	Sep-12	Oct-12	Nov-12	Dec-12	Jan-13	Feb-13	AVERAGE
INMATE PROGRAMS	202	268	232	229	195	213	154	212	168	134	42	41	174.2
MEDICAL SERVICES	172	125	75	87	144	179	67	48	93	202	303	158	137.8
INMATE WORK ASSIGNMENT	62	58	65	65	77	78	51	73	30	41	98	171	72.4
INMATE SERVICES SCHOOL/VOCATIONAL PROGRAMS	46	63	67	54	59	52	68	63	31	32	40	46	51.8
COMPLAINT AGAINST STAFF	70	54	49	31	44	43	42	40	48	35	29	37	43.5

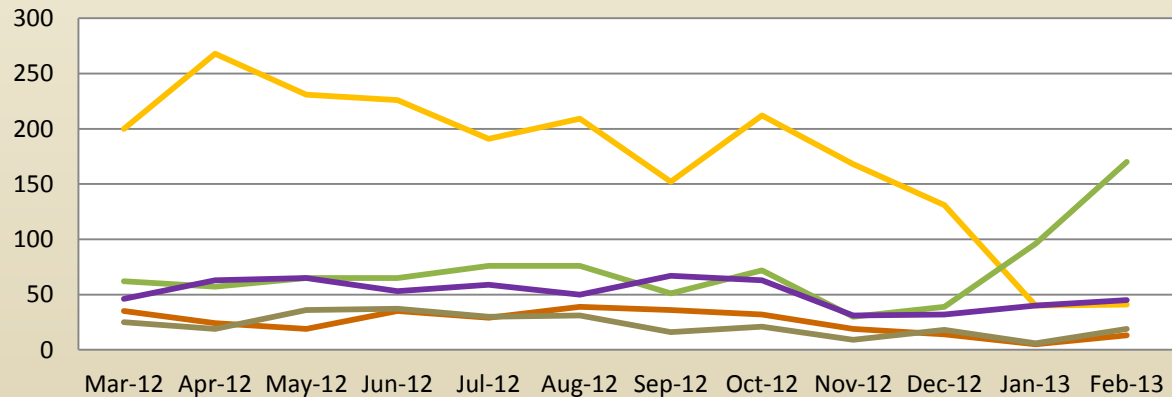
- Medical Services and Inmate Programs accounts for the vast majority of requests/complaints in the Division
- Medical Services recently changed the way they enter and track complaints. The Department is examining whether that is the reason for the recent fluctuations in their totals.



# Top 5 Inmate Requests/Complaints MCJ March 2012 through February 2013

Budgeted Employees:  
**792**

Average Daily Inmate  
Population:  
**4,616**



	Mar-12	Apr-12	May-12	Jun-12	Jul-12	Aug-12	Sep-12	Oct-12	Nov-12	Dec-12	Jan-13	Feb-13	<u>AVERAGE</u>
INMATE PROGRAMS	200	268	231	226	191	209	152	212	168	131	40	41	172.4
INMATE WORK ASSIGNMENT	62	57	65	65	76	76	51	72	30	39	96	170	71.6
INMATE SERVICES SCHOOL/VOCATIONAL PROGRAMS	46	63	65	53	59	50	67	63	31	32	40	45	51.2
HOUSING LOCATION / RECLASSIFICATION	35	24	19	35	29	39	36	32	19	14	5	13	25
JUSTICE DELAYS(PRO PER, LAW LIBRARY, ETC)	25	19	36	37	30	31	16	21	9	18	6	19	22.3

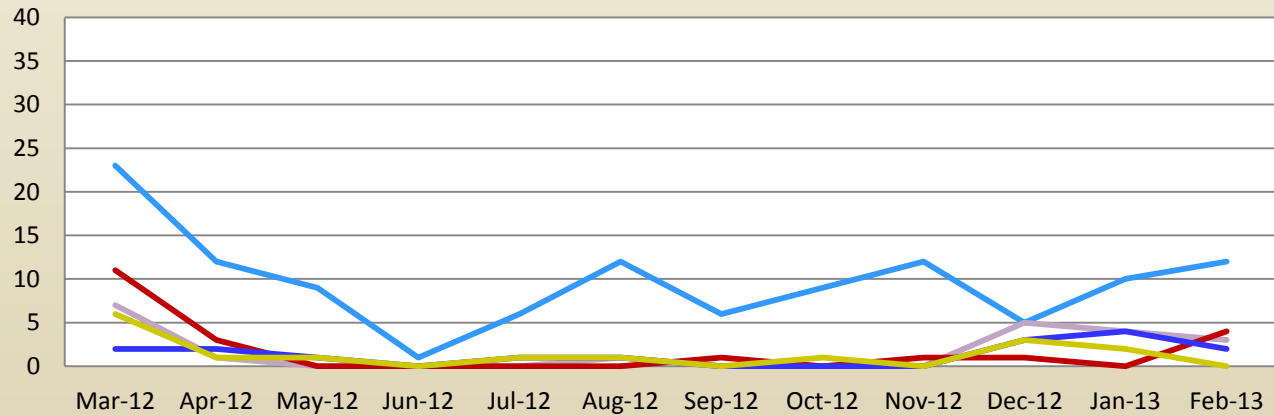
- MCJ tracks all inmate “requests” as “complaints,” which artificially inflates their totals.
- The increase in inmate work assignments grievance trends are primarily due to **requests** to be in the EBI program as opposed to **complaints**.
- Since the expansion of EBI, inmate program requests have declined over the past year.



# Top 5 Inmate Requests/Complaints CRDF March 2012 through February 2013

Budgeted Employees:  
**469**

Average Daily Inmate  
Population:  
**2,061**



	Mar-12	Apr-12	May-12	Jun-12	Jul-12	Aug-12	Sep-12	Oct-12	Nov-12	Dec-12	Jan-13	Feb-13	AVERAGE
COMPLAINT AGAINST STAFF	23	12	9	1	6	12	6	9	12	5	10	12	9.8
CLOTHING/HYGIENE	7	1	0	0	0	1	0	0	0	5	4	3	1.8
MEDICAL SERVICES	11	3	0	0	0	0	1	0	1	1	0	4	1.8
FACILITY CONDITION / SANITATION	2	2	1	0	1	1	0	0	0	3	4	2	1.3
MISCELLANEOUS	6	1	1	0	1	1	0	1	0	3	2	0	1.3

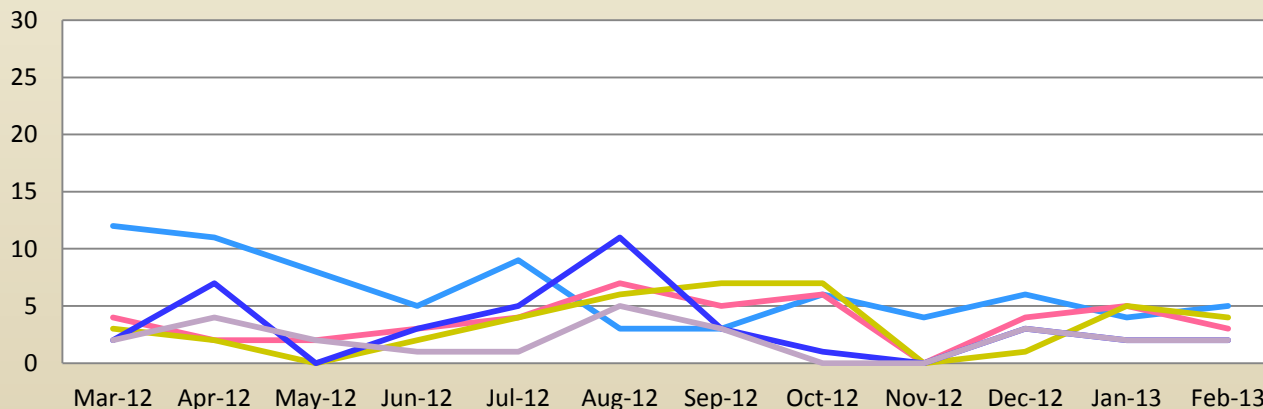
- The majority of the complaints against staff involved discourtesy. To address this issue the facility has sent personnel to training and the Captain monitors the staff and reinforces courtesy towards others.



# Top 5 Inmate Requests/Complaints TTCF March 2012 through February 2013

Budgeted Employees:  
**741**

Average Daily Inmate  
Population:  
**3,863**



	Mar-12	Apr-12	May-12	Jun-12	Jul-12	Aug-12	Sep-12	Oct-12	Nov-12	Dec-12	Jan-13	Feb-13	<u>AVERAGE</u>
— COMPLAINT AGAINST STAFF	12	11	8	5	9	3	3	6	4	6	4	5	6.3
— MEALS / FOOD	4	2	2	3	4	7	5	6	0	4	5	3	3.8
— MISCELLANEOUS	3	2	0	2	4	6	7	7	0	1	5	4	3.4
— FACILITY CONDITION / SANITATION	2	7	0	3	5	11	3	1	0	3	2	2	3.3
— CLOTHING/HYGIENE	2	4	2	1	1	5	3	0	0	3	2	2	2.1

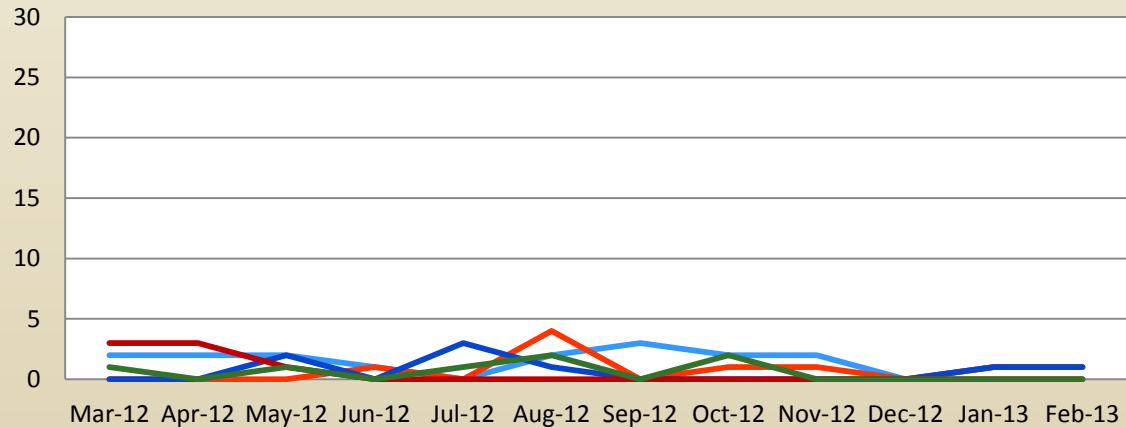
- In March, TTCF received over 500 female inmates and the facility was unprepared to accommodate all hygiene needs, which caused a spike in complaints against staff.



# Top 5 Inmate Requests/Complaints NCCF March 2012 through February 2013

Budgeted Employees:  
**435**

Average Daily Inmate  
Population:  
**3,739**

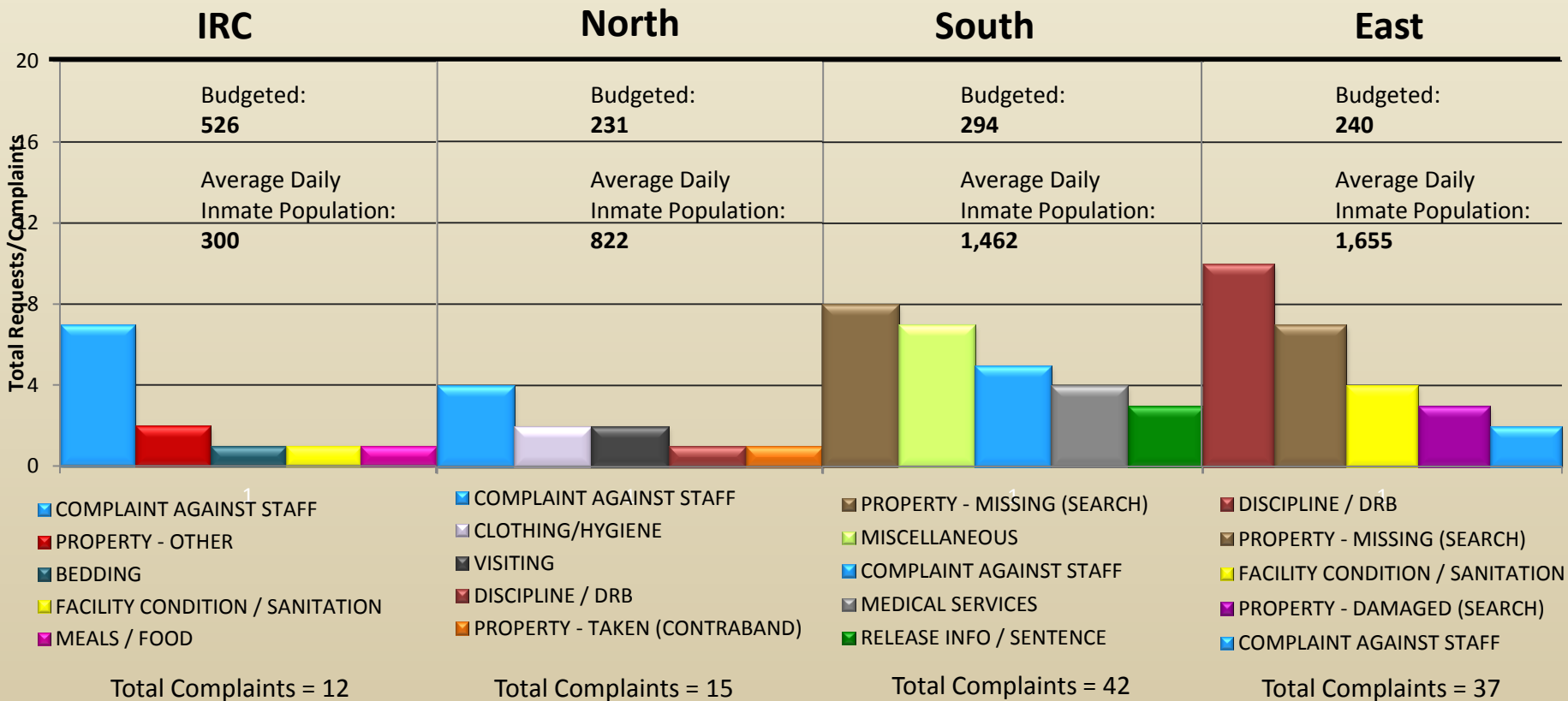


	Mar-12	Apr-12	May-12	Jun-12	Jul-12	Aug-12	Sep-12	Oct-12	Nov-12	Dec-12	Jan-13	Feb-13	<u>AVERAGE</u>
— COMPLAINT AGAINST STAFF	2	2	2	1	0	2	3	2	2	0	1	1	1.5
— PROPERTY - MISSING (SEARCH)	0	0	0	1	0	4	0	1	1	0	1	1	0.8
— FACILITY CONDITION / SANITATION	0	0	2	0	3	1	0	0	0	0	1	1	0.7
— MEDICAL SERVICES	3	3	1	0	0	0	0	0	0	0	0	0	0.6
— POLICY / PROCEDURES / ENFORCEMENT OF RULES	1	0	1	0	1	2	0	2	0	0	0	0	0.6

- In Aug, 2012, NCCF had an increase in Property complaints. Three out of the four complaints were related to a dorm search. The complaints were very similar in content, but they were investigated separately and assigned individual reference numbers. The complaints were deemed unfounded as staff acted within policy.



# Top 5 Requests/Complaints For IRC, North, South, and East Facilities





# COMPLAINTS AGAINST STAFF

- 522 “Complaints Against Staff” - less than 6 percent of the total
- 19 complaints against staff resulted in some type of administrative action
- 6 complaints were referred to IAB or ICIB and are pending completion
- No sworn member or custody assistant had more than three complaints against them over the past year.
  - 11 had three complaints against them
  - 41 had two complaints against them
  - One clinician had ten complaints
    - Employee has been assigned to attend tactical communication classes.





# FINDINGS OF ANALYSIS

- Lack of consistency division wide in tracking, responding to, and storing grievances
  - Division Inmate Grievance Coordinator
  - Compliance Lieutenants (Recommendation 7.8)
- FAST is incapable of providing a comprehensive analysis of inmate requests/complaints
  - CCJV Recommendations 3.8 and 3.9
    - New tracking system (CARTS) will provide more reliable data on service requests
    - Personnel Performance Index (PPI) will improve tracking and analyzing complaints against staff. Inundated Operations staff have very little time to do any substantive analysis of complaints