

# **ADOPTED** BOARD OF SUPERVISORS

COUNTY OF LOS ANGELES

27 May 21, 2013

Sachi A. Hamae SACHI A. HAMAI EXECUTIVE OFFICER

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Christina Ghaly, M.D. Deputy Director, Strategic Planning

313 N. Figueroa Street, Suite 912 Los Angeles, CA 90012

> Tel: (213)240-8101 Fax: (213) 481-0503

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To ensure access to high-quality, patient-centered, cost-effective health care to Los Angeles County residents through direct services at DHS facilities and through collaboration with community and university partners.



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May 21, 2013

The Honorable Board of Supervisors County of Los Angeles 383 Kenneth Hahn Hall of Administration 500 West Temple Street Los Angeles, California 90012

**Dear Supervisors:** 

### APPROVAL OF AMENDMENT TO SOUTH LOS ANGELES MEDICAL SERVICES PRESERVATION FUND STRATEGIC INITIATIVE PROGRAM AGREEMENTS (SUPERVISORIAL DISTRICTS 1, 2 AND 4) (3 VOTES)

### **SUBJECT**

Request approval of Amendment to extend the term of the South Los Angeles Medical Services Preservation Fund Strategic Initiative Program Agreements with 15 providers, for the continued provision of expanded access to primary, specialty and urgent care services to low income uninsured residents of South Los Angeles.

### IT IS RECOMMENDED THAT THE BOARD:

1. Authorize the Director of Health Services (Director), or his designee, to execute Amendment No. 5 to the South Los Angeles Medical Services Preservation Fund Strategic Initiative Program (SIP) Agreements with the 15 providers identified on Attachment A, effective upon Board approval, to extend the term of the Agreements for one year, for the period of July 1, 2013 through June 30, 2014, with the option to extend the term of the Agreements, on a month-to-month basis, if necessary, until the new Martin Luther King, Jr. (MLK) Hospital opens; for the continued provision of expanded access to primary, specialty and/or urgent care services, with an annual maximum obligation of \$294,118 per agreement, for a total annual maximum obligation of \$4,411,770 for all providers.

2. Delegate authority to the Director, or his designee, to: 1) execute amendments to further extend each SIP Agreement term on a month-to-month basis, if necessary, beyond the expiration date of June 30, 2014, until the new MLK Hospital opens, under the same terms and conditions; and 2) terminate the Agreements by issuing prior written notice in accordance with the termination provisions, upon review and approval by County Counsel and notification to the Board and Chief Executive Office.

### PURPOSE/JUSTIFICATION OF RECOMMENDED ACTION

Approval of the first recommendation will allow the Director, or his designee, to execute amendments, substantially similar to Exhibit I, to the current SIP Agreements that will allow the Department of Health Services (DHS) to continue to meet the healthcare needs of low income, uninsured residents of Los Angeles County who reside within a 10-mile radius of the former Martin Luther King, Jr.-Harbor Hospital (MLK-Harbor Hospital).

The SIP contractors are Community Partner providers (previously referred to as Public Private Partners) and Impacted Hospital Program contractors located within the aforementioned proximity to the MLK-Harbor Hospital campus. Without the support of the SIP, the target population, which generally relies upon public transportation, would have to travel a greater distance or have a longer wait to obtain medical services. The funding from the SIP Agreements has made it possible for the contractors to provide expanded access to services for this population either through extended operating hours (e.g., evenings and Saturdays) or by increasing staffing during existing operating hours to accommodate additional patient visits.

Approval of the second recommendation will allow for the contracted services to continue beyond June 30, 2014, if necessary, until the new MLK Hospital is opened and SIP services are no longer required. DHS needs the flexibility to extend the current Agreements on a month-to-month basis, and terminate the Agreements in a timely manner upon the new hospital's opening.

### Implementation of Strategic Plan Goals

The recommended actions support Goal 3, Integrated Services Delivery of the County's Strategic Plan.

### FISCAL IMPACT/FINANCING

The County's maximum obligation for FY 2013-14 is \$294,118 per SIP Agreement; \$4,411,770 for all 15 providers.

Funding is included in the Department's FY 2013-14 Recommended Budget and will be requested in the future fiscal years, if needed.

### FACTS AND PROVISIONS/LEGAL REQUIREMENTS

On July 15, 2008, the Board approved Agreements with 17 providers selected through a Request for Applications (RFA) solicitation process, for the period of July 15, 2008 through June 30, 2009. One provider elected to not participate in the SIP prior to signing the Agreement, and another elected to not renew at the end of the first year. Therefore, DHS extended the term of 15 SIP Agreements

The Honorable Board of Supervisors 5/21/2013 Page 3

under delegated authority for one additional year through June 30, 2010. Subsequent amendments extended the term through June 30, 2013.

In FY 2011-12, a total of 40,438 patient visits were provided through the SIP, consisting of 31,596 primary care visits, 1,694 specialty care visits, and 7,148 urgent care visits. Based on the most recent data available from the first six months of FY 2012-13, it is anticipated that the SIP will provide a total of approximately 38,000 patient visits by the end of this fiscal year.

The Agreements may be terminated for convenience by the County upon 30 days prior written notice.

County Counsel has reviewed and approved Exhibit I as to use and form.

### **CONTRACTING PROCESS**

Not applicable.

### **IMPACT ON CURRENT SERVICES (OR PROJECTS)**

Approval of the recommended actions will ensure the continuation of expanded primary, specialty, and/or urgent care services to low-income, uninsured South Los Angeles residents through the SIP.

Respectfully submitted,

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Mitchell H. Katz, M.D. Director

MHK:rb

Enclosures

c: Chief Executive Office County Counsel Executive Office, Board of Supervisors

Contractor/ Agreement Number	Contact	Agency Headquarters Address	Service Location(s)	Service Type(s)	FY 2012- 2013 Maximum Obligation
Central City Community Health Center Agreement No. H-703493	Gilbert Varela, MD, MPH, CEO	5230 East Beverly Blvd. Los Angeles, CA 90022	5970 S. Central Ave. Los Angeles, CA 90001	Primary Care	\$294,118
<b>Clinica Monseñor Oscar</b> <b>A. Romero</b> Agreement No. H-703484	Sandra Rossato, Interim Executive Director/HR Director	123 S. Alvarado Street Los Angeles, CA 90027	2032 Marengo Street Los Angeles, CA 90033	Primary Care Specialty Care	\$294,118
<b>Eisner Pediatric &amp; Family</b> <b>Medical Center</b> Agreement No. H-703489	Carl Coan, Pres/CEO	1530 South Olive Street Los Angeles, CA 90015	1530 South Olive Street Los Angeles, CA 90015	Primary Care Specialty Care	\$294,118
<b>JWCH Institute, Inc.</b> Agreement No. H-703487	Al Ballesteros, CEO	1910 West Sunset Blvd., Suite 650 Los Angeles, CA 90026	<i>Bell Gardens</i> 6912 Ajax Ave. Bell Gardens, CA, 90201	Primary Care Specialty Care	\$294,118
			<i>Norwalk</i> 12360 Firestone Blvd. Norwalk, CA, 90650		
			<i>Lynwood</i> 3624 Martin Luther King Jr. Blvd. Lynwood, CA 90262		
			3591 E. Imperial Hwy Lynwood, CA 90262		
			<i>Bellflower</i> 14371 Clark Avenue Bellflower, CA 90706		

Contractor/ Agreement Number	Contact	Agency Headquarters Address	Service Location(s)	Service Type(s)	FY 2012- 2013 Maximum Obligation
Northeast Community Clinic Agreement No. H-703503	Christopher Lau, MD, CEO	1414 Grand Avenue Los Angeles, CA 90015	<i>California Family Care Clinic</i> 1414 South Grand Ave. Los Angeles, CA 90015	Primary Care Urgent Care	\$294,118
South Bay Family Healthcare Center Agreement No. H-703485	Jan Hamilton-Lee, MHA, CEO	23430 Hawthorne Blvd., Suite 210 Torrance, CA 90505	<i>Gardena/Harbor Gateway</i> 746 W. Gardena Blvd. Gardena, CA 90247	Primary Care	\$294,118
			<i>Inglewood/Dr. Claudia Hampton Clinic</i> 1091 La Brea Ave. Inglewood, CA 90301		
			<i>Redondo Beach</i> 2114 Artesia Blvd. Redondo Beach, CA 90278		
South Central Family Health Center Agreement No. H-703499	Richard Veloz, MPH, JD, CEO	4425 South Central Avenue Los Angeles, CA 90011	South Central Family Health Center 4425 S. Central Avenue Los Angeles, CA 90011	Primary Care	\$294,118
			<i>The Accelerated School</i> <i>(School Based Clinic)</i> 4000 S. Main Street Los Angeles, CA 90037		
<b>St. Francis Medical</b> <b>Center</b> Agreement No. H-703838	Gerald Kozai, Pres/CEO	3630 East Imperial Highway Lynwood, CA 90262	<i>Compton</i> 457 S. Long Beach Blvd. Compton, CA 90221	Primary Care	\$294,118
			<i>De Novo</i> 803 E. Rosecrans Ave. Compton, CA 90221		

Contractor/ Agreement Number	Contact	Agency Headquarters Address	Service Location(s)	Service Type(s)	FY 2012- 2013 Maximum Obligation
St. John's Well Child & Family Center Agreement No. H-703488	Jim Mangia, CEO	5701 South Hoover Street Los Angeles, CA 90037	<i>Dr. Louis Frayser Community Clinic</i> 5701 S. Hoover St. Los Angeles, CA 90037	Primary Care Specialty Care Urgent Care	\$294,118
			5801 S. Hoover Street Los Angeles, CA 90044		
			<i>Downtown Clinic</i> 1910 Magnolia St. Los Angeles, CA 90007		
			<i>Compton Clinic</i> 2115 S. Wilmington Ave. Compton, CA 90222		
			<i>Hyde Park School and Family Clinic</i> 6505 S. 8 <sup>th</sup> Avenue Los Angeles, CA 90043		
			<i>Lincoln High School Clinic</i> 2512 Alta St. Los Angeles, CA 90031		
T.H.E. Clinic Agreement No. H-703486	Risë K. Phillips, MPH, MBA, CEO	3834 South Western Ave Los Angeles, CA 90062	3834 South Western Avenue Los Angeles, CA 90062	Primary Care	\$294,118

Contractor/ Agreement Number	Contact	Agency Headquarters Address	Service Location(s)	Service Type(s)	FY 2012- 2013 Maximum Obligation
The Children's Clinic, "Serving Children and Their Families" Agreement No. H-703501	Elisa Nicholas, MD, MPH, CEO	2801 Atlantic Avenue Long Beach, CA 90806	<i>S. Mark Taper Foundation Children's Clinic Family Health Center</i> 455 Columbia St., Suite 201 & 6 Long Beach, CA 90806	Primary Care	\$294,118
			<i>The Vasek Polak Children's Clinic Family Health Center</i> 1057 Pine Ave. Long Beach, CA 90813		
			<i>The Children's Clinic Family Health Center in</i> <i>North Long Beach at Hamilton Middle</i> <i>School</i> 1060 E. 70 <sup>th</sup> St. Long Beach, CA 90805		
			<i>The Children's Clinic Family Health Center</i> <i>at Cesar Chavez Elementary School</i> 730 W. Third St. Long Beach, CA 90805		
			<i>The Children's Clinic at International Elementary School</i> 700 Locust Ave. Long Beach, CA 90813		
			<i>The Children's Clinic at Long Beach</i> <i>Multi-Service Center for the Homeless</i> 1301 W. 12 <sup>th</sup> Street Long Beach, CA 90803		

### FISCAL YEAR 2013 - 2014

Contractor/ Agreement Number	Contact	Agency Headquarters Address	Service Location(s)	Service Type(s)	FY 2012- 2013 Maximum Obligation
UMMA Community Clinic (University Muslim Medical Association) Agreement No. H-703483	Felix Aguilar, MD, Pres/CEO	5849 Crocker St, Unit K Los Angeles, CA 90003	711 W. Florence Ave Los Angeles, CA 90044	Primary Care	\$294,118
Watts Healthcare Corporation Agreement No. H-703491	William Hobson, MS, Pres/CEO	10300 Compton Avenue Los Angeles, CA 90002	<i>Watts Health Center</i> 10300 Compton Ave. Los Angeles, CA 90002	Urgent Care	\$294,118
White Memorial Medical Center Agreement No. H-703494	Beth, D. Zachary, President/Chief Executive Officer	1720 Cesar Chavez Avenue Los Angeles, CA 90033	<i>(WMMC) Family Health Center</i> 1701 Cesar Chavez Ave., Suite 230 Los Angeles, CA 90033	Primary Care Urgent Care	\$294,118
Wilmington Community Clinic Agreement No. H-703492	Dolores Bonilla Clay, CEO	1009 North Avalon Blvd., Wilmington, CA 90744	<i>Wilmington Community Clinic</i> 1009 North Avalon Blvd. Wilmington, CA 90744	Primary Care Specialty Care Urgent Care	\$294,118
			Harbor UCLA Medical Foundation, Inc. Division of Obstetrics and Gynecology 21840 Normandie Ave. Los Angeles, CA 90502		
			<i>Mary Henry Community Clinic</i> 10901 South Vermont Ave. Los Angeles, CA 90044		

**Total** \$4,411,770

EXHIBIT I

Contract # H-\_\_\_\_

### SOUTH LOS ANGELES MEDICAL SERVICES PRESERVATION FUND STRATEGIC INITIATIVE PROGRAM AGREEMENT

### AMENDMENT NO. 5

This Amendment is made and entered into this \_\_\_\_\_day of \_\_\_\_\_2013 by and between the COUNTY OF LOS ANGELES (hereafter "County"), and \_\_\_\_\_\_ (hereafter "Contractor").

WHEREAS, reference is made to that certain document entitled "South Los Angeles Medical Services Preservation Fund Strategic Initiative Program Agreement", dated July 15, 2008, further identified as Agreement No. \_\_\_\_\_ and any amendments thereto (all hereafter referred to as "Agreement") and

WHEREAS, it is the intent of the parties to extend the Agreement term for one year with an option to extend on a month-to-month, to accommodate the opening of the new Martin Luther King Jr. Community Hospital;("MLK CH"); and

WHEREAS, Agreement provides that changes must be made in the form of a written amendment which is formally approved and executed by the parties.

NOW, THEREFORE, the parties hereby agree as follows:

- 1. This Amendment shall be effective upon Board approval on the date indicated at the top of this page.
- 2. This Agreement is hereby amended to delete in its entirety Paragraph 1, <u>TERM OF AGREEMENT</u>, and replace it as follows:

### "1. TERM OF AGREEMENT:

This Agreement shall be effective July 15, 2008 and shall continue in full force and effect to and including June 30, 2014, with the option to extend the Agreement term on a month-to-month basis, if necessary, to accommodate the opening of the new MLK CH, unless terminated sooner in accordance with the termination provision herein.

3. This Agreement is hereby amended to add Paragraph 2, <u>MAXIMUM</u> <u>OBLIGATION</u>, Sub-paragraph "D" as follows:

D: The total maximum obligation for the period of July 1, 2013, to June 30, 2014, shall not exceed Two Hundred Ninety-Four Thousand, One

Hundred and Eighteen Dollars (\$294,118).

4. Effective upon the date indicated at the top of Page 1, "Exhibit A.5, Strategic Initiative Program Scope of Work - Fiscal Year 2013-2014", attached hereto and incorporated by reference, is hereby added to this Agreement .

5. Effective upon the date indicated at the top of Page 1, "SCHEDULE 6", attached hereto and incorporated in by reference, is added to this Agreement.

6. Except for the changes set forth hereinabove, Agreement shall not be changed in any other respect by this Amendment.

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IN WITNESS WHEREOF, the Board of Supervisors of the County of Los Angeles has caused this Amendment to be executed by its Director of Health Services and Contractor has caused this Amendment to be executed in its behalf by its duly authorized officer, the day, month, and year first above written.

### COUNTY OF LOS ANGELES

By\_\_\_\_\_

Mitchell H. Katz, M.D. Director of Helath Services

Contractor

Ву \_\_\_\_\_

Signature

Printed Name

Title \_\_\_\_

(AFFIX CORPORATE SEAL)

APPROVED AS TO FORM BY THE OFFICE OF THE COUNTY COUNSEL

### EXHIBIT A.5 STRATEGIC INITIATIVE PROGRAM SCOPE OF WORK - FISCAL YEAR 2013-2014

The contractor will achieve the following goals and objectives. Objectives are achieved by the following work plan, composed of implementation and evaluation activities. Activities are to be completed according to the stated timelines and are to be documented as specified.

#### Agency:

# Goal: Increase the number of patient visits and improve chronic disease management for uninsured MLK service area residents that are at or below \_\_\_\_% of the Federal Poverty Level (FPL).

Measurable Objectives	Implementation Activities	Timeline	Evaluation/Documentation
Provide an additional total visits: primary care visits*, urgent care visits*, and podiatry visits* annually to uninsured patients who are under % of the FPL in FY 2013-14. For purposes of meeting this obligation, a visit compensated by the County of Los Angeles by any means outside this Agreement shall not be counted.	Provide primary care, urgent care and podiatry visits to uninsured patients under% of FPL in FY 2013-2014 at all St. John's clinic sites in the MLK service area (SPA _). In new Integrated Care Center, continue to provide patients and families with or at-risk for environmental and chronic diseases with medical evaluation and treatment, case management, lifestyle support including supervised exercise, nutrition and cooking classes, home assessments, disease self-management training, and specialty care services consisting of podiatry and diabetic retinal screening.	July 1, 2013 – June 30, 2014	Documentation of days and hours of clinical services in quarterly report. Documentation in each quarterly report total visits and visits provided to uninsured MLK service area residents at or below% FPL in FY 2013-14, by type of visit (primary, specialty, urgent care).
Increase service integration between South Los Angeles Medical Preservation Collaborative agencies.	Participate in quarterly meetings with collaborative agencies facilitated through Southside Coalition of Community Health Centers. Jointly implement strategies for coordination of patient convision charing best practices and	Quarterly Ongoing	Documentation of meeting dates, participants and agendas in quarterly reports. Documentation of strategies and work
	patient services, sharing best practices, and developing/improving efficiencies in care delivery. Accept referrals from collaborative members for urgent care services, podiatry and chronic disease	Ongoing	plans provided in quarterly reports. Documentation of referrals and patient visits from collaborative agencies

#### St. John's Well Child and Family Center FY 2013-2014 SCOPE OF WORK Page 2 of 3

Measurable Objectives	Implementation Activities	Timeline	Evaluation/Documentation
	management services and health education programs at new Integrated Care Center.		provided in quarterly reports.
Ensure ongoing provision of health care services after funding period ends.	Continue to work together with collaborative agencies to seek funds to further maximize and sustain new and expanded resources beyond the reopening of the MLK Medical Center.	Ongoing	Documentation of quarterly reports of submission of funding proposals to other potential funders.
	Continue to participate in a joint advocacy effort with collaborative agencies to improve/access funding for the uninsured population at the local, state and federal levels.	Ongoing	Documentation in quarterly reports of joint advocacy efforts.
Conduct an evaluation of the effectiveness of services provided under this agreement.	Continue to participate in quarterly meeting of medical directors of collaborative agencies to review and share data from health information (HIT) system; discuss promising practices for implementation and use of HIT/Meaningful Use, patient centered medical home and chronic disease prevention and intervention.	Quarterly	Documentation in quarterly reports of meeting dates, participants, agendas and meeting outcomes.
	Implement the evaluation plan in collaboration with other partner agencies that includes the identified benchmarks, standards, health outcomes and quality of care measures that are being tracked.	Ongoing	Evaluation activities will be reported in each quarterly report (i.e., number of chart reviews conducted, standardized reports from IT systems, and utilization reports). Documentation of evaluation outcome data will be provided in quarterly reports for Q2 (midpoint) and Q4 (final).
	Submit quarterly reports to Los Angeles County Department of Health Services (DHS) on status of implementation activities.	Quarterly	Submission of quarterly reports within 15 days of the end of each quarter which reports on activities to date and

#### St. John's Well Child and Family Center FY 2013-2014 SCOPE OF WORK Page 3 of 3

Measurable Objectives	Implementation Activities	Timeline	Evaluation/Documentation
	Prepare and issue annual evaluation reports.	Final Quarter	includes the provision of information specified in evaluation/documentation section of this scope of work. Submission of annual evaluation report to Los Angeles County DHS.

\* As used herein, a "visit" shall be defined as a face-to-face encounter between a patient and a licensed, registered, or certified health care provider who exercises independent judgment in the provision of preventive, diagnostic, or treatment services. Additionally, services such as dental, chiropractic, mental health, immunization, Mantoux testing, drawing blood, collecting urine specimens, performing laboratory tests, taking x-rays, and filling or dispensing prescriptions shall not constitute a visit.

### COUNTY OF LOS ANGELES - DEPARTMENT OF HEALTH SERVICES SOUTH LOS ANGELES MEDICAL PRESERVATION FUND Contractors Name: AGREEMENT NUMBER: \_\_\_\_\_\_ JULY 1, 2013 THROUGH JUNE 30, 2014

PERSONNEL	MONTHLY SALARY	# OF MONTHS	FTE %	APPROVED BUDGET
Medical Doctor Medical Assistant Front Office Staff  Sub Total - Salaries Total Fringe Benefits @% Salaries TOTAL PERSONNEL EXPENSES	\$ \$ \$ \$			\$ \$ \$ \$ \$ <u>\$</u> <u>-</u>
OPERATING EXPENSES				
Medical Supplies Office Expense & Supplies Other: Other: TOTAL OPERATING EXPENSES				\$ \$ \$ \$
TOTAL DIRECT COSTS				<u>\$                                    </u>
INDIRECT COST @% OF TOTAL PR	<u>\$</u> -			
TOTAL PROGRAM COSTS	<u>\$</u> -			