



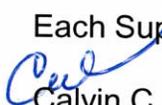
COUNTY OF LOS ANGELES PROBATION DEPARTMENT

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DOWNEY, CALIFORNIA 90242
(562) 940-2501



CALVIN C. REMINGTON
Interim Chief Probation Officer

September 26, 2016

TO: Each Supervisor
FROM:  Calvin C. Remington
Interim Chief Probation Officer
SUBJECT: **SENTINEL OFFENDER SERVICES, LLC
ADULT ELECTRONIC MONITORING PROGRAM
(ITEM 27, AGENDA OF NOVEMBER 26, 2013)**

On November 26, 2013, on a motion by Supervisor Michael D. Antonovich, your Board directed the Chief Probation Officer to provide monthly contract compliance reports of the contract held by Sentinel Offender Services, LLC (Sentinel) for the Electronic Monitoring (EM) Program.

This is the September 2016, progress report on the EM Program overseen by the Probation Department's Pretrial Services Division (PTS) and contracted with Sentinel.

Active Case File

During the week of September 7, 2016, PTS conducted a review of 18 cases (17%) of the 103 active cases at Sentinel's branch offices. There were no discrepancies found during this audit period.

Equipment Functionality

A review was also conducted that included participants' equipment functionality. Out of the 18 cases, there were no significant concerns regarding equipment functionality.

Case Documentation

Out of the 18 cases reviewed, all 18 (100%) of the cases had proper documentation.

Participant Compliance Check

On September 7, 2016, PTS completed a random telephone compliance check of 12 (12%) of the 103 active cases, of which nine (75%) were in compliance with their schedules, and three (25%) were not in compliance (unable to reach at home).

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Each Supervisor
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The three (3) non-compliant participants were at home based on the activity report, but did not answer their phones. Sentinel will issue a Non-Compliance Notice to these three (3) individuals for failure to answer their phones.

Participant Complaints

Of the group of 12 participants PTS was able to contact, all 12 (100%) did not express any concerns or complaints with Sentinel's service delivery.

Abscond Report

On September 13, 2016, PTS conducted a review of all participants listed on Sentinel's Abscond Report for the period of August 3, 2016 through September 6, 2016. The report contained eight names, all of which (100%) were appropriately reported by Sentinel within the required guidelines.

Non-Compliance Report

On September 13, 2016, PTS also conducted a review of all participants listed on Sentinel's Non-Compliance Report for the period of August 3, 2016 through September 6, 2016. The report contained 78 names, all of which (100%) were appropriately reported by Sentinel within the required guidelines.

Meeting with Sentinel

On September 21, 2016, PTS met with Sentinel to discuss the results of our September 2016 review. Sentinel agreed with our findings and will take the appropriate corrective actions.

Please contact me if you have any questions or your staff may contact Bureau Chief Ed Johnson, at (562) 382-2216.

CCR:REB:EJ:em

c: Sachi A. Hamai, Chief Executive Officer
Lori Glasgow, Executive Officer, Board of Supervisors
Mary C. Wickham, County Counsel
Sheila Williams, Senior Manager, Chief Executive Office
Justice Deputies