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Contact: Media Relations, (626) 302-2255

Crews Continue Working to Restore Service to San Gabriel Valley Customers Affected by Last Week's Hurricane Force Winds

Unforeseen damage as a result of last week's hurricane-force winds has resulted in some Southern California Edison (SCE) customers in the Greater San Gabriel Valley continuing to be without power.

SCE crews have been working around the clock since the high winds hit on Wednesday night. SCE set goals in restoring service to the 430,000 customers affected and missed some restoration targets in the hardest hit areas because of unforeseen damage that is ongoing and increasingly challenging weather conditions.

"We will continue to work around the clock until full restoration to all customers is completed and will apply lessons learned to future operations," SCE President Ron Litzinger said. "In all of this, safety is our primary concern and we want to remind the public to stay away from any downed and dangling power lines, including individual lines that connect customer homes to our poles. We appreciate the customers who have been thanking our crews in the field for their tireless work to restore power as quickly and safely as possible."

There were 6,147 customers in the Greater San Gabriel Valley area without service as of 5 p.m. PDT. Below are the hardest hit areas:

	Total number affected	Number out as of 5 p.m.
Altadena	13,050	505
Arcadia	35,844	1,389
La Cañada Flintridge	10,855	251
Monrovia	10,957	525
South Pasadena	9,967	359
San Gabriel	13,292	479
Temple City	11,076	937

One of the complications SCE is facing is a safety concern. Where trees have taken out lines and poles, crews may be able to reconstruct poles, but trees may also have taken down the lines between poles and homes. SCE crews also need to repair those lines as part of the process of safely restoring power to individual customers.

Crews will continue to work around the clock to restore service until power has been restored to all customers.

Since Saturday, SCE has opened community outreach centers in the hardest hit areas where customers were provided with free basic supplies, including flashlights, water and ice.

If you see a downed line or dangling wire — even if it appears not to be live — don't touch or approach it and call 911 immediately.

Safety reminders

When power is out, SCE reminds its customers to:

- Use flashlights and have a battery-operated radio. Use flashlights for lighting during a power outage; do not use candles because they pose a significant fire hazard.
- Watch for traffic signals that may be out. Approach those intersections as four-way stops.
- Do not use equipment indoors that is designed for outdoor cooking. Such equipment can emit carbon monoxide and other toxic gases.
- Leave the doors of your refrigerator and freezer closed to keep your food as fresh as possible. An unopened refrigerator can keep foods cold enough for a couple of hours. A half full freezer will stay cold for up to 24 hours and a full freezer for 48 hours. If you must eat food that was refrigerated or frozen, check it carefully for signs of spoilage.
- Check on your neighbors to make sure everyone is safe.

About Southern California Edison

An Edison International (NYSE:EIX) company, Southern California Edison is one of the nation's largest electric utilities, serving a population of nearly 14 million via 4.9 million customer accounts in a 50,000-square-mile service area within Central, Coastal and Southern California.

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