

COUNTY OF LOS ANGELES PROBATION DEPARTMENT



9150 EAST IMPERIAL HIGHWAY – DOWNEY, CALIFORNIA 90242 (562) 940-2728

GUILLERMO VIERA ROSA Chief Probation Officer

March 25, 2025

ADDENDUM NUMBER TWO - REQUEST FOR PROPOSALS (RFP) #6402501 TO PROVIDE COMPREHENSIVE ELECTRONIC MONITORING SERVICES

This is Addendum two - Request for Proposals for Comprehensive Electronic Monitoring Services (RFP #6402501), which was released on February 24, 2025. This Addendum contains responses to written questions that were submitted prior to the March 7, 2025, 12:00 p.m., PT deadline. This Addendum is posted on the following websites:

Los Angeles County "Doing Business with Us": https://camisvr.co.la.ca.us/LACoBids/BidLookUp/OpenBidList

Los Angeles County Probation: https://probation.lacounty.gov/current-solicitations/

Proposals are due on Thursday, April 10, 2025, 12:00 p.m., (Pacific Time). No late proposals will be accepted. We look forward to receiving your proposal.

Sincerely,

Tasha Howard, Division Manager Contracts & Grants Management Division

Rebuild Lives and Provide for Healthier and Safer Communities

1.	Question	Please provide the name of the current electronic monitoring provider and any approved subcontractors currently being used?
	Answer	Satellite Tracking of People, LLC, and Subcontractor Corrective Solutions.
2.	Question	By department, please provide the number of active devices in service and the current make/model of equipment for each of the categories below? a. Active GPS b. Passive GPS c. Cellular RF d. Landline RF e. Transdermal/CAM Alcohol f. Breath Alcohol g. Beacons
	Answer	Approximately the following: a. Juvenile EMP - 224, Adult EMP - 1,600, GPS EMP - 120 b. 0 c. 0 d. 0 e. Adult EMP - 250 f. Adult EMP - 100 g. 0 Probation does not track by equipment type.
3.	Question	By department, can Probation confirm the number of participants that are issued multiple types of equipment, i.e., GPS and Breath Alcohol?
	Answer	Approximately the following: Juvenile EMP - 0 Adult EMP - On average 75. GPS EMP - 0
4.	Question	 Please provide, by agency and by program the average number of: a. Monthly new installations/orientations b. Monthly number of in-home installations c. Monthly, number of deinstalls d. Monthly, the number of services calls e. Monthly number of weekend service calls f. Monthly, the number of compliance meetings performed by the Vendor
	Answer	Approximately the following: a. Juvenile EMP - 80, Adult EMP - 430, GPS EMP - 32 b. Juvenile EMP - 15, Adult EMP - 5, GPS EMP - 5 c. Juvenile EMP - 70, Adult EMP - 400, GPS EMP - 25 d. Juvenile EMP - 104, Adult EMP - 5, GPS EMP - 5 e. Juvenile EMP - 10, Adult EMP - 5, GPS EMP - 5 f. Juvenile EMP - None, Adult EMP - 4,162, GPS EMP - None

5.	Question	In the RFP, under the Juvenile Program details, on page #20-Exhibit A of the SOW Item 2.2, it lists the juvenile program population. However, it lists two different amounts. It states, "County has five hundred (200) participants in JEMP." Can Probation confirm the correct amount of 500 or 200?
	Answer	The correct amount is 200. Refer to Addendum #1.
6.	Question	Please provide the current daily monitoring fees being charged by the current vendor for services for each department and for each hardware category.
	Answer	Please see ATTACHMENT to this Addendum for current vendor pricing sheets.
7.	Question	By user agency, please provide the number reported and if not reported, a best estimate of the number for each type of the below listed monitoring devices claimed to be lost, stolen, damaged, or noted as being unrecoverable over the past 12 months: a. GPS b. Radio Frequency EM Ankle Transmitter c. Radio Frequency EM Home Base Units d. Transdermal Alcohol Ankle Devices e. Transdermal Alcohol Home Base Units f. Portable Breath Alcohol Testing Devices g. Beacons
	Answer	Approximately the following: a. Juvenile EMP - 15, Adult EMP - 1,500, GPS EMP - 240 b. Juvenile EMP - 40, Adult EMP - 0. GPS EMP - 0 c. Juvenile EMP - 40, Adult EMP - 0, GPS EMP - 0 d. Juvenile EMP - 0, Adult EMP - 150, GPS EMP - 0 e. Juvenile EMP - 0, Adult EMP - 0, GPS EMP - 0 f. Juvenile EMP - 0, Adult EMP - 150, GPS EMP - 0 g. Juvenile EMP - 0, Adult EMP - 0, GPS EMP - 0
8.	Question	For participants that willfully destroy the monitoring equipment, we have several questions:a. Are they allowed back onto the program?b. Is the participant financially responsible for the reimbursement costs to the vendor or is Probation responsible?
	Answer	a. Yes b. Neither
9.	Question	What is the average time a participant remains on electronic monitoring? Please provide these figures by department/program and equipment type.
	Answer	Juvenile EMP - the average time is 45 days. Adult EMP - the average time is 60 days. GPS EMP - the average time is 12 months. Probation does not track by equipment type.

10.	Question	Does Probation intend to award this contract to a single vendor?
	Answer	Yes
11.	Question	How many compliance meetings are currently held with participants by the vendor or subcontractor on a monthly basis?
	Answer	Refer to question #4.
12.	Question	Under Exhibit A – SOW on page 24, the RFP states the vendor must operate four (4) local field offices across the Northern, Southern, Western, and Eastern regions of the county. Can Probation please confirm the number of offices the current vendor operates to serve this contract and the locations of the vendor's offices in order to determine the areas that have been approved by the County?
	Answer	 East Los Angeles – 273 S Atlantic BI., Suite B LA, CA 90022 Hawthorne – 13857 Hawthorn BI., Hawthorne, CA 90250 Van Nuys – 7400 Van Nus BI. Suite 109, Van Nuys, CA 91450 Walnut – 20467 Valley BI., Walnut, CA 91789 Lancaster – 43423 Division St. Suite 401, Lancaster, CA 93535
13.	Question	Under Exhibit A – SOW on page 14, Item 1.12 Local law enforcement crime scene incident data collection – Will Probation please indicate whether an electronic interface with law enforcement has been created and implemented by the existing vendor or other third party for purposes of crime scene incident data collection?
	Answer	No
14.	Question	Does the current vendor have any electronic interfaces established with Juvenile or Adult probation to exchange program data electronically? And if so, what county systems is the current vendor, or third party interfaced with and how much time would a new vendor be provided to mirror or improve on those system interfaces?
	Answer	No
15.	Question	Under Exhibit A – SOW on page 18, Item 2.1.3.3 seems to indicate Probation will replace the equipment in the event of a device failure. Please confirm this to be accurate and please provide details on how often is Probation being required to exchange equipment? Further, under the new agreement will Probation still provide that service or will those equipment failures be the responsibility of the vendor to resolve?
	Answer	Probation will replace equipment in the event of device failures from the Probation back up inventory.Frequency of equipment exchange is not tracked.Refer to Appendix A – SOW, section 2.1.3.3, page 18.

16.	Question	Juvenile:
10.	QUESLIUII	 a. Please confirm if any enrollments/equipment installations are currently occurring in the participants home and the percentage of enrollments/equipment installations occur within the participants home? What are the actual number of in-home installations over the past six months?
		b. In-home/Weekend Service Hours: For vendor field staff safety, would the County accept a cut-off time of 6:00 pm for in-home service calls?
	Answer	a. On average 25 in home installations occur monthly. Approximately 150 in home installations within the last six months.b. Probation will consider adjusting cut-off times.
17.	Question	Please confirm for the Adult Electronic monitoring program that installations may occur at the vendor's office.
	Answer	Yes, installations may occur at the vendor's office.
18.	Question	Please confirm if the Adult Probation will agree to and accept all enrollments and equipment installations will occur either at the providers office, courts, or Detention Center?
	Answer	No, some enrollments and equipment installations will occur at interim housing facilities or their residence in special circumstances.
19.	Question	Under Exhibit A – SOW on page 27, Item 2.3.23 Please clarify what, if any funds will be collected by the vendor from the program participants? Our understanding is that the participant payment portion of this program has been discontinued in accordance with state statute.
	Answer	Refer to Addendum #1.
20.	Question	Under Appendix B, Technical Exhibit 4, page 6, Item 2.9 Equipment tracking requirements, please define "CRF" as used in section 2.9
	Answer	Cellular Radio Frequency
21.	Question	Under Appendix B, Technical Exhibit 4, page 6, Item 3.4 Equipment communication requirements , requires "a landline telephone-based receiver to upload location and alert information to the software for areas not covered by cellular service". Will Probation accept solutions that accomplish the same upload of location and alert information without using a landline telephone-based receiver, as new technologies have become more efficient communications methods than outdated landline telephone-based communications?
	Answer	Landline communication is required. The vendor may offer additional solutions.

22. Question Answer	Appendix B, Technical Exhibit 4, page 8, Item 6.1 Strap requirements 6.1 . Many leading vendors in the GPS tracking arena have moved away from disposable straps for environmental and program efficiency reasons. Will Probation please modifying section 6.1 to remove the "Shall" requirement and allow the vendor to propose a reliable, reusable strap so long as the vendor can demonstrate their strap solution is hypoallergenic, properly disinfected, and an advantage to program operations? Disposable straps are the requirement. Vendor may offer additional
	solutions.
23. Question	Does Probation have any ratios required between Vendor Staff and Program participants and if so, what are those ratios? This applies to "participants to case workers" for the adult EM program where compliance appointments are required at the vendor's field offices.
Answer	Case Worker to Participant ratio is 35:1
24. Question	How many staff does the current vendor have assigned to each Department/program? Please provide staffing levels along with job title.
Answer	Juvenile EMP – 3 techs on rotation, 1 tech BJN am and Lancaster pm Adult EMP East Los Angeles – nine (9) staff • 1 – Regional Manager • 1 – Office Supervisor • 1 - Senior Case Managers Hawthorne – eight (8) staff • 1 – Office Supervisor • 7 – Case Managers Van Nuys – eight (8) staff • 1 – Office Supervisor • 1 – Senior Case Manager • 6 – Case Managers Walnut – seven (7) staff • 1 – Office Supervisor • 1 - Senior Case Manager • 5 – Case Managers Lancaster – six (6) staff • 1 – Office Supervisor • 5 – Case Managers General Technicians at Twin Towers Correctional Facility – two (2) staff • 1 – GPS Technician Miscellaneous items – two (2) staff

	1	1
		 1 – Training and Development 1 – Administrative Service Specialist
		<u>GPS EMP</u> – No vendor staff is directly assigned to this program.
25.	Question	Will Probation please confirm what Vendor(s) provide services to the programs outlined in this RFP?
	Answer	Refer to question #1.
26.	Question	Training: Can Probation please confirm how many officers and staff will require training for this program? How often is training required throughout the year?
	Answer	Juvenile EMP – Approximately 8 staff require training 2 times annually. Adult EMP - Approximately 25 staff require training once annually. GPS EMP – Approximately 20 staff require training once annually.
27.	Question	Court Testimony: How many times per year is court testimony required? Is virtual/web-based testimony permitted?
	Answer	Juvenile EMP – Rarely Adult EMP – Approximately 45-50 GPS EMP - Approximately 5 Web-based testimony is not permitted.
28.	Question	 Additional Services: Besides the comprehensive electronic monitoring services required for this program, does the current vendor provide any other participant-based services, i.e., drug testing? If so: a. What type of test kits are used, oral swab, urinalysis? b. Are laboratory confirmations required? c. What are the costs per test kit, per type?
	Answer	Yes, Drug testing is offered for Adult EMP.a. Oral and Urinalysis.b. Yesc. Cost is included in Adult EMP Services.
29.	Question	Please provide a list of any and all fees charged by the Vendor to Probation to the for services rendered? Specifically, by device type and by program please provide the daily rates currently being charge to the department(s).
	Answer	Refer to question #6. Probation does not track by equipment type.
30.	Question	Appendix C, Sample Contract, page 34, Paragraph 8.25.4.3 Technology Errors & Omissions Insurance. This requirement states the following:
		Insurance for liabilities arising from errors, omissions, or negligent acts in rendering or failing to render computer or information technology services and technology products. Coverage for violation of software copyright should be included. Technology services should at a minimum include (1) systems analysis; (2) systems programming; (3)

		 data processing; (4) systems integration; (5) outsourcing including outsourcing development and design; (6) systems design, consulting, development and modification; (7) training services relating to computer software or hardware; (8) management, repair and maintenance of computer products, networks and systems; (9) marketing, selling, servicing, distributing, installing and maintaining computer hardware or software; (10) data entry, modification, verification, maintenance, storage, retrieval or preparation of data output, and any other services provided by the vendor with limits of not less than \$10 million. As a currently certified small business located in California our Insurance Broker reviewed the average policy limits used in California and found E&O Insurance requirements varying from \$100,000 to \$5,000.000. We also learned the above listed limits of not less than \$10 million would nearly double our current premiums by several hundreds of thousands of dollars. Additional research done by our Insurance Broker identified the most common E&O policy limits in California are \$1 million.
		Question: based on the above and the increased financial strain the limits of not less than \$10 million has on a small business, would Probation please consider lowering the current \$10 million limit to \$5 million?
	Answer	No. Vendor must factor all cost in their proposed daily rates.
31.	Question	RFP pages 27 through 35 provide instructions on the format of the Business Proposal response. RFP Item 7.9.7 indicates that Appendix D Exhibits 2, 3, and 4, should be placed in "Proposer's Qualifications (Section B)" while RFP Item 7.9.12 indicates that all Required Forms from Appendix D should be placed in "Business Proposal Required Forms (Section F)". Please clarify if vendors should place Exhibits in both locations or only under "Business Proposal Required Forms (Section F).
	Answer	Exhibits 2, 3, and 4 can be placed in both or either section.
32.	Question	RFP pages 31 and 32 provide instructions on the format of the Business Proposal subsection " Proposer's Approach to Provide Required Services (Section C) " indicating which sections of Appendix A (Statement of Work) need to be addressed and in which order (Appx A, SOW Sect 1.0 – Sect 2.4. As Appendix A, SOW Section 2.5 , Optional Work (Exhibit A SOW page 28), was not included in this list, please confirm where Probation would like vendors to provide a response to Appendix A, SOW Section 2.5.
	Answer	Refer to Addendum #1.

33.	Question	Will the Department please identify the number of staff members that will require initial training upon contract execution, and if multiple, how many locations will require on-site training? SOW, Section 1.14, Page16.
	Answer	Refer to question #26. The number of locations vary, and will be determine at the time of contract execution.
34.	Question	 Will the Department please provide the current contract pricing for the following: Exhibit 11-A (Pricing Sheet) GPS Monitoring = RF Monitoring = Breath Alcohol Monitoring = Transdermal Alcohol Monitoring = Equipment Install/Removal = Equipment Retrieval = Monitoring Center Services = Staff Training
35.	Answer Question	Refer to question #6 In the interest of selecting devices that best meet the county's needs, would the Department consider conducting field testing bidder's device as part of their evaluation process prior to the award (e.g. a 2-week trial of 2 devices to ensure operation in LA County regions, test battery performance, accuracy, tamper detection, etc)? SOW, Section 2.1.4, page 19.
	Answer	No
36.	Question	Will the Department please clarify the total number of average installations and uninstallations completed by the current vendor per month? At how many different locations are these performed? Is it just at the four office locations, or is it also performed at courts / jails / etc. as well? If so, when and how often? SOW, Section 2.2.1.1, page 21.
	Answer	Refer to question #4. Locations are listed in Appendix A – SOW, Section 2.2, pages 20-21.
37.	Question	Will the Department please clarify current practices around active device troubleshooting? Does the current vendor go to the home of the participant to troubleshoot every time? How often does this occur currently? SOW, Section 2.2.1.4, page 21.
	Answer	Remote trouble shooting, but if necessary, a field tech is dispatched to the participant's location. Probation does not track how often it occurs.
38.	Question	Does the Department do any installation / removal of devices themselves, or is it 100% managed by the current vendor? SOW, Section 2.2.1.4, page 21.
	Answer	100% managed by the vendor.

 GPS Monitoring = RF Monitoring = RF Monitoring = Breath Alcohol Monitoring = Transdermal Alcohol Monitoring = Answer Refer to question #2. 40. Question Will the Department clarify its stance on growth of branch offices? particular increase in program participants warrant further ph locations? SOW, Section 2.3.5, page 24. Answer Probation may increase or decrease the number of branch offices. 	ysical
• Transdermal Alcohol Monitoring = Answer Refer to question #2. 40. Question Will the Department clarify its stance on growth of branch offices? particular increase in program participants warrant further ph locations? SOW, Section 2.3.5, page 24.	ysical
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particular increase in program participants warrant further ph locations? SOW, Section 2.3.5, page 24.	ysical
Answer Probation may increase or decrease the number of branch offices	
	- ((),
41. Question Will the Department please clarify the current locations and st sizes of the branch offices? SOW, Section 2.3.5, page 24.	aπing
AnswerRefer to questions #12 and #24.	
42. Question Will the Department please clarify if there is a file size limit attachments being emailed? If proposal attachments exceed deliverable file size limit, will the Department accept multiple email ensure vendor's proposal and all supporting documents are deliver RFP 5.2, page 7.	the ls to red?
Answer Refer to RFP Section 7.12, page 36 for proposal subminequirements.	ission
43. Question We kindly ask the Department to extend the proposal due date b weeks after the release of all addenda(s). This will ensure all ve have appropriate time to thoroughly review all addenda(s) and n their proposal response accordingly.	ndors
Answer No	
 44. Question Will the Department please provide the total number lost/stolen/damaged devices over the past 12 months for following: GPS Devices = RF Devices = Alcohol Devices = Will the Department please provide the total dollar amount pa lost/stolen/damaged devices over the past 12 mo Will the Department clarify how many of these devices were dam by being forcibly removed by participants and how many were recovered due to absconding? 	id for nths? naged
Answer Refer to question #7.	

		Probation do not track the dollar amount paid for lost/stolen/damaged devices.
		Probation does not track this information.
45.	Question	RFP 7.7.1, page 27 - Will all Q&A at the Virtual Proposers' Conference be published in an amendment and provided to vendors?
	Answer	Questions that were received prior to the March 7, 2025, 12:00pm deadline and any questions that required additional research will be publish as an addendum.
46.	Question	Appendix C 8.39 page 42 - In support of your Board of Supervisors' policy to reduce the amount of solid waste deposited at the County landfills, will the County consider allowing vendors to:
		 Email or upload our response to a portal, including a copy of the Business Proposal and <u>Cost Proposal?</u>
		2. Permit proposers to ship one (1) Original Business Proposal and one (1) Original Cost Proposal and include six (6) flash drives of the Business Proposal and six (6) flash drives of the Cost Proposal?
	Answer	Refer to RFP Section 7.12, page 36 for proposal submission requirements.
47.	Question	Sow 1.1.3 page 2 - On average, how many calls are made each month to the Contractor to enroll a participant?
	Answer	Juvenile EMP – Approximately 10 Adult EMP – Probation does not track this information. Enrolments are made by the courts. GPS EMP – Approximately 25
48.	Question	Sow 1.1.6 page 2 - On average, how many calls are made each month to the Contractor to initiate or change the schedule for a participant?
	Answer	Juvenile EMP – Approximately 10 Adult EMP – Probation does not track this information. Changes are made by the courts. GPS EMP – Approximately 5
49.	Question	Sow 1.1.7 page 2 - On average, how many calls are made to the Contractor each month to activate or deactivate a GPS tracking device?
	Answer	Juvenile EMP - None Adult EMP – Probation does not track this information. Calls are done by the courts. GPS EMP – Approximately 5

50.	Question	Sow 1.1.7 page 2 - On average, how many emails are sent to the Contractor each month to activate or deactivate a GPS tracking device?
	Answer	Juvenile EMP – Approximately 30 Adult EMP – Approximately 50 GPS EMP – Approximately 50
51.	Question	Sow 1.1.8, page 2 - What are the specific designated alerts that require a contractor response to meet this criteria?
	Answer	Designated alerts include: Master tamper, dead battery, low battery, exclusion and inclusion zone violations, no GPS, message gap, 4 hour no return, failure to report.
52.	Question	Sow 1.1.8, page 2 - On an average monthly basis, how many of each alert type requires a response from the Contractor?
	Answer	All alerts require a response. Probation does not track the amount of alerts per month.
53.	Question	Sow 1.1.9, page 2 - Can you provide a copy of the current protocol that the Contractor is required to follow regarding alert triage?
	Answer	Contractor runs reports for possible Absconds (i.e., tamper, dead battery, NO GPS, Failure to Report, etc.), after true abscond is determined by Contractor upon investigation and review (i.e., not in custody, deceased or hospitalized); the Contractor must report the alert to Probation.
54.	Question	Sow 1.1.10 page 2 - Which types of alerts require a call to County staff?
	Answer	Refer to question #51
55.	Question	Sow 1.1.10, page 2 - On average, how many alerts occur each month requiring a call to County staff?
	Answer	Refer to question #52
56.	Question	Sow 1.1.10, page 2 - Is the County open to receiving an automated call to report an alert instead of a call from a live agent?
	Answer	No automated calls will not be accepted.
57.	Question	On average, how many activations (installations) do you have per month per equipment type?
	Answer	Refer to question #4. Probation does not track by equipment type.
58.	Question	On average, how many deactivations do you have per month per equipment type?
	Answer	Refer to question #4. Probation does not track by equipment type.

59.	Question	Responses to vendor questions greatly affect each proposer's ability to develop custom solutions and cost-effective pricing. Will the County please extend the proposal deadline to fifteen (15) business days after publishing answers to allow vendors adequate time to draft their responses?
	Answer	No
60.	Question	We have found that sometimes, perhaps because proposers do not ask a question clearly enough, the answers are unclear. Upon release of the County's initial answers to questions, will proposers be permitted to ask additional clarification questions if they do not fully understand the initial answers?
	Answer	Νο
61.	Question	Technical Exhibit 4 - The RFP refers to overnight shipping, at no cost, when needed. How often has the County required overnight equipment shipping in the last 12 months?
	Answer	None
62.	Question	Technical Exhibit 4 - How many devices have been lost, stolen, or damaged within the past 12 months by type?
	Answer	Refer to question #7.
63.	Question	SOW 2.1 page 17 - What is the average length of time that a GPSMP participant is on an active EM device?
	Answer	Refer to question #9.
64.	Question	Sow 2.2.1.1 page 21 - What is the frequency of device installations and removals for the GPSMP participant population?
	Answer	Refer to question #4.
65.	Question	SOW 2.2 page 20 - Please clarify the total number of participants in the JEMP program - the narrative states, "County currently has approximately five hundred (200) participants in JEMP." These numbers are inconsistent, and we would appreciate clarification.
	Answer	Refer to Addendum #1.
66.	Question	SOW 2.2 page 20 - What percentage of installs occur at participant homes v. the three listed probation locations for JEMP participants?
	Answer	Refer to question #4.
67.	Question	SOW 2.2 page 20 - What is the average length of time that a JEMP participant is on an active EM device?
	Answer	Refer to question #9.

68.	Question	SOW 2.2.1.1 page 21 - What is the frequency of device installations and removals for the JEMP participant population?
	Answer	Refer to question #4.
69.	Question	SOW page 24 - Will the County permit the work that extends beyond install and retrieval of devices (E.g., work outlined in 2.3.2 and 2.3.3) be subcontracted to an entity that has extensive experience with this type of work?
	Answer	Monitoring center and helpdesk facility must be operated by the contractor and not subcontracted out and located within the United States.
70.	Question	SOW 2.3 page 23 - What is the average length of time that an Adult EMP participant is on an active EM device?
	Answer	Refer to question #9.
71.	Question	Sow 2.3.1 page 23 - What is the frequency of device installations and removals for the Adult EMP participant population?
	Answer	Daily
72.	Question	SOW 2.3.5 page 24 - How many offices does the incumbent provider maintain to meet this requirement? What are the exact street addresses of those locations?
		What are the exact hours that each location is open to participants?
	Answer	Refer to question #128:00 am to 5:00 pm
73.	Question	SOW 2.2.23 page 27 - Are participants required to pay fees in order to participate in any of the three EMP programs?a. If so, what is the fee structure?b. Who is responsible for collecting the fees?c. What is the consequence for a participant failing to meet their fee obligations?
	Answer	Refer to Addendum #1

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74.	Question	SOW 2.3.22.7 page 27 - Please define what is being requested by an "automatic monitor check-in with the field-monitoring device."
		Is this a requirement of the device checking in to report that it is functioning properly, or a requirement to check in with the participant themselves in some manner?
		If the latter, what manner is being utilized by the incumbent contract holder to meet this requirement?
	Answer	Both - Compliance checks are done to meet this requirement.
75.	Question	SOW 2.3 pages 23-28 - Are there any other reporting requirements for participants of the Adult EMP program that are not listed here, but regularly required?
		If so, please outline those requirements.
	Answer	No
76.	Question	Technical Exhibit 7, d.2 page 24 - "Office Meetings": Approximately how many participants are identified as "enhanced" (needing meetings once per week)?
	Answer	80%
77.	Question	Sow 2.3.14 page 25 - How many case managers does the incumbent vendor employ?
	Answer	Refer to question #24.
78.	Question	SOW 2.2.1.1 page 21 - In sections (example: Exhibit A 2.2.1) that state installation will occur within twenty-four (24) hours, can the County clarify if this is 24-hours or 24-Business Hours? NOTE: Exhibit A, page 31 does clearly define a "Business Day"
	Answer	Within twenty-four (24) hours not business hours
79.	Question	Can the agency please clarify, of the 300 total participants in the GPSMP program, how many are on 1-Piece GPS, 1-Piece GPS w/ RF, and Transdermal Alcohol? SOW 2.1, page 17
	Answer	1-Piece GPS EMP – 300 GPS EMP w/RF – 0 Transdermal Alcohol – 0

80.	Question	Can the county provide a breakdown of participants monitored by equipment type? The bid states that JEMP has "five hundred (200) participants". Can the agency please clarify if there are 500 or 200 participants? SOW 2.2 page 20
		Of that volume, how many are on 1-Piece GPS, 1-Piece GPS w/ RF, and Transdermal Alcohol?
	Answer	Probation does not track by equipment type. Refer to Addendum #1. Refer to question #2.
81.	Question	Can the agency please clarify, of the 1500 total participants in the Adult EMP, how many are on 1-Piece GPS, 1-Piece GPS w/ RF, and Transdermal Alcohol? SOW 2.3 page 20.
	Answer	Refer to question #2.
82.	Question	What is the current contracted daily rate for all equipment by make and model?
	Answer	Probation does not track by equipment type.
83.	Question	Would the County be interested in emerging GPS technology such as a wrist-worn watch?
	Answer	Refer to Appendix A, SOW, Section 2.5 Optional Work, page 28.
84.	Question	Who is the current equipment provider for the GPS monitoring devices and alcohol monitoring devices used in the Adult and Juvenile Probation programs?
	Answer	Refer to question #1.
85.	Question	Who is the current service provider responsible for the installation, deinstallation, and monitoring of GPS and alcohol monitoring devices for the Adult and Juvenile Probation programs?
	Answer	Refer to question #1.
86.	Question	Does the County know how many staff members the current service provider employs to manage these programs?
	Answer	Refer to question #24.
87.	Question	Regarding Appendix A – Statement of Work – Exhibit A - Scope of Work - Section 1.5 (page 7) and Section 1.13 (page 15) – Crime Scene Correlation Mapping Analysis:
		a. Can the County clarify whether the system allows local law enforcement agencies to automatically upload crime scene incident reports to be cross-referenced against all County probationers? If so, how are these reports shared, and who has access to the results?
		b. Can the County further explain what is meant by "crime scene

		 correlation mapping analysis" as described in these sections? Specifically, does this analysis include automated matching of GPS tracking data with incident reports, and what level of manual review is involved? c. Can the County describe what "point pattern analysis" entails in the context of this system? How does it contribute to crime scene correlation mapping?
	Answer	a. No
		b. Yes, this would include matching of GPS tracking data and incident reports. The incident information is not automatically uploaded and would need to be manually provided at this time.
		c. Probation would like to know what locations a GPS participant has been. Previously labeled locations (Mother's house, work) should appear under what they were labeled. Probation would like to know how many times participants frequent a location and when they have moved to a new location.
88.	Question	Regarding Appendix A – Statement of Work - Exhibit A - Scope of Work – page 1 – 1.0 – The County is asking "for vendors to advise County of any and all innovations and new equipment in the electronic industry" However, in Appendix B – Statement of Works Technical Exhibits section 3.4 you have a requirement that "the tracking device shall have an option of communicating with a landline telephone-based receiver" New technologies do not use landline services since demand and supply of these services is dropping dramatically across the US and only 35% of households in CA still have landlines. Is the County using receivers that have the option of landline?
	Answer	Yes
89.	Question	 Regarding Appendix A – Statement of Work - Exhibit A - Scope of Work page 2, Section 1.1.5, can the County clarify what is meant by "queries" in this section? Specifically: a. Does "queries" refer to general questions, requests for updated device locations, or both?
		b. What method(s) does the County intend to use to submit these queries (e.g., phone, email, online portal)?
		c. How are these queries currently submitted to the existing contractor?
	Answer	a. Bothb. Methods include phone, email and online portal.c. By phone, email online portal.

 page 2 - section 1.1.9 – What specific alerts is the County requiring vendor to triage and how many alerts are being triaged and processed according to County alert protocols per week or month? Answer Refer to question 51 and 52. Question Regarding Appendix A – Statement of Work - Exhibit A - Scope of Work - page 2 - section 1.1.11 – Is the information sent to the DPO via telephone – live call, text, or email or a combination and if a combination, what types (voice, SMS, email) are used? Answer Call, text, and/or email Question Regarding Appendix A – Statement of Work – page 2 - section 1.1.12 – How does the officer confirm receipt of alert notification to the monitoring center today? Is this via voice, email, or text? Answer Email Question Appendix A – Statement of Work - Scope of Work – page 4 – section 1.3 – Could you please share with us the amount of times the incumbents web-based user interface was down/unavailable for 30 minutes or more for the last five (5) years? Answer No Instances have been reported 	90.	Question	Regarding Appendix A – Statement of Work - Exhibit A - Scope of Work – page 2, Section 1.1.7:
is there a requirement for activation or deactivation to occur remotely within 30 minutes? Can the County provide an example of when this process would be necessary? c. Is the County asking whether this capability is possible for vendors, or is this a firm requirement? Answer Answer Question Regarding Appendix A – Statement of Work - Exhibit A - Scope of Work - page 2 - section 1.1.9 – What specific alerts is the County requiring vendor to triage and how many alerts are being triaged and processed according to County alert protocols per week or month? Answer Regarding Appendix A – Statement of Work - Exhibit A - Scope of Work - page 2 - section 1.1.9 – What specific alerts is the County requiring vendor to triage and how many alerts are being triaged and processed according to County alert protocols per week or month? Question Regarding Appendix A – Statement of Work - Exhibit A - Scope of Work - page 2 - section 1.1.11 – Is the information sent to the DPO via telephone – live call, text, or email or a combination and if a combination, what types (voice, SMS, email) are used? 93. Question Question Regarding Appendix A – Statement of Work – page 2 - section 1.1.12 – How does the officer confirm receipt of alert notification to the monitoring center today? Is this via voice, email, or text? Answer Call, text, and/or email 93. Question Appendix A – Statement of Work - Exhibit A - Scope of Work – page 4 – section 1.3 – Could you please share with us the amount of times the incumbents web-based us			deactivate" GPS tracking services? Does this refer to enabling or disabling monitoring functions within the software, or does it involve
or is this a firm requirement? Answer Currently the vendor is responsible for installation of monitoring devices. Probation would like to maintain the option to provide installation services. In such a case, the monitoring devices and software services would need to be remotely activated or deactivated within 30 minutes. 91. Question Regarding Appendix A – Statement of Work - Exhibit A - Scope of Work – page 2 - section 1.1.9 – What specific alerts is the County requiring vendor to triage and how many alerts are being triaged and processed according to County alert protocols per week or month? Answer Refer to question 51 and 52. 92. Question Regarding Appendix A – Statement of Work - Exhibit A - Scope of Work - page 2 - section 1.1.11 – Is the information sent to the DPO via telephone – live call, text, or email or a combination and if a combination, what types (voice, SMS, email) are used? Answer Call, text, and/or email 93. Question Regarding Appendix A – Statement of Work – page 2 - section 1.1.12 – How does the officer confirm receipt of alert notification to the monitoring center today? Is this via voice, email, or text? Answer Call, text, and/or email 94. Question Appendix A – Statement of Work - Exhibit A - Scope of Work – section 1.3 – Could you please share with us the amount of times the incumbents web-based user interface was down/unavailable for 30 minutes or more for the last five (5) years? Answer No Instances have been reported			is there a requirement for activation or deactivation to occur remotely within 30 minutes? Can the County provide an example of when this
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 92. Question Regarding Appendix A – Statement of Work - Exhibit A - Scope of Work - page 2 - section 1.1.11 – Is the information sent to the DPO via telephone – live call, text, or email or a combination and if a combination, what types (voice, SMS, email) are used? Answer Call, text, and/or email 93. Question Regarding Appendix A – Statement of Work – page 2 - section 1.1.12 – How does the officer confirm receipt of alert notification to the monitoring center today? Is this via voice, email, or text? Answer Email 94. Question Appendix A – Statement of Work - Exhibit A - Scope of Work – page 4 – section 1.3 – Could you please share with us the amount of times the incumbents web-based user interface was down/unavailable for 30 minutes or more for the last five (5) years? Answer No Instances have been reported 95. Question Regarding Appendix A – Statement of Work - Exhibit A - Scope of Work – page10 – Section 1.7.8 – Events Reviewed – what does the County define as events? Are these alerts, participant's map data, or something else? 	91.	Question	 page 2 - section 1.1.9 – What specific alerts is the County requiring vendor to triage and how many alerts are being triaged and processed
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 93. Question Regarding Appendix A – Statement of Work – page 2 - section 1.1.12 – How does the officer confirm receipt of alert notification to the monitoring center today? Is this via voice, email, or text? Answer Email 94. Question Appendix A – Statement of Work - Exhibit A - Scope of Work – page 4 – section 1.3 – Could you please share with us the amount of times the incumbents web-based user interface was down/unavailable for 30 minutes or more for the last five (5) years? Answer No Instances have been reported 95. Question Regarding Appendix A – Statement of Work - Exhibit A - Scope of Work – page10 – Section 1.7.8 – Events Reviewed – what does the County define as events? Are these alerts, participant's map data, or something else? 	92.	Question	- page 2 - section 1.1.11 – Is the information sent to the DPO via telephone – live call, text, or email or a combination and if a
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94.QuestionAppendix A – Statement of Work - Exhibit A - Scope of Work – page 4 – section 1.3 – Could you please share with us the amount of times the incumbents web-based user interface was down/unavailable for 30 minutes or more for the last five (5) years?AnswerNo Instances have been reported95.QuestionRegarding Appendix A – Statement of Work - Exhibit A - Scope of Work – page10 – Section 1.7.8 – Events Reviewed – what does the County define as events? Are these alerts, participant's map data, or something else?	93.	Question	How does the officer confirm receipt of alert notification to the
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95. Question Regarding Appendix A – Statement of Work - Exhibit A - Scope of Work – page10 – Section 1.7.8 – Events Reviewed – what does the County define as events? Are these alerts, participant's map data, or something else?	94.	Question	section 1.3 – Could you please share with us the amount of times the incumbents web-based user interface was down/unavailable for 30
– page10 – Section 1.7.8 – Events Reviewed – what does the County define as events? Are these alerts, participant's map data, or something else?		Answer	No Instances have been reported
Answer Any alerts generated.	95.	Question	– page10 – Section 1.7.8 – Events Reviewed – what does the County define as events? Are these alerts, participant's map data, or something
		Answer	Any alerts generated.

96.	Question	Regarding Appendix A – Statement of Work Exhibit A - Scope of Work – page 12 – Section 1.8.2 – What does the County define as Screen Flows?
	Answer	Screen flows refer to navigating between screens on an individual participant or navigating between participants.
97.	Question	Regarding Appendix A – Statement of Work - Exhibit A - Scope of Work – pages 14-15 – Section 1.12 – Under what circumstances would a local law enforcement agency, other than the Probation Department, require access to crime scene correlation reports without access to participant data? Could the County clarify the protocol for how local law enforcement can request and receive crime scene correlation information while maintaining the integrity of participant data? Additionally, would the County be open to a protocol where local law enforcement contacts the monitoring center to request crime scene correlation analysis, ensuring that participant data remains secure, and access is appropriately controlled?
	Answer	Crime scene correlation reports are provided via a subpoena or search warrant. Probation submits request to vendor.
		No
98.	Question	Regarding Appendix A – Statement of Work - Exhibit A - Scope of Work – page 16 – section 1.16 – How many officers/staff will need to be trained initially and how many locations would on-site training take place?
	Answer	Refer to question #26. Training locations to be determine upon contract award.
99.	Question	 Regarding Appendix A – Statement of Work - Exhibit A - Scope of Work – page 18 – Section 2.1.3.1 – We have questions about this section: a. All equipment for the program will be stored at the County Probation offices. Do offices do their own installs and removals currently after hours or on weekends or does the vendor do 100% of installs and removals? b. How many offices is their equipment stored in? c. Please identify the locations of the office required to have stored equipment.
	Answer	a. Probation currently does not do its installations.b. This information will be provided at the time of contract award.c. This information will be provided at the time of contract award.

100.	Question	 Regarding Appendix A – Statement of Work - Exhibit A - Scope of Work page 18 – Section 2.1.3.2 – The requirement states that spare replacement inventory must equal or exceed 25% of the actual number of GPS devices in use in each County for the preceding month. We would like to know: a. What is the rationale for exceeding the 25% threshold? Is this to account for spikes in demand, erratic court orders, or other operational considerations? b. Is there a maximum inventory cap, or does the County anticipate maintaining an open-ended supply at each location? c. How should the vendor determine if a County location has an
		excessive amount of inventory based on this requirement? Would the County consider setting a defined stocking range, such as 25-30%, to ensure sufficient inventory without unnecessary overstocking?
	Answer	a. The number fluctuates based on all of these factors.b. Equal or exceeding a minimum of 25%.c. The requirement is minimum of 25%.
101.	Question	 Regarding Appendix A – Statement of Work - Exhibit A - Scope of Work – page 20 – Section 2.1.4.6 – we have questions about this: a. How many times in the 2024 calendar year did the current vendor testify in court related to electronic monitoring in person? b. How many times in the 2024 calendar year did the current vendor testify in court related to electronic monitoring virtually?
	Answer	Refer to question #27.
102.	Question	Regarding Appendix A – Statement of Work- Exhibit A - Scope of Work - Exhibit A - Scope of Work – page 20 – Section 2.2 – Can the County please share how many installs are performed on average at the youth's residence in a month?
	Answer	Refer to question #4.
103.	Question	Regarding Appendix A – Statement of Work- Exhibit A - Scope of Work – page 21 – section 2.2.1 – Can the County please share how many installs on average are performed weekly or monthly?
	Answer	Refer to question #4.
104.	Question	Regarding Appendix A – Statement of Work - Exhibit A - Scope of Work – page 21 – section 2.2.1 – Can the County please share how many removals on average are performed weekly or monthly?
	Answer	Refer to question #4.
105.	Question	Can the County please share how long the juveniles are on the GPS, CRF, and Transdermal Alcohol monitoring on average?

	Answer	Refer to question #9.
106.	Question	Regarding Appendix A – Statement of Work - Exhibit A - Scope of Work – page 24-25 – Section 2.3.8 – Is the referral process performed and managed by the Adult Electronic Monitoring Program and not the vendor?
	Answer	The referrals are done by Probation Officers, Attorneys, Sheriff Department, and the Courts.
107.	Question	 Regarding Appendix A – Statement of Work – Exhibit A - Scope of Work - page 25 – section 2.3.12 – we have questions related to this requirement: a. What does the County mean when describing "random contact back-up system?" b. How many vendor installs does the Adult Probation perform on average weekly or monthly?
		 c. How many vendor removals does the Adult Probation perform on average weekly or monthly? d. What is the average time that participants are on GPS, CRF, and Transdermal Alcohol Monitoring?
	Answer	a. Back-up methods a vendor will utilize to contact participants within the established time frames.b. Refer to question #4.c. Refer to question #4.d. Refer to question #9.
108.	Question	 Regarding Appendix A – Statement of Work – Exhibit A - Scope of Work- page 27 – section 2.3.22.7 -we have questions related to this: a. Can the County clarify what is meant by "automatic monitor check-in"? Does this refer to the device uploading location data to the monitoring software at least once every four hours, or does it involve a different type of system check? b. Is the "field-monitoring device" referenced in this section the one-piece GPS unit, or does it include other types of monitoring equipment? c. What specifically constitutes a "documented monitoring response" if a check-in is missed for five hours? Does this generate an alert, and what actions are expected from the Contractor in response?

	Answer	a. The monitoring device should communicate with the software at least once every 4 hours. If no communication is received. A documented response will need to be made at the 5 hours mark. This will include issues such as no GPS or no cell signal.
		b. Yes, the one piece unit.
		c. The documented response, should be either an alert or notification of failed equipment. In the event of failed equipment, the vendor would need to replace or repair depending if this was device or software related
109.	Question	Regarding Appendix A – Statement of Work – section 2.3.23 – page 29 – We have questions related to this:
		a. What funds or recording of funds is the written policy safeguarding?
		b. Are these participants that are self-paying and not paid by the County or something else?
		c. Is this related to monthly billings for services for electronic monitoring?
		d. Please provide more specificity.
	Answer	Refer to Addendum #1
110.	Question	Regarding Appendix A – Statement of Work –section 4.1 through 4.3 – page 32 – we have questions related to this:
		a. Has a Contract Discrepancy Report (CDR) been issued against the incumbent provider and if so, how many haven issued and required meetings described in section 4.1.?
		b. Has any personnel from the incumbent provider been removed from service during this contract term, and if so, were replacements provided within 24 hours?
	Answer	a. No b. No
111.	Question	Regarding Appendix B – Statement of Work – Technical Exhibits – section 3.3 – page 6 – In Appendix A, the County stated that it wants Contractors to inform them of all innovations and new equipment and to provide the latest technology. One such innovation is using Wi-Fi access points to track participants when GPS is impaired. This method is a highly accurate alternative to GPS and significantly more precise than cellular LBS services. Would the County consider specifying that alternative location tracking must utilize a technology other than cellular LBS, such as Wi-Fi tracking, to ensure accurate tracking—within 60-

		100 feet—when participants are in urban areas and away from their residence, HBU, or Beacons?
	Answer	No
112.	Question	Regarding RFP document – section 6.1.1 – page 21 – If the proposer is planning on using local subcontractor and if they are certified as a Local Small Business Enterprise (LSBE), does that provide any advantage to the proposer?
	Answer	Refer to RFP, Section 8.5, page 40.
113.	Question	Regarding RFP document – Technical Exhibit 7 – Appendices E-1 through E-VII – Are these forms that would be completed by the case managers or the vendor staff?
	Answer	Vendor staff
114.	Question	Regarding RFP document – Exhibit 11-A – pages 1-7 – we have questions about this:
		a. All the price sheets have a category for cellular radio frequency (CRF), but section 2.1 GPS Monitoring Program the County describes a one-piece device that can act as GPS or CRF in one. Does the County use an RF Beacon in tandem with the one-piece GPS device and change it to RF?
		I. If not, how do you know if the client is at home?II. Do you want pricing to include the Beacon?
		b. Exhibit 11-A – Global Positioning System for Juvenile EMP states that "the undersigned offer to provide all labor and supplies to provide Comprehensive Electronic Monitoring Services" Does the category of monitoring and support services include the daily rate of the equipment, support and monitoring, and the second category include the first category pricing plus cost associated with install and removal?
		c. Exhibit 11-A - Global Positioning System for Juvenile, Adult EMP, and GPSMP starts with sliding scale daily rate/fee for CRF for monitoring and support services only, monitoring and support services including installation and removal, and then on page 15 and 23 you provide the same description and the same categories. What is the difference between the two categories?
		d. Does "Sliding Scale" refer to the different quantity levels?
		e. Can we have the actual average monthly usage for the Adult EMP, Juvenile EMP, and GPSMP programs for CRF, GPS, and Transdermal Alcohol devices to help proposers focus on the critical sliding scale categories?

115.	Answer	 a. Probation may choose to use RF technology in lieu of GPS or in conjunction with GPS. Probation does not want to not have to change the monitoring device to change how a participant is being monitored. b. Refer to Appendix D, Exhibits 11-A through 11-D. c. Refer to Appendix D, Exhibits 11-A through 11-D. d. Yes e. Refer to question #2.
		Do invoices for this program get mailed to the address in the sample contract? Can they be emailed?
	Answer	Yes. No, the invoices must be mailed.
116.	Question	Regarding Appendix C – Sample Contract – Errors and Omissions – Section 8.25.4.3 – page 34 – Is the limit for the Errors and Omissions of \$10,000,000.00 accurate? Is there a specific reason for these high limits? This could limit the number of proposers if there is not a valid business reason for this level.
	Answer	Insurance limits are establish based on services provided.
117.	Question	Regarding Appendix A – Statement of Work — Section 2.1.4 — page 19 — Specifies that the Contractor must provide the County with unlimited use of two (2) fully operational devices for demonstration and/or test purposes. Does the County want these devices to test out prior to the selection of a vendor? If so, when does the County want the Contractor to deliver the two devices?
	Answer	No. After contract award.
118.	Question	How many participants are currently enrolled in the Juvenile program with active monitoring devices?a. Over the past year, what has been the average number of device installations per month in the Juvenile program?
	Answer	Refer to question #2.
119.	Question	How many participants are currently enrolled in the Adult program with active monitoring devices?b. Over the past year, what has been the average number of device installations per month in the Adult program?
	Answer	Refer to question #2.
120.	Question	Over the past year, how many monitoring devices have been reported lost, damaged, or stolen? Can the County provide a breakdown by device type?
	Answer	Refer to question #7.
121.	Question	How many participants, on average per month, abscond or tamper with their monitoring devices to evade supervision?

	Answer	Refer to question #44.
122.	Question	1.0 Scope of Work, 1.3, System Software Requirements, 1.13 on page 4 states, "The system will be able to import County provided geographic information system data."
		a. Will the County please clarify if this import would be through API integration or manual entry?
	Answer	Manual entry
123.	Question	 1.0, Scope of Work, 1.5, Crime Scene Correlation Mapping Analysis Requirements, 1.5.2 on page 8 states, Crime scene correlation mapping reports will be generated on a daily basis with standard reports generated each in accordance with County specifications." a. Will the County please clarify how the vendor will obtain the data for prime scene analysis? Will it be API integration?
		crime scene analysis? Will it be API integration?
	Answer	Currently any crime scene correlation information would need to be obtained manually. However, as technology advances, Probation would want the option for vendor to move in the direction of automatic uploads, including API integration.
124.	Question	 2.0, Specific Tasks, 2.1 Global Positioning System Monitoring Program, paragraph 2 on page 17 states: County currently has approximately three hundred (300) participants in GPSMP. a. Will the County please provide the monthly average usage and current daily rates for all technologies (GPS, CRF, RF, Transdermal Alcohol)? b. Will the County please provide the monthly average number of lost or damaged devices?
	Answer	a. Refer to question #2. b. Refer to question #7.
125.	Question	 2.0, Specific Tasks, 2.2 Juvenile Electronic Monitoring Program, paragraph 2 on page 20 states, "County currently has approximately five hundred (200) participants in JEMP." a. Will the County clarify the language (500 or 200) and please provide the monthly average usage and current daily rates for all technologies (GPS, CRF, RF, Transdermal Alcohol)? b. Will the County please provide the monthly average number of lost or damaged devices?

		c. Paragraph 3 states, "Devices for JEMP participants will be installed at the homes of JEMP participants and at the following Probation locations."						
		i. Will the County please provide the average number of in home installs per month for 2024?						
		ii. Will officers accompany the vendor's technicians for home vis						
		iii. Will the County identify the current office locations used by t current vendor for optimal placement?						
		d. Section 2.2.1.3 states, "For JEMP CRF switchable devices, Contractor will submit a proposal for the additional costs associated with providing installation and removal services where the device will be installed within twenty-four (24) hours of notification, by the Contractor at the locations specified."						
		i. Will the County please explain its definition of CRF switchable devices?						
	Answer	a. Refer to Addendum #1						
		b. Refer to question #7.						
		c.i. Refer to question #4 c.ii. No, officers will not accompany the vendor on home visits. c.iii. Refer to question #12.						
		d. A device that can switch between CRF and other monitoring methods.						
126.	Question	2.0, Specific Tasks, 2.3 Adult Electronic Monitoring Program, paragraph 3 on page 23 states, "County currently has approximately one thousand five hundred (1,500) participants in Adult EMP."						
		a. Will the County please provide the monthly average usage and current daily rates for all technologies (TGPS, CRF, RF, Transdermal Alcohol)?						
		b. Will the County please provide the monthly average number of lost or damaged devices?						
		c. Item 2.3.1 on page 23, "Contractor will provide installation and removal of all electronic monitoring equipment within established time frames as specified by County."						

	i. Will the County please provide the average number of installs per month for 2024?
	ii. Will the County please clarify where the installs will be located?
	iii. If installs will be located at the homes of participants, will officers accompany the vendor's technicians for home visits?
Answer	a. Refer to questions #2 and #6.
	b. Refer to question #7.
	 c.i. Refer to question #7. c.ii. Installations may occur at providers offices, courts, interim housing facilities or participants residents. c.iii. No
Question	Regarding 7.0, Proposal Submission Requirements, 7.1 RFP timetable on page 25:
	a. Written questions due March 7 th , but there is not an anticipated date for responses to submitted questions to be published. Will the County please clarify their timing for question responses?
	b. Sometimes responses to questions lead to follow up questions. Will the County please consider adding a second Q&A period to address any follow up questions?
	c. Considering the scope of the RFP and the number of specifications for all three programs, will the County consider granting an extension of the proposal due date by at least 10 business days?
Answer	a. The Q & A will be uploaded a few days after the virtual conference.b. Noc. No
Question	Technical Exhibit 4, Equipment Requirements, 2.0, Equipment Tracking Requirements, 2.9 on page 5 states, "The device shall record the "in range" and "out of range" times for CRF devices."
	a. Will the County please clarify what they mean by CRF-RF?
	b. Will WiFi communication via ethernet RF be acceptable with GPS or will the County only accept an RF only device for cellular communication?
Answer	a. This is cellular radio frequency – radio frequency. The device would need to communicate with a participant when it is in-range or out of range.
	Question Answer Question

		b. Drobation will accort WiFi communication via athemat as long as it is						
		 b. Probation will accept WiFi communication via ethernet as long as it is reliable. 						
129.	Question	Technical Exhibit 4, 4.0 Battery Requirements, 4.3 on page 6 states, "The device shall re-charge the battery to the maximum capacity within two (2) hours from a low battery status ." And 4.4 on page 7 states, "The device shall re-charge the battery to the maximum capacity within four (4) hours from a complete dead battery status ."						
		a. Will the County accept minor deviations from this requirement?						
100	Answer	No						
130.	Question	Technical Exhibit 4, 4.0 Battery Requirements, 4.8 on page 7 states "The device shall be equipped with an electronic charger device that uses a wall electrical outlet power (alternating current) with a chargin cord of a minimum of six (6) feet long and a separate vehicle charge (direct current) source to recharge the battery."						
		a. We have concerns with charging devices and electronic currents in cars. Will the County please confirm if a vehicle charger is the only acceptable option?						
	Answer	Vehicle chargers are required. Contractor may provide additional battery options.						
131.	Question	Technical Exhibit 4, 6.0 Strap Requirements, 6.1 on page 8 states, "All device straps utilized to attach devices to a participant shall be disposable."a. Will the County please clarify if disposable straps are the only acceptable solution?						
	Answer	Refer to question #22.						
132.	Question	 Technical Exhibit 4, 7.0 Additional Accessory Requirements, 7.6 on page 9 states, "The HBU/beacon shall be replaceable and interchangeable without the need to return to Contractor for installation or removal." a. Could the County please explain how a vendor would switch out an HBU/beacon without participant/vendor contact? 						
	Anower							
	Answer	Should Probation opt to install, the replacement of a HBU/Beacon should be able to be completed without a return to the vendor to activate. Should the vendor be responsible for installation, then in the event of HBU/Beacon failure, a visit to the home to replace would be expected.						

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133.	Question	Technical Exhibit 7, Enrollment Notice, page 42 references, "Defendant will undergo drug testing." Will the County please explain what methods are used currently for drug testing?						
	Answer	Refer to question #28.						
134.	Question	Are proposers to respond to the requirements listed in Exhibit 4 (Equipment Requirements)? If so, where should these be included in the final proposal?						
	Answer	Yes. Responses must be included in the Business Proposal.						
135.	Question	2.1.3.4 (Exhibit A, Statement of Work, Page 19) – All devices in transit and/or pending delivery are not considered a part of County inventory. There will be no limit on the number of GPS devices kept in County inventory, and all GPS devices in County possession will be fully operable at all times while in inventory.						
		Question: Recognizing that devices in transit and/or pending delivery will not count towards available County inventory, will the County consider change or modify the requirement to place a reasonable cap (either total number of devices or percentage of available inventory) on the remaining inventory?						
	Answer	No						
136.	Question	2.3.19 (Exhibit A, Statement of Work, Page 26) – Contractor will provide and immediate, documented telephone call to participant in response to tamper alerts. After the initial telephone call, Contractor will place telephone calls to the participant every two (2) hours until tamper alert is reset or the transmitter replaced.						
		Question: Is this requirement intended for description of Radio Frequency (RF) device capabilities? It is our understanding that RF is not currently being used. If this is correct, will the county consider removing this requirement, other RF device requirements, and pricing?						
	Answer	No. Probation wants the ability to have flexibility.						
137.	Question	 2.3.23 (Exhibit A, Statement of Work, Page 27) – Contractor will develop written policy and procedures that specify the methods used for the receiving, safeguarding, disbursing, and recording of funds. Question: Will this continue to be a County Paid Program? If so, could 						
		you provide more information about the disbursement of funds? If disbursements are no longer a part of this solution, will the county consider have that removed from this requirement.						
	Answer	Refer to Addendum #1						

138.	Question	Program Marketing/Awareness (Technical Exhibit 7 Probation Department's Electronic Monitoring (EM) Program Operational Procedures Manual, Page 3)						
		Question: Will the County elaborate on the expectations of marketing the EM Program?						
	Answer	It is up to the agency to determine the marketing plan.						
139.	Question	TECHNICAL EXHIBIT 4 EQUIPMENT REQUIREMENTS						
		9.5 County shall not incur any costs for any delivered equipment and supplies that are altered, damaged, stolen, lost, tampered, misplaced, and/or misused.						
		Question: Does the County make attempts to locate and retrieve equipment upon program completion, discharge from supervision, arrest or abscond from supervision?						
		If the County does not currently make attempts to locate or retrieve equipment following program completion, discharge from supervision, arrest or abscond from supervision, will the County consider adding language to the operational procedures ensuring that staff make a reasonable attempt to retrieve equipment following one of these circumstances? Or will the county consider requiring the participant to report to have the device removed by the Contractor?						
		How many or what percentage of delivered equipment is altered, damaged, stolen, lost, tampered, misplaced, and/or misused in 2024?						
	Answer	Yes, Probation make attempts to locate and retrieve equipment upon program completion, discharge from supervision, arrest or abscond from supervision. Refer to guestion #7.						
140.	Question	7.9.11.2 and 7.9.11.3 of the "RFP-Comprehensive Electronic Monitoring Services"						
		Question: Can the county please clarify that they would like exceptions to the terms and conditions listed in Appendix C (Sample Contract) be provided by redlining the Sample Contract only and that nothing further would be required with regards to exceptions for the Sample Contract?						
	Answer	Refer to RFP Section 7.9.11, pages 33-34						
141.	Question	In Section 7.9.11.2 (2)						
		Question: Can the county clarify that Appendix A (Statement of Work) should instead be Exhibit A (Statement of Work)?						
	Answer	Refer to Addendum #1						

Question	Furthermore, can county further clarify that exceptions to the Appendix A or Exhibit A (Statement of Work), would require redlining the Statement of Work and providing County with an explanation of the reasons for the exception, the proposed alternative language, and a description of the impact if any to the Proposer's price? Question: If proposer wishes to take exception to Appendix B (SOW							
	echnical Exhibits), would the country require the proposer to redline ne SOW Technical Exhibit only?							
Answer	efer to RFP Section 7.9.11, pages 33-34.							
Question	Appendix D – (Required Forms) - Exhibit 11 – B Pricing Sheets Pages $1 - 7$							
	 How will the County evaluate the pricing proposals at the lowest tiers of units (e.g. 1-50), given the required services outlined in Exhibit A – Statement of Work and Exhibit 7 – Program Operational Procedures Manual must be provided (including maintaining four offices and providing comprehensive case management)? 							
	 Specifically, how will the County account for the potential impact or overall pricing when bidders structure their costs for this service level at the lowest tiers? When evaluating the different tiers of units, will the county weigh the lowest tiers the same as the highest? Will the county use an average pricing? Or is there another methodology that the county will apply in evaluating the overall score of the pricing of different tiers? 							
	 Should proposers incorporate the costs for all required services outlined in Exhibit A – Statement of Work and Exhibit 7 – Program Operational Procedures Manual (e.g., case management, office operations, mobile technicians, urine drug tests. etc.) within Sliding Scale 2 under "Monitoring and Support Services, Including Installation and Removal," or should these costs be itemized separately from installation and removal costs? 							
	 If those costs should be listed separately, where should proposers insert those costs? 							
Answer	Vendor must factor all cost in their proposed daily rates for each tier listed in Exhibit 11 Pricing Sheets. It is up to Probation to determine which tier of the sliding scale will be evaluated.							
	Answer Question							

144.	Question	 Appendix D – (Required Forms) - Exhibit 11 – C and D Pricing Sheets Transdermal and Remote Breath Alcohol Monitoring Where should proposers include the pricing for case management services required in addition to installation and removal
	Answer	Case management services is only required for the Adult Electronic Monitoring Program. Cost associated with the Adult Electronic Monitoring Program must be included in Appendix D, Required Forms, Exhibit 11-B. The cost associated with Transdermal Alcohol Monitoring and Breath Alcohol Remote Testing Monitoring, including installation and removal, must be included in Appendix D, Required Forms, Exhibits 11-C and 11-D respectively.

PRICING SHEET

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Global Positioning System Monitoring Program And Juvenile Electronic Monitoring Program

CELLULAR RADIO FREQUENCY (CRF)/RADIO FREQUENCY (RF):

1. Monitoring and support services only

1-50	\$3.32/Day/Device	351-400	\$3.32/Day/Device	701-750	\$3.22/Day/Device
51-100	\$3.32/Day/Device	401-450	\$3.32/Day/Device	751-800	\$3.12/Day/Device
101-150	\$3.32/Day/Device	451-500	\$3.32/Day/Device	801-850	\$3.12/Day/Device
151-200	\$3.32/Day/Device	501-550	\$3.22/Day/Device	851-900	\$3.12/Day/Device
201-250	\$3.32/Day/Device	551-600	\$3.22/Day/Device	901-950	\$3.12/Day/Device
251-300	\$3.32/Day/Device	601-650	\$3.22/Day/Device	951-1000	\$3.12/Day/Device
301-350	\$3.32/Day/Device	651-700	\$3.22/Day/Device	1001-Over	\$3.02/Day/Device

2. Monitoring and support services including installation and removal

1-50	\$5.82/Day/Device	351-400	\$5.82/Day/Device	701-750	\$5.72/Day/Device
51-100	\$5.82/Day/Device	401-450	\$5.82/Day/Device	751-800	\$5.62/Day/Device
101-150	\$5.82/Day/Device	451-500	\$5.82/Day/Device	801-850	\$5.62/Day/Device
151-200	\$5.82/Day/Device	501-550	\$5.72/Day/Device	851-900	\$5.62/Day/Device
201-250	\$5.82/Day/Device	551-600	\$5.72/Day/Device	901-950	\$5.62/Day/Device
251-300	\$5.82/Day/Device	601-650	\$5.72/Day/Device	951-1000	\$5.62/Day/Device
301-350	\$5.82/Day/Device	651-700	\$5.72/Day/Device	1001-Over	\$5.52/Day/Device

RADIO FREQUENCY (RF):

1. Monitoring and support services only

1-50	\$2.10/Day/Device	351-400	\$2.10/Day/Device	701-750	\$2.10/Day/Device
51-100	\$2.10/Day/Device	401-450	\$2.10/Day/Device	751-800	\$2.10/Day/Device
101-150	\$2.10/Day/Device	451-500	\$2.10/Day/Device	801-850	\$2.10/Day/Device
151-200	\$2.10/Day/Device	501-550	\$2.10/Day/Device	851-900	\$2.10/Day/Device
201-250	\$2.10/Day/Device	551-600	\$2.10/Day/Device	901-950	\$2.10/Day/Device
251-300	\$2.10/Day/Device	601-650	\$2.10/Day/Device	951-1000	\$2.10/Day/Device
301-350	\$2.10/Day/Device	651-700	\$2.10/Day/Device	1001-Over	\$2.10/Day/Device

2. Monitoring and support services including installation and removal

1-50	\$3.60/Day/Device	351-400	\$3.60/Day/Device	701-750	\$3.60/Day/Device
51-100	\$3.60/Day/Device	401-450	\$3.60/Day/Device	751-800	\$3.60/Day/Device
101-150	\$3.60/Day/Device	451-500	\$3.60/Day/Device	801-850	\$3.60/Day/Device
151-200	\$3.60/Day/Device	501-550	\$3.60/Day/Device	851-900	\$3.60/Day/Device
201-250	\$3.60/Day/Device	551-600	\$3.60/Day/Device	901-950	\$3.60/Day/Device
251-300	\$3.60/Day/Device	601-650	\$3.60/Day/Device	951-1000	\$3.60/Day/Device
301-350	\$3.60/Day/Device	651-700	\$3.60/Day/Device	1001-Over	\$3.60/Day/Device

PRICING SHEET

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GPS – PASSIVE:

1. Monitoring and support services only

1-50	\$3.72/Day/Device	351-400	\$3.72/Day/Device	701-750	\$3.62/Day/Device
51-100	\$3.72/Day/Device	401-450	\$3.72/Day/Device	751-800	\$3.52/Day/Device
101-150	\$3.72/Day/Device	451-500	\$3.72/Day/Device	801-850	\$3.52/Day/Device
151-200	\$3.72/Day/Device	501-550	\$3.62/Day/Device	851-900	\$3.52/Day/Device
201-250	\$3.72/Day/Device	551-600	\$3.62/Day/Device	901-950	\$3.52/Day/Device
251-300	\$3.72/Day/Device	601-650	\$3.62/Day/Device	951-1000	\$3.52/Day/Device
301-350	\$3.72/Day/Device	651-700	\$3.62/Day/Device	1001-Over	\$3.42/Day/Device

2. Monitoring and support services including installation and removal

1-50	\$6.22/Day/Device	351-400	\$6.22/Day/Device	701-750	\$6.12/Day/Device
51-100	\$6.22/Day/Device	401-450	\$6.22/Day/Device	751-800	\$6.02/Day/Device
101-150	\$6.22/Day/Device	451-500	\$6.22/Day/Device	801-850	\$6.02/Day/Device
151-200	\$6.22/Day/Device	501-550	\$6.12/Day/Device	851-900	\$6.02/Day/Device
201-250	\$6.22/Day/Device	551-600	\$6.12/Day/Device	901-950	\$6.02/Day/Device
251-300	\$6.22/Day/Device	601-650	\$6.12/Day/Device	951-1000	\$6.02/Day/Device
301-350	\$6.22/Day/Device	651-700	\$6.12/Day/Device	1001-Over	\$5.92/Day/Device

GPS – INTERMEDIATE:

1. Monitoring and support services only

1-50	\$3.72/Day/Device	351-400	\$3.72/Day/Device	701-750	\$3.62/Day/Device
51-100	\$3.72/Day/Device	401-450	\$3.72/Day/Device	751-800	\$3.52/Day/Device
101-150	\$3.72/Day/Device	451-500	\$3.72/Day/Device	801-850	\$3.52/Day/Device
151-200	\$3.72/Day/Device	501-550	\$3.62/Day/Device	851-900	\$3.52/Day/Device
201-250	\$3.72/Day/Device	551-600	\$3.62/Day/Device	901-950	\$3.52/Day/Device
251-300	\$3.72/Day/Device	601-650	\$3.62/Day/Device	951-1000	\$3.52/Day/Device
301-350	\$3.72/Day/Device	651-700	\$3.62/Day/Device	1001-Over	\$3.42/Day/Device

2. Monitoring and support services including installation and removal

1-50	\$6.22/Day/Device	351-400	\$6.22/Day/Device	701-750	\$6.12/Day/Device
51-100	\$6.22/Day/Device	401-450	\$6.22/Day/Device	751-800	\$6.02/Day/Device
101-150	\$6.22/Day/Device	451-500	\$6.22/Day/Device	801-850	\$6.02/Day/Device
151-200	\$6.22/Day/Device	501-550	\$6.12/Day/Device	851-900	\$6.02/Day/Device
201-250	\$6.22/Day/Device	551-600	\$6.12/Day/Device	901-950	\$6.02/Day/Device
251-300	\$6.22/Day/Device	601-650	\$6.12/Day/Device	951-1000	\$6.02/Day/Device
301-350	\$6.22/Day/Device	651-700	\$6.12/Day/Device	1001-Over	\$5.92/Day/Device

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GPS – CONTINUOUS (ACTIVE):

1. Monitoring and support services only

1-50	\$3.72/Day/Device	351-400	\$3.72/Day/Device	701-750	\$3.62/Day/Device
51-100	\$3.72/Day/Device	401-450	\$3.72/Day/Device	751-800	\$3.52/Day/Device
101-150	\$3.72/Day/Device	451-500	\$3.72/Day/Device	801-850	\$3.52/Day/Device
151-200	\$3.72/Day/Device	501-550	\$3.62/Day/Device	851-900	\$3.52/Day/Device
201-250	\$3.72/Day/Device	551-600	\$3.62/Day/Device	901-950	\$3.52/Day/Device
251-300	\$3.72/Day/Device	601-650	\$3.62/Day/Device	951-1000	\$3.52/Day/Device
301-350	\$3.72/Day/Device	651-700	\$3.62/Day/Device	1001-Over	\$3.42/Day/Device

3. Monitoring and support services including installation and removal

1-50	\$6.22/Day/Device	351-400	\$6.22/Day/Device	701-750	\$6.12/Day/Device
51-100	\$6.22/Day/Device	401-450	\$6.22/Day/Device	751-800	\$6.02/Day/Device
101-150	\$6.22/Day/Device	451-500	\$6.22/Day/Device	801-850	\$6.02/Day/Device
151-200	\$6.22/Day/Device	501-550	\$6.12/Day/Device	851-900	\$6.02/Day/Device
201-250	\$6.22/Day/Device	551-600	\$6.12/Day/Device	901-950	\$6.02/Day/Device
251-300	\$6.22/Day/Device	601-650	\$6.12/Day/Device	951-1000	\$6.02/Day/Device
301-350	\$6.22/Day/Device	651-700	\$6.12/Day/Device	1001-Over	\$5.92/Day/Device

PRICING SHEET

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County Paid Adult Electronic Monitoring Services

# of Participants	Participant Cost Per Day*
0 - 100	\$15.00
101 - 150	\$12.00
151 - 250	\$10.00
251 - 500	\$9.50
501+	\$8.25

*Includes the following:

- · All staff and facilities
- Installation and removal of devices
- Case management as specified by Adult Probation's Procedure manual.
 - o Case Management meetings weekly or twice a month depending on risk level and behavior.
 - o Monitoring of whereabouts and incident reporting
 - o Other as specified.
- · Court reminders to participants
- · Letters and emails to participants
- · GPS or Breath Alcohol device and monitoring