Veteran Population Background

- 337,756 Veterans in LA County
  - 90% Male
  - 10% Female

Source: US Census Bureau
Service Level Report


- Veterans Assisted
  - 19,076

- Claims Filed
  - 43,513

July 2009 - 2014

- Veterans Assisted
  - 25,083

- Claims Filed
  - 74,166

July 2014 – July 2018 Projection

- Veterans Assisted
  - 56,185

- Claims Filed
  - 104,574
Integrated Programs and Services

- **Human Resources/U.S. Vets** – help vets apply for jobs, career development opportunities
- **Library** – *Veterans Resource Center* – helps with *resume writing and computer tutorial*
- **Child Support Services** – visitation, custody, payments
- **Mental Health** – intervention/prevention services; housing
- **Sheriff** – jail inmate claims assistance
- **Housing Authority** – Section 8 voucher applications
- **Military Women in Need** – temporary housing and emergency support
- **Legal** – help with pro bono services
- **Department of Veterans Affairs** - Homeless Medical Clinic, enrollments in health care
Bob Hope Patriotic Hall
Facility Background

• Built in 1925
• Renovated in 2013
• Gold LEED Certified
  • Leadership in Energy and Environmental Design
• 10 Floors + Basement
• 85,276 Sq. Ft. of Space
  • Office Space, Auditorium, Basketball Court, Kitchen and Training Rooms
• 27 Restrooms
Facility Occupancy

- Department of Military and Veterans Affairs
- Department of Mental Health
- 17 Non-Profit Veteran Services Organizations
  - American Legion, Police Post 381
  - American Legion Post 8
  - American Legion, Los Angeles County Council
  - American Legion, District 17
  - California Department of Veterans Affairs
  - Disabled American Veterans
  - Grand Army of the Republic/Friends of Patriotic Hall
  - Filipino Veteran Foundation
  - Foundation for Homeless Heroes
  - Military Women In Need
  - Native American Veterans’ Association
  - Tuskegee Airmen
  - United States Veterans Initiative
  - Veteran Administration
  - Vietnam Veterans of American
  - US 8240 Army Veterans Association
  - US Veterans Foundation
Veterans and Guests

• Calendar Year 2014
  - Hosted Over 600
    • Special Events
    • Meetings
    • Trainings/Workshops
    • Ceremonies
    • Job/Housing Fairs

- Estimated Annual Foot traffic of 42,000
ADA Accommodations

• Parking Lot
  – 68 Parking Space
    • 5 ADA Accessible

• Walkways
  • Tactical Paving Tiles

• Side Entrance Ramp
  • Hand-railing

• Auditorium
  • ADA Lift for ease access to stage area
  • Designated areas for wheelchairs

• Restrooms
  • 27 Total and 4 Showers
    • 18 ADA Accessible
    • Panic Emergency Buttons

• Signage
  • Braille

• Kiosk
  • Wheelchair Accessible

• Visitor’s Countertops
  • Wheelchair Accessible

• Fire Alarm System
  • Strobe Lights
  • Audible System

• Common Areas
  • Transitional thresholds from room to room

• Drinking Fountains
  • Wheelchair Accessible
Main Entrance
Wheelchair Accessible Ramp

Parking Accessibility
Lebanon Street – Pedestrian X-ing Signs

Walkway Entrance
Tactical Paving Tiles
Auditorium

Seating Area - Wheelchair Accessible

Auxiliary Aids – Hearing Impaired
Wheelchair Elevator Lift
Stage Access
Elevator Cabs

- Wheelchair Accessible
- Braille Buttons
Drinking Fountains – Wheelchair Accessible

Fire Emergency Alert System
Audio and Visual
- Wheelchair Accessibility - 60% of Restrooms

- Emergency Buttons – 100% of Restrooms

- Braille Signage – Throughout the Facility
Visitors

- ADA Accessible Kiosk

- ADA Accessible Check-In Counter
Next Steps

• Installing Speedbumps on Lebanon Street
• Automatic Door Opener
• ADA 501 Website Compliance
• Display Monitors
• ADA Accommodation Language on all flyers
• TTY Line
• Modify existing Emergency Evacuation Plan
Other Accommodations

• Installed baby changing stations in four (4) of our restrooms – 3 (F)/1 (M)
• Identified a Lactation Room
• Service Animals are Welcome