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August 15, 2018

To: Supervisor Sheila Kuehl, Chair
Supervisor Hilda L. Solis
Supervisor Mark Ridley-Thomas
Supervisor Janice Hahn
Supervisor Kathryn Barger

From: Sachi A. Hamai
Chief Executive Officer

Board of Supervisors
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First District

MARK RIDLEY-THOMAS
Second District

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Third District

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HOMELESS INITIATIVE QUARTERLY REPORT #10

On February 9, 2016, the Board of Supervisors (Board) approved the Los Angeles County Homeless Initiative (HI) recommendations, which included 47 Strategies to combat homelessness, and instructed the Chief Executive Office (CEO) to report back to the Board on a quarterly basis regarding the implementation status and outcomes of each Strategy. On December 6, 2016, the Board approved four new Strategies as part of the Measure H ordinance and they are also included in the CEO's quarterly reports.

Attached is the HI's tenth quarterly report for the period starting April 1, 2018 through June 30, 2018. The report shows that we are making measurable progress across all dimensions of the County's commitment to combat and prevent homelessness. While the numbers of those directly served by HI Strategies are encouraging, a humanitarian crisis of such complexity will require sustained focus and collaboration with the County's partners and stakeholders. The HI continues to work closely and build capacity with a diverse and ever-growing network of partners to serve many more of our homeless neighbors.

If you have any questions, please contact Phil Ansell, Homeless Initiative Director, at 213-974-1752 or pansell@ceo.lacounty.gov.

SAH:JJ:PA
JR:AY:tv

Attachment

c: Executive Office, Board of Supervisors
County Counsel

Each Supervisor
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Alternate Public Defender
Animal Care and Control
Arts Commission
Beaches and Harbors
Child Support Services
Children and Family Services
Community Development Commission
Consumer and Business Affairs
District Attorney
Fire
Health Services
Health Agency
Human Resources
Mental Health
Military and Veterans Affairs
Parks and Recreation
Probation
Public Works
Public Social Services
Public Health
Public Library
Registrar-Recorder/County Clerk
Regional Planning
Sheriff
Superior Court
Workforce Development, Aging and Community Services
Los Angeles Homeless Services Authority
















QUARTERLY REPORT #10

AUGUST 2018



The Los Angeles County
HOMELESS INITIATIVE
REAL HELP. LASTING CHANGE.

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HOMELESS INITIATIVE: INTRODUCTION

The County of Los Angeles is spearheading an **unprecedented countywide movement** to prevent and combat homelessness.

- The County jump-started efforts to **combat homelessness** even before passage of the landmark Measure H sales tax in March 2017.
- Through a **collaborative process** with community and government partners, LA County developed a set of **interconnected strategies** to prevent and combat homelessness. The County infused \$100 million to launch these strategies in 2016 and added \$259 million in Measure H funding in FY 2017-18. For FY 2018-2019, \$402 million in Measure H funding has been allocated.
- With the creation of the **Los Angeles County Homeless Initiative** (CEO HI) and passage by voters of **Measure H** - which is raising an estimated **\$355 million annually** to sustain and accelerate the County's strategies to combat homelessness – we have the momentum and new resources to **generate long-term change**.
- Thousands of individuals and families already have been helped through a major expansion of **outreach, emergency shelter, rapid rehousing, permanent supportive housing and benefits advocacy for homeless disabled adults** – in all parts of the County.

This is the CEO HI's **tenth quarterly report** covering the period from April 14, 2018 through July 13, 2018. This report shows that we are making measurable **progress across all dimensions** of the County's commitment to combat and prevent homelessness. While the numbers of those directly served by HI Strategies are encouraging, a humanitarian crisis of such complexity will require **sustained focus and collaboration** with the County's partners and stakeholders. The CEO HI continues to work closely and build capacity with a diverse and ever-growing **network of partners** to serve many more of our homeless neighbors.

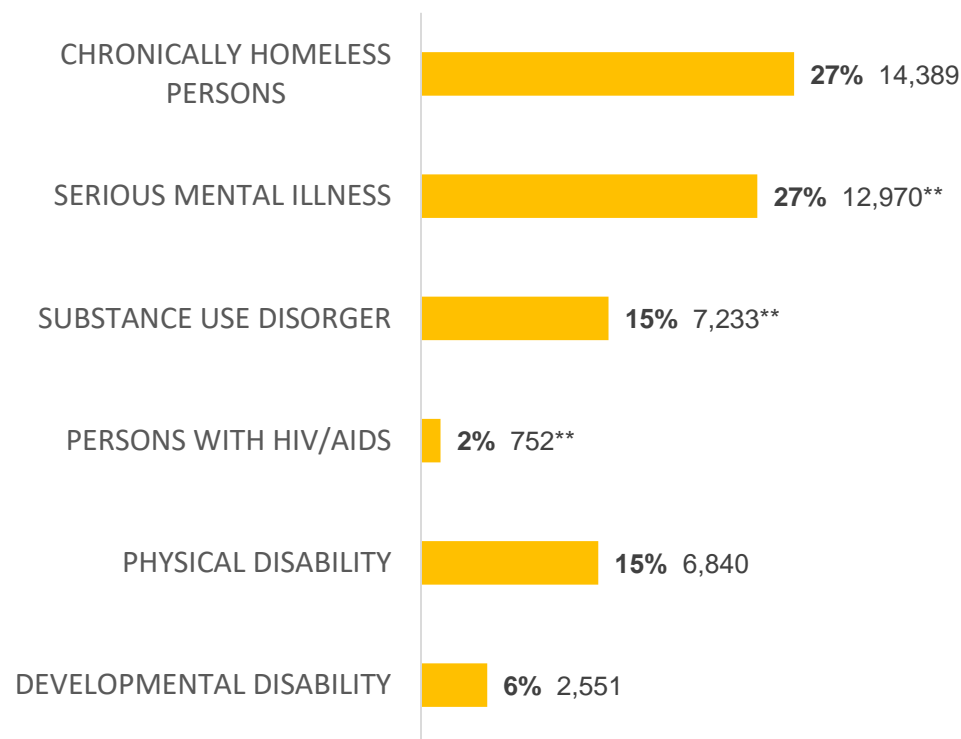


HOMELESSNESS IN LOS ANGELES COUNTY

THE NUMBERS

- According to the 2018 Point-Time-Count conducted by the four Continua of Care in LA County, there were **52,765 homeless persons** in Los Angeles County on any given night.
- The Point-In-Time Count identified that **¾ of homeless individuals are unsheltered**, including people living in vehicles, tents and encampments.
- Among people experiencing homelessness who are over 18 years of age, 27% have serious **mental illnesses**, 15% have **substance use disorders**, 27% are **chronically homeless**, and 6% are homeless due to fleeing **domestic or intimate partner violence**.

*DEMOGRAPHIC CHARACTERISTICS



* Data are for the Los Angeles Continuum of Care (LA CoC) only and exclude data from Glendale, Long Beach, and Pasadena. LA CoC Homeless Count for 2018 was 50,385. People can have multiple demographic characteristics.

** Data are for the LA CoC, age 18 and over population.



HOMELESS INITIATIVE IMPLEMENTATION

Of the 51 HI Strategies approved by the Board, **47 have been fully or partially implemented**, as reflected in Exhibit I. Of the 21 Strategies funded through Measure H, all except one have been implemented. Implementation status and next steps for the 51 HI strategies can be found in Exhibit II.

STRATEGY HIGHLIGHTS*

PERMANENTLY HOUSED THROUGH MEASURE H STRATEGIES

A total of **7,448 families and individuals** were **permanently housed** through specific Measure H strategies.

7,448

**PERMANENTLY HOUSED
THROUGH MEASURE H
STRATEGIES IN FY 2017-18**

A1: HOMELESS PREVENTION PROGRAM FOR FAMILIES

935 families were assisted with prevention services through the Family Solutions Centers. Of those 935 families, **477 families** exited the program and **348** (73 %) either retained their housing or transitioned into other permanent housing.

B1: PROVIDE SUBSIDIZED HOUSING TO HOMELESS DISABLED INDIVIDUALS PURSUING SUPPLEMENTAL SECURITY INCOME (SSI)

842 homeless, disabled adults pursuing SSI were housed.



*All highlights feature Fiscal Year (FY) 2017-18 unless noted otherwise.

HOMELESS INITIATIVE IMPLEMENTATION

B3: PARTNER WITH CITIES TO EXPAND RAPID RE-HOUSING (RRH)

2,609 RRH participants moved into housing and **3,336** participants exited the program to permanent housing.

3,336

**PARTICIPANTS EXITED
RRH INTO PERMANENT
HOUSING THROUGH B3**

B4: FACILITATE UTILIZATION OF FEDERAL HOUSING SUBSIDIES

The Housing Authority of the County of Los Angeles provided **\$1,285,217 in incentives** to landlords to help secure **498 units** for housing voucher recipients.

2,179

**INDIVIDUALS RECEIVED
INTERIM HOUSING
THROUGH B7**

B7: INTERIM/BRIDGE HOUSING FOR THOSE EXITING INSTITUTIONS

2,179 individuals discharged from institutions were provided interim housing.

C4/C5/C6: ESTABLISH A COUNTYWIDE SSI AND VETERANS BENEFITS ADVOCACY PROGRAM FOR PEOPLE EXPERIENCING HOMELESSNESS OR AT RISK OF HOMELESSNESS

Countywide Benefits Entitlement Services Teams assisted **6,824** disabled individuals with applications for SSI and Veterans Disability Benefits.

6,824

**DISABILITY APPLICATIONS
THROUGH C4/C5/C6**

*All highlights feature FY 2017-18 unless noted otherwise.



HOMELESS INITIATIVE IMPLEMENTATION



D2: EXPANSION OF JAIL IN-REACH

3,489 inmates received D2 Jail In-Reach services.

D6: CRIMINAL RECORD CLEARING PROJECT

Since the January 2018 launch of D6 expungement services, the Public Defender held **51** record-clearing services events throughout the County, engaged **553** clients, and filed **264** petitions for dismissal or reduction, **153** of which have been granted so far.

D7: PROVIDE SERVICES FOR PERMANENT SUPPORTIVE HOUSING

2,842 clients were linked to new Intensive Case Management Services slots, **1,317** clients received federal rental subsidies, **1,229** clients received local rental subsidies, and **733** clients were placed in permanent housing.

*All highlights feature FY 2017-18 unless noted otherwise.

HOMELESS INITIATIVE IMPLEMENTATION

E4: FIRST RESPONDERS TRAINING

As of June 30, 2018, **49** First Responder Trainings had been convened for Sheriff personnel, for a total of approximately **1,315** deputies and sergeants trained since the inception of the First Responders Training on October 26, 2016.

E6: COUNTYWIDE OUTREACH SYSTEM

Countywide outreach teams engaged **8,933** individuals, connected **6,483** to services, placed **938** individuals into interim housing, and linked **521** individuals to a permanent housing program.

E8: ENHANCE THE EMERGENCY SHELTER SYSTEM

13,524 individuals entered crisis, bridge, and interim housing funded in whole or in part by Measure H. During the same period of time, **2,752** individuals exited interim housing to permanent housing.

E14: ENHANCED SERVICES FOR TRANSITION AGE YOUTH

3,537 youth were assessed using the Next Step Tool.

*All highlights feature FY 2017-18 unless noted otherwise.

1,459

**INDIVIDUALS PLACED INTO
INTERIM HOUSING OR PERMANENT
HOUSING THROUGH E6**

13,524

**INDIVIDUALS ENTERED CRISIS,
BRIDGE, AND INTERIM HOUSING
THROUGH E8**

3,537

**YOUTH ASSESSED USING
THE NEXT STEP TOOL**



SUCCESS STORIES

ARWATHA WHITFIELD

Arwatha Whitfield had successfully maintained her rental unit for over 20 years until one summer her nieces came to stay with her and did not leave! She did not want to kick her family out to the streets, but eventually her owner served her a **notice to vacate**.

When she moved out, the **rental market** was out of her reach. While she looked for a new unit, she stayed with friends and family, and slept in shelters and on park benches; she was homeless for over a year.

The Homeless Incentive Program (HIP) helped Arwatha during this difficult time. She felt that HIP staff went “**above and beyond**” for her. Without HIP’s help, she doesn’t think she would have ever been able to find a place to live. HIP followed-up with landlords for status updates on units, provided **transportation**, and even helped pay for her rental application fees and **security deposit**.

On April 19, 2018, Arwatha leased and moved into her new home.

STRATEGY B4 – FACILITATE UTILIZATION OF FEDERAL HOUSING
SUBSIDIES



SUCCESS STORIES



DAN: HOUSED AFTER SIX YEARS

Dan is 58-years-old and was homeless for over **six years**. He was initially focused on not losing his storage space, but unfortunately could not make payments and lost his cherished possessions. He was **encamped** on the grounds of a church in Highland Park as part of an arrangement made between a **local non-profit** and the **pastor of the church**.

An outreach team **built rapport** with Dan over time and he shared his aspirations of becoming a teacher. They linked him to the Los Angeles Christian Health Center for primary **physical healthcare** and **mental health** services, and to Showers of Hope for regular **shower** and **hygiene services**.

Dan didn't think he could find work because of a possible diagnosis of Attention Deficit Disorder. After receiving services, Dan's health and mental health improved and he is on a path towards **long-term recovery**. He was matched to the Rosslyn Apartments for **permanent housing** and moved into his unit in June 2018. To give back to the community that supports him, Dan started **volunteering** at Showers of Hope the same week he secured housing.

STRATEGY E6 – COUNTYWIDE OUTREACH SYSTEM

SUCCESS STORIES

CALVIN ALFORD: A VET WHO SOUGHT HELP

Calvin Alford is an **Army Veteran** from the 11th Bravo Infantry. His experience with homelessness began in December 2017 due to an unfortunate chain of events while living with family members. While homeless, he lived in the Los Angeles, Lancaster and Palmdale areas and spent **five months on the streets**.

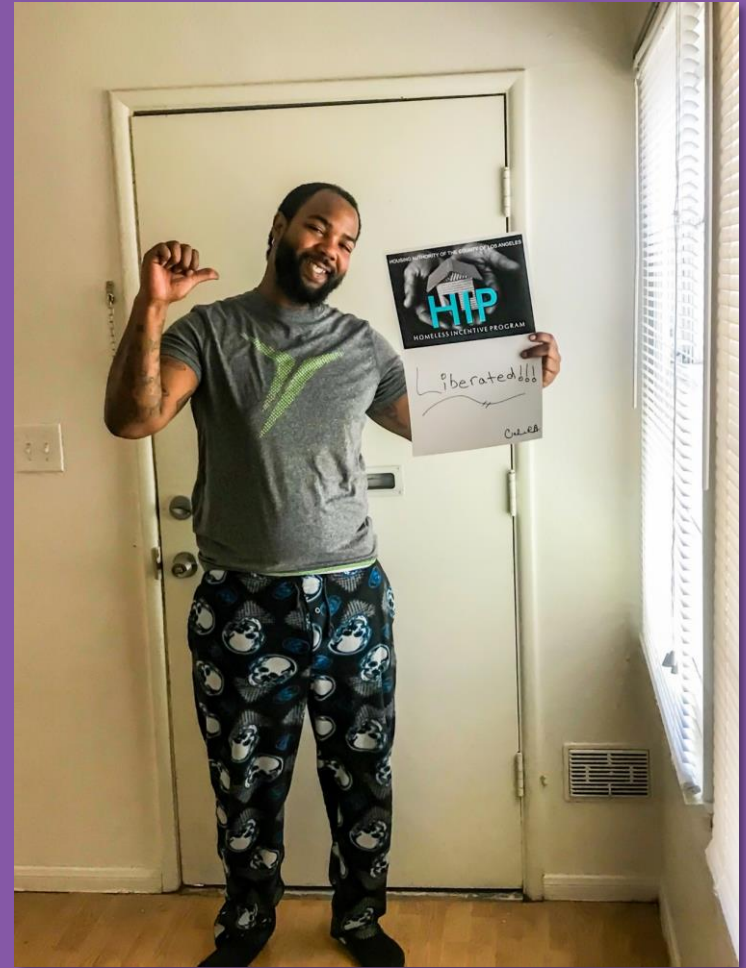
Calvin faced major obstacles in locating a unit, including finding landlords willing to accept his credit. The Housing Incentive Program (HIP) Housing Advisor team in Palmdale helped Calvin search for, and secure, a home that was **safe** and **comfortable** enough to have his daughter visit regularly. HIP also helped Calvin pay for move-in fees and furnish his new home.

Calvin is thankful for HIP in assisting him find a home. It has taken a heavy load off his shoulders, allowing him to focus on other important issues, such as addressing health problems and **searching for a job**.

"As vets, we aren't too strong to ask for help. The help is there for us; let's use every resource we have to make our situation better."

-Calvin Alford

STRATEGY B4 – FACILITATE UTILIZATION OF FEDERAL HOUSING SUBSIDIES



SUCCESS STORIES

CHRISTINE KNOWLES'S JOURNEY

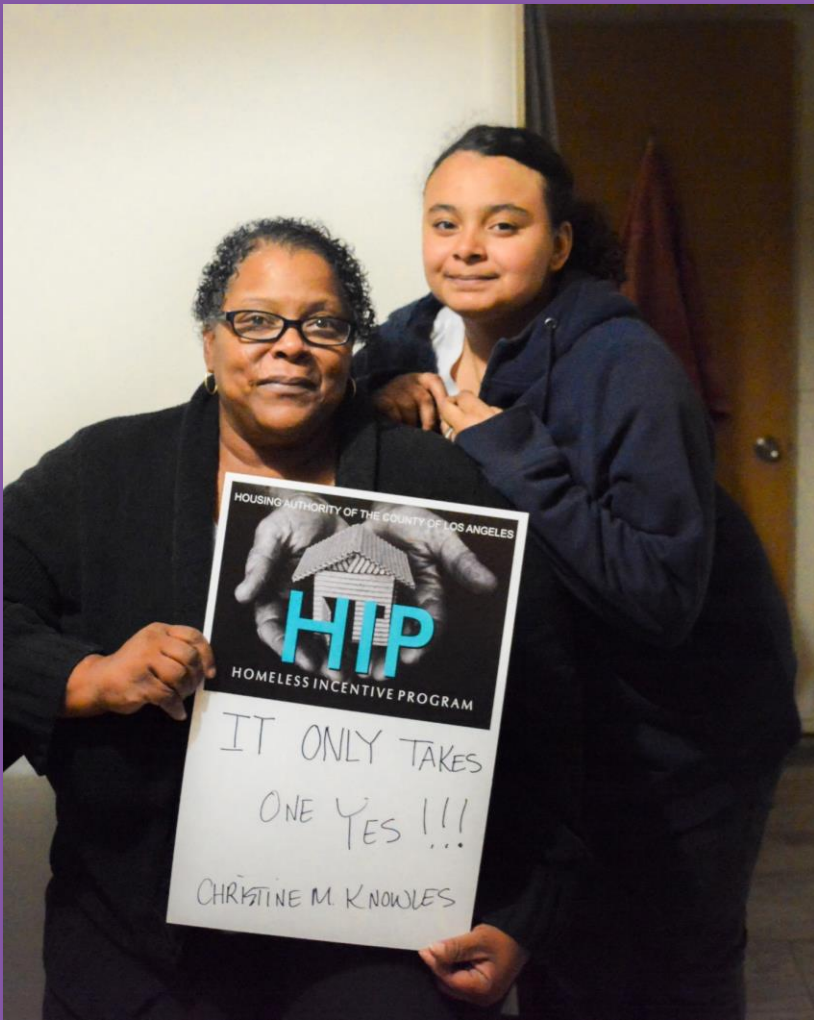
After Christine Knowles' mother passed away, her sister took over the estate, changed her lease agreement, and ultimately **displaced** her from her home. Being involved in an Unlawful Detainer court action hurt Christine's finances, her credit, and ultimately her spirit to fight for herself. She became homeless living on the streets for **six months**.

She found shelter at Union Station Homeless Services' Euclid Villa Transitional Housing for two years and was able to save 70% of her income. Beyond Shelter referred Christine to the Continuum of Care Program. Despite receiving a **Section 8** certificate, she had a difficult time finding units where landlords accepted the voucher. When she started working with a Homeless Incentive Program (HIP) Housing Advisor, she began to regain her **drive**, **dedication** and **patience** to keep searching for housing despite the long process. Her patience and **persistence** paid off when, finally, she was accepted for an apartment. HIP provided Christine with a security deposit, and her dream of having her own place to call home came true.

*"It only takes **one 'yes'**. Even though 50 have said 'no', I only need one 'yes'."*

- Christine Knowles

STRATEGY B4 – FACILITATE UTILIZATION OF FEDERAL HOUSING SUBSIDIES



SUCCESS STORIES

AFTER 20 YEARS, CARLOS ROMERO HAS A HOME

Carlos Romero had been homeless in the Tujunga Wash for **over 20 years**. He was invisible to the world until an Intensive Case Management Services (ICMS) **Street Based Engagement team** found and engaged him.

The medical doctor on the team notified LA Family Housing ICMS staff of Carlos's rapidly deteriorating condition due to significant and **untreated health issues**, and urged them to get him into housing after assessing that he would not last much longer living outside.

LA Family Housing staff worked to create a **trusting space** for Carlos to find suitable **permanent housing**. With the help of Brilliant Corners, they were able to house Carlos within a week by utilizing a Housing for Health Flexible Housing Subsidy Program housing subsidy since he did not qualify for federal housing subsidies at that time.

Carlos is excited to be in a **safe and comfortable home** and was overjoyed when his **furniture** arrived.

He loved the company of feral cats in the wash and still goes out to feed them every day.

STRATEGY D7 – PROVIDE SERVICES AND RENTAL SUBSIDIES FOR PERMANENT SUPPORTIVE HOUSING



SUCCESS STORIES

STEPHANY RISES

Stephany faced several **barriers to employment**, including being chronic homelessness. She was referred to Chrysalis Staffing Agency in October 2017 and enrolled into the **LA-RISE program**. She was initially hired temporarily as an E-Commerce Associate at Goodwill, but in March 2018 she informed Chrysalis that she had been **offered the position permanently**.

Stephany is still employed and continues to volunteer to **help others** who are experiencing homelessness like she did. She continues to check in with her Employment Specialist and plans to work on her long-term goal of opening a homeless shelter for youth.

STRATEGY C2 / C7 – Increase Employment Opportunities for Homeless Adults by Supporting Social Enterprises & Subsidized Employment for Homeless Adults



TRANSITION AGE YOUTH

A female transition-age youth resided at LA Family Housing before enrolling in the **Housing and Jobs Collaborative**. She has a long history of experiencing trauma and abuse. With the support of LA Family Housing, Brilliant Corners and Chrysalis, she received an array of **services**, including a monthly rental assistance subsidy, referral to the Department of Mental Health to help address her PTSD symptoms, assistance with housing search/relocation, and transfer to a **long-term subsidy** through the Department of Health Services' Housing for Health program.

Despite numerous barriers, she was able to pursue her education and **graduated** from Cal Poly Pomona in June 2018 with a degree in Kinesiology, thanks to the advocacy support on her behalf from the Cal Poly Pomona Disability Center. She is currently receiving **tuition assistance** to become a certified yoga instructor.

STRATEGY B3 – PARTNERING WITH CITIES TO EXPAND RAPID RE-HOUSING

SUCCESS STORIES

HOMELESS FOR MORE THAN 7 YEARS...

Staff at Pitchess Detention Center saw a 55 year-old African American male. The client had been homeless for more than **seven years** with no social support or connection to medical or mental health services. He had a **long history of being incarcerated** for quality of life crimes due to his homelessness and mental health status, which include bipolar disorder and extensive anger management issues. Due to these issues he was **at risk of recidivism, substance abuse, and aggressive behaviors** and was unable to care for his activities of daily living.

His case manager worked to arrange interim/bridge housing at First to Serve/Vernon after contacting the facility to explain the urgency of the application as the client had an upcoming release date. The bed was **secured in less than five hours**. The client was also connected to a **full scope of services** including Downtown Mental Health to refer him to medical and mental health services and Chrysalis for **job training support**. The client completed his job training and **found part-time employment**. He has obtained housing on his own and is currently renting and sharing a room in a sober living home in South Los Angeles.

STRATEGY D2 – EXPANSION OF JAIL IN-REACH

AN ENRICHED CARE ENVIRONMENT...

The client is a 47-year-old female with a long history of substance abuse and bipolar disorder. She was **found intoxicated** on the sidewalk in front of Housing for Health on Skid Row. She was assessed for medical clearance before being referred to, and accepted at, John Wesley Community Health Institute Enhanced Services Program (JWCH ESP). She had previously been in a recuperative care facility, but was **unable to maintain housing**. She returned to the street with several unhealed wounds and was **extremely vulnerable**.

The client was linked with a supportive community at ESP through Housing for Health. She **struggled** to reduce her harmful drug seeking behaviors, but after being linked to services at the Sobering Center, she made **progress**. The team encouraged her to be a personal advocate for her mental health and medical treatment and helped her develop a mental health and medical safety plan.

She resided at ESP for 203 days, until June 2018, when it was determined that the client would **not be able to live independently** in her own unit. Through their assessment of her functional capacity, they felt that this client would be better served in a more **enriched care environment** and ultimately got her placed at a board and care home where her needs could be fully met. She continues to work with PATH on **maintaining her health and housing**.

STRATEGY E8 – ENHANCE THE EMERGENCY SHELTER SYSTEM

PUBLIC ACCOUNTABILITY

PERFORMANCE DATA

The following exhibits provide cumulative **performance data** for July 2017 through June 2018, the first **full fiscal year** of Measure H implementation:

- **EXHIBIT IIIA** – Outcomes for select HI strategy metrics, which demonstrate the significant progress most strategies have made since the last quarterly report.
- **EXHIBIT IIIB** – Data for five key strategies by Service Planning Area (SPA).
- **EXHIBIT IIIC** – Demographic information for individuals enrolled in, or served by, those same five key strategies, including graphs that provide a visual representation of the demographic data.



EVALUATION

The first annual HI **evaluation for FY 2016-2017** was finalized in August 2018. The independent evaluator has begun work on the 2017-2018 HI evaluation, which will assess the first year of Measure H implementation.

CEO is also currently working to procure contractors to perform intensive **strategy-level evaluations** for select HI strategies.

PUBLIC ACCOUNTABILITY

MEASURE H CITIZENS' OVERSIGHT ADVISORY BOARD

The Measure H Citizens' Oversight Advisory Board (COAB) was established to review all expenditures from the special sales tax, which Los Angeles County voters approved in 2016 to fund a broad-based, 10-year campaign to prevent and combat homelessness.

In addition to their regularly-scheduled meetings, the COAB also began hosting **Listening Sessions** to solicit input from persons with lived experience, homeless service providers, the faith-based community, and members of the public.

The COAB:

- Has held regular meetings on September 26, 2017, December 7, 2017, March 8, 2018, and June 7, 2018.
- Has held Listening Session at The Villages at Cabrillo in SPA 8 on August 14, 2018, and at Special Services for Groups – Homeless Outreach Program Integrated Care System Office in SPA 6 on May 3, 2018.
- Has scheduled their next regular COAB meeting for September 6, 2018.



FOR ADDITIONAL INFORMATION, PLEASE VISIT:

[HOMELESS.LACOUNTY.GOV/COAB](https://homeless.lacounty.gov/coab)

RESPONSES TO BOARD MOTIONS

MAY 1, 2018 TO JULY 30, 2018

During the last quarter, CEO responded to **five** Board motions related to homelessness. Summaries of these reports follow.

Strengthening the Accountability of Measure H Funds (Item No.7, Agenda of April 10, 2018) Submitted on May 10, 2018

On April 10, 2018, the Board of Supervisors (Board) directed the CEO, in consultation with the Auditor-Controller (A-C), Los Angeles Homeless Services Authority (LAHSA), and County Counsel, to report back within 30 days with:

1. LAHSA's operational improvements;
2. Options to improve the outcomes and accountability of Measure H funds;
3. Increase capacity to administer Measure H funds;
4. LAHSA Chief Financial Officer (CFO) status and plan;
5. Comparison of LAHSA and County salaries and benefits;
6. LAHSA's challenges and barriers implementing Measure H-funded strategies.

The report back provided a response to each of the six directives identified above.

Directive 1: Per the Board's directive, the A-C initiated a review of the operational improvements that LAHSA has implemented in response to the A-C's fiscal operations review.



RESPONSES TO BOARD MOTIONS

Strengthening the Accountability of Measure H Funds (continued) (Item No.7, Agenda of April 10, 2018) Submitted on May 10, 2018

Directive 2: To address the Board's directive to provide options to improve the outcomes and accountability of Measure H funds, the CEO developed four options for consideration:

1. Routine monitoring of LAHSA's financial and contract operations;
2. County "Red Team" embedded in LAHSA;
3. County assumes LAHSA's fiscal responsibilities;
4. Insourcing of one or more LAHSA-led Measure H strategies.

Directive 3: Per the Board's request, the CEO surveyed all lead County departments/agencies and consulted with LAHSA on its on-going efforts to build capacity of non-profit service providers that receive Measure H funds.

Directive 4: As a possible short-term solution, the A-C and CEO identified two experienced A-C employees who could function as Interim CFO until a permanent CFO is onboard at LAHSA.

Directive 5: The CEO Classification and Compensation Unit compared LAHSA's benefits and salaries to those of the County and concluded that they are generally competitive and should not be a barrier to hiring and retaining qualified employees.

Directive 6: Per the Board's instructions, the CEO reached out to LAHSA to identify their challenges and barriers implementing Measure H-funded strategies and provided a detailed report to the Board.



RESPONSES TO BOARD MOTIONS

Mobile Shower Pilot Near Homeless Encampments (Item No. 11, Agenda of February 13, 2018) – Submitted on May 21, 2018

On February 13, 2018, the Board of Supervisors (Board) directed the Chief Executive Office (CEO), in collaboration with the Department of Public Health (DPH), the Department of Parks and Recreation (DPR), the Los Angeles Homeless Services Authority (LAHSA), and other County departments as needed, to work with Lava Mae and Shower of Hope to establish **mobile shower pilot programs** at Whittier Narrows Recreation Area and in East Pasadena, respectively.



The report back indicated that the East Pasadena program had only recently launched and would be included in a future report. The Whittier Narrows Recreation Area pilot launched on March 29. In the first six weeks of operation, the number of individuals utilizing Lava Mae showers at Whittier Narrows Recreation Area steadily increased to **nearly full utilization**, serving between 32 and 35 individuals during each of the final three weeks.

Participants were also able to **access services provided by outreach teams**, the Department of Public Social Services (DPSS), the Public Defender's Criminal Record Clearing Clinic, the Department of Public Health, the Sheriff's Department's Homeless Outreach Services Team, and a range of other providers. Lava Mae will continue to self-fund its operations at Whittier Narrows, with other partner agencies supporting their efforts. In the report, CEO-HI also indicated that it was working with the Office of Emergency Management (OEM) to lay the foundation for utilization of **shower trailers** owned by OEM to **expand the County's mobile shower pilot**.

RESPONSES TO BOARD MOTIONS

Child Care for Homeless Families (Item No. 26, Agenda of June 13, 2017) Submitted on June 5, 2018

On June 13, 2017, the Board directed the CEO to work with DPSS, the CEO's Office for the Advancement of Early Care and Education, the Department of Children and Family Services (DCFS), First 5 Los Angeles, and any other relevant departments or child care providers to report back on **barriers to accessing child care**, an **assessment of child care needs**, and recommendations to **increase access and funding** for child care for families experiencing homelessness. This was the fourth report back on the motion. The report noted progress on the following efforts:

- Reinforcement policy was issued to DPSS Greater Avenues for Independence (GAIN) Services Workers, instructing them to inform homeless CalWORKs families about **available services** and opportunities to **access subsidized child care services**.
- A **pilot program** launched in February 2018 in Service Planning Area (SPA) 7, which co-locates welfare-to-work staff at the Coordinated Entry System for Families (CESF) Lead Agency site one day per week, has connected 21 families to Stage 1 Child Care and 15 families to other subsidized child care. DPSS is working to expand the pilot to SPA 6. There is also discussion of the potential expansion of the co-location of Resource and Referral (R&R) agencies to additional CESF agencies.
- Proposal to **support and evaluate** a pilot to increase the number of homeless families receiving child care services.
- Forthcoming (July 2018) data collection in HMIS, which will **track prevalence** of child care needs among families.

CEO will provide another update on November 15, 2018.



RESPONSES TO BOARD MOTIONS

Service Planning Area (SPA)	2017	2018	% Change
1- Antelope Valley	3,825	3,203	-16%*
2- San Fernando Valley	7,341	7,738	+5%*
3- San Gabriel Valley	4,094	4,282	+5%*
4- Metro LA	14,844	14,218	-4%
5- West LA	5,411	4,401	-19%*
6- South LA	9,036	8,343	-8%*
7- East LA County	4,533	4,569	+1%
8- South Bay	5,964	6,011	+1%*
Totals	55,048	52,765	-4%

*Change is statistically significant

Los Angeles County Homeless Count (Item No.19, Agenda of May 15, 2018) Submitted on July 9, 2018

On May 15, 2018, the Board instructed the Chief Executive Office (CEO) to provide a report back on the **key findings** from the 2018 Point-in-Time Homeless County (PIT Count) in comparison to the 2017 PIT Count results.

The Los Angeles Homeless Services Authority (LAHSA) released the results of the 2018 PIT Count on May 31, 2018; the results showed a **modest decrease** in the countywide homeless count, demonstrating **initial impact** of the Homeless Initiative strategies, including Measure H funding, which began in July 2017.

In the report, the CEO indicated that these results do not point to a need to re-assess the geographic distribution of Measure H funds, the distribution of funds within specific Measure H strategies, or the distribution of funds among specific Measure H strategies. Rather, the 2018 PIT Count findings **reinforce** the Board's direction regarding Measure H expenditures.

RESPONSES TO BOARD MOTIONS

Service Planning Area (SPA) Weekend Homeless Outreach (Item No. 2, Agenda of May 15, 2018) – Submitted on July 23, 2018

On May 15, 2018, the Board directed the CEO, in conjunction with LAHSA and the Health Agency, to allocate funding to support **one additional LAHSA homeless engagement team (HET)** on weekends in SPA 3; report back in 30 days with a countywide implementation plan to reserve shelter beds and/or motel vouchers for individuals engaged by **weekend teams**; report back every six months with data on weekend outreach; and report back in 60 days with recommendations for effective models for **expanding access to services and interim housing** outside of normal business hours.

The report indicates that funding has been added for FY 2018-19 to add an HET and **Multi-Disciplinary Team (MDT)** in each SPA to provide weekend outreach. The HET will be onboard and trained by October 2018 and the MDTs will be onboard and trained by Spring of 2019. In addition, per Board instruction, a **second weekend team, specific to SPA 3**, will be deployed in August 2018, using existing staff who will work overtime to add weekend coverage in the region. The report details the reasons why the CEO and LAHSA do not recommend implementation of a reservation system for shelter beds or motel vouchers, instead suggesting that **Monday shelter intakes be prioritized** for individuals engaged on the weekends and that motel vouchers be utilized for vulnerable individuals and families who are at risk if they remain on the streets over the weekend. The report also provides recommendations for effective models of expanding access to services outside of normal business hours, including those pertaining to **training, pay and benefits, partnership** with law enforcement and Department of Mental Health crisis teams, supervision, and safety.



OTHER KEY ACTIVITIES

CITIES AND COUNCILS OF GOVERNMENTS (COGs)

In 2017, the Board allocated over **\$2,500,000** for homelessness planning **grants for cities** in the Los Angeles Continuum of Care and regional coordination services by Councils of Governments (COGs). On May 15, 2018, the Board also approved **continued funding** to support the COGs' efforts.

The HI has continued to provide **technical assistance** to cities and COGs as part of the cities' homelessness planning efforts to **promote strategic alignment** with HI strategies and the Coordinated Entry System (CES). Below are **key efforts and milestones** in working with cities and COGs:

- **Cities' Homelessness Planning Efforts** – A total of **41 cities** have submitted draft or final **Homelessness Plans** that aim to **prevent and combat homelessness**. Outstanding Final Plans will be submitted in August 2018.
- **Implementation of Cities Plans** – On September 4, 2018, the Board will consider the CEO's recommendations to **support the successful implementation of cities' homelessness plans** from January 2019 through June 2020.

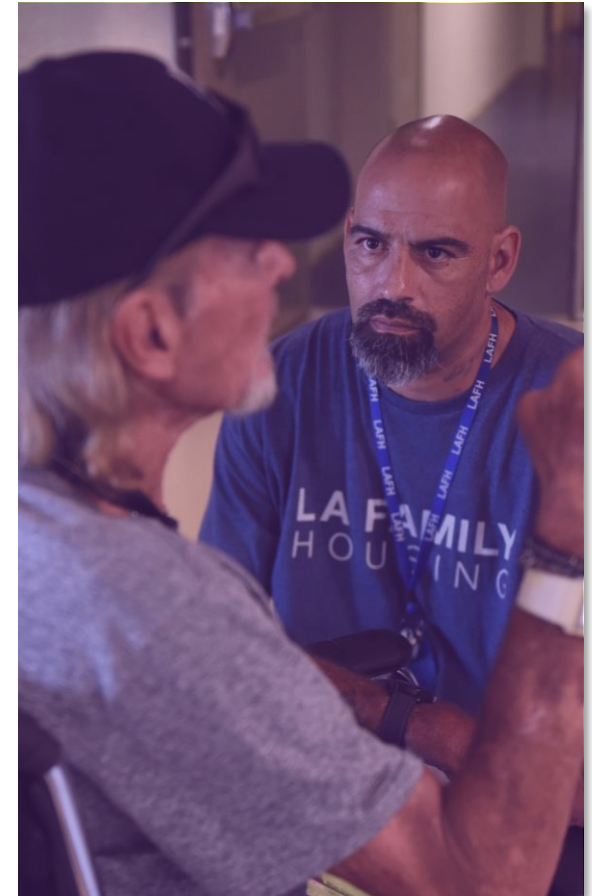


OTHER KEY ACTIVITIES

AB 210 - IMPLEMENTATION AND PRIORITIZATION OF HOUSING AND SERVICES FOR HEAVIEST USERS OF COUNTY SERVICES

County-sponsored AB 210 was signed into law by the Governor on October 7, 2017, and became effective January 1, 2018. AB 210 authorizes counties to establish homeless adult and family multidisciplinary teams to facilitate the **expedited identification, assessment, and linkage of homeless individuals and families to housing and supportive services** within the County. It allows participating agencies to **share confidential information** to coordinate housing and supportive services, ensure continuity of care, and reduce duplication of services.

- The HI has worked with County Counsel and participating County departments and agencies to **develop key documents** that will govern the **sharing of confidential information** within these teams, including a protocol and Countywide policies and procedures.
- County Departments and other agencies wishing to participate in AB 210 information sharing must sign a **Participating Agency Agreement (PAA)**, indicating that they intend to participate and will abide by the rules laid out in the protocol, policies and procedures, and statute. The following County Departments and agencies have signed PAAs: Department of Health Services (DHS); Department of Mental Health (DMH); Department of Public Health (DPH); Department of Public Social Services (DPSS); Sheriff's Department (LASD); Public Defender (PD); Probation, Workforce Development, Aging, and Community Services (WDACS); Military and Veterans Affairs; the Housing Authority of the County of Los Angeles (HACoLA), and the Los Angeles Homeless Services Authority (LAHSA).
- During **Phase 1 of implementation**, participating agencies in AB 210 information sharing will include DHS, DMH, DPH, DPSS, LASD, LAHSA, Probation, and their contractors. Several dozen **contractors** have completed, or are in the process of completing their PAAs. Further **outreach to contractors is ongoing**.



OTHER KEY ACTIVITIES

AB 210 - IMPLEMENTATION AND PRIORITIZATION OF HOUSING AND SERVICES FOR HEAVIEST USERS OF COUNTY SERVICES (continued)



- The required [training for all AB 210 MDT](#) members began in August 2018. Participants will also be able to electronically accept the Employee Participation and Confidentiality Agreement at the conclusion of the training. By the end of [August, Phase 1 of implementation will begin](#).
- In consultation with County Counsel, the HI developed a fact sheet regarding the [interaction between AB 210 and the Health Information Portability and Accountability Act \(HIPAA\)](#), which will assist Participating Agencies in complying with federal laws while utilizing AB 210 information sharing authority.
- Additional participating agencies will be included in [Phase 2](#), which will launch upon completion of an automated system to facilitate information sharing authorized by AB 210. The Chief Information Office is [leading the development of this system](#). A workgroup has been meeting to determine the business requirements for the system; upon completion of this process, an [RFP will be released](#).

The new law will considerably aid in the County's efforts to [prioritize the care of high-cost homeless single adults](#). Since December 2016, the CEO has made available to eligible County departments files with the names of their clients who are among the 5% of homeless single adults identified as the [heaviest users of County services](#). These files have not included any past or current service information due to confidentiality restrictions. However, with the authority granted under AB 210, in August, once staff handling the lists have completed AB 210 training, the CEO will release the next version of the 5% list with past and current service information included; as a result, participating County departments will know if individuals on their lists are utilizing other departments' services. AB 210 will greatly [enhance the County's ability to prioritize housing and related services](#) for heavy users of County services, as directed by the Board on February 9, 2016.

OTHER KEY ACTIVITIES

JOB FAIRS / JOBS COMBATTING HOMELESSNESS WEBSITE

The webpage, www.jobscombattinghomelessness.org, is dedicated to connecting homeless service providers in all eight Service Planning Areas to job seekers. Please see below for details on the **next job fair** co-hosted by the County's Homeless Initiative, Los Angeles Homeless Services Authority, City of Los Angeles' Mayor's Office, the County's Workforce Development, Aging and Community Services Department, and City of LA Economic and Workforce Development Department.

SEPT. 26, 2018

UPCOMING HOMELESS SERVICES PROFESSIONALS JOB
FAIR WILL BE HELD AT

LOS ANGELES VALLEY COLLEGE
5800 FULTON AVE., VALLEY GLEN, CA 91401



FOR A PAYCHECK WITH A PURPOSE, PLEASE VISIT:
JOBSCOMBATTINGHOMELESSNESS.ORG

32,500+

**VISITS TO THE JOBS
COMBATTING HOMELESSNESS
WEBSITE SINCE
FEBRUARY 2018**

972

**POSITIONS FILLED BETWEEN
DECEMBER 2017
AND MAY 2018**

OTHER KEY ACTIVITIES

LOS ANGELES HOMELESS OUTREACH PORTAL (LA-HOP)

On July 19, 2018, the Homeless Initiative and LAHSA launched the [Los Angeles Homeless Outreach Portal \(LA-HOP\)](#), a new Countywide Web-based portal that channels [outreach support](#) to people experiencing homelessness. Funded by Measure H, the [mobile-friendly](#) platform empowers members of the general public, first responders, government agencies/offices, and service providers to [provide information on homelessness to persons](#) on the street and request outreach.

LA-HOP ([la-hop.org](#)) is a valuable new tool to get services to vulnerable residents living on the street and encampments across the County. It makes it easier and more efficient [for the public to request help](#) and have outreach workers dispatched to [connect homeless persons with services and housing](#). The portal takes the guesswork out of figuring out geographic boundaries by [seamlessly routing requests](#) and [tracking the response](#). An Outreach Coordinator in each region serves as the “air traffic controller” for all requests and deploys the most appropriate outreach team with the [goal of reducing response times](#) to those in need. Portal-related data will be included in the next HI quarterly report in November 2018.



EXHIBITS

EXHIBIT I:

APPROVED COUNTY STRATEGIES TO COMBAT HOMELESSNESS
IMPLEMENTATION STATUS AT-A-GLANCE

EXHIBIT II:

STATUS OF STRATEGIES TO COMBAT HOMELESSNESS

EXHIBIT IIIA:

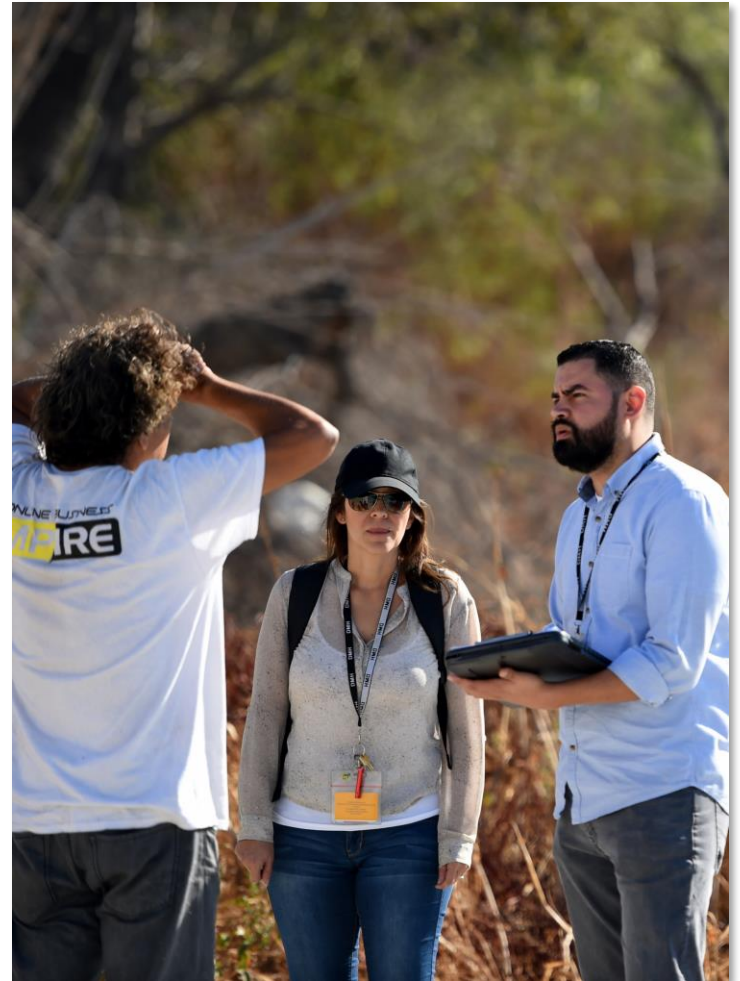
HOMELESS INITIATIVE PERFORMANCE DATA BY STRATEGY

EXHIBIT IIIB:

SELECT HOMELESS INITIATIVE STRATEGY (B3, B7, D7, E6, E8)
PERFORMANCE DATA BY SERVICE PLANNING AREA (SPA)

EXHIBIT IIIC:

DEMOGRAPHIC ENROLLMENT/SERVICE DATA FOR SELECT
HOMELESS INITIATIVE STRATEGIES



Approved County Strategies to Combat Homelessness

Implementation Status At-A-Glance

August 2018

LEGEND

Fully Implemented

Partially Implemented

Implementation targeted by
September 2018Implementation targeted by
December 2018Implementation targeted
by TBD

E. Create a Coordinated System

E1 – Advocate with Relevant Federal and State Agencies to Streamline Applicable Administrative Processes for SSI and Veterans Benefits	E5 – Decriminalization Policy	E13 – Coordination of Funding for Supportive Housing
E2 – Drug Medi-Cal Organized Delivery System for Substance Use Disorder Treatment Services	E6 – Countywide Outreach System (H)	E14 – Enhanced Services for Transition Age Youth (H)
E3 – Creating Partnerships for Effective Access and Utilization of ACA Services by Persons Experiencing Homelessness	E7 – Strengthen the Coordinated Entry System (H)	E15 – Homeless Voter Registration and Access to Vital Records
E4 – First Responders Training	E8 – Enhance the Emergency Shelter System (H)	E16 – Affordable Care Act Opportunities
	E9 – Discharge Data Tracking System	E17 – Regional Homelessness Advisory Council and Implementation Coordination
	E10 – Regional Coordination of LA County Housing Authorities	
	E11 – County Specialist Support Team	
	E12 – Enhanced Data Sharing and Tracking	

B. Subsidize Housing

B1 – Provide Subsidized Housing to Homeless, Disabled Individuals Pursuing SSI (H)
B2 – Expand Interim Assistance Reimbursement to additional County Departments and LAHSA
B3 – Partner with Cities to Expand Rapid Re-Housing (H)
B4 – Facilitate Utilization of Federal Housing Subsidies (H)
B5 – Expand General Relief Housing Subsidies
B6 – Family Reunification Housing Subsidy (H)
B7 – Interim/Bridge Housing for those Exiting Institutions (H)
B8 – Housing Choice Vouchers for Permanent Supportive Housing

(H) – Strategies eligible to receive Measure H Funding

A. Prevent Homelessness

A1 – Homeless Prevention Program for Families (H)
A2 – Discharge Planning Guidelines
A3 – Housing Authority Family Reunification Program
A4 – Discharges From Foster Care and Juvenile Probation
A5 – Homeless Prevention Program for Individuals (H)

D. Provide Case Management and Services

D1 – Model Employment Retention Support Program
D2 – Expand Jail In-Reach (H)
D3 – Supportive Services Standards for Subsidized Housing
D4 – Regional Integrated Re-entry Networks – Homeless Focus (H)
D5 – Support for Homeless Case Managers
D6 – Criminal Record Clearing Project (H)
D7 – Provide Services and Rental Subsidies for Permanent Supportive Housing (H)

C. Increase Income

C1 – Enhance the CalWORKs Subsidized Employment Program for Homeless Families
C2 – Increase Employment for Homeless Adults by Supporting Social Enterprise (H)
C3 – Expand Targeted Recruitment and Hiring Process to Homeless/ Recently Homeless People to Increase Access to County Jobs
C4 – Establish a Countywide SSI Advocacy Program for People Experiencing Homelessness or At Risk of Homelessness (H)
C5 – Establish a Countywide Veterans Benefits Advocacy Program for Veterans Experiencing Homelessness or At Risk of Homelessness (H)
C6 – Targeted SSI Advocacy for Inmates (H)
C7 – Subsidized Employment for Adults (H)

F. Increase Affordable/Homeless Housing

F1 – Promote Regional SB 2 Compliance and Implementation	F4 – Development of Second Dwelling Units Pilot Program	F7 – Preserve Current Affordable Housing and Promote the Development of Affordable Housing for Homeless Families and Individuals (H)
F2 – Linkage Fee Nexus Study	F5 – Incentive Zoning/Value Capture Strategies	
F3 – Support for Inclusionary Zoning for Affordable Housing Rental Units	F6 – Using Public Land for Homeless Housing	

Homeless Initiative Quarterly Report No. 10 – As of July 13, 2018

Status of Strategies to Combat Homelessness

(H) after Strategy Name indicates strategy is eligible to Measure H funding.

Acronyms are spelled out in full at first mention; see appended chart for full list of acronyms.

Strategy Implementation Date (Actual or Target)	Status	Next Steps
PREVENT HOMELESSNESS		
A1: Homeless Prevention Program for Families (H) <u>Actual Implementation Dates:</u> Phase 1: May 2016 Phase 2: November 2016	<ul style="list-style-type: none"> • With guidance from Housing and Urban Development (HUD) Technical Assistance and USC's Homeless Policy Research Institute, all three (3) population-specific prevention targeting tools have been updated for providers to use for FY 2018-19. • Technical Assistance (TA) – the Los Angeles Homeless Services Authority (LAHSA) continues to meet with HUD TA on a weekly basis to discuss creating a Diversion screening tool, as well as training on Diversion for funded providers. Two training videos were created to show providers what diversion looks like in practice. • Prevention Scope of Required Services was created for LAHSA-funded Prevention & Diversion providers which streamlines and clearly communicates what expenses are allowable in prevention programs. • Lawyers Preventing and Ending Homelessness Program (PEHP) provided legal training to all Los Angeles Homeless Services Authority (LAHSA)-funded prevention providers. This is the first in a series of trainings that PEHP will provide. This first training was an overall overview of the legal landscape. 	<ul style="list-style-type: none"> • LAHSA will continue to work with HUD Technical Assistance to enhance the diversion screening tool and create a training on diversion. • LAHSA, in partnership with legal partners, will continue to provide legal services training. • LAHSA plans to implement, or establish and implement, learning communities for prevention providers to provide hands on guidance and support.
A2: Discharge Planning Guidelines <u>Actual Implementation Date:</u> June 2017	<ul style="list-style-type: none"> • The Discharge Planning Guidelines have been developed and are available to all government and private agencies. 	Chief Executive Office-Homeless Initiative (CEO-HI) will continue to work with agencies interested in implementing the Guidelines.

<p>A3: Housing Authority Family Reunification Program</p> <p><u>Actual Implementation Date:</u> March 2016</p>	<ul style="list-style-type: none"> • Los Angeles Sheriff Department (LASD) continues to screen and refer potential clients from in-custody population, prior to release. • Probation continues screening and referring homeless individuals, served at Probation area offices adjacent to A3 providers, who fit the criteria for A3 participation. 	<p>Lead agencies will continue to expand outreach efforts to identify supervised persons who can qualify for, and benefit from this program.</p>
<p>A4: Discharges from Foster Care and Juvenile Probation</p> <p><u>Actual Implementation Date:</u> Phase 1: January 2018</p> <p><u>Target Implementation Date:</u> Phase 2: August 2018</p>	<ul style="list-style-type: none"> • Phase 1 – Partnership with the Youth Coordinated Entry System (YCES): <ul style="list-style-type: none"> ○ Co-location of YCES Lead agencies at Department of Children and Family Services (DCFS) Regional Offices has been expanded to all Service Planning Areas (SPAs). ○ Funded pilot in SPA 2 serving AB 12 youth has resulted in 17 young people being housed, with an additional 8 more young people targeted for housing by the end of July 2018. ○ Funded pilot in SPA 3 serving youth at Camp Rocky has resulted in 5 young people being housed upon release from camp. Several additional young people are in the pipeline, on probation awaiting release from camp custody. • Phase 2 – Strengthened internal discharge planning policy and, potentially, additional staffing focused on homelessness: <ul style="list-style-type: none"> ○ A DCFS Policy “For Your Information” (FYI) was completed, and will be used by the Children’s Social Worker staff as a guide and learning tool for implementation of the DCFS discharge planning policy which DCFS is strengthening based on the work of the Strategy A4 workgroup. Strengthened policy consists of beginning the discharge planning process sooner and conducting more comprehensive assessments of a youth’s needs upon discharge. ○ The Probation Department’s discharge planning policy is under review by upper management and the Labor Relations Representatives. ○ DCFS has applied for the HUD Family Reunification/Transition Age Youth (TAY) housing vouchers to secure additional, permanent housing for youth in care, as well as, those who have been emancipated from foster care. 	<ul style="list-style-type: none"> • Continue to monitor implementation of CESH and DCFS/Probation Pilots. • Continue internal processes to implement strengthened discharge policies in both DCFS and Probation.
<p>A5: Homeless Prevention Program for Individuals (H)</p>	<ul style="list-style-type: none"> • Prevention Tools – With guidance from HUD, LAHSA updated all three population-specific prevention targeting tools, which will be sent out to providers to use for this new program year (FY 2018-19). 	<ul style="list-style-type: none"> • Learning Communities – There are plans to implement learning communities for prevention

<p>Actual Implementation Dates: Homeless prevention services: February 2018</p> <p>Legal services for people at risk of homelessness: March 2018</p>	<ul style="list-style-type: none"> • Prevention Scope of Required Services (SRS) – A revised SRS was created for LAHSA-funded Prevention & Diversion providers. The new SRS provides Prevention & Diversion contractors clearer, more streamlined program guidance, as well as better instruction related to allowable financial costs. • Technical Assistance (TA) – LAHSA continues to meet with HUD TA on a weekly basis to discuss creating a Diversion screening tool, as well as training on Diversion for funded providers. Two training videos were created to show providers what diversion looks like in practice. • LAHSA Legal Services partners have provided training for providers on the unlawful detainer/eviction process. 	<p>providers. The purpose is to provide hands-on guidance and assistance as well as to address system barriers.</p> <ul style="list-style-type: none"> • LAHSA will continue to work with HUD TA on a Diversion screening tool. • LAHSA will continue to work with HUD TA to create training on Diversion.
SUBSIDIZE HOUSING		
<p>B1: Provide Subsidized Housing to Homeless Disabled Individuals Pursuing SSI (H)</p> <p>Actual Implementation Dates: Phase 1: June 2016 Phase 2: October 2016</p>	<ul style="list-style-type: none"> • The Homeless Initiative, Departments of Health Services (DHS), Mental Health (DMH) and Public Health (DPH), Housing Authority of the County of Los Angeles (HACoLA) and LAHSA have focused on how to better connect participants receiving a Strategy B1 subsidy to the full array of countywide homeless services and permanent housing resources. • Continued to monitor approved Strategy B1 subsidies and disengagements. • Executed agreement with LAHSA providing Department of Public Social Services (DPSS) access to Homeless Management Information System (HMIS). • Met with Community-Based and Faith-Based Organizations to provide an update on Strategy B1 and explore potential partnerships that could enhance resources/services for General Relief Participants. 	<ul style="list-style-type: none"> • Continue to explore opportunities to transition Strategy B1 participants to other housing resources. • Provide HMIS access and training to DPSS Homeless Case Managers. • Continue to explore opportunities to integrate feedback from Lived Experience Advisory Group.
<p>B2: Expand Interim Assistance Reimbursement to additional County Departments and LAHSA</p> <p>Target Implementation Date: Phase 1: August 2018 Phase 2 : December 2018</p>	<ul style="list-style-type: none"> • CEO convened two meetings during this quarter with impacted departments/agencies to explore expansion of Interim Assistance Reimbursement (IAR). Workgroup determined implementation will be phased-in to test claiming and documentation process required to validate IAR claims. • DPSS will process IAR claims on behalf of County for Phase 1 using existing resources. Based on Phase 1, DPSS will determine if additional resources are needed to process IAR for Phase 2. • Phase 1 implementation of expanded IAR collection will target DHS Countywide Benefit Entitlement Services Team (CBEST) clients where subsidies and services are being provided through both Measure H and Housing and Disability Advocacy Program (HDAP) funding from the California Department of Social Services. 	<ul style="list-style-type: none"> • CEO will explore feasibility of automating claiming and documentation process between departments claiming IAR and DPSS who will process IAR claims on their behalf. • Continue to work with impacted departments/agencies to prepare for Phase 2 implementation.

	<ul style="list-style-type: none"> Phase 2 implementation will target remaining CBEST clients and other departments/agencies providing eligible services. 	
<p>B3: Partner with Cities to Expand Rapid Re-Housing (H)</p> <p><u>Actual Implementation Dates:</u> Housing and Jobs Collaborative (HJC): January 2016 LAHSA's Family and Youth Rapid Re-housing: September 2016 LAHSA's Single Adult Rapid Re-housing: July 2017</p>	<ul style="list-style-type: none"> A revised Scope of Required Services (SRS) was created for LAHSA-funded Rapid Re-housing (RRH) providers, which communicated clearer, more streamlined program guidance, as well as better guidance related to allowable financial costs. RRH Learning Communities are continuing to provide support to providers. Domestic Violence-Intimate Partner Violence (DV-IPV) Learning Communities are meeting monthly; in addition, the LAHSA DV Coordinator and RRH Coordinator meet monthly with the DV-IPV pilot providers. Providers are collaborating to create a universal referral sheet within the pilot to streamline referrals. LAHSA hosted an RRH boot camp on June 19th and 20th for providers' direct line staff that are new to the field. Participants learned about housing retention barriers, and working with clients to overcome those barriers. The average amount of time boot camp attendees had been working in the field was about 4 months. LAHSA is in the beginning stages of launching the Shallow Subsidy Pilot, which will provide a rental subsidy to households exiting RRH whose primary barrier in achieving housing stability is their ability to pay rent. LAHSA is currently analyzing data on LA County's RRH programs to better understand who this program will serve. A Request for Information (RFI) for the shallow subsidy program was released. Responses are due on August 6th. LAHSA is utilizing active contract management and providing ongoing technical assistance (TA) support as needed to providers. DHS has completed programmatic reviews for FY 17-18 for all contractors. LAHSA and DHS RRH providers referred participants in the program who require longer term supportive services to the Housing Choice Voucher (HCV) program and the HI Strategy D7 program for supportive services. LAHSA and DHS held calls with providers to discuss this long-term housing resource and provide step-by-step guidance on the application process. 	<ul style="list-style-type: none"> The RFP for the Shallow Subsidy Program will be released by the end of the first quarter of FY 2018-19. The program is estimated to begin in April 2019. RRH Learning Communities will continue to meet. DHS will finalize agreements to expand RRH with Culver City, Santa Monica, and Burbank in the coming months.
<p>B4: Facilitate Utilization of Federal Housing Subsidies (H)</p> <p><u>Actual Implementation Date:</u> May 2016</p>	<ul style="list-style-type: none"> HACoLA attended 18 meetings throughout the County to market its incentive programs and educate the public. These included the SouthLA Community Pop-up Event in Exposition Park, Homeless Connect Day at Lincoln Park, Puente Valley Inaugural Community Celebration in La Puente, and the 21st Annual Memorial Day Tribute at Arcadia County Park. 	<ul style="list-style-type: none"> Explore other marketing options. Continue to schedule HouseLA events. Expand marketing and outreach efforts, and recruit new landlords to participate in the incentive programs.

	<ul style="list-style-type: none"> • In April, HACoLA co-hosted HouseLA Events in Long Beach (in partnership with the Housing Authority of the City of Long Beach (HACLB) and Santa Monica (in partnership with the Housing Authority of the City of Los Angeles (HACLA). These events were held in collaboration with respective Board members. These events educated landlords about the incentive programs. • During the past quarter, HACoLA utilized the following new marketing strategies: movie theater advertisements, Facebook advertisements, and Google platform advertisements. 	
B5: Expand General Relief Housing Subsidies <u>Actual Implementation Date:</u> December 2017	<ul style="list-style-type: none"> • In April 2018 and May 2018, DPSS met with DPH to discuss the financial and operational implications of access to Drug Medi-Cal funding for General Relief (GR) participants. • DPSS is currently assessing the Mandatory Substance Use Disorder Recovery Program (MSUDRP) savings resulting from implementation of the System Transformation to Advance Recovery and Treatment – Los Angeles County's Substance Use Disorder Organized Delivery System (START-ODS) Program. Through START-ODS, most of the expenditures for MSUDRP treatment services are now payable by Medi-Cal. 	<ul style="list-style-type: none"> • Determination of final Fiscal Year (FY) 2017-18 MSUDRP savings that will be reinvested into Strategy B5. • Ongoing discussion with DPH around maximizing and leveraging Medi-Cal billing for MSUDRP.
B6: Family Reunification Housing Subsidy (H) <u>Actual Implementation Date:</u> January 2017	<ul style="list-style-type: none"> • Monthly Strategy B6 collaborative meetings at Children's Court continue to be held. Partners attending include all contracted housing agency managers, Court Liaison, Community Development Commission (CDC), and DPSS. • Continued collaboration with Corporation for Supportive Housing on One Roof Leadership Institute for Supportive Housing and Child Welfare Partnerships. Through this work, collaborative had developed Memorandum of Understanding (MOU) and is jointly drafting the application for additional Family Unification Program subsidies made available through HUD Notice of Funding Availability (NOFA). • DCFS formed committee with DPSS staff to discuss housing services for mutual clients. 	Continue efforts to increase the numbers of families reunified and housed through Strategy B6.
B7: Interim/Bridge Housing for Those Exiting Institutions (H) <u>Actual Implementation Date:</u> October 2016	<ul style="list-style-type: none"> • Meetings were convened by CEO-HI, with DCFS, DHS, LAHSA, and the Office of Child Protection (OCP) to discuss the possibility of converting DCFS Group Homes for use as B7 funded Bridge/Interim Housing. As a result, DCFS conducted initial outreach to contracted agencies to inquire if they would be interested in exploring 	<ul style="list-style-type: none"> • B7 lead agencies will continue to work on a centralized referral system to improve collaboration and ensure that each individual referred is

	<p>opportunities for B7 funding to serve youth exiting foster care and juvenile probation.</p> <ul style="list-style-type: none"> • Agencies that expressed interest in discussing alternative funding to support their programs were evaluated by LAHSA to identify appropriateness of programming at these sites. • A training presentation was provided to existing DCFS contractors on Youth CES, LAHSA Crisis Housing and Bridge Housing, LAHSA's RFSQ process, and LAHSA's Interim Housing RFP timeline. • To better connect participants with the appropriate level of care, LAHSA, DMH, and DHS meet regularly to discuss the status of current interim housing resources and ways to identify and place participants in the appropriate settings and to develop continuity across three elements in shelters: coordinated matching, Inter-agency referral systems, and Inter-agency facility standards. • DHS, DMH, and LAHSA hired "air traffic controllers," to coordinate and maintain the interim housing network and communication among the agencies to ensure clients are properly and adequately served. • To facilitate the collaboration between entities, a universal authorization and referral form was developed for LAHSA, DPH, DHS and DMH. This referral form facilitates the "warm handoff" of clients from one agency to another. • DPH-SAPC extended the allowable length of stay in Recovery Bridge Housing (RBH) from 90 days to 180 days for adults 18 years and older. The extension provides homeless clients additional time when needed to be matched to alternative or permanent housing. 	<p>admitted to the most appropriate bed, given their level of care needs.</p> <ul style="list-style-type: none"> • Interagency facility standards incorporating and building off of current County and city facility ordinances are being developed and will include a web-based application with implementation tools to standardize processes and allow for the sharing of facility review outcomes among lead agencies. • DHS, DMH, and DPH continue to work with faith-based organizations to expand B7 bed capacity and involve said agencies in related activities, such as annual conferences. • DPH-SAPC will continue to coordinate with referral agencies to ensure effective flow of clients from various institutions to RBH.
<p>B8: Housing Choice Vouchers for Permanent Supportive Housing</p> <p><u>Actual Implementation Date:</u> June 2016</p>	<ul style="list-style-type: none"> • On April 11, 2017, HACoLA was determined by HUD to be a shortfall agency due to federal funding limitations. HACoLA was required to suspend all vouchers and applications issued for the HCV. The suspension was lifted on February 5, 2018. Since then, HACoLA lifted the suspension on vouchers for the 211 voucher holders and 276 applicants who were affected by the cessation of leasing activities due to the shortfall. • LAHSA referred 500 chronically homeless families utilizing the Coordinated Entry System to HACoLA. Of those, 400 referred families were selected from HACoLA's waiting list and were issued an application for housing assistance. To date, 118 applications have been completed and returned to HACoLA. • HACoLA selected 2700 homeless households from its waiting list. These families self-identified as homeless and were provided special preference points to elevate their position on the list ahead of others. 	<ul style="list-style-type: none"> • Continue to refer voucher holders to the Housing Advisory Unit (related to CEO-HI Strategy B4) for housing locator assistance. • Continue to expeditiously process new contracts for voucher holders who have located housing. • HACoLA will continue dialogue with Compton, which has expressed interest in participating, to secure a commitment for FY 2018-19.

	<ul style="list-style-type: none"> The entire 3200 selected households (LAHSA-referred and self-certified) received "homeless preference." For FY18/19, HACoLA secured commitments from Baldwin Park and Inglewood PHAs (10 vouchers each). Both PHAs are amending their Administrative Plans and reviewing interagency agreements in order to execute and receive Homeless Incentive Program (HIP) funding. 	
INCREASE INCOME		
C1: Enhance the CalWORKS Subsidized Employment Program for Homeless Families <u>Actual Implementation Date:</u> December 2016	<ul style="list-style-type: none"> The CalWORKS Subsidized Employment Program for Homeless Families continues to serve homeless Welfare-to-Work participants. 	In FY 2018-19, the C1 Program will have a target of 200 subsidized employment placements.
C2: Increase Employment Opportunities for Homeless Adults by Supporting Social Enterprise (H) <u>Implementation Dates:</u> Phase 1 (County adoption of Social Enterprise Preference Program): Actual – October 2016 County adoption of Social Enterprise Sub-contractor Preference Program: Target – November 2018 Phase 2 (Complete Feasibility Study assessing capacity of Social Enterprises to perform as Alternative Staffing Organizations (ASOs):	<ul style="list-style-type: none"> Workforce Development, Aging and Community Services (WDACS) has been working with the seven workforce development boards (WDBs) to scale the LA:RISE program countywide. A procurement process resulted in six (6) Social Enterprises (SEs) being awarded funding to provide 500 more individuals with LA:RISE employment services throughout the region in FY2018-19. Contracts were finalized in July. SEs and America's Job Centers of California (AJCCs) will begin a month of LA:RISE training on August 1, 2018. Training includes such topics as LA:RISE culture and model, intake and recruitment, data tracking and management, trauma-informed case management, job readiness assessments, employment pathways, employment retention services, contracting monitoring requirements, and budgets and invoicing. WDACS finalized a regionwide LA:RISE data tracking mechanism and policies to be utilized by all WDBs. This will allow WDACS to report on regionwide program data. Roberts Enterprise Development Fund (REDF) is completing its feasibility study assessing the capacity of existing SEs to serve as Alternative Staffing Organizations (ASOs). 	<ul style="list-style-type: none"> SEs and AJCCs continue month-long training on LA:RISE followed by monthly LA:RISE Academy trainings to improve delivery of employment services to people experiencing homelessness. FY 2018-19 LA:RISE program enrollments will begin August 15, 2018. Between September 2018 and November 2018, WDACS will engage AJCCs countywide in training on serving people experiencing homelessness via LAHSA's Centralized Training Academy.

<p>Target – September 2018.</p> <p>Phase 3 (Place DPSS Transitional Subsidized Employment (TSE) participants with ASOs): Target – November 2018 (pending results of Phase 2)</p> <p>C7: Subsidized Employment for Homeless Adults (H)</p> <p><u>Implementation Dates:</u></p> <p>Phase 1 (Expand LA:RISE model): Actual – July 2017 - June 2018</p> <p>Phase 2 (Scale LA:RISE Countywide): Target – July 2018 - June 2019</p>		
<p>C3: Expand Targeted Recruitment and Hiring Process to Homeless/Recently Homeless People to increase Access to County Jobs</p> <p><u>Actual Implementation Dates:</u> Phase 1: October 2016 Phase 2: May 2017</p>	<ul style="list-style-type: none"> • As of June 30, 2018, 34 formerly homeless individuals have been hired by the County through DHR's TempLA Registry. • In April, DHR participated in the Homeless Service Professionals Job Fair at LA Trade/Technical College and presented at the Housing Summit on pipelines for employment in the County. • In June, DHR attended the 17th Annual "Achieving Your Goal" Career Fair at the LA Mission in Downtown Los Angeles, where many of their clients are experiencing homelessness. • DHR also presented to the Department of Rehabilitation Van Nuys Foothill District Office staff and vendors. Many of their vendors provide services to people experiencing homelessness. 	<p>Continue to expand DHR's network and outreach to Community Based Organizations (CBOs) and SEAs to promote the County, engage them in partnering with the County, and help more participants obtain permanent County employment.</p>

<p>C4, C5, C6: Countywide Benefits Entitlement Services Teams (CBEST) (H):</p> <p>C4: Establish a Countywide SSI Advocacy Program for People Experiencing Homelessness or at Risk of Homelessness</p> <p>C5: Establish a Countywide Veterans Benefits Advocacy Program for Veterans Experiencing Homelessness or at Risk of Homelessness</p> <p><u>Actual Implementation Date:</u> April 2017</p> <p>C6: Targeted SSI Advocacy for Inmates</p> <p><u>Actual Implementation Date:</u> December 2017</p>	<ul style="list-style-type: none"> • DHS staff, in collaboration with DPSS, DMH, and Inner-City Law Center, held two 5-day CBEST “Bootcamps” for contracted staff in April and June 2018. • Comprehensive Health and Accompaniment Management Platform (CHAMP) training provided to clinical staff from DHS and DMH. • CBEST teams in SPA 3 received training on Foster Youth and SSI from the Alliance for Children’s Rights in preparation for upcoming pilot with DCFS in assisting youth transitioning out of foster care with disability applications. • CBEST teams received Medical Records 101 training from Inner City Law Center and DHS Doctor specializing in SSI Benefits documentation. • Case Conferencing continues to occur on a weekly or bi-weekly basis. • Annual monitoring visits of each CBEST contracted provider concluded on 6/30/2018. • DHS continues to host monthly and quarterly advisory group meetings with partner departments - Department of Military and Veterans Affairs (DMVA) DPSS, LASD, and DMH. • CBEST clinical staff, including DHS and DMH staff, are now co-located at each community-based site and DMH directly- operated clinics. • CBEST has successfully tested and implemented its second round of process improvement cycles, including the implementation of standardized processes and procedures, weekly application clinics and monthly case conferences 	<ul style="list-style-type: none"> • DHS, in partnership with DCFS and CBEST SPA 3 team, is launching a pilot to serve foster youth transitioning out of the foster care system in SPA 3. • DHS and CBEST will launch a CBEST pilot to serve hospital patients at Rancho Los Amigos spinal cord injury clinic. • CBEST SPA 5 team will co-locate benefits specialists on the VA- West Los Angeles campus to assist veterans with SSI/SSDI applications and provide support to VA staff with Veterans Benefits applications. • DHS will host a community stakeholder meeting in FY 2018-19.
<p>PROVIDE CASE MANAGEMENT AND SERVICES</p>		
<p>D1: Model Employment Retention Support Program</p> <p>Actual Implementation Dates: Phase 1: January 2017 (DPSS Lead) Phase 2: July 2017 and on-going (WDACS Lead)</p>	<ul style="list-style-type: none"> • WDACS continued to develop and implement employment retention supports for people experiencing homelessness through the countywide roll out of the LA:RISE employment program. • Strategies that LA:RISE collaborating partners employed to assist participants to retain employment include: <ul style="list-style-type: none"> ○ Ongoing communication with newly-employed individuals to provide support and identify potential on-the-job challenges. ○ Continued soft skills development and coaching to support newly-employed individual’s in successfully managing relationships with co-workers and supervisors. 	<ul style="list-style-type: none"> • Award 25 contracts to six Social Enterprises (SEs). Engage 11 additional One Stops to pair with SEs to provide LA:RISE services. • Strengthen newly-engaged SEs and AJCCs through month-long LA:RISE training including in Employment Retention Supports (August 2018). • Continue to plan with CEO-HI the Homeless Employment Task Force to develop and broaden homeless

	<ul style="list-style-type: none"> ○ Implementation of 30, 60 and 90-day employment retention incentives for newly placed individuals to stay on the job and continue to stay in touch with One-Stop career development specialist and Personal Support providers to receive on-going support services and career advancement support. ○ Continued career counseling and support of continued education and training to encourage and support promotion. ● As a part of an employment and homelessness taskforce that will soon be initiated by the CEO, WDACS is working with CEO HI to determine how the employment retention model employed in LA:RISE and elsewhere can be implemented by County departments, homeless services providers, and other entities providing workforce development programming for people experiencing homelessness. 	employment retention strategies beyond LA:RISE and across multiple County departments and stakeholders.
D2: Expand Jail In Reach (H) <u>Actual Implementation Date:</u> January 2017	<ul style="list-style-type: none"> ● D2 Planning/collaboration meetings were held during this quarter in conjunction with the Office of Diversion and Reentry (ODR), Housing for Health, LASD, and DHS Correctional Health staff. ● Contracted agencies are working to maintain a staffing level of 12 total case managers under D2. Recruitment of new hires as well as jail clearances for staff, are ongoing. ● A Care Coordination Plan form was developed for case managers, which includes all D2 data metrics and details on the housing plan and other services in the client's release plan. ● Discussions continued with LAHSA to improve the functionality of the Clarity D2 program in order for D2 to move from manual tracking to tracking in Clarity. ● DHS Clinical Social Workers conducted a care coordination training for D2 agency case managers and supervisors on the use of the new Care Coordination Plan form and changes in the use of Clarity to document client contacts and services. ● D2 staff continued to strengthen partnerships and referral mechanisms with various community agencies during this reporting period. 	<ul style="list-style-type: none"> ● In-reach agencies to continue recruitment for vacant case manager positions. ● Implement transition to Clarity data tracking.
D3: Supportive Service Standards for Subsidized Housing <u>Target Implementation Date:</u> March 2019	<ul style="list-style-type: none"> ● In July 2018, LAHSA added a new staff member to co-facilitate the leading of this strategy. ● LAHSA will invite the smaller public housing authorities in the County to participate in the process of developing standards for supportive services in subsidized/permanent supportive housing. 	<ul style="list-style-type: none"> ● LAHSA is currently working to schedule a meeting of County Department representatives and other stakeholders. ● In Fall 2018, LAHSA and the Workgroup will create draft standards.

		<ul style="list-style-type: none"> LAHSA will set up community meetings to gather input from permanent supportive housing (PSH), provider agencies, and PSH residents with lived experience.
<p>D4: Regional Integrated Re-entry Networks – Homeless Focus (H)</p> <p>Target Implementation Date: TBD: New date will be identified subsequent to upcoming meeting between CEO-HI, DHS, and LASD to revisit this strategy.</p>	<ul style="list-style-type: none"> In response to the reprogramming proposal submitted by D4 leads to CEO-HI, a meeting was held to discuss the best use of D4 funds. The meeting resulted in an agreement among DHS-Housing for Health, Correctional Health Services, LASD, and CEO-HI, that before a decision can be made, an information gathering process needs to take place to identify existing efforts and gaps in service for individuals experiencing homelessness. The information looks at programs/initiatives that serve the homeless justice involved individuals both while incarcerated and post release. A data collection document has been created to capture information from relevant programs including Jail Linkage, HI strategies B3, B7, C6, D2, D7 and E8, the Whole Person Care (WPC) Reentry program, and Office of Diversion and Reentry programs. 	<ul style="list-style-type: none"> Brief and solicit input from Board Deputies and external stakeholders on the restructuring of D4.
<p>D5: Support for Homeless Case Managers</p> <p>Implementation Dates: December 2016-July 2018: Alternate Public Defender (APD), Chief Executive Office (CEO), Child Support Services Department (CSSD), Department of Animal Care & Control (DACC), Department of Public Health (DPH), Department of Public Social Services (DPSS), LA County Library, Public Defender, and Workforce Development, Aging, & Senior Services (WDACS).</p>	<ul style="list-style-type: none"> LAHSA conducted D5 Homeless Referral Trainings for County staff in April, May, and July 2018. The following County Departments began submitting D5 Homeless Referrals during the past quarter: DACC and the CEO. APD, CEO, CSSD, DACC, DPH, Library, and PD submitted 98 referrals to homeless service providers during the past quarter. LAHSA assisted WDACS and the City of Los Angeles Aging Department in the launch of a pilot, focused on connecting older adults accessing meal programs with the homeless services delivery system. 	<ul style="list-style-type: none"> D5 Homeless Referral Trainings will continue, so new County department staff can make appropriate referrals for people experiencing homelessness. DPSS will start making D5 Homeless Referrals in August 2018. WDACS will launch a co-location pilot with People Assisting the Homeless (PATH) and Volunteers of America Los Angeles (VOALA), in August 2018, at three of their Adult Protective Services offices.

Target Implementation Dates: Winter 2018: Remaining applicable County Departments from which referrals for homeless services are appropriate.		
D6: Criminal Record Clearing Project (H) <u>Actual Implementation Date:</u> January 2018	<ul style="list-style-type: none"> • D6 funding was increased to include support for the LA County Homeless Court Program, thereby combining the Public Defenders and City Attorney's efforts in expunging records for our homeless neighbors. • 37 Criminal Record Clearing events were held; 7 were convened at faith based organizations. 	<ul style="list-style-type: none"> • Continue scheduling criminal record clearing events with CBOs and government agencies. • Continue development of homeless assessment status in the Public Defender's Client Case Management System. • Continue collaboration with Strategy D5 Support for Case Managers Referral System.
D7: Provide Services and Rental Subsidies for Permanent Supportive Housing (H) <u>Actual Implementation Date:</u> July 2017	<ul style="list-style-type: none"> • DPH-Substance Abuse Prevention and Control (DPH-SAPC): Began implementation of Client Engagement and Navigation Services (CENS) by screening and referring residents in supportive housing to substance use disorder treatment services. • DHS: Staff completed assessment of Phase I of the D7 flexible allocation funding requests for project-based PSH providers. • DMH: In May 2018, executed contracts with 3 Housing Full Service Partnership (FSP) providers to deliver Housing FSP services (specialty mental health services) to clients through D7 in 6 different PSH sites. • DMH: Hosted the first Housing FSP provider meeting. 	<ul style="list-style-type: none"> • DHS funding commitments for D7 Flexible Allocation funding will be made in July and August 2018. • DHS will lead an input session in Fall 2018 to obtain information on the need for services funding for existing PSH clients in scattered site housing. • DPH-SAPC will identify additional PSH sites to deliver CENS.
CREATE A COORDINATED SYSTEM		
E1: Advocate with Relevant Federal and State Agencies to Streamline Applicable Administrative Processes for SSI and Veterans Benefits	<ul style="list-style-type: none"> • CEO-HI appointee to West Los Angeles Veterans Affairs (West LA VA) Campus Oversight and Engagement Board continues to participate as ex-officio Board member and provide input on the development of the West LA VA campus to strengthen access and connection to resources. • CBEST continues collaboration with the SSA to maximize effectiveness of working relationship with SSA and streamline SSI application process for disabled homeless individuals. 	<ul style="list-style-type: none"> • Continue collaboration with SSA and monitoring of administrative processes developed for CBEST. • Continued coordination with VA, DMVA, Veterans' Service Organizations, and DHS to continue exploring opportunities for enhanced

<p><u>Actual Implementation Dates:</u> Advocacy with SSA – April 2017 Advocacy with VA – December 2017</p>		<p>partnership and collaboration to streamline application processes for Veterans benefits.</p>
<p>E2: Drug Medi-Cal Organized Delivery System for Substance Use Disorder Treatment Services</p> <p><u>Actual Implementation Date:</u> July 2017</p>	<ul style="list-style-type: none"> • As part of the implementation of the Drug Medi-Cal Organized Delivery System (DMC-ODS), DPH-SAPC developed and executed the Provider Incentive Framework that aims to provide high quality care to patients. • DPH-SAPC developed SUD-specific care improvement areas/performance standards, with the initial incentives focused on benefits acquisition and accurate data entry. • DPH-SAPC enhanced the Service Bed & Availability Tool (SBAT) to incorporate additional filtering options that reflect provider agencies' abilities to provide population-specific services to clients, such as those with disabilities and the Lesbian Gay Bisexual Transgender Queer (LGBTQ) community. • DPH-SAPC has retained a consultant to review the existing financing formula and fiscal structure, and recommend rate adjustments (if applicable). 	<ul style="list-style-type: none"> • Develop rates for new levels of care/services that will be submitted to the Department of Health Care Services (DHCS) in the Fall of 2018. • Expand the Field-Based Services (FBS) program to incorporate expanded service components that may include in-home treatment services, targeting populations that have been historically difficult to reach. • Conduct regional workshops and individualized technical assistance to providers to support: 1) obtaining DMC certification; and 2) improving business capacity and treatment delivery. Telehealth will be considered to expand access to services for beneficiaries.
<p>E3: Creating Partnerships for Effective Access and Utilization of ACA Services by People Experiencing Homelessness</p> <p><u>Target Implementation Dates:</u> The one remaining WPC program will be implemented in Summer 2018.</p>	<ul style="list-style-type: none"> • Implemented 15 out of 16 WPC programs serving: high-risk homeless populations, justice-involved populations, individuals with serious mental illness (SMI), high-risk pregnant women, individuals with SUD, people with chronic medical conditions who have frequent hospital admissions, and a legal medical partnership program. • Continued design improvements for CHAMP to streamline the client platform to reduce barriers for program placement, improve client care, and increase data quality. • Finalized data use agreements with the Health Plans. • In June, hosted a WPC-wide annual meeting to provide an overview of the programs' progress as well as an opportunity to provide input on WPC's strategic plan. 	<ul style="list-style-type: none"> • Finalize data use agreements with community-based organizations. • Integrate WPC and Housing for Health's CHAMP databases. • Implement comprehensive training for new Community Health Workers (CHWs), including development of an intensive six-week long training program. • Continue program improvement efforts across all WPC programs to

Strategies involving Health Home opportunities will be implemented in 2019.		build capacity, increase enrollments, and improve care coordination.
E4: First Responders training <u>Actual Implementation Date:</u> October 2016	<ul style="list-style-type: none"> First Responders training classes have expanded and First Responders training curriculum has been integrated into trainings for new outreach case workers and case managers. The initial training sessions with non-First Responders personnel is scheduled for September 20, 2018. LASD continues to attend various events to discuss and promote the LASD First Responders Training. 	<ul style="list-style-type: none"> The Homeless First Responder training session will continue as part of the LASD Patrol School. A class has been scheduled for August 14, 2018. The Homeless First Responder training class has been integrated into the training for new outreach case workers and case managers, for the first time. A class is scheduled for September 20, 2018.
E5: Decriminalization Policy <u>Actual Implementation Date:</u> January 2017	LASD continues to disseminate Homeless Policy and Newsletter to all law enforcement personnel.	
E6: Countywide Outreach System (H) <u>Actual Implementation Date:</u> March 2017	<ul style="list-style-type: none"> LAHSA and the Health Agency continued to host meetings with agencies contracted for E6 Multidisciplinary Teams (MDT) and Outreach Coordination to discuss MDT implementation and outreach coordination plans for each SPA. Processes continued to launch LA-HOP, the Countywide web-based portal for requests for outreach and coordination of outreach activities. The portal was launched Countywide on July 19, 2018. During this reporting period, internal testing and external training for outreach workers and outreach coordinators for the Homeless Outreach Portal (LA-HOP) was completed. E6 lead agencies convened several meetings and trainings, and technical assistance sessions with County, city and other key partners to discuss ways to better coordinate, collaborate, and enhance the efficacy of street-based engagement activities and connections to services, and various housing options ranging from shelter to supportive housing. Discussions took place to identify a process for outreach teams to directly access interim/bridge/crisis housing beds and permanent housing, and to connect clients to DMH services. 	<ul style="list-style-type: none"> Continue recruitment, onboarding, and training of E6 staff. Continue technical assistance for contracted community-based agencies. The Health Agency and LAHSA will continue to plan and implement collaborative training strategies for all outreach staff including those not funded under Measure H. This will provide a shared training foundation and increased opportunity for collaboration and coordination for all outreach teams. The Health Agency and LAHSA will continue to explore, with stakeholders, how to best deploy

	<ul style="list-style-type: none"> • The Health Agency conducted/completed on-site contract monitoring for all E6 DHS contracted providers. • LAHSA continues to explore different tools to improve the ability to report location-based outreach data. • 85% of the MDTs and 75% of the Public Space Generalist Teams were hired towards the goal of implementing 36 MDTs and 20 Public Space Generalist Teams. • From June 18, 2018 through June 22, 2018, LAHSA and the health Agency facilitated the first ever Street-Based Engagement Training and Orientation Week for all newly-hired HET, MDT, Public Space Generalists, HOME, and SB 82 Mobile Triage Teams. The average daily attendance was approximately 150 participants. On the final day, the training occurred in each SPA to share resources and collaborate. Over 240 people attended these regional meetings, representing a wide variety of resources, programs, and populations. 	<p>outreach teams to strategically cover the entire County.</p> <ul style="list-style-type: none"> • LAHSA will continue to explore how to support street-based response in emergency and emergent situations.
<p>E7: Strengthen the Coordinated Entry System (H)</p> <p><u>Actual Implementation Date:</u> July 2017</p>	<ul style="list-style-type: none"> • CES Policies – Prioritization and Matching policies were adopted in June. The Evaluation policy has been released for public comment. • Legal Services – Referral forms finalized. A training/orientation on legal services covered a wide range of services. • Centralized Training Academy – 705 community providers have registered for the Direct Service Training series as of June 29, 2018. Developed a new procurement process to identify qualifications for training instructors. Released procurement for 45 additional training topics. • Rep Payee – LAHSA contracted with 4 agencies that will cover all 8 SPAs. • Housing Location – LAHSA has contracted with PATH to provide a countywide Housing Location program. • Technical Assistance RFP <ul style="list-style-type: none"> • Request to rollover underspent FY 2017-18 funds to FY 2018-19 has been approved. Final amount that will rollover is \$1,692,761. • Request to transfer administrative oversight of the organization Capacity Building Technical Assistance RFP to United Way of Greater Los Angeles Home for Good team was approved, and the contract was approved on July 27th. The transfer will allow LAHSA staff to connect with providers to help with the application process and eliminate any perceived or real conflicts of interest, as evaluation of applications will be handled by United Way staff instead of LAHSA staff. 	<ul style="list-style-type: none"> • Conduct a solicitation process, on a rolling basis, to procure training instructors for the requested topics for technical assistance. • Collaborate with United Way's Everyone In campaign to increase landlord participation.

	<ul style="list-style-type: none"> LAHSA provided 77 scholarships to allow providers to attend the CSH Supportive Housing Conference. 	
E8: Enhance the Emergency Shelter System (H) <u>Actual Implementation Date:</u> October 2016	<p><u>LAHSA</u></p> <ul style="list-style-type: none"> Launched and hosted an orientation in June 2018 for the four providers participating in Trauma Informed Bridge Housing for Women. Three of the four programs have been implemented. Hosted the Winter Shelter Mandatory Proposers meeting. Developed data dashboards for all active crisis housing and bridge housing contracts, which are currently used by LAHSA and its contractors to monitor and enhance performance. Updated and enhanced the Scope of Required Services for LAHSA's crisis housing and bridge housing programs to make it easier for the providers to interpret and implement. Updated the Facility Standards and Program Standards in collaboration with DMH and DHS to create and adopt countywide standards for Interim Housing facilities and programs. Hosted a feedback session for current contractors to assess the animals/pet accommodation program. A training presentation was provided to existing DCFS contractors on Youth CES, LAHSA Crisis Housing and Bridge Housing, LAHSA's RFSQ process, and LAHSA's Interim Housing RFP timeline. To better connect participants with the appropriate level of care, LAHSA, DMH, and DHS met to discuss the status of current shelter resources and ways to identify and place participants in the appropriate settings and develop continuity across three elements of the shelter system: coordinated matching, Inter-agency referral systems, and Inter-agency facility standards. DHS, DMH, and LAHSA hired "air traffic controllers," to coordinate and maintain the interim housing network and communication among the agencies to ensure clients are properly and adequately served. A universal authorization and referral form was developed for LAHSA, DPH, DHS, and DMH to meet clients' needs that may shift from basic, intermediate, and intensive care. 	<p>Host learning communities with the Crisis and Bridge Housing Programs providers, to discuss programming challenges and identify best practices to address barriers to successful programming and operations.</p>

	<p><u>DHS</u></p> <ul style="list-style-type: none"> Continued to implement/improve medication support programs and related policies and procedures, in partnership with ODR, within the contracted interim housing sites. Continued efforts to build capacity and provide assistance with staff development for interim housing contractors. Provided 11 different trainings, including: motivational interviewing, trauma informed care, suicide prevention, overdose prevention/response, mental health concerns (e.g., hoarding behavior), and partner violence. 	
<p>E9: Discharge Data Tracking System</p> <p><u>Actual Implementation Date:</u> June 2017</p>	<ul style="list-style-type: none"> Continued migration to Clarity HMIS: Remaining historical records (including uploaded documents and photos) handed off to HMIS vendor and currently in quality review phase prior to appending into system for all users. In the process of reviewing and revising HMIS policies to more clearly define participating organizations and levels of access with HUD technical assistance to obtain clarity for County Departments such as DCFS and Probation on accessing HMIS. Convened meeting to discuss AB210 and avenues for centralized access to data. 	<ul style="list-style-type: none"> Build flags into HMIS to track the 5% highest user list and additional indicators necessary to better coordinate discharge. Continue to engage hospitals, jails, LASD, DCFS, etc. to discuss opportunities for leveraging HMIS data to support discharge planning. Continue to work on revising HMIS policies to clarify and address HMIS access questions. Begin incorporating J-SPDAT into HMIS.
<p>E10: Regional Coordination of Los Angeles County Housing Authorities</p> <p><u>Actual Implementation Date:</u> May 2016</p>	<p>There has been no further activity since the last quarterly report.</p>	<ul style="list-style-type: none"> Continuation of quarterly meetings with Housing Authorities to discuss strategies, share Measure H tools and success stories, and identify additional areas of collaboration. Continue to advocate with the remaining Housing Authorities within LA County to collaborate with the County by allocating federal rental subsidies for permanent supportive housing.

<p>E11: County Specialist Support Team (Super Connect)</p> <p><u>Actual Implementation Date:</u> December 2017</p>	<ul style="list-style-type: none"> Assessed/monitored the most recent 5% list (the list of heavy utilizers of County services) to identify service providers to offer assistance in securing housing and services to stabilize these clients. Refined referral and tracking systems to more appropriately analyze and assist community providers. Conducted 20 trainings for various County departments and community service providers to inform them of Super Connect mission/referral process. Participated in ongoing SPA CES meetings to provide support and assistance for challenging cases. Developed expedited coordinated action plans for clients on the 5% list who are found in the community. 	<ul style="list-style-type: none"> Develop a tracking system to monitor the clients that have been housed and stabilized to better address retention rates and housing components for the most vulnerable clients with severe mental illness. In collaboration with County Departments, develop a flag for E11-appropriate clients that are difficult to reach. Once the new 5% list is generated in August, begin to work with the top utilizers identified. DPH-SAPC will integrate into its newly-launched electronic health record system (Sage) a process to notify substance use disorder (SUD) treatment providers, if they have active clients on the 5% list. DPH_SAPC will also finalize its protocol on what additional services SUD providers would need to deliver, to address the needs of this high-utilizer population.
<p>E12: Enhanced Data Sharing and Tracking</p> <p><u>Actual Implementation Date:</u> June 2017</p>	<ul style="list-style-type: none"> Research and Evaluation Services (RES) finalized an enhanced version of the 5% list which utilizes the County's new authority under AB 210 to share service information. The enhanced list, along with a list without service information, will be disseminated to County departments in August 2018, once department personnel have completed AB 210 training and signed confidentiality agreements. RES is working with the CEO-HI evaluation contractor to finalize the first evaluation for FY 2016-17. A draft was presented to the Homeless Policy Deputies on June 28, 2018. RES and the CEO-HI presented a plan to procure a series of intensive, individual strategy evaluations at the June 14, 2018 deputies meeting and estimated that contracts could be executed by October 2018. RES is working 	<ul style="list-style-type: none"> Data collection for Year 2 (FY 2017-18) CEO-HI evaluation began in June 2018. Draft and release RFP for the AB 210 automated system, based on the requirements determined by the AB 210 automated system workgroup. RES is working with University of Chicago Urban Lab and California Policy Lab (UL/CPL) on the data use and no-cost work agreements necessary to initiate efforts to build

	<p>with the Homeless Policy Research Institute to draft and release a solicitation for these evaluations which will look at the effects and operations of specific CEO-HI strategies.</p> <ul style="list-style-type: none"> • The CIO is working with CEO-HI to generate the business requirements for the AB 210 automated system. A workgroup of County departments and other agencies involved with the CEO-HI has been meeting for several months. • Selected vendor to perform the Enterprise Linkages Project (ELP) modernization, which will enable the Integrated Data System to leverage the expanded repository of County clients available via the Countywide Master Data Management (CWMDM) platform. Board notification of intent to execute a work order was submitted in July 2018. 	<p>predictive models to enhance prevention and prioritization efforts. A target date of October 31, 2018 has been set for execution of these agreements.</p>
<p>E13: Coordination of Funding for Supportive Housing</p> <p><u>Target Implementation Date:</u> Fall 2018</p>	<ul style="list-style-type: none"> • The research, design, and implementation of a coordinated funding application continues to be the goal prioritized by this workgroup. With input from the subcommittee, the Housing and Community Investment Department of the City of LA (HCID-LA) Systems Division is taking the lead on the identification of project goals, cost, and implementation schedule. • Design and underwriting criteria have been analyzed by CDC staff and were reviewed with HCID-LA for potential opportunities for better aligning both front end and back end underwriting impacts, including monitoring and asset management review, in time for the Spring 2019 CDC and HCID-LA NOFAs. • Coordination of monitoring of affordable housing projects is under discussion, with a target implementation date in the Fall of 2018. 	<ul style="list-style-type: none"> • HCID will go to City Council to accept funds from CDC/HACoLA and the Housing Authority of the City of LA (HACLA) to engage a software developer. • Execute MOU with HCID-LA. • Begin discussions with software developer to gather requirements for universal application.
<p>E14: Enhanced Services for Transition Age Youth (H)</p> <p><u>Actual Implementation Dates:</u> Phase 1: August 2016 Phase 2: September 2016 Phase 3: July 2018 Phase 4: October 2016</p>	<ul style="list-style-type: none"> • Phase 1: Work with the Los Angeles Coalition to End Youth Homelessness (LACEYH) <ul style="list-style-type: none"> ◦ LAHSA and the CEO-HI continue to engage with LACEYH and participate in LACEYH as Steering Committee Members. • Phase 2: Support the Enhancement of the YCES <ul style="list-style-type: none"> ◦ Youth Family Reconnection (YFR) was launched through a 2-day training led by LAHSA and the Los Angeles LGBT Center's Recognize, Intervene, Support, Empower (LA-RISE) Program. Evaluation plan for YFR also drafted by UCLA Support to Reunite, Involve and Value Each Other (STRIVE) Project. ◦ LAHSA, Los Angeles Community College District (LACCD) and other colleges and universities serving the region have continued to work on strengthening 	<ul style="list-style-type: none"> • Continue work with HYFLA around Youth Empowerment Forum, targeted for November 2018. • Expand use of the Youth Housing Stability tool to other partners, such as, the Los Angeles Unified School District, Los Angeles County Office of Education, Libraries, and community youth programs beginning late Fall 2018. • LAHSA will work with youth TH providers and former TH participants

	<p>linkages between higher education and YCES. SPA-level convenings with YCES and colleges and universities were held in July 2018. The goal of each SPA meeting was to support higher-education institutions to identify strategies for strengthening their connections, enhancing housing access for college students experiencing homelessness, and improving access to higher education for YCES participants.</p> <ul style="list-style-type: none"> ○ Youth Collaboration is on-going through LAHSA's lived experience advisory group for youth, which is called the Homeless Youth Forum of LA (HYFLA). HYFLA planned and executed a launch event to market the opening of nominations for the group and promote their upcoming first inaugural Youth Empowerment Forum. ○ CES Education Coordinators implemented in all SPAs. ○ Ongoing monthly meetings convened with YCES regional coordinators to share progress, identify barriers, and propose solutions, including areas for targeted technical assistance. <ul style="list-style-type: none"> ● Phase 3 - Design a Youth Housing Stability Pilot <ul style="list-style-type: none"> ○ A referral tool consisting of a decision tree to assess for housing instability and appropriateness for a referral to YCES, and a corresponding referral form, have been created. ○ All City of Los Angeles Economic and Workforce Development Department (EWDD) Youth Source Centers were trained on the Youth Housing Stability tool in June 2018, and began piloting use of the tool in July 2018. ● Phase 4 - Expand programs providing housing navigation, access/drop-in centers, shelters, aftercare/case management and transitional housing for youth. <ul style="list-style-type: none"> ○ LAHSA hosted the first-ever Transitional Housing (TH) Provider Forum with youth TH providers throughout the County. Providers discussed challenges and opportunities related to services, YCES, and programmatic outcomes for participants. 	<p>to develop a set of TH Program Standards.</p> <ul style="list-style-type: none"> ● CES Education Coordinators will expand their presence at Youth and Family CES sites. ● LAHSA will release an Interim Housing RFP in Fall 2018 to fund additional Crisis, Bridge, and Transitional Housing beds. The RFP will include funding for Host Homes for youth. ● LAHSA and LACCD will host a full Higher Ed and Homelessness Work Group meeting in Fall 2018. ● LAHSA will work collaboratively with DCFS and Probation to plan for, and execute the scale-up of current pilots.
<p>E15: Homeless Voter Registration and Access to Vital Records</p> <p><u>Actual Implementation Date:</u> January 2017</p>	<ul style="list-style-type: none"> ● During this quarter, the Registrar-Recorder/County Clerk (RR/CC) participated in three Homeless Connect days offering information on how to obtain birth certificates using a fee waiver, voter registration opportunities, and election information. ● Provided first of two trainings to the ACLU of Southern California and other community organizations to teach voter registration techniques and best practices 	<ul style="list-style-type: none"> ● RR/CC will continue to promote voter education and civic engagement with homeless services agencies including Homeless Connect Days. ● RR/CC will continue outreach to new community partners and explore more

	for eligible voters who are incarcerated. Included a significant segment on registering inmates who are homeless.	opportunities with current partners, with emphasis on the upcoming November 2018 election.
E16: Affordable Care Act opportunities <u>Implementation Dates:</u> Actual: July 2017 Health Homes: Targeted for 2019	<ul style="list-style-type: none"> Continued partnerships with health plans, clinics, and hospitals to better serve WPC clients. Implemented Popular Education seminars for Community Health Workers and internal WPC personnel. Formed a Medi-Cal working group to standardize Medi-Cal training for Community Health Workers. The Performance Improvement team hosted a skills-building workshop to continue investing in a culture of Continual Program Improvement. 	Hiring will continue to be a focused activity for WPC.
E17: Regional Homelessness Advisory Council (RHAC) and Implementation Coordination <u>Actual Implementation Date:</u> February 2017	The RHAC met on June 12, 2018 and reviewed and discussed the 2018 Homeless Count results, homeless system dashboards, system performance measures, Measure H-funded legal services, and capacity building/technical assistance efforts.	The RHAC will meet quarterly in 2018, in September and December.
INCREASE AFFORDABLE/HOMELESS HOUSING		
F1: Promote Regional SB 2 Compliance <u>Actual Implementation Date:</u> November 2016	Completed as of January 31, 2018.	The SB 2 Guide will continue to be a resource for cities that are working toward SB 2 compliance.
F2: Linkage Fee Nexus Study, and F5: Incentive Zoning/Value Capture Strategies <u>Actual Implementation Date:</u> January 2018	Completed as of January 31, 2018.	DRP continues to work on four housing ordinances initiated by the Board of Supervisors on February 20, 2018: <ul style="list-style-type: none"> Homeless Housing Ordinance; Inclusionary Housing Ordinance; Affordable Housing Preservation Ordinance; and By-right Housing Ordinance.

<p>F3: Support for Inclusionary Zoning for Affordable Rental Units</p> <p><u>Actual Implementation Date:</u> March 2016</p>	<p>County-supported AB 1505 took effect on January 1, 2018. Following the passage of AB 1505, the Board instructed DRP to develop an Inclusionary Housing Ordinance for the unincorporated areas.</p>	<p>As part of the housing ordinances initiated by the Board of Supervisors on February 20, 2018, DRP has begun preparations to develop an Inclusionary Housing Ordinance.</p>
<p>F4: Development of Second Dwelling Unit Pilot Project</p> <p><u>Actual Implementation Date:</u> October 2017</p>	<p><u>ADU Pilot Program</u></p> <ul style="list-style-type: none"> • A selection committee comprised of DRP, CDC/HACoLA, and CEO met to select participants for the new construction track of the pilot program; • CDC completed initial site visits for both new and existing unpermitted ADUs; • CDC completed financial analysis on all three homeowners for the new ADU construction, and the three homeowners for the existing unpermitted ADUs; and <p><u>YES to ADU Design Competition</u></p> <ul style="list-style-type: none"> • The Design Competition sought creative ADU designs to spur excitement around ADUs and to share winning designs in the public realm where homeowners could access those designs for potential use. Three winning designs were selected in April 2018. • Arts Commission held three YES to ADU events with community partners to continue building excitement and sharing information on ADU development. <p><u>ADU Ordinance</u></p> <ul style="list-style-type: none"> • On May 22, 2018, the Board of Supervisors approved the ADU Ordinance for the unincorporated areas. 	<ul style="list-style-type: none"> • Groundbreaking on new ADU construction projects targeted for October 2018. • Final selection of up to 3 owners for legalization of existing unpermitted ADUs for the pilot program. • Create permanent ADU Pilot Program webpage on CDC's website. • Arts Commission to publish winning YES to ADU designs online.
<p>F6: Use of Public Land for Homeless Housing</p> <p><u>Target Implementation Date:</u> Mid - 2018</p>	<p>Ongoing meetings with CEO Asset Management Branch and CEO-HI have taken place to discuss 1) potential vacant or underutilized properties to be used for temporary and/or permanent housing for people experiencing homelessness, and 2) occupied and unoccupied county properties for potential safe overnight parking.</p>	<ul style="list-style-type: none"> • CEO to obtain approval from Board Offices for use of County property for housing for people experiencing homelessness. • For Safe Overnight Parking on County property: <ul style="list-style-type: none"> ○ Develop operating policies and procedures for safe parking program; ○ Confirm current locations of concentration of people living in vehicles; and

		<ul style="list-style-type: none"> ○ Identify potential sites and assess zoning and land use restrictions.
F7: Preserve and Promote the Development of Affordable Housing for Homeless Families and Individuals (H) <u>Actual Implementation Date:</u> NOFA 23-A released in September 2017	<p>Five projects from NOFA 23-A are scheduled to receive Measure H funds:</p> <ul style="list-style-type: none"> • PATH Villas at South Gate (received notification of award for 9% tax credits in June 2018) • Kensington Campus (awarded 4% tax credits and expected to close construction financing by July 2018) • The Spark at Midtown (applied for 9% tax credits in July 2018; will hear back in September 2018) • Florence Apartments (received notification of award for AHSC funding in June 2018 and applied for tax-exempt bonds and 4% tax credits in July 2018) • Sun Commons 	<ul style="list-style-type: none"> • Sun Commons expected to apply for 9% tax credits in 2019.
F7: One-time Housing Innovation Fund (H) <u>Implementation Dates:</u> Actual RFP release: June 2018 Target selection of winning proposals: December 2018	<p><u>Housing Innovation Challenge</u> The Housing Innovation Challenge was launched on June 7, 2018. To date, the site has 174 registered users. The application, scoring rubric, and evaluation panel can be accessed on the website: www.HousingInnovationChallenge.com .</p> <p>CEO-HI continues bi-weekly conference calls with consultant to review site metrics including:</p> <ul style="list-style-type: none"> • Number of registered users • Number of visits to the website • Number of web sessions • Progress toward completing applications <p>CEO-HI continues to work with County Counsel on specific contract terms.</p>	<p><u>Housing Innovation Challenge</u></p> <ul style="list-style-type: none"> • Registration Deadline: September 5, 2018 • Registrant Webinar: September 7, 2018 • Application Submission Deadline: October 2, 2018 • Judges Training Webinar: October 2, 2018 • Announcement of Winners: December 2018

ACA	Affordable Care Act	HUD	U.S. Department of Housing and Urban Development
ADU	Accessory Dwelling Unit	IAR	Interim Assistance Reimbursement
AJCC	America's Job Center of California	ICMS	Intensive Case Management Services
ASO	Alternative Staffing Organization	IPV	Intimate Partner Violence
CBEST	Countywide Benefits Entitlement Services Teams	LACAC	Los Angeles County Arts Commission
CBO	Community Based Organization	LACEYH	Los Angeles Coalition to End Youth Homelessness
CDC	Community Development Corporation	LACOE	Los Angeles County Office of Education
CES	Coordinated Entry System	LAHSA	Los Angeles Homeless Services Authority
CEO	Chief Executive Office	LASD	Los Angeles Sheriff Department
CENS	Client Engagement and Navigation Services	MDT	Multidisciplinary Team
CoC	Continuum of Care	NOFA	Notice of Funding Availability
COG	Council of Governments	ODR	Office of Diversion and Re-entry
DCFS	Department of Children and Family Services	PD	Public Defender
DHR	Department of Human Resources	PH	Permanent Housing
DHS	Department of Health Services	PHA	Public Housing Authority
DMC-ODS	Drug Medi-Cal Organized Delivery System	PSH	Permanent Supportive Housing
DMH	Department of Mental Health	RBH	Recovery Bridge Housing
DMVA	Department of Military and Veteran's Affairs	RCB-ICMS	Reentry Community-Based Intensive Case Management Services
DPH	Department of Public Health	REDF	Roberts Enterprise Development Fund
DPSS	Department of Public Social Services	RES	Research and Evaluation Services
DPW	Department of Public Works	RHAC	Regional Homelessness Advisory Council
DRP	Department of Regional Planning	RRH	Rapid Re-Housing
DV	Domestic Violence	RR/CC	Registrar Recorder/County Clerk
E-TSE	Enhanced Transitional Subsidized Employment	SAPC	Substance Abuse Prevention and Control
FSC	Family Solutions Center	SPA	Service Planning Area
FSP	Full Service Partnership	SSA	Social Security Administration
GR	General Relief	SSI	Supplemental Security Income
HACLA	Housing Authority of City of Los Angeles	TAY	Transition Age Youth
HACoLA	Housing Authority of County of Los Angeles	TSE	Transitional Subsidized Employment
HCID-LA	Los Angeles Housing and Community Investment Department	VA	Veterans Administration
HCV	Housing Choice Voucher	VI-SPDAT	Vulnerability Index – Service Prioritization Decision Tool
HET	Homeless Engagement Team	WDACS	Workforce Development Aging and Community Services
HIP	Housing Incentive Program	WIOA	Workforce Innovation and Opportunity Act
HJC	Housing and Jobs Collaborative		
HMIS	Homeless Management Information System		

Homeless Initiative Performance Data by Strategy
July 2017 - June 2018 (unless otherwise noted)*

EXHIBIT IIIA

STRATEGY	METRIC	JULY 2017 TO DECEMBER 2017	JULY 2017 TO MARCH 2018	JULY 2017 TO JUNE 2018 (FULL FISCAL YEAR 2017/2018)**
A1: Homeless Prevention Program for Families	Percentage of A1 participant families that exit the program who retain their housing or transition directly into other permanent housing	73% (143/197)	73% (219/300)	73% (348/477)
A5: Homeless Prevention for Individuals	Percentage of A5 participant families that exit the program who retain their housing or transition directly into other permanent housing	N/A	N/A	89% (72/81)
B1: Provide Subsidized Housing to Homeless Disabled Individuals Pursuing SSI	Number of B1 participants who secured housing with B1 subsidy	483	802	842
	Percentage of enrolled B1 participants who secured housing with B1 subsidy	36%	33%	42%
	Number of B1 participants approved for SSI	23	42	120
B3: Partner with Cities to Expand Rapid Re-Housing	Number of participants newly enrolled in B3	6,793	9,282	12,675
	Number of participants currently enrolled in B3	13,992	16,135	18,985
	Number of B3 participants that moved into housing during the reporting period	1,223	1,750	2,609
	Number of B3 participants that exited the Rapid Re-Housing (RRH) program to a permanent housing destination	1,329 (out of 3,159 exits from RRH in the reporting period) = 42%	2,012 (out of 4,507 exits from RRH in the reporting period) = 45%	3,336 (out of 8,620 exits from RRH in the reporting period) = 39%
	Number of B3 participants who obtained employment	240	386	508
	Number of B3 participants who obtained benefits	258	330	453

*Some of the outcomes reported in prior quarterly reports have changed due to data lag and other revisions.

**All data is cumulative for time period listed. Column 4 includes data from column 3. Column 5 includes data from columns 3 and 4.

Homeless Initiative Performance Data by Strategy
July 2017 - June 2018 (unless otherwise noted)

EXHIBIT IIIA

STRATEGY	METRIC	JULY 2017 TO DECEMBER 2017	JULY 2017 TO MARCH 2018	JULY 2017 TO JUNE 2018 (FULL FISCAL YEAR 2017/2018)**
B4: Facilitate Utilization of Federal Housing Subsidies (Includes HACoLA data only)	Number of landlord/community engagement events held	13	24	49
	Number of landlord requests to participate in Homeless Incentive Program (HIP)	193	323	691
	Number of incentives provided to landlords	170	589	874
	Amount of incentives provided to landlords	\$233,998	\$880,686	\$1,285,217
	Number of units leased with HIP incentives (by bedroom size)	Total: 157 Bedroom sizes: 0 = 20 1 = 60 2 = 53 3 = 19 4 = 4 5 = 1	Total: 403 Bedroom sizes: SRO = 2 0 = 51 1 = 186 2 = 120 3 = 30 4 = 8 5 = 6	Total: 498 Bedroom sizes: SRO = 2 0 = 64 1 = 224 2 = 153 3 = 38 4 = 11 5 = 6
	Number of security deposits paid	138	198	361
	Amount of security deposits paid	\$222,030	\$442,224	\$780,476
	Number of utility deposits/connection fees paid	8	12	56
	Amount of utility deposits/connection fees paid	\$1,101	\$2,068	\$7,928
	Number of rental application and credit check fees paid	19	32	46
B6: Family Reunification Housing Subsidy	Number of B6 participant families placed in housing	46 (Data for 1/1/17 - 12/15/17)	55 (Data for 1/1/17- 3/31/18)	71 (Data for 1/1/17- 6/30/18)

Homeless Initiative Performance Data by Strategy
July 2017 - June 2018 (unless otherwise noted)

EXHIBIT IIIA

STRATEGY	METRIC	JULY 2017 TO DECEMBER 2017	JULY 2017 TO MARCH 2018	JULY 2017 TO JUNE 2018 (FULL FISCAL YEAR 2017/2018)**
B7: Interim/Bridge Housing for Those Exiting Institutions	Number of individuals who have been served with B7-funded interim/bridge housing.	811	1,437	2,179
	Breakdown of the institution from which individuals who were served in interim/bridge housing were discharged <i>(Sum of categories does not equal total number because some individuals have multiple enrollments and/or came from different places prior to enrollment.)</i>	Hospitals: 155 Jail/Prison/ Juvenile Detention Center: 378 Other: 281	Hospitals: 243 Jail/Prison/ Juvenile Detention Center: 758 Other: 441	Hospitals: 386 Jail/Prison/ Juvenile Detention Center: 1,164 Other: 635
	Number of B7 participants who exit to a permanent housing destination	81	197	445
C1: Enhance the CalWORKs Subsidized Employment Program for Homeless Families	Number of C1 participants who are engaged in subsidized employment	146	210	268
	Number of C1 participants who are placed in unsubsidized employment	2	26	34
C2/C7: Increase Employment for Homeless Adults by Supporting Social Enterprise	Number of C2/C7 participants enrolled in Transitional Employment (Newly Placed)	142	332	798
	Number of C2/C7 participants placed in unsubsidized employment (Newly Placed)	27	35	192
	Number of DPSS GR Participants served by C2/C7 (Newly Enrolled)	57	95	165

Homeless Initiative Performance Data by Strategy
July 2017 - June 2018 (unless otherwise noted)

EXHIBIT IIIA

STRATEGY	METRIC	JULY 2017 TO DECEMBER 2017	JULY 2017 TO MARCH 2018	JULY 2017 TO JUNE 2018 (FULL FISCAL YEAR 2017/2018)**
C3: Expand Targeted Recruitment and Hiring Process to Homeless/Recently Homeless People to Increase Access to County Jobs	Number of individuals at risk of or experiencing homelessness who were hired into county positions	12	17	21
C4: Establish a Countywide SSI Advocacy Program for People Experiencing Homelessness or at Risk of Homelessness	Number of individuals newly enrolled in C4 program	4,062	5,264	6,824
	Number of individuals currently enrolled in C4 program	4,767	5,889	7,436
	Number of C4 participants approved for SSI benefits	23	54	99
	Number of C4 participants who are linked to and have access to mental health services	998	1,035	1,362
	Number of C4 participants who are linked to and have access to health services	1,156	1,184	1,457
C5: Establish a Countywide Veterans Benefits Advocacy Program for Vets Experiencing Homelessness or at Risk of Homelessness	Number of individuals newly enrolled in C5 program	188	297	409
	Number of individuals currently enrolled in C5 program	215	312	424
	Number of C5 participants approved for Veterans benefits	1	8	16
	Number of C5 participants approved for SSI benefits	1	2	2
	Number of C5 participants who are linked to and have access to mental health services	51	59	77
	Number of C5 participants who are linked to and have access to health services	53	61	73

**Homeless Initiative Performance Data by Strategy
July 2017 - June 2018 (unless otherwise noted)**

EXHIBIT IIIA

STRATEGY	METRIC	JULY 2017 TO DECEMBER 2017	JULY 2017 TO MARCH 2018	JULY 2017 TO JUNE 2018 (FULL FISCAL YEAR 2017/2018)**
C6: Targeted SSI Advocacy for Inmates	Number of individuals newly enrolled in C6 program	11	142	218
	Number of individuals currently enrolled in C6 program	13	151	220
	Number of C6 participants approved for SSI benefits	1	4	4
	Number of C6 participants who are linked to and have access to mental health services	3	16	26
	Number of C6 participants who are linked to and have access to health services	3	16	44
D2: Expansion of Jail in Reach	Number of inmates who received D2 jail in-reach services	2,556	2,987	3,489
	Number of D2 participant inmates who were assessed with the VI- SPDAT	2,196	2,263	2,632
	Number of D2 participant inmates placed in bridge housing upon release (from 9/14/17- end of data period)	139	472	723
	Number of D2 participant inmates transported to housing upon release (from 9/14/17- end of data period)	81	432	620
	Number of D2 participant inmates referred to SSI advocacy program (CBEST) (from 9/14/17- end of data period)	33	12	106

Homeless Initiative Performance Data by Strategy
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EXHIBIT IIIA

STRATEGY	METRIC	JULY 2017 TO DECEMBER 2017	JULY 2017 TO MARCH 2018	JULY 2017 TO JUNE 2018 (FULL FISCAL YEAR 2017/2018)**
D2: Expansion of Jail in Reach	Number of D2 participant inmates placed in permanent supportive housing by the Housing for Health program within 12 months of release	22	68	119
	Number of D2 participant inmates referred to Community Transition Unit (CTU) for GR assistance at DPSS	202	205	407
	Number of D2 participant inmates referred to CTU for Medi-Cal application assistance	143	148	283
	Number of D2 participant inmates referred to CTU for driver's license or birth certificate	27	41	53
D6: Criminal Record Clearing Project (Data are for January 2018 to end of data period)	Number of homeless outreach events held regarding D6	N/A	20	51
	Number of homeless persons engaged regarding D6	N/A	267	553
	Number of petitions for dismissal/reduction filed for D6 participants	N/A	117	264
	Number of petitions for dismissal/reduction granted for D6 participants	N/A	78	153
D7: Provide Services and Rental Subsidies for Permanent Supportive Housing	Number of D7 participants linked to Intensive Case Management Services	1,280	2,195	2,842
	Number of D7 participants receiving federal rental subsidies	637	1,108	1,317
	Number of D7 participants receiving local rental subsidies	354	808	1,229
	Number of D7 participants placed in housing	248	476	733

Homeless Initiative Performance Data by Strategy
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EXHIBIT IIIA

STRATEGY	METRIC	JULY 2017 TO DECEMBER 2017	JULY 2017 TO MARCH 2018	JULY 2017 TO JUNE 2018 (FULL FISCAL YEAR 2017/2018)**
E4: First Responders Training	Number of LASD deputies and sergeants trained (from 10/2016 to the end of the data period)	947	1,152	1,315
	Number of non-law enforcement first responders trained (Data are for 6/2017 to the end of the data period)	251	254	389
E6: Countywide Outreach System (Data is for CES Outreach Teams, DHS Multidisciplinary Teams, and LAHSA Homeless Engagement Teams. Data for the July 2017-December 2017 reporting period was de-duplicated within each category, but there may have been duplication across categories. Data for subsequent reporting periods is fully de-duplicated. This de-duplication, coupled with a change in the DHS data-collection method, accounts for the reduction from column 4 to column 5 in the "Number of individuals who were linked to a permanent housing resource".)	Number of individuals initiated contact	7,516	13,818	17,906
	Number of individuals engaged	4,038	7,204	8,933
	Number of individuals who received services or successfully attained referrals	2,738	4,663	6,483
	Number of individuals who were placed in crisis or bridge housing	441	632	938
	Number of individuals who were linked to a permanent housing resource	359	267	521
	Number of individuals who were placed in permanent housing	98	136	367

Homeless Initiative Performance Data by Strategy
July 2017 - June 2018 (unless otherwise noted)

EXHIBIT IIIA

STRATEGY	METRIC	JULY 2017 TO DECEMBER 2017	JULY 2017 TO MARCH 2018	JULY 2017 TO JUNE 2018 (FULL FISCAL YEAR 2017/2018)**
E7: Strengthen the Coordinated Entry System (CES) (All data for this strategy is for the CES as a whole.)	Number of households screened through CES	13,976	21,277	28,874
	Average length of time in days from assessment to housing match	165	184	208
	Average length of stay in days in crisis/bridge housing for those who exited in the reporting period	86	72	63
	Average acuity score of persons or households who have obtained permanent housing	7.12	7.15	7.43
	Number of persons/households who have increased their income	2,300	5,151	5,937
E8: Enhance the Emergency Shelter System (Data includes all participants served in programs funded in whole or in part by Measure H.)	Number of participants who entered crisis, bridge, or interim housing during the reporting period	7,297	10,330	13,524
	Number of participants who exited crisis, bridge, or interim housing to permanent housing during the reporting period	1,064	1,703	2,752
E10: Regional Coordination of LA County Housing Authorities	Average number of PHAs that participate in quarterly meetings	7	7	6

Select Homeless Initiative Strategy (B3, B7, D7, E6, E8) Performance Data by Service Planning Area (SPA)
Fiscal Year 2017/2018 (July 2017 - June 2018)

EXHIBIT IIIB

Strategy	Metric	Total*	SPA 1	SPA 2	SPA 3	SPA 4	SPA 5	SPA 6	SPA 7	SPA 8	Multiple SPA/No SPA Specified
B3: Partner with Cities to Expand Rapid Re-Housing	Number of individuals newly enrolled	12,675	546	2,372	1,018	1,719	668	3,662	1,677	1,088	
	Number of individuals currently enrolled	18,985	748	3,957	1,368	2,848	1,365	4,895	2,258	1,692	
	Number of B3 participants that moved in to housing	2,609	218	431	257	512	121	456	196	419	2
	Number of B3 participants that exited to a permanent housing destination	3,336	209	689	317	523	131	451	364	657	
	Number of B3 participants that exited the program to any destination	8,620	395	2,014	823	1,124	291	2,135	880	985	
B7: Interim/Bridge Housing for Those Exiting Institutions	Number of individuals who have been served with B7 funded interim/bridge housing	2,179	53	122	90	579	49	826	420	40	
	Number of B7 participants who exit to a permanent housing destination	445	7	30	28	122	16	133	103	6	
D7: Provide Services and Rental Subsidies for Permanent Supportive Housing	Number of D7 participants placed in housing	476	39	98	53	177	58	9	2	40	

*Sum of SPA data may not add up to total due to multiple enrollments.

Select Homeless Initiative Strategy (B3, B7, D7, E6, E8) Performance Data by Service Planning Area (SPA)
Fiscal Year 2017/2018 (July 2017 - June 2018)

EXHIBIT IIIB

Strategy	Metric	Total*	SPA 1	SPA 2	SPA 3	SPA 4	SPA 5	SPA 6	SPA 7	SPA 8	Multiple SPA/No SPA Specified
E6: Countywide Outreach System	Number of unduplicated individuals initiated contact (CES Outreach Teams)	3,785	73	41	75	1,371	29	256	1,110	720	125
	Number of unduplicated individuals initiated contact (DHS MDTs)	8,139	384	830	556	1,955	644	1,427	894	1,477	
	Number of unduplicated individuals engaged (CES Outreach Teams)	2,506	20	40	43	748	23	82	846	671	45
	Number of unduplicated individuals engaged (DHS MDTs)	4,442	322	535	141	1,408	620	712	261	442	
	Number of unduplicated individuals who received services or successfully attained referrals (CES Outreach Teams)	1,574	18	42	54	448	2	78	569	334	35
	Number of unduplicated individuals who received services or successfully attained referrals (DHS MDTs)	5,780	296	666	421	1,367	469	1,262	641	679	

*Sum of SPA data may not add up to total due to multiple enrollments.

Select Homeless Initiative Strategy (B3, B7, D7, E6, E8) Performance Data by Service Planning Area (SPA)
Fiscal Year 2017/2018 (July 2017 - June 2018)

EXHIBIT IIIB

Strategy	Metric	Total*	SPA 1	SPA 2	SPA 3	SPA 4	SPA 5	SPA 6	SPA 7	SPA 8	Multiple SPA/No SPA Specified
E6: Countywide Outreach System	Number of unduplicated individuals who are placed in crisis or bridge housing (CES Outreach Teams)	215	2	5	19	17	3	35	77	50	7
	Number of unduplicated individuals who are placed in crisis or bridge housing (DHS MDTs)	302	15	162	17	56	4	20	5	23	
	Number of unduplicated individuals who are linked to a permanent housing resource (CES Outreach Teams)	256	1	31	31	38	-	1	29	111	14
	Number of unduplicated individuals who are linked to a permanent housing resource (DHS MDTs)	188	23	50	20	45	4	5	8	33	
	Number of unduplicated individuals who are placed in permanent housing (CES Outreach Teams)	110	-	7	4	33	7	6	19	34	

*Sum of SPA data may not add up to total due to multiple enrollments.

Select Homeless Initiative Strategy (B3, B7, D7, E6, E8) Performance Data by Service Planning Area (SPA)

Fiscal Year 2017/2018 (July 2017 - June 2018)

EXHIBIT IIIB

Strategy	Metric	Total*	SPA 1	SPA 2	SPA 3	SPA 4	SPA 5	SPA 6	SPA 7	SPA 8	Multiple SPA/No SPA Specified
E6: Countywide Outreach System	Number of unduplicated individuals who are placed in permanent housing (DHS MDTs)	122	14	42	15	7	6	15	5	18	
E8: Enhance the Emergency Shelter System	Number of individuals who entered E8 interim/crisis/bridge housing programs in the reporting period	13,524	827	1,337	528	2,580	528	5,954	1,093	1,052	
	Number of individuals who have been served by E8 funded interim/crisis/bridge housing beds	15,970	855	1,754	658	3,055	632	7,086	1,225	1,187	
	Number of E8 participants that exited to permanent housing during the reporting period	2,752	115	346	260	744	279	496	198	316	

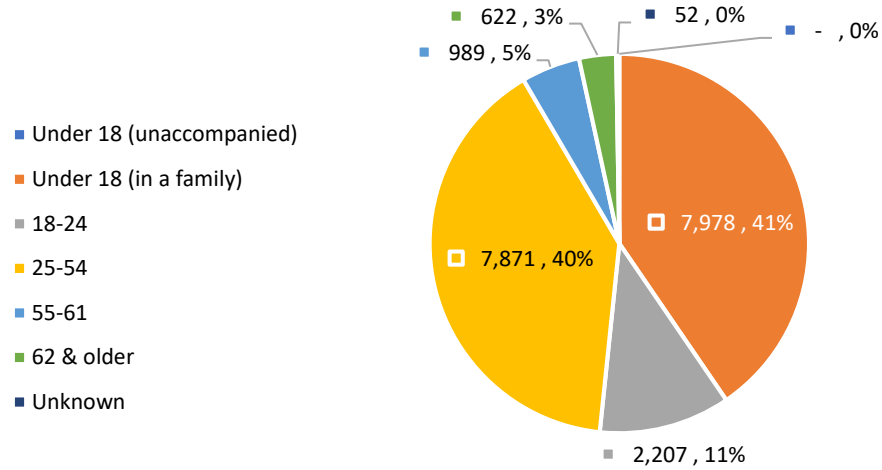
*Sum of SPA data may not add up to total due to multiple enrollments.

Demographic Enrollment/Service Data for Select Homeless Initiative Strategies: July 2017 to June 2018

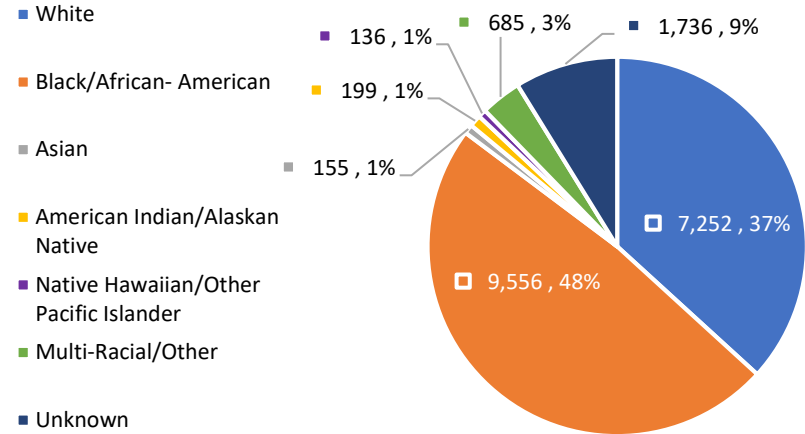
EXHIBIT IIIC

Strategy B3: Rapid Re-Housing

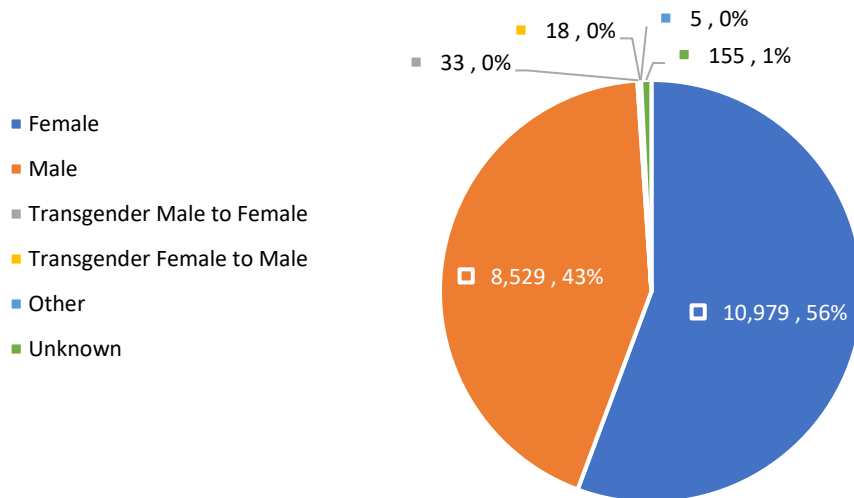
Number Served by Age Category



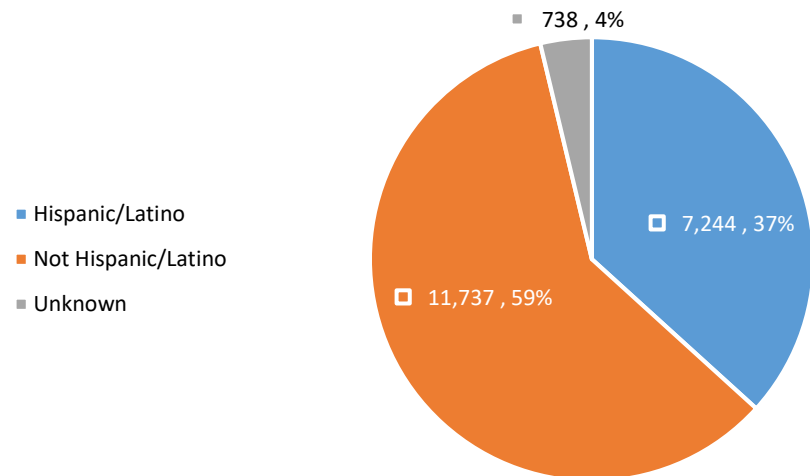
Number Served by Race



Number Served by Gender



Number Served by Ethnicity

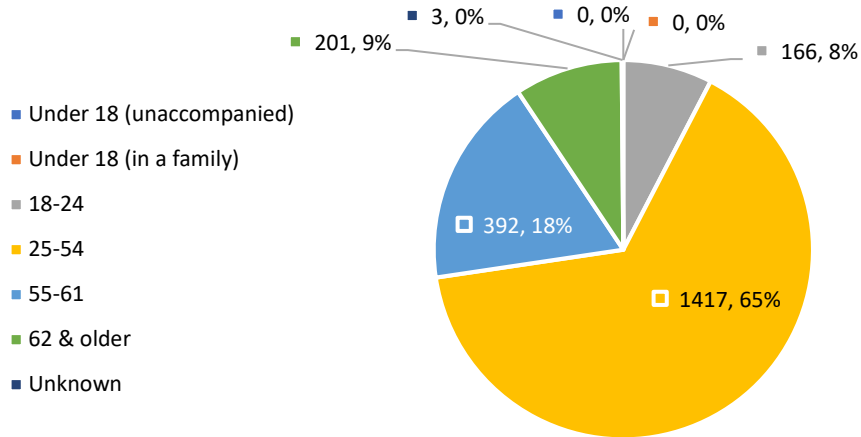


Demographic Enrollment/Service Data for Select Homeless Initiative Strategies: July 2017 to June 2018

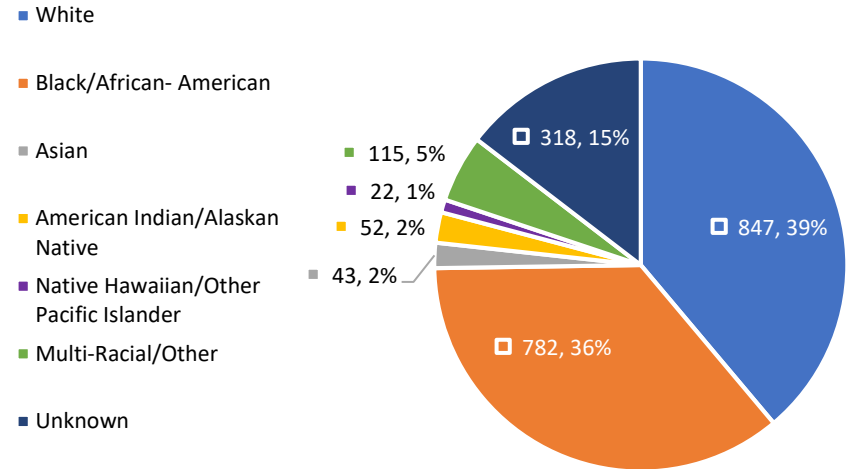
EXHIBIT IIIC

Strategy B7: Interim Housing for Those Exiting Institutions

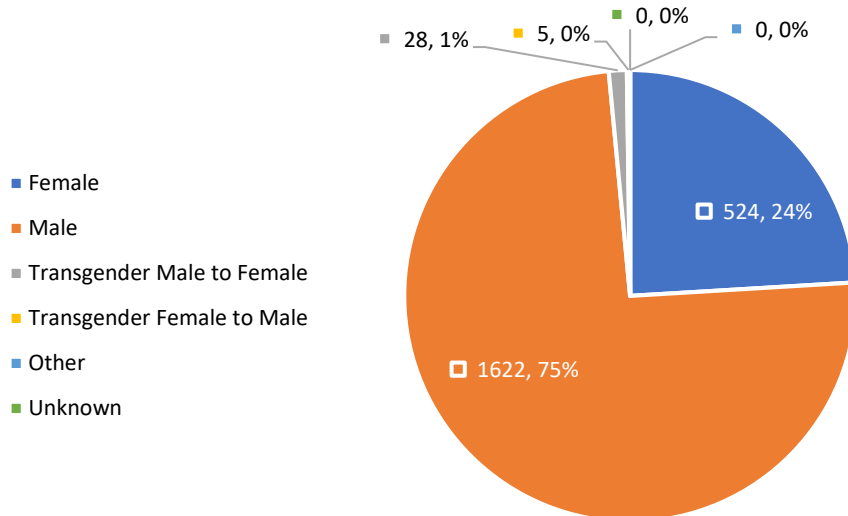
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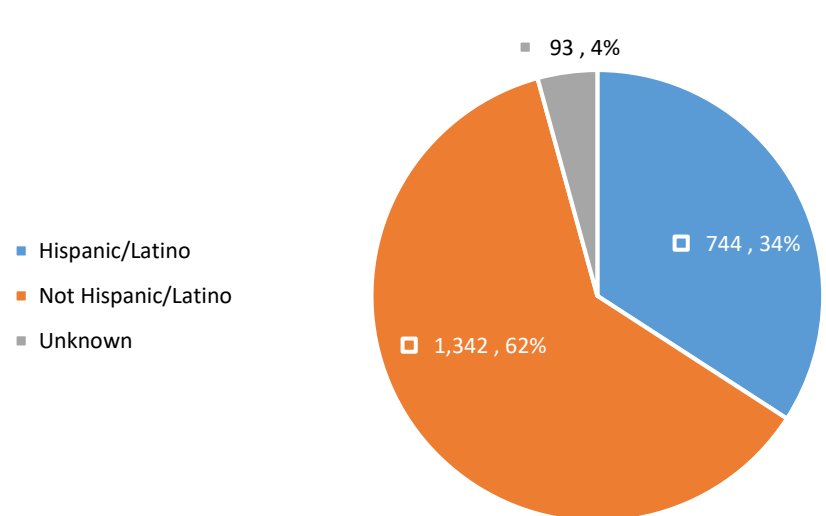
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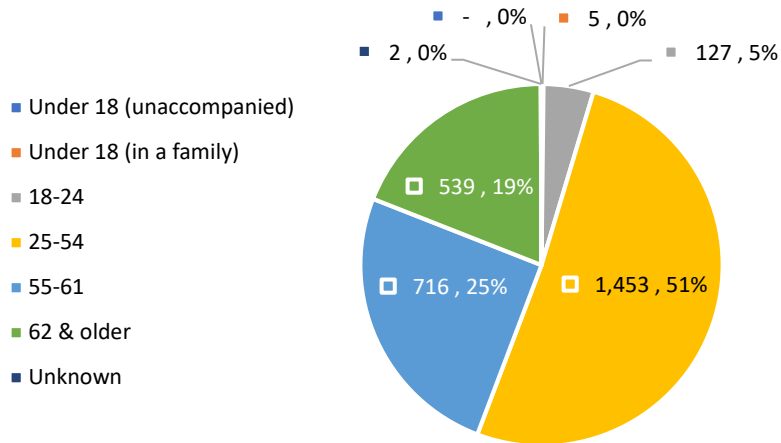


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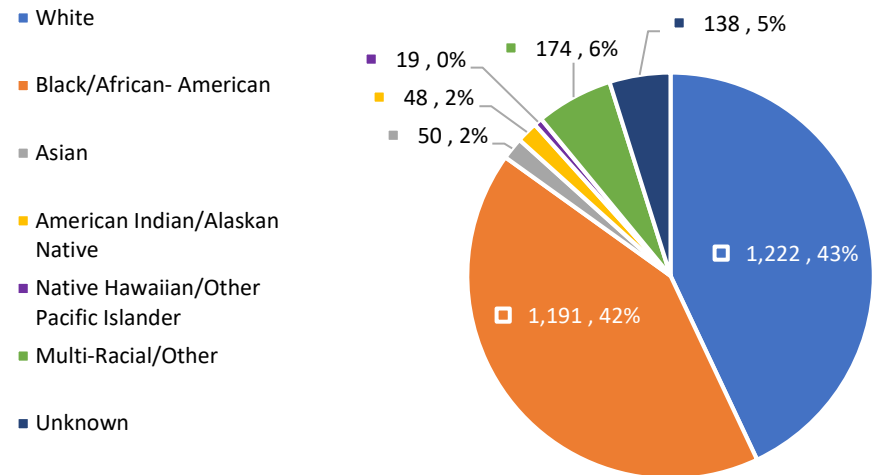


Strategy D7: Permanent Supportive Housing

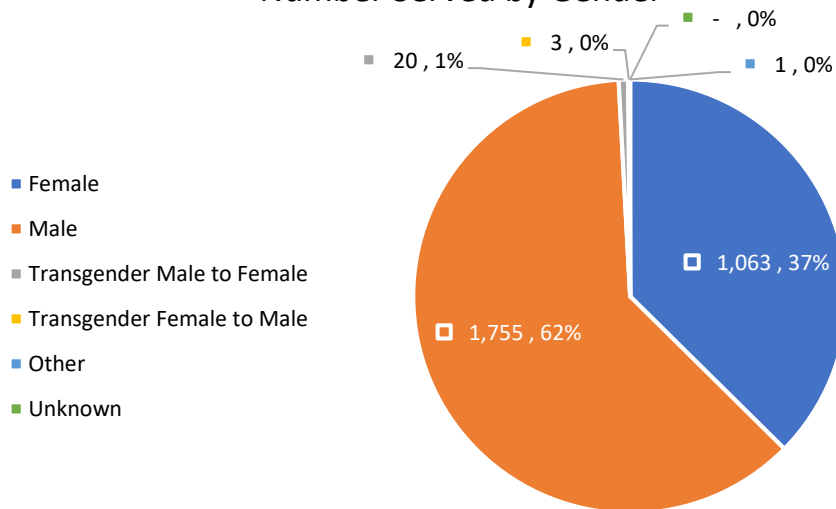
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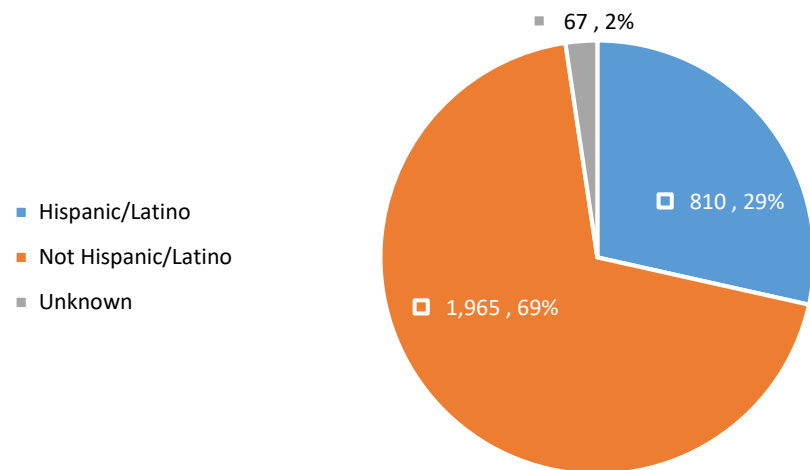
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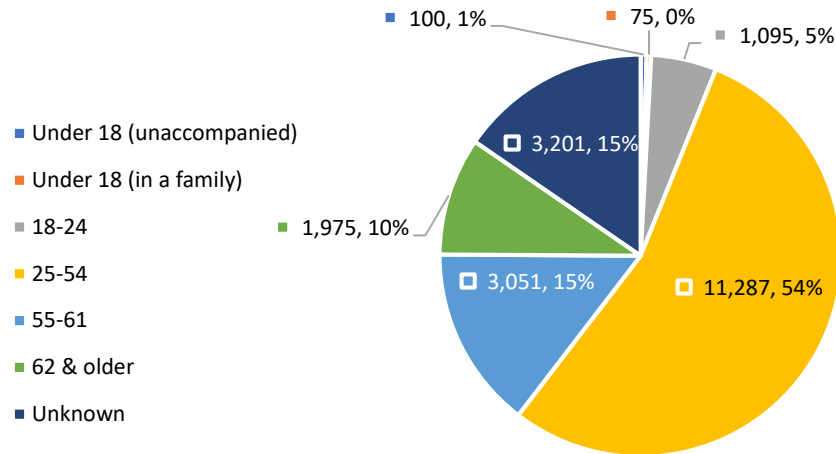


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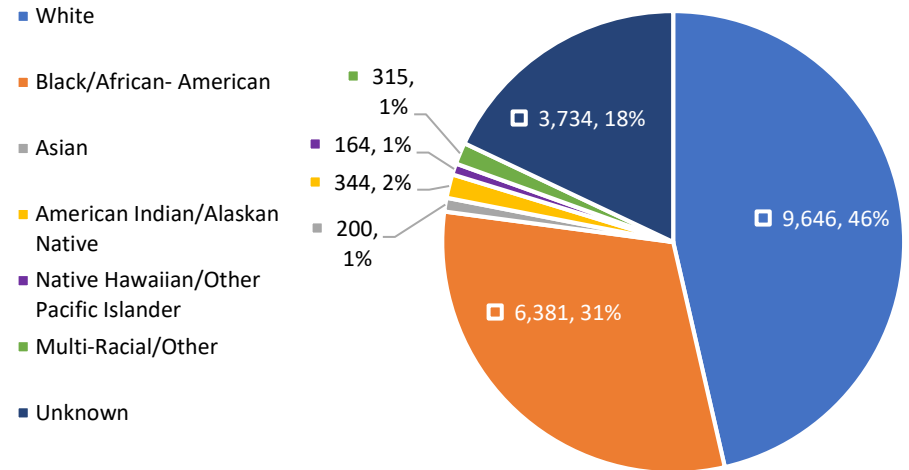


Strategy E6: Countywide Outreach System

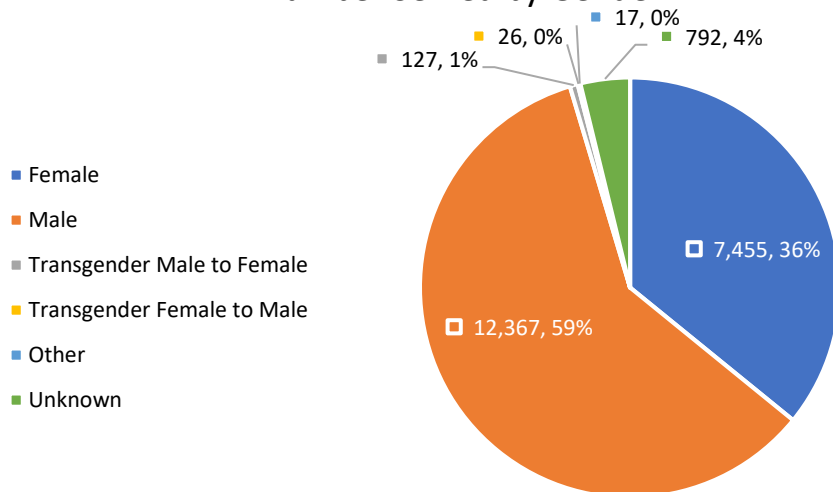
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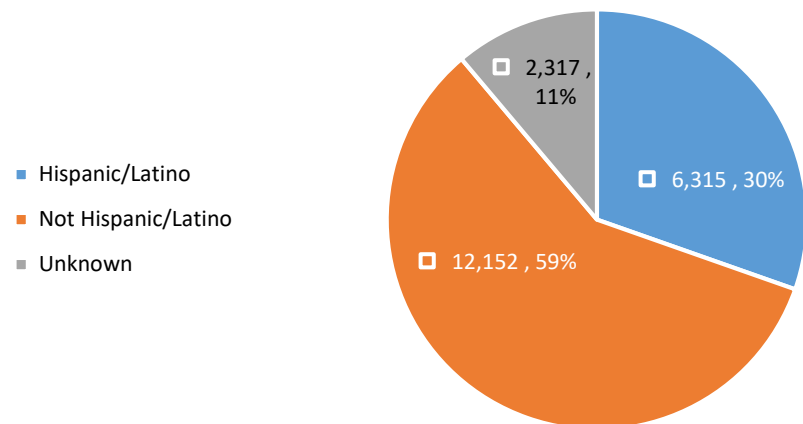
Number Served by Race



Number Served by Gender

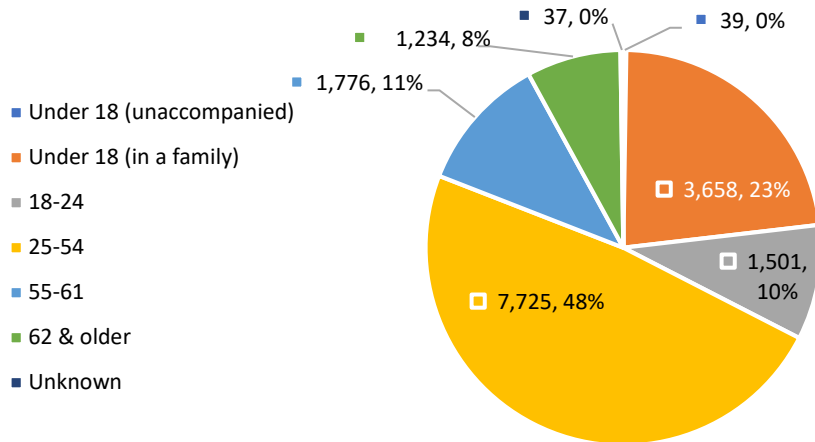


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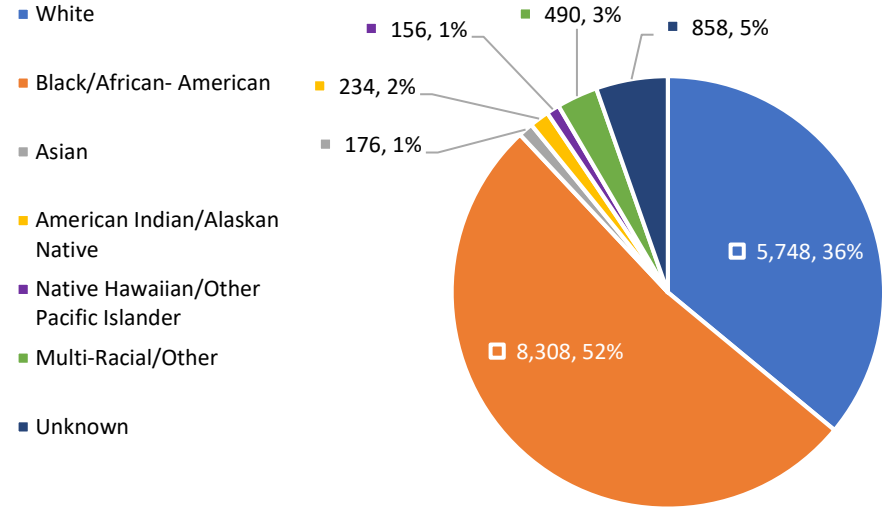


Strategy E8: Emergency Shelter System

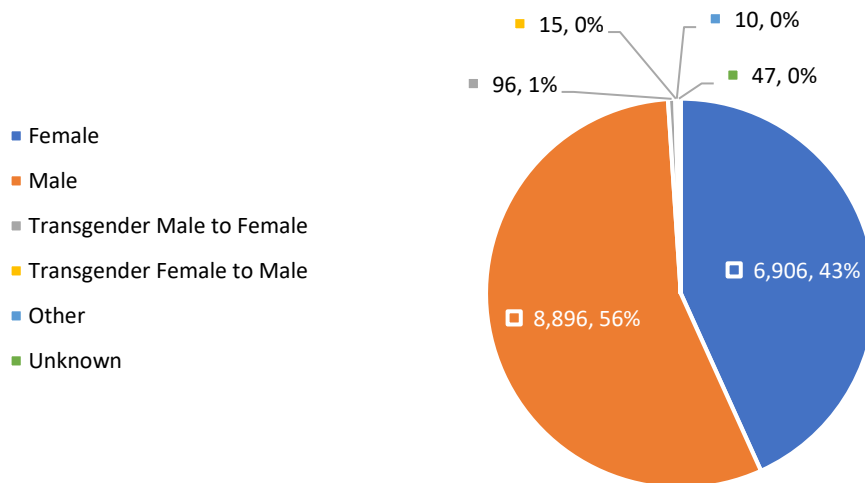
Number Served by Age Category



Number Served by Race



Number Served by Gender



Number Served by Ethnicity

