

## Homeless Initiative Quarterly Report No. 9 – As of April 12, 2018

### Status of Strategies to Combat Homelessness

(H) after Strategy Name indicates strategy is eligible to Measure H funding.

Acronyms are spelled out in full at first mention; see appended chart for full list of acronyms.

Strategy Implementation Date (Actual or Target)	Status	Next Steps
<b>PREVENT HOMELESSNESS</b>		
<b>A1: Homeless Prevention Program for Families (H)</b>  <u>Actual Implementation Dates:</u> Phase 1: May 2016 Phase 2: November 2016	<ul style="list-style-type: none"> <li>March 1, 2018: The contract for expanded legal services using Measure H funding began. Inner City Law Center is working with the Los Angeles Homeless Services Authority's (LAHSA's) capacity building department to schedule a series of legal trainings for the Coordinated Entry System for Families (CESF) providers.</li> <li>LAHSA has been meeting with the U.S. Department of Housing and Urban Development (HUD) Technical Assistance (TA) on a weekly basis via phone or in-person to discuss creating a diversion screening tool as well as a training on diversion for funded providers.</li> <li>A working group with CESF providers regarding the prevention program and targeting tool for possible system changes is planned starting July 2018.</li> </ul>	LAHSA will continue to work with HUD TA on development of a diversion screening tool and training.
<b>A2: Discharge Planning Guidelines</b>  <u>Actual Implementation Date:</u> June 2017	<ul style="list-style-type: none"> <li>The Guidelines have been developed and are available to all government and private agencies.</li> </ul>	Chief Executive Office Homeless Initiative (CEO-HI) will work with agencies interested in implementing the Guidelines.
<b>A3: Housing Authority Family Reunification Program</b>  <u>Actual Implementation Date:</u> March 2016	<ul style="list-style-type: none"> <li>Los Angeles Sheriff Department (LASD) continues to make referrals from in-custody population prior to release.</li> <li>During this reporting period LASD referred 27 clients for eligibility screening.</li> <li>Probation continues screening for homeless individuals who fit the criteria for participation and served at Probation Area Offices adjacent to A3 providers.</li> <li>During this reporting period, Probation referred 904 clients for eligibility screening.</li> </ul>	Continue to expand outreach efforts to identify supervised persons who can qualify for and benefit from this program.

<p><b>A4: Discharges from Foster Care and Juvenile Probation</b></p> <p><u>Actual Implementation Date:</u> Phase I: January 2018</p> <p><u>Target Implementation Date:</u> Phase II: July 2018</p>	<p><u>Phase I:</u></p> <ul style="list-style-type: none"> <li>• Co-location of the Coordinated Entry System for Youth (CESY) continues in Department of Children and Family Services (DCFS) regional offices in each Service Planning Area (SPA). The goal of this pilot is to explore the most appropriate strategy for connecting current and former foster youth who need housing to available resources. Since the last report, CESY agencies have co-located on varying schedules in the following DCFS Offices:             <ul style="list-style-type: none"> <li>○ SPA 1: DCFS - Antelope Valley</li> <li>○ SPA 2: DCFS - Chatsworth and Van Nuys and expanding to Santa Clarita soon</li> <li>○ SPA 3: DCFS - Pomona</li> <li>○ SPA 4: DCFS - Metro North</li> <li>○ SPA 5: DCFS - West Los Angeles</li> <li>○ SPA 6: Still in the planning stage of co-locating staff. The DCFS Regional Administrators from the SPA 6 offices are scheduled to have an in-service training prior to determining the target date of CESY co-location.</li> <li>○ SPA 7: DCFS - Santa Fe Springs and Belvedere. Exploring collocation at Probation Office as well.</li> <li>○ SPA 8: DCFS - South County and Torrance</li> </ul> </li> <li>• The online DCFS discharge survey has been implemented and is available for youth to complete at the time of exiting foster care.</li> <li>• Two pilots underway in SPA 2 and SPA 3 involving CESY and DCFS/Probation             <ul style="list-style-type: none"> <li>○ Pilot in SPA 2 focused on serving AB12 youth to secure Supervised Independent Living Program (SILP) housing through Housing Navigation assistance and flex funding to support move-in costs</li> <li>○ Pilot in SPA 3 focused on streamlining the process to identify youth exiting care and assess for housing and supportive services need. Pilot is underway in both DCFS Pomona Regional Office and Probation's Camp Rocky.</li> </ul> </li> <li>• Memorandum of Understanding (MOU) with LAHSA was executed in support of LAHSA's application for the HUD's Youth Homeless Demonstration Program (YHDP) Grant.</li> </ul> <p><u>Phase II:</u></p> <ul style="list-style-type: none"> <li>• DCFS and Probation continue to move forward internally with discussion around implementation of strengthened discharge policy and, potentially, additional staffing focused on homelessness.</li> <li>• Expansion of pilots described above.</li> <li>• Enhanced data collection.</li> </ul>	<ul style="list-style-type: none"> <li>• Continue to monitor implementation of CESY and DCFS/Probation Pilots.</li> <li>• Continue internal processes to implement strengthened discharge policies in both DCFS and Probation</li> </ul>
<p><b>A5: Homeless Prevention Program for Individuals (H)</b></p>	<ul style="list-style-type: none"> <li>• Program started February 2018</li> <li>• On March 12, 2018, LAHSA conducted an on-boarding session, which provided an overview of the prevention and diversion programs. The session identified the difference between prevention and diversion, expectations of providers, services provided, and an additional webinar to discuss the Homeless Management Information System (HMIS) system.</li> </ul>	<p>LAHSA will continue to work with HUD TA on the diversion screening tool and training.</p>

<p><b>Actual Implementation Dates:</b> Homeless prevention services: February 2018 Legal services for people at risk of homelessness: March 2018</p>	<ul style="list-style-type: none"> <li>• Inner City Law Center is working with LAHSA's capacity building units to schedule a series of legal trainings for the providers.</li> <li>• LAHSA has been meeting with HUD TA on a weekly basis via phone or in person to discuss creating a Diversion screening tool as well as a training on Diversion for funded providers.</li> </ul>	
<p><b>SUBSIDIZE HOUSING</b></p>		
<p><b>B1: Provide Subsidized Housing to Homeless Disabled Individuals Pursuing SSI (H)</b></p> <p><b>Actual Implementation Dates:</b> Phase 1: June 2016 Phase 2: October 2016</p>	<ul style="list-style-type: none"> <li>• Completed on-boarding activities for new staff funded through Measure H.</li> <li>• Ongoing monitoring of program operations and subsidy issuances across all 14 General Relief (GR) offices.</li> <li>• Due to very low participant attrition, DPSS projects not enrolling new participants during FY 2018-19. DPSS has identified a need to partner with agencies that administer permanent housing options to which certain Strategy B1 participants could transition. This will create the opportunity for additional homeless, disabled GR participants to enroll under Strategy B1.</li> </ul>	<ul style="list-style-type: none"> <li>• On-going discussion around opportunities to better integrate Strategy B1 with other HI strategies</li> <li>• Explore opportunities to integrate feedback received from the Lived Experience Advisory Group.</li> </ul>
<p><b>B2: Expand Interim Assistance Reimbursement to additional County Departments and LAHSA</b></p> <p><b>Target Implementation Date:</b> September 2018</p>	<ul style="list-style-type: none"> <li>• The CEO provided LAHSA and the Departments of Health Services (DHS), Probation, and Public Health (DPH) with the minimum claiming requirements for the Department of Public Social Services (DPSS) to potentially administer the collection of Interim Assistance Reimbursement (IAR) on their behalf.</li> <li>• CEO provided a survey to LAHSA, DPH, DHS and Probation to assess services provided to homeless, disabled individuals pursuing Supplemental Security Income (SSI) to determine the volume of claims that would potentially be collected by DPSS on the impacted department's behalf. Survey responses due to CEO on May 14, 2018.</li> <li>• Meeting scheduled to discuss survey responses and DPSS assessment of resources on May 30, 2018.</li> </ul>	<ul style="list-style-type: none"> <li>• Compile survey responses of claimable expenses.</li> <li>• Determine resources needed by LAHSA, DHS, Probation, and DPH to prepare suitable IAR claims.</li> <li>• Determine resources needed by DPSS to administer claims on behalf of interested agencies/departments.</li> <li>• Determine technical needs to ensure claims can be processed timely.</li> <li>• Develop MOU between DPSS and interested agencies/departments for the collection of IAR, if this approach is determined to be feasible.</li> </ul>
<p><b>B3: Partner with Cities to Expand Rapid Re-Housing (H)</b></p> <p><b>Actual Implementation Dates:</b> Housing and Jobs Collaborative (HJC): January 2016</p>	<ul style="list-style-type: none"> <li>• LAHSA has been meeting with HUD TA on a weekly basis to begin implementing Rapid Re-Housing (RRH) learning communities for direct line staff and program managers as well as developing targeted training and a RRH program guide.</li> <li>• The first RRH learning community meeting for direct line staff took place on April 12, 2018 and will occur every other month. The first RRH learning community meeting for program managers took place on April 12, 2018 and will occur quarterly.</li> <li>• Preparation for the Domestic Violence(DV)/Intimate Partner Violence (IPV) RRH learning community has begun. The first DV/IPV RRH learning community session took place on April 3, 2018 and was coordinated by the LAHSA RRH Coordinator and LAHSA DV Coordinator.</li> </ul>	<p>DHS and Brilliant Corners will continue to work on agreements with Culver City and Burbank.</p>

<p>LAHSA's Family and Youth Rapid Re-Housing: September 2016 LAHSA's Single Adult Rapid Re-Housing: July 2017</p>	<ul style="list-style-type: none"> <li>• The LAHSA Performance Management unit conducted a deep dive analysis of RRH programs in all systems. The results of the analysis informed targeted on-site technical assistance and training needs. The LAHSA Performance Management unit has implemented this effort to address the needs of the program and provide support to program operations.</li> <li>• DHS continues to pursue agreements with cities, wherein cities contribute a portion of the funds for B3 to house people experiencing homelessness in their jurisdiction. DHS executed an agreement with Santa Monica on April 18, 2018. DHS has discussed possible agreements with the cities of Burbank and Culver City.</li> <li>• LAHSA has begun implementing its Active Contract Management model with RRH providers. Active Contract Management provides monthly performance analysis for provider contracts to identify any areas of progress or concern. LAHSA has conducted over 15 site visits to address several areas of concern, which include, but are not limited to: low performance numbers, unknown exits, missing data, fiscal reconciliation, and program design.</li> </ul>	
<p>B4: Facilitate Utilization of Federal Housing Subsidies (H)  <u>Actual Implementation Date:</u> May 2016</p>	<ul style="list-style-type: none"> <li>• The Housing Authority of the County of LA (HACoLA) attended meetings and community events such as the National Association of Residential Property Managers (NARPM) Owner Workshop in Glendale, Buildings Expo in Pasadena, Landlord Meet and Greet at the VA Medical Center in West Los Angeles, and South Bay Cities Council of Governments (SBCCOG) General Assembly in Carson to market and educate the public on HACoLA's incentive programs.</li> <li>• On February 5, 2018, HACoLA lifted the suspension of vouchers and applications for the Housing Choice Voucher (HCV) Program that had been in effect since April 11, 2017. As a result, new homeless families/individuals can now be admitted into the HCV Program. During the suspension, lease-up activities with the Continuum of Care/Shelter Plus Care, and VASH programs continued.</li> <li>• Executed an interagency agreement with Long Beach PHA to begin providing HIP incentives.</li> <li>• Trained Housing Authority of the City of Los Angeles (HACLA) and Long Beach on HIP processes and use of HACoLA's HIP dashboard.</li> </ul>	<ul style="list-style-type: none"> <li>• HACoLA will continue to schedule additional HouseLA events with Members of the Board of Supervisors, along with other local public housing authorities receiving Measure H dollars.</li> <li>• HACoLA plans to expand its marketing and outreach efforts to recruit new property owners/managers to participate in its incentive program.</li> </ul>
<p>B5: Expand General Relief Housing Subsidies  <u>Actual Implementation Date:</u> December 2017</p>	<ul style="list-style-type: none"> <li>• On-going monitoring of program operations and subsidy issuances across all 14 GR offices</li> <li>• In March 2018, DPSS and DPH met to discuss the financial and operational implications of accessing Drug Medi-Cal funding available for substance use disorder (SUD) services provided for GR participants under the Mandatory SUD and Recovery Program (MSUDRP).</li> <li>• The challenge to realizing savings for the MSUDRP is the certification process of residential drug treatment centers. The centers must be certified before costs associated with substance use services provided as part of the MSUDRP could be shifted to Drug Medi-Cal.</li> <li>• DPSS continues to fund SUD services for GR participants through MSUDRP and is working with DPH to identify additional non-residential and outpatient services provided through MSUDRP that may be shifted to Drug Medi-Cal. Additionally DPH continues to work with the California Department of Health Care Services to certify residential treatment centers to</li> </ul>	<p>Continued discussion between DPSS and DPH around potential claiming of MSUDRP services to Drug Medi-Cal.</p>

	<p>achieve savings in residential services provided through MSUDRP. As services are identified as Drug Medi-Cal eligible, resulting savings will be reinvested into Strategy B5 to fund additional housing subsidies for GR participants.</p>	
<p><b>B6: Family Reunification Housing Subsidy (H)</b></p> <p><u>Actual Implementation Date:</u> January 2017</p>	<ul style="list-style-type: none"> <li>Continued monthly B6 collaborative meetings at Children's Court that include all contracted housing agency managers, Community Development Commission (CDC), DPSS and Children's Court Liaison.</li> <li>LA County selected to participate in the One Roof Leadership Institute for Supportive Housing &amp; Child Welfare Partnerships, a national cohort of five communities from the states of Washington, California, Illinois, Missouri, and Maryland/D.C. that will be working with Corporation for Supportive Housing (CSH) and each other, with the goal of developing child welfare and supportive housing partnerships that will lead to the creation of new supportive housing for child welfare involved families.</li> <li>Continuing intake of referrals for B6 services and connection to housing resources to support reunification.</li> </ul>	<p>DCFS continues to ramp up efforts to increase the number of families housed and employed.</p>
<p><b>B7: Interim/Bridge Housing for Those Exiting Institutions (H)</b></p> <p><u>Actual Implementation Date:</u> October 2016</p>	<ul style="list-style-type: none"> <li>In conjunction with LAHSA, the County Health Agency (DHS, DMH, and DPH), continued working towards the development of a universal referral system into, across, and between LAHSA, the Health Agency, and contracted crisis beds/interim housing providers.</li> <li>A triaging/screening tool was developed and approved by LAHSA and the Health Agency to receive and route referrals from referral agencies. This triaging and screening tool is being used to determine the appropriate placement for the participant, thereby identifying the B7-funded interim housing environment that will provide the most appropriate level of care to meet the participant's need.</li> <li>LAHSA and the Health Agency began formalizing coordination processes for referrals between and amongst agencies in March 2018. Work continues to create and refine common documentation and identify partners to pilot this cross-system referral process. Interim Housing coordination will allow for LAHSA and the Health Agency to create a holistic view of countywide interim housing opportunities.</li> <li>DHS-HFH continued to focus its efforts on working with private hospitals, managed care plans, and the County jail system on providing interim housing to individuals being exited from institutions. Trainings, in-services, and technical assistance were conducted with these institutions.</li> <li>DHS-HFH responded to an urgent request from the D2 (Jail In-Reach program) to provide interim housing to homeless individuals with complex mental health issues being exited from jail in a surge of approved early releases.</li> <li>DHS-HFH continued to provide trainings and guidance to referral entities related to their referral process and appropriate referrals for interim housing.</li> <li>DMH, DHS, and LAHSA have hired "air-traffic controllers," which are dedicated staff that receive and route interim housing referrals and facilitate placement into Health Agency and LAHSA-funded Interim and Bridge Housing programs. In this quarter, DMH, DHS, and</li> </ul>	<ul style="list-style-type: none"> <li>LAHSA and the Health Agency will continue to work on a centralized referral system in which staff can work together to ensure that everyone eligible is referred to the appropriate bed based on the participant's needed level of care.</li> <li>DHS-HFH will continue to identify and bring on new interim housing beds to reach the goal of 250 new beds this fiscal year for Measure H.</li> <li>DHS-HFH will continue to identify training needs and provide trainings for both referring entities and interim housing providers to ensure that consistent delivery of quality interim housing services is maintained.</li> <li>In partnership with LAHSA and CSH, DPH will train treatment providers on the CES, CES assessment tools, housing referrals, and the HMIS. Trainings are slated to occur between May and June 2018.</li> </ul>

	<p>LAHSA have worked closely on improving the referral process to create a coordinated seamless system for individuals accessing services through B7 and E8.</p> <ul style="list-style-type: none"> <li>• DHS-HFH, in collaboration with Office of Diversion and Reentry (ODR,) is continuing to implement/improve medication support programs and related policies and procedures within their contracted interim housing sites. The clinical team at ODR assisted with monitoring agencies' progress in this area.</li> <li>• DPH-Substance Abuse Prevention and Control (SAPC) convened a meeting with its providers on February 26, 2018 to present information on the new bed rates for general and perinatal patients and other issues. On February 22, 2018, DPH-SAPC conducted a training on how to submit B7 authorization requests, discharge documentation, and billing claims in the newly-launched electronic health record system, known as Sage.</li> <li>• The authorized Recovery Bridge Housing (RBH) stay for the general population (18 years of age and older) has been extended from 90 to a maximum of 180 days. The extension allows homeless patients additional time to be matched to alternative or permanent housing.</li> </ul>	
<p><b>B8: Housing Choice Vouchers for Permanent Supportive Housing</b></p> <p><u>Actual Implementation Date:</u> June 2018</p>	<ul style="list-style-type: none"> <li>• On April 11, 2017, HUD deemed HACoLA as a shortfall agency due to federal funding limitations. HACoLA was required to suspend all vouchers and applications issued for the HCV Program.</li> <li>• On February 5, 2018, HACoLA lifted the suspension on previously- suspended vouchers and on applications for vouchers. 211 voucher holders resumed their search for housing and 276 applicants received new application packets.</li> <li>• With the lifting of the voucher and application suspension, HACoLA collaborated with LAHSA regarding applications of clients that LAHSA had referred. HACoLA also requested 25 new homeless referrals from LAHSA on a weekly basis starting immediately.</li> <li>• See Strategy B4 status for information on HACoLA's work with other PHAs.</li> </ul>	<ul style="list-style-type: none"> <li>• HACoLA will continue to refer voucher holders to the Housing Advisory Unit for housing location assistance (related to HI Strategy B4).</li> <li>• HACoLA will continue to process new contracts for voucher holders who have located housing.</li> </ul>
<p><b>INCREASE INCOME</b></p>		
<p><b>C1: Enhance the CalWORKs Subsidized Employment Program for Homeless Families</b></p> <p><u>Actual Implementation Date:</u> December 2016</p>	<ul style="list-style-type: none"> <li>• The Workforce Development, Aging, and Community Services (WDACS) Department has agreed to assist with finding coverage for the Antelope Valley through one of their America's Job Centers of California (AJCCs). The AJCC will submit a proposal to South Bay Workforce Investment Board (SBWIB), the DPSS contractor for C1, to be a provider for the Antelope Valley via the Request For Proposals (RFP) process.</li> </ul>	<p>DPSS will follow up on the RFP process with the SBWIB.</p>
<p><b>C2: Increase Employment Opportunities for Homeless Adults by Supporting Social Enterprise (H)</b></p>	<ul style="list-style-type: none"> <li>• WDACS held weekly planning meetings with Roberts Enterprise Development Fund (REDF) to execute roll out of the County LA:RISE program throughout the LA Basin Workforce Development Regional Planning Unit (RPU) in conjunction with all seven workforce development boards (WDBs) in the RPU.</li> </ul>	<ul style="list-style-type: none"> <li>• WDACS will finalize contracts with remainder of participating WDBs by May 30, 2018.</li> <li>• By May 1, 2018, release RFP for Countywide LA:RISE launch.</li> </ul>

<p><b>C2 Implementation Dates:</b>  <b>Phase 1 (County adoption of Social Enterprise Preference Program)</b>                  Actual - October 2016</p> <p><b>Phase 2 [Complete Feasibility Study, assessing capacity of Social Enterprises to perform as Alternative Staffing Organizations (ASOs)]</b>                  Target - September 2018</p> <p><b>Phase 3: (Place DPSS Transitional Subsidized Employment (TSE) participants with ASOs)</b>                  Target - September 2018                  (pending results of Phase 2)</p> <p><b>C7: Subsidized Employment for Homeless Adults (H)</b></p> <p><b>C7 Implementation Dates:</b>  <b>Phase 1 (Scale LA:RISE model):</b>                  Actual - July 2017</p> <p><b>Phase 2 (Implement LA:RISE Countywide)</b>                  Target July 2018</p>	<ul style="list-style-type: none"> <li>• Efforts to develop and expand the capacity of the region’s social enterprises (SEs) to provide LA:RISE services continue. REDF has engaged an additional four SEs, adding to the 19 SEs that were previously engaged. REDF is helping them to develop their fiscal and administrative capacity to operate as an employment social enterprise that serves homeless individuals. In addition, SE’s were invited to participate in a series of fiscal trainings on cost allocation delivered by the Auditor-Controller’s Office in partnership with WDACS.</li> <li>• To better allow for SE capacity building to effectively implement the LA:RISE model region-wide, the countywide launch of LA:RISE has been delayed until June 2018.</li> <li>• WDACS developed materials necessary for procurement of SE to roll out LA County LA:RISE.</li> <li>• WDACS developed a Policy and Program Directive to the AJCCs and to remaining WDBs on required tasks and instructions for implementing LA County LA:RISE, as well as all materials necessary to amend participating AJCC contracts/ WDACS’ contracts with WDBs to implement LA County LA:RISE.</li> <li>• Verdugo WDB proposed to serve 13 individuals with Measure H funding. To date, Verdugo has enrolled the first cohort of six individuals into their subsidized employment program and WIOA. The second and final cohort of seven individuals is scheduled to start April 9, 2018. All participants are scheduled to complete their employment program by early June 2018.</li> <li>• Proposals from two other WDBs were modified to reflect the revised WDB employment program for homeless individuals in March and funding will be released by May 2018. Funds will carry over so WDB’s can execute program.</li> <li>• WDACS hosted a Social Enterprise Outreach and Orientation event on March 22, 2018. Department representatives provided information on how an organization can be certified as an SE by the Department of Consumer and Business Affairs, the benefits of certification, and how to apply for the Request for Statement of Qualifications (RFSQ) to get on the WDACS Social Enterprise Master Agreement list. There were 37 organizations registered for the event, including for-profit, non-profit, and faith-based organizations.</li> </ul>	<ul style="list-style-type: none"> <li>• Release WDB Directive by May 30, 2018.</li> <li>• REDF will continue moving forward in identifying and assessing County-certified Social Enterprises that are primed for development into an ASO as part of the implementation of C2.</li> </ul>																
<p><b>C3: Expand Targeted Recruitment and Hiring Process to Homeless/Recently Homeless People to increase Access to County Jobs</b></p> <p><b>Actual Implementation Dates:</b>                  Phase I: October 2016                  Phase II: May 2017</p>	<ul style="list-style-type: none"> <li>• Utilizing the Department’s TempLA Registry, the Department of Human Resources (DHR) has increased the hiring of previously homeless individuals from 16 to 21.</li> <li>• Hired individuals are on temporary assignment in the following departments: DCFS (2), DHR (2), DMH (6), Probation (1), Public Library (1), DPSS (6), and Public Works (3).</li> </ul> <table border="1" data-bbox="583 1289 1409 1443"> <thead> <tr> <th>Department Temp Assignment</th> <th>As of 9/30/17</th> <th>As of 12/31/17</th> <th>As of 3/31/18</th> </tr> </thead> <tbody> <tr> <td>DCFS</td> <td>6</td> <td>5*</td> <td>2*</td> </tr> <tr> <td>Fire</td> <td>0</td> <td>1</td> <td>0*</td> </tr> <tr> <td>DHR</td> <td>0</td> <td>2</td> <td>2</td> </tr> </tbody> </table>	Department Temp Assignment	As of 9/30/17	As of 12/31/17	As of 3/31/18	DCFS	6	5*	2*	Fire	0	1	0*	DHR	0	2	2	<p>DHR will continue to expand its network and outreach to Community Based Organizations (CBOs) and SE Agencies to promote County employment opportunities by developing strong and lasting partnerships with the County departments.</p>
Department Temp Assignment	As of 9/30/17	As of 12/31/17	As of 3/31/18															
DCFS	6	5*	2*															
Fire	0	1	0*															
DHR	0	2	2															

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DMH	1	1	6																			
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<p><b>C4/C5/C6: Countywide Benefits Entitlement Services Teams (CBEST) (H):</b></p> <p><b>C4: Establish a Countywide SSI Advocacy Program for People Experiencing Homelessness or at Risk of Homelessness</b></p> <p><b>C5: Establish a Countywide Veterans Benefits Advocacy Program for Veterans Experiencing Homelessness or at Risk of Homelessness</b></p> <p><b>C6: Targeted SSI Advocacy for Inmates</b></p> <p><u>Actual Implementation Date:</u> April 2017</p>	<ul style="list-style-type: none"> <li>• DHS staff, in collaboration with DPSS, DMH, and Inner-City Law Center, held a 5-day CBEST "Bootcamp" for contracted staff in January-February 2018.</li> <li>• Department of Military and Veterans Affairs (DMVA) provided a Veterans Benefits In-Service Training for CBEST teams in March 2018.</li> <li>• Veteran Benefits Screening 101 was provided for CBEST teams in March 2018.</li> <li>• DHS staff in collaboration with DMH and Inner-City Law Center developed new field-based methodologies to assist the CBEST advocates to strategize and complete complex disability cases, including weekly or bi-weekly case conferencing and monthly application clinics. Case conferencing includes presentation of new and complex cases by the CBEST advocates to the clinical and legal team for purposes of identifying the best strategy for each case. Application clinics occur in two SPAs each week and are focused on completing documents and conducting final quality review of applications prior to submission.</li> <li>• DHS continues to engage stakeholders, such as DMVA, DPSS, LASD, DMH, Social Security Administration (SSA), Veterans Administration (VA), and the California Department of Social Services (CDSS) in both monthly and quarterly meetings through various presentations and trainings on CBEST.</li> <li>• LA County was awarded \$17.2 million from the State of California for Housing and Disability Assistance Program (HDAP) and the Board approved acceptance of these funds on April 10, 2018. HDAP funding is available through June 2020.</li> <li>• DHS established referral pathways with ODR and began piloting new referral pathways for "High Level of Care" clients in Board and Care facilities.</li> <li>• CBEST teams launched Organizational Representative Payee Services on February 1, 2018, although actual representation is subject to approval by SSA when the first client is identified and brought into SSA offices.</li> <li>• DMH began co-location of CBEST-dedicated Consultation and Record Retrieval Evaluation Services clinicians in DMH directly-operated clinics.</li> </ul>	<ul style="list-style-type: none"> <li>• Complete coordination with Homeless Adult System of Care (targeting June 2018)</li> <li>• Complete coordination with Health and Mental Health Agency Systems of Care (targeting September 2018)</li> <li>• Complete coordination with Children's and TAY Systems of Care (targeting December 2018)</li> </ul>																				



PROVIDE CASE MANAGEMENT AND SERVICES		
<p><b>D1: Model Employment Retention Support Program</b></p> <p><u>Actual Implementation Dates:</u> Phase 1: January 2017 (DPSS Lead) Phase 2: July 2017 and on-going (WDACS Lead)</p>	<p>WDACS has continued its efforts in launching LA County's LA:RISE program and has embedded Strategy D1 in its C2/C7 strategies by including intensive employment retention as a key element of LA County LA:RISE.</p>	<ul style="list-style-type: none"> <li>• Implementation of LA County LA:RISE in July 2018.</li> <li>• WDACS is working with CEO and other partners to refine a strategy for implementing the employment retention support program for all homeless-focused employment programs, countywide. An intensive strategy session is planned for summer or fall 2018.</li> </ul>
<p><b>D2: Expand Jail In Reach (H)</b></p> <p><u>Actual Implementation Date:</u> January 2017</p>	<ul style="list-style-type: none"> <li>• Monthly D2 planning/collaboration meetings were held during this quarter in conjunction with the ODR service provider monthly meetings that include the four in-reach agencies and staff from HFH, ODR, Sheriff's Department, and DHS-Correctional Health.</li> <li>• D2 case conference meetings implemented in the prior quarter continued during this period with each of the in-reach agencies. Individual client cases are discussed to troubleshoot and collaborate on case planning and services. Meetings are scheduled every two weeks.</li> <li>• New protocols were implemented at the end of this period to enhance tracking of data and program metrics. An interview worksheet was developed for agency case managers to track data metrics at client visits in the jail and the community. These are submitted weekly to the DHS D2 Clinical Social Workers.</li> <li>• New protocols were also implemented with HFH to allow D2 referrals for permanent supportive housing slots for clients meeting the traditional HFH eligibility criteria of chronic, complex health, or mental health conditions along with a history of utilization of DHS hospitals, emergency rooms, or clinics.</li> <li>• The CBEST SSI advocacy program expanded to include on-site services at LA County jail facilities and D2 staff has already started referring clients.</li> <li>• This reporting period marked the implementation of the change in focus of D2 from the Vulnerability Index – Service Prioritization Decision Tool (VI-SPDAT) assessments to ongoing case management and the development of a more cohesive team model between DHS D2 staff and D2 CBOs.</li> </ul>	<ul style="list-style-type: none"> <li>• In-reach agencies to continue recruitment for vacant case manager positions.</li> <li>• Complete training of new DHS Clinical Social Worker.</li> <li>• Further increase connections to community resources.</li> </ul>
<p><b>D3: Supportive Service Standards for Subsidized Housing</b></p> <p><u>Target Implementation Date:</u> July 2018</p>	<ul style="list-style-type: none"> <li>• A baseline matrix of supportive services and services flow chart has been drafted and needs to be reviewed by the D3 Workgroup members and updated accordingly.</li> <li>• LAHSA will invite the smaller public housing authorities in the County to encourage their participation in the process of developing standards for supportive services in subsidized/permanent supportive housing.</li> </ul>	<ul style="list-style-type: none"> <li>• LAHSA is currently working to schedule a meeting of County Department representatives and other stakeholders for May 2018.</li> <li>• In addition, LAHSA will set up community meetings to gather input from permanent supportive housing (PSH) provider</li> </ul>

	<ul style="list-style-type: none"> <li>Given the importance of including all the housing authorities in the County, it is recommended that the target implementation date for both City Strategy 4E and D3 be extended to July 2018.</li> </ul>	<p>agencies and PSH residents with lived experience.</p>
<p><b>D4: Regional Integrated Re-entry Networks – Homeless Focus (H)</b></p> <p><u>Target Implementation Date:</u> TBD: New date will be identified after the DHS, LASD, and CEO-HI meeting</p>	<ul style="list-style-type: none"> <li>A proposal was submitted to the CEO-HI lead recommending that the funds be used to provide permanent supportive housing slots dedicated for individuals experiencing homelessness who are re-entering the community from jail or prison. A meeting is currently being scheduled to discuss this proposal.</li> <li>With large contracts being initiated for efforts through the WPC Re-entry program and ODR to serve the re-entry population through community based organizations, it is expected that there will be a sufficient supply of intensive case management services available for this population, including assistance with housing navigation. However; the main gap that exists is the lack of dedicated permanent supportive housing slots for re-entry clients experiencing homelessness.</li> </ul>	<p>A meeting between DHS, LASD, and the CEO-HI to discuss the reprogramming proposal is forthcoming.</p>
<p><b>D5: Support for Homeless Case Managers</b></p> <p><u>Implementation Dates:</u> Actual: December 2016-March 2018: DMH, Public Library, Department of Consumer and Business Affairs (DCBA), Alternate Public Defender, Public Defender, and Child Support Services Department (CSSD)</p> <p>Target Summer 2018 - for remaining applicable County Departments where referrals are appropriate.</p>	<ul style="list-style-type: none"> <li>The CEO and LAHSA continue to focus on providing individual TA to County departments implementing the referral and co-location process in coordination with the CES.</li> <li>DMH, Public Libraries, DCBA, Alternate Public Defender, Public Defender, and CSSD are actively submitting referrals to the CES.</li> <li>LAHSA and the CEO-HI held a D5 training in April 2018 and will host another in May 2018 for County department staff.</li> <li>A new older adults pilot between the CES outreach agencies and four meal sites operated by WDACS and the City of LA Aging Department will be implemented in May 2018. The purpose is to connect older adults accessing meal programs with the homeless services delivery system.</li> </ul>	<ul style="list-style-type: none"> <li>D5 trainings will continue so County department staff can make referrals for homeless clients.</li> <li>The older adults pilot will continue to allow the partners to explore ways in which the older adults system and homeless services system can support one another.</li> <li>Two CES providers will be co-located at the central WDACS Adult Protective Services site.</li> </ul>
<p><b>D6: Criminal Record Clearing Project (H)</b></p> <p><u>Actual Implementation Date:</u> January 2018</p>	<ul style="list-style-type: none"> <li>During this reporting period, 18 record clearing projects were convened at community-based and government agencies and Homeless Connect events throughout the County.</li> <li>A total of 115 total Petitions for Dismissal/Reduction were submitted and 53 were granted.</li> <li>During this reporting period, the Public Defender purchased and equipped two vehicles to be available for various events and locations across the County to clear criminal records.</li> </ul>	<ul style="list-style-type: none"> <li>Formalize a collaboration with the LA City Attorney's Office Homeless Court program under Strategy D6.</li> <li>Continue to schedule criminal record clearing events with CBOs and government agencies</li> <li>Continue development of Homelessness status data field in the Client Case</li> </ul>

		<p>Management System and integration of HMIS Data with current data base.</p> <ul style="list-style-type: none"> <li>• Continue collaboration with D5 (Support for Case Managers) strategy leads to ensure D6 clients benefit from D5 case management processes.</li> <li>• The two vehicles will be ready for use in mid-May 2018.</li> </ul>
<p><b>D7: Provide Services and Rental Subsidies for Permanent Supportive Housing (PSH)</b></p> <p><u>Actual Implemented Date:</u> July 2017</p>	<ul style="list-style-type: none"> <li>• DHS entered into 21 new Intensive Case Management Services (ICMS) work orders.</li> <li>• DMH finalized recommendations for Housing Full Service Partnerships (FSP) contracts.</li> <li>• DPH-SAPC has completed the recommended contract augmentation amounts for the Client Engagement and Navigation Services (CENS) providers.</li> <li>• DPH-SAPC has also developed a referral form that will be used by DMH, DHS and PSH staff for requesting SUD screenings and referrals.</li> </ul>	<ul style="list-style-type: none"> <li>• DPH-SAPC will complete augmentations to service contracts by the third quarter of Fiscal Year (FY) 2017-18. Upon approval, DPH-SAPC will start implementing services at PSH sites.</li> <li>• In collaboration with the strategy co-leads, DPH-SAPC will be selecting the CENS providers during the third quarter of FY 2017-2018. Implementation plans will be finalized including targets, development of the CENS D7 Protocol, and launch CENS services at PSH sites.</li> <li>• The Health Agency has received an allocation of tenant-based Section 8 vouchers from HACLA. A plan to release these vouchers will be created to continue to meet the goals of D7.</li> </ul>
<p><b>CREATE A COORDINATED SYSTEM</b></p>		
<p><b>E1: Advocate with Relevant Federal and State Agencies to Streamline Applicable Administrative Processes for SSI and Veterans Benefits</b></p> <p><u>Actual Implementation Dates:</u> Advocacy with SSA – April 2017 Advocacy with VA – December 2017</p>	<ul style="list-style-type: none"> <li>• HI Team member appointed to West Los Angeles Veterans Affairs (West LA VA) Campus Oversight and Engagement Board continues to participate as ex-officio Board member and provide input on the development of the West LA VA campus to strengthen access and connection to resources.</li> <li>• CBEST continues collaboration with the SSA to maximize effectiveness of working relationship with SSA and streamline SSI application process for disabled homeless individuals.</li> </ul>	<ul style="list-style-type: none"> <li>• Continue collaboration with SSA and monitoring of administrative processes developed for CBEST.</li> <li>• Continued collaboration with VA, DMVA, veterans' service organizations, and DHS to continue exploring opportunities for enhanced partnership and collaboration to identify specific opportunities to streamline processes for applications for Veterans benefits.</li> </ul>

<p><b>E2: Drug Medi-Cal Organized Delivery System for Substance Use Disorder Treatment Services</b>  <u>Actual Implementation Date:</u>                  July 2017</p>	<ul style="list-style-type: none"> <li>• DPH-SAPC continued to engage in a range of implementation activities for the Drug Medi-Cal Organized Delivery System (DMC-ODS) including mandatory treatment provider meetings, which are held monthly to deliver technical assistance and training, disseminate system-level changes, describe treatment standards and expectations, and offer the provider network an opportunity to communicate successes and challenges with System Transformation to Advance Recovery and Treatment through an Organized Delivery System (START-ODS) operations.</li> <li>• Participants included network providers, SB 82 Learning Collaborative, California Institute for Behavioral Health Solutions (CIBHS), and Learning Collaborative consisting of provider agencies.</li> </ul>	<p>DPH-SAPC will continue to work with CIBHS to conduct regional workshops and individualized technical assistance to providers to support: 1) obtaining DMC-certification; and 2) improving business capacity and treatment delivery.</p>
<p><b>E3: Creating Partnerships for Effective Access and Utilization of ACA Services by People Experiencing Homelessness</b>  <u>Target Implementation Dates:</u>                  The remaining WPC program components will be implemented in Summer 2018.                  Strategies involving Health Home opportunities will be implemented in 2019.</p>	<ul style="list-style-type: none"> <li>• Fifteen out of 16 WPC programs are implemented, including five for high-risk homeless populations, two for justice-involved populations, three for individuals with serious mental illnesses, programs for high-risk pregnant woman, individuals with substance use disorder and those with chronic medical conditions who have frequent hospital admissions, and a legal medical partnership program.</li> <li>• Medical Legal Partnership has been launched. WPC's partner attorneys, coordinated through the lead agency, Neighborhood Legal Services of Los Angeles, work with care team members to address participants' legal issues related to housing, public benefits, family law, health care access, income, food stability, etc.</li> <li>• The Comprehensive Health Accompaniment and Management Platform (CHAMP), which contains WPC enrollments, demographics, screens and assessments, care plans, and program-related encounter information, continues to undergo design improvements with the goal to streamline the client platform to reduce barriers for program placement, improve client care, and increase data quality.</li> <li>• Data use agreements with the Health Plans are almost finalized and will be modified for CBOs.</li> </ul>	<ul style="list-style-type: none"> <li>• The WPC juvenile justice program will be implemented in the next few months.</li> <li>• Integration of the WPC and HFH's CHAMP databases will be finalized.</li> <li>• Program improvement efforts across all WPC programs to build capacity, increase enrollments, and improve care coordination will continue.</li> </ul>
<p><b>E4: First Responders training</b>  <u>Actual Implementation Date:</u>                  October 2016</p>	<ul style="list-style-type: none"> <li>• A First Responders curriculum follow-up meeting was convened with LAHSA to discuss the training curriculum overview.</li> <li>• LAHSA and LASD meet quarterly to review process/curriculum to ensure continued efficacy of the training and LAHSA's role co-teaching Module One, "Understanding the Homeless."</li> <li>• During this reporting period LASD's Homeless Outreach Services Team (HOST) conducted nine training sessions with LASD patrol personnel, various local law enforcement agencies, and Los Angeles City staff.</li> <li>• During this reporting period, HOST lead Sheriff lieutenant attended meetings with LASD station personnel, local law enforcement agencies, State law enforcement, local business leaders, city councils, and city staff, and spoke on four panels to educate attendees about available outreach services and First Responders Training.</li> </ul>	<ul style="list-style-type: none"> <li>• Additional HOST trainings have been scheduled for April 11 and 25; May 9, 23 and 30; and June 13, 2018.</li> <li>• The Homeless First Responder training session, conducted as a part of Patrol School was held for the first time on November 27, 2017. An additional class will take place on May 8, 2018.</li> </ul>

<p><b>E5: Decriminalization Policy</b></p> <p><u>Actual Implementation Date:</u> January 2017</p>	<p>LASD's Homeless Policy implemented on January 1, 2017.</p>	<p>LASD will continue to disseminate Homeless Policy and Newsletter to all Department personnel.</p>
<p><b>E6: Countywide Outreach System (H)</b></p> <p><u>Actual Implementation Date:</u> March 2017</p>	<ul style="list-style-type: none"> <li>• LAHSA and the Health Agency continued to host meetings with E6 contract agencies to discuss multi-disciplinary team (MDT) implementation and outreach coordination plans for each SPA to develop a comprehensive plan to ensure coverage of the entire SPA and to enhance outreach coordination.</li> <li>• LAHSA completed the design and internal testing of the Los Angeles Homeless Outreach Portal (LA-HOP) in mid-March. Training for the portal was held in late March for more than 250 outreach workers and all Outreach Coordinators. A webinar/training was conducted in March 2018, which was recorded and a manual was created to enable new outreach team members to be trained.</li> <li>• The Health Agency and LAHSA continued to meet with County and City Departments and other key partners to discuss ways to better work together and provide outreach capacity. For example:             <ul style="list-style-type: none"> <li>○ accessing interim/bridge/crisis housing beds and linking to DMH services;</li> <li>○ coordinating street-based teams and DPH nurses to provide Hepatitis A education and vaccination across all SPAs; and</li> <li>○ working closely with LA County and City Fire to address Fire Safety issues in both Very High Fire Hazard Severity Zones and other areas of concern.</li> </ul> </li> <li>• On March 15, 2018, LAHSA and the Health Agency had the kick-off meeting to plan collaborative training for all newly- hired Homeless Engagement Teams (HETs), MDT and SB 82 Mobile Triage Team members with a goal of shared foundational training and reinforcement of coordination and collaboration for all teams.</li> <li>• E6 Outreach Coordinators, LAHSA Outreach coordinator and other outreach teams, participated in the CEO-HI's workgroup on the planning and implementation of expanded outreach along the Alameda Transportation Corridor.</li> <li>• As of March 31, 2018, 26 MDTs and 7 Public Space Generalist Teams (of two staff) were operating Countywide with a goal of ramping up to 36 MDT's and 20 Public Space Generalist Teams by June 30, 2018.</li> <li>• As of March 31, 2018, LAHSA's Access and Engagement (A&amp;E) department had hired 95% of its Measure H expansion positions, with an additional 5% currently identified and in the hiring process.</li> </ul>	<ul style="list-style-type: none"> <li>• Hiring of new E6 staff will continue as will trainings for new staff, and technical assistance sessions for providers.</li> <li>• The next MDT Learning Collaborative is scheduled for May 14, 2018 for a training entitled "Burnout Prevention: Compassion Fatigue, Vicarious Trauma and Self Care in Helping Professionals". On June 21, 2018, the Health Agency Learning Collaborative will offer a Human Trafficking training.</li> <li>• The Health Agency and LAHSA will continue to plan and implement collaborative training strategies for all outreach staff including those not funded under Measure H, which provides a shared training foundation and increased collaboration and coordination.</li> <li>• The Health Agency and LAHSA will continue to explore with stakeholders how to best deploy outreach teams to strategically cover the entire County.</li> <li>• The Health Agency and LAHSA will continue to look at ways to harness data and mapping to better deploy resources, create better strategies, and evaluate the work.</li> <li>• The Health Agency and LAHSA will meet with DMH leadership to finalize outreach flow and intersections with DMH navigators and referral systems to DMH services.</li> </ul>

<p><b>E7: Strengthen the Coordinated Entry System (H)</b></p> <p><u>Actual Implementation Date:</u> July 2017</p>	<ul style="list-style-type: none"> <li>• Contracts were awarded that included Legal Services for all populations.</li> <li>• Funding was approved for representative payee and housing location providers.</li> <li>• LAHSA conducted a bidder's conference for procurement of Housing Location and Representative Payee services.</li> <li>• With the support of national TA, LAHSA continues to work with the community for input as LAHSA works to create a set of policies for the CES. The access and assessment policies have been approved. The CES Policy Council is currently deliberating on prioritization policies.</li> <li>• An on-line training portal has been launched to support enrollments into the Centralized Training Academy and allows agencies to track the training needs of staff.</li> <li>• Homeless services and DV services agencies provided input to complete the DV Coordinators Scope of Work.</li> </ul>	<ul style="list-style-type: none"> <li>• CES Policy Council will review prioritization and matching policies for approval in May.</li> <li>• Vendors were approved through the 2017 Capacity Building Technical Assistance Professional Services Request for Bids. As Organization Capacity Building Technical Assistance Applications are awarded, LAHSA will begin to enter into master contracting agreements with vendors. LAHSA anticipates beginning the master contracting process by the end of the fiscal year.</li> </ul>
<p><b>E8: Enhance the Emergency Shelter System (H)</b></p> <p><u>Actual Implementation Date:</u> October 2016</p>	<ul style="list-style-type: none"> <li>• In February 2018, LAHSA awarded new funding to increase shelter capacity, including: 302 new Crisis and Bridge Housing beds for Youth and Single Adults; and 115 new beds of Bridge Housing for Women.</li> <li>• LAHSA implemented the Active Contract Management model that for all the program components that LAHSA funds. This model includes analysis of all contracted Crisis and Bridge Housing programs that will be followed by TA.</li> <li>• All awarded providers are receiving TA to evaluate their current pet policies in order to improve sheltering accommodations for clients with pets and service animals.</li> <li>• The Shelter Bed Availability System is operating as a computer application built into LAHSA's MyOrg platform; it displays available shelter beds in the county to ease referral processes. The pilot phase launched in April.</li> <li>• DMH, DHS, and LAHSA have hired dedicated staff to receive and route shelter program referrals, facilitating placement into Health Agency and LAHSA-funded Interim and Bridge Housing programs.</li> <li>• DHS-HFH continued to provide trainings and guidance to the interim housing providers in collaboration with the DHS-ODR. Topics included trauma informed care, medication adherence, working with difficult clients, de-escalation strategies and implementation. In addition, they provided trainings with DPSS on assisting clients with obtaining Medi-Cal benefits.</li> </ul>	<ul style="list-style-type: none"> <li>• Funding decisions will be made to support capital projects to increase the number of shelter beds.</li> <li>• The Shelter Bed Availability System will be fully implemented in May 2018.</li> </ul>
<p><b>E9: Discharge Data Tracking System</b></p> <p><u>Actual Implementation Date:</u> June 2017</p>	<ul style="list-style-type: none"> <li>• LAHSA continued migration to Clarity HMIS: Remaining historical records (including uploaded documents and photos) were provided to the HMIS vendor and is in the quality review phase prior to being appended into the system for all users. LAHSA is in the final stages of data migration to Clarity HMIS.</li> <li>• E9 lead is in the process of approving agreements with County departments required to allow them and their contracted providers limited access to HMIS and addressing HUD questions</li> </ul>	<ul style="list-style-type: none"> <li>• LAHSA has built flags into the HMIS system to track 5% list of heavy users and additional indicators necessary to better coordinate discharge.</li> <li>• Continue engaging hospitals, jails, LASD, DCFS, etc. to discuss opportunities for</li> </ul>

	<p>on levels of access for County departments, such as DCFS and Probation, to enable those departments to gain access to HMIS.</p> <ul style="list-style-type: none"> <li>• A meeting was convened to discuss AB210 and potential avenues for centralized access to data.</li> </ul>	<p>leveraging HMIS data to support discharge planning.</p> <ul style="list-style-type: none"> <li>• Begin incorporating the Justice-SPDAT, specific to the youth justice-involved population, into HMIS.</li> </ul>
<p><b>E10: Regional Coordination of Los Angeles County Housing Authorities</b></p> <p><u>Actual Implementation Date:</u> May 2016</p>	<ul style="list-style-type: none"> <li>• The next meeting between HACoLA and the Public Housing Authorities (PHAs) of the cities of Los Angeles, Burbank, Pasadena, Glendale, Compton, Hawthorne, Santa Monica, and Norwalk is scheduled for April 30, 2018.</li> </ul>	<ul style="list-style-type: none"> <li>• Continuation of quarterly meetings with PHAs to discuss strategies, share Measure H tools and success stories, and identify areas of collaboration to combat homelessness in Los Angeles County.</li> <li>• Continue to encourage PHAs to commit vouchers to Strategy B4 and enter into VASH Interagency Agreements.</li> </ul>
<p><b>E11: County Specialist Support Team</b></p> <p><u>Actual Implementation Date:</u> December 2017</p>	<ul style="list-style-type: none"> <li>• The Super Connect team has started using the 5% list to identify the primary case manager/service provider (whenever possible) to offer assistance in securing housing and services to stabilize these individuals.</li> <li>• Super Connect has conducted 12 trainings for various County departments and community service providers to inform them of the Super Connect mission/referral process.</li> <li>• Super Connect has developed a template for tracking and analyzing the various dispositions of the cases.</li> </ul>	<p>The Super Connect team will continue to work on trouble-shooting and facilitating multi-departmental and agency coordination for the 5% clients to secure housing and services.</p>
<p><b>E12: Enhanced Data Sharing and Tracking</b></p> <p><u>Actual Implementation Date:</u> June 2017</p>	<ul style="list-style-type: none"> <li>• The CEO-Research and Evaluation Services (CEO-RES) facilitated further conversations with analysts from the University of Chicago and the University of California, Los Angeles (UCLA) who had previously demonstrated the functionality and results of predictive models they developed. CEO-RES and CEO-HI agreed to move forward with utilizing the models to enhance the 5% prioritization process for heavy users of County services.</li> <li>• CEO-RES is working with Departments to determine which information will be shared in the next 5% list, given new authority under AB 210.</li> </ul>	<ul style="list-style-type: none"> <li>• The University of Chicago and UCLA analysts will present at a Homeless Policy Board Deputies meeting in May 2018.</li> <li>• Generate enhanced 5% files for departments by July 2018.</li> </ul>
<p><b>E13: Coordination of Funding for Supportive Housing</b></p> <p><u>Target Implementation Date:</u> September 2018</p>	<ul style="list-style-type: none"> <li>• The E13 workgroup continues to meet quarterly to discuss coordination of funding. The last meeting was held on March 13, 2018.</li> <li>• Universal application for CDC/HACoLA, Housing and Community Investment Department (HCID), and HACLA is in the process of being finalized. HCID is taking the lead on the Universal application and is currently working to develop a mechanism for transferring funds from CDC/HACoLA to HCID for development and on-going maintenance.</li> </ul>	<p>HACoLA may need to draft an MOU with HCID for on-going maintenance of Application. Application is expected to be up and running within 4-6 months.</p>

<p><b>E14: Enhanced Services for Transition Age Youth (H)</b></p> <p><b>Implementation Dates:</b>  <b>Phase 1: Actual - August 2016</b>  <b>Phase 2: Actual - September 2016</b>  <b>Phase 3: Target - TBD</b>  <b>Phase 4: Actual - October 2016</b></p>	<ul style="list-style-type: none"> <li>● Phase 1: Work with the Los Angeles Coalition to End Youth Homelessness (LACEYH) <ul style="list-style-type: none"> <li>○ On an on-going basis, both LAHSA and the CEO-HI continue to engage with LACEYH and make connections to County Departments and services available through mainstream systems. LACEYH was also consulted and provided input on Measure H funding request for FY 2018-19.</li> <li>○ LACEYH also provided Letter of Support to LAHSA for the HUD Youth Homeless Demonstration Program (YHDP) focused on enhancing services for TAY.</li> </ul> </li> <li>● Phase 2: Support the Enhancement of the Youth CES <ul style="list-style-type: none"> <li>○ Pilot in development with WDACS to link youth housed in RRH to employment. Implementation was delayed to align and leverage implementation of Strategies C2/C7 by WDACS.</li> <li>○ LAHSA finalized contract with LA County Office of Education (LACOE) to provide CES Liaisons to coordinate education resources with CES. Implementation began in August 2017, with all SPAs targeted for implementation by June 2018.</li> <li>○ Youth Collaboration is on-going through LAHSA's lived experience advisory group for youth, which was named the Homeless Youth Forum of LA (HYFLA).</li> <li>○ Youth Regional Coordinators are enhancing regional connections to CESY.</li> </ul> </li> <li>● Phase 3 - Design a Youth Housing Stability Pilot <ul style="list-style-type: none"> <li>○ Measure H funding approved in Strategy E14 for CES Education Liaisons. A screening and referral form used by education agencies to connect youth to CESY was drafted by LACOE and LAUSD in December 2017 and will be finalized by June 2018. Upon LACOE Education Liaisons being fully implemented, educational liaisons will help inform how best to implement the Housing Stability Pilot in school districts.</li> <li>○ Discussion is on-going around the best way to implement this component with one or more County departments and a CBO that is not connected to the homeless services delivery system, but focuses on serving youth.</li> </ul> </li> <li>● Phase 4 - Expand programs providing housing navigation, access/drop-in centers, shelter, aftercare/case management and transitional housing for youth. <ul style="list-style-type: none"> <li>○ Procurement for youth family reconnection started in October 2017, with proposals reviewed and scored in December 2017, and an expected start date of May 2018.</li> <li>○ Preliminary conversations for determining an appropriate procurement strategy for youth drop-in center enhancements are in progress, with procurement expected to begin in or around June 2018.</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>● Continue to monitor and provide support for system pilots launched in November 2017 with DCFS and Probation to increase coordination with Youth CES and discharge planning for youth exiting dependent care.</li> <li>● Continue to monitor shelter and housing navigation contracts, which began providing services in December 2017.</li> <li>● HYFLA will partner with the True Colors Fund to conduct a launch event promoting the first inaugural Youth Empowerment Forum, planned to take place in Fall 2018, which will focus on youth empowerment and best practices in serving youth experiencing homelessness.</li> <li>● Finalized screening tool and referral form will be implemented in Q10 at education and workforce development partners, among others.</li> <li>● SPA-level cross-trainings will take place in next quarter with CESY lead agencies, colleges and universities to strengthen connections between CESY and higher education. The trainings will identify strategies for better identifying postsecondary students experiencing homelessness and connecting them to CESY, and for connecting CESY participants to postsecondary education opportunities.</li> <li>● Ongoing monitoring of Youth Family Reconnection programs starting in May 2018.</li> <li>● LAHSA will develop an RFP to add new Transitional Housing, including Host Homes, during Year Two of</li> </ul>
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		Measure H, pending approval from the Board of Supervisors of the Year Two funding recommendations.
<p><b>E15: Homeless Voter Registration and Access to Vital Records</b></p> <p><u>Actual Implementation Date:</u> January 2017</p>	<ul style="list-style-type: none"> <li>• During this quarter, the Registrar-Recorder/County Clerk (RR/CC) participated in four Homeless Connect days offering information on how to obtain birth certificates using a fee waiver, voter registration opportunities, and election information.</li> <li>• RR/CC also provided training to the Probation Youth Cam staff and ACLU of Southern California to promote voter pre-registration and registration opportunities and how to register their clients and community members.</li> <li>• During the past six months, the RR/CC has processed approximately 2,400 birth certificates using Affidavit of Homeless Status for Fee Exempt Certified Copy of Birth Certificate waivers. The waiver allows homeless individuals to obtain birth certificates free of charge.</li> <li>• Currently, the RR/CC has approximately 1,600 active homeless voters in the voter database, which represents an increase of roughly 300% from the onset of the Homeless Initiative.</li> </ul>	<ul style="list-style-type: none"> <li>• RR/CC will continue to promote voter education and civic engagement with homeless services agencies including Homeless Connect Days.</li> <li>• RR/CC will continue to outreach to new community partners and explore more opportunities with current partners, with emphasis on the upcoming 2018 elections.</li> <li>• RR/CC will further enhance current program to improve registration of justice-involved populations by partnering with ODR, LASD, Probation, ACLU and other agencies/stakeholders.</li> </ul>
<p><b>E16: Affordable Care Act Opportunities</b></p> <p><u>Implementation Dates:</u> Actual: July 2017 Health Homes: Targeted for 2019</p>	<ul style="list-style-type: none"> <li>• The County's WPC budget rollover request has been approved by the State.</li> <li>• DHS continued partnerships with health plans, clinics, and hospitals to better serve WPC clients.</li> <li>• DHS implemented Popular Education seminars for Community Health Workers and internal WPC personnel, which focuses on building capacity and community organizing.</li> <li>• DHS formed a Medi-Cal working group to standardize Medi-Cal training for Community Health Workers.</li> </ul>	<ul style="list-style-type: none"> <li>• DHS will begin implementation of new items approved by the State for budget rollover to support various clinical programs and IT integration efforts with other platforms.</li> <li>• Hiring will continue to be a focused activity for WPC.</li> </ul>
<p><b>E17: Regional Homelessness Advisory Council (RHAC) and Implementation Coordination</b></p> <p><u>Actual Implementation Date:</u> February 2017</p>	<p>The RHAC met on February 1, 2018 and reviewed the Adult CES dashboard, and discussed Measure H implementation and a common messaging framework.</p>	<p>The RHAC will meet quarterly in 2018 in June, September, and December.</p>
<p><b>INCREASE AFFORDABLE/HOMELESS HOUSING</b></p>		
<p><b>F1: Promote Regional SB 2 Compliance</b></p>	<p>Completed as of January 31, 2018.</p>	<p>The SB 2 Guide will continue to be a resource for cities that are working toward SB 2 compliance.</p>

<p><u>Actual Implementation Date:</u> November 2016</p>		
<p>F2: Linkage Fee Nexus Study and F5: Incentive Zoning/Value Capture Strategies</p> <p><u>Actual Implementation Date:</u> January 2018</p>	<p>Completed as of January 31, 2018.</p>	<p>DRP continues to work on four housing ordinances initiated by the Board of Supervisors on February 20, 2018:</p> <ul style="list-style-type: none"> <li>o Homeless Housing Ordinance;</li> <li>o Inclusionary Housing Ordinance;</li> <li>o Affordable Housing Preservation Ordinance; and</li> <li>o By-right Housing Ordinance.</li> </ul>
<p>F3: Support for Inclusionary Zoning for Affordable Rental Units</p> <p><u>Actual Implementation Date:</u> March 2016</p>	<p>County-supported AB 1505 took effect on January 1, 2018. Following the passage of AB 1505, the Board instructed DRP to develop an Inclusionary Housing Ordinance for the unincorporated areas.</p>	<p>As part of the housing ordinances initiated by the Board of Supervisors on February 20, 2018, DRP has begun preparation to develop an Inclusionary Housing Ordinance.</p>
<p>F4: Development of Second Dwelling Unit Pilot Project</p> <p><u>Actual Implementation Date:</u> August 2017</p>	<ul style="list-style-type: none"> <li>• CDC and its consultant, LA-Más, accomplished the following implementation activities:             <ul style="list-style-type: none"> <li>o The Accessory Dwelling Unit (ADU) Pilot Program logo and brochure were drafted in January 2018.</li> <li>o Contract executed in February 2018 with LA-Más Inc. as technical consultant for the development of new ADUs.</li> <li>o CDC held internal meetings with Construction Management Unit in February to go over procedure to determine feasibility and cost estimates on site visits.</li> <li>o Working from an interest list of homeowners developed by DRP, LA-Más outreached to 501 people on the list in February. LA-Más narrowed down the list to confirm which responses were in Unincorporated County.</li> <li>o As of March 30, 2018, CDC received 15 responses out of 43 applicants surveyed for unpermitted ADUs on the CDC interest list, which included referrals from DRP, DPW, the Residential Sound Insulation Program, and the Single-Family Housing Improvement Program.</li> </ul> </li> <li>• The Arts Commission's Civic Art program accomplished the following implementation activities:             <ul style="list-style-type: none"> <li>o Developed three ADU-related events with community partners for Spring 2018</li> <li>o Developed an exhibition of select design competition submittals, including didactic texts and graphic identity</li> <li>o The Arts Commission Civic Art program has confirmed the following events:                 <ul style="list-style-type: none"> <li>▪ YES to ADU: Awards Event and Exhibition - April 27, 2018</li> </ul> </li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>• The Board is expected to hear the ADU ordinance on May 22, 2018.</li> <li>• Create a permanent ADU Pilot Project web page on CDC's website.</li> <li>• Final selection of up to three owners for the construction of a new ADU.</li> <li>• Final selection of up to three owners for the construction of an unpermitted ADU.</li> <li>• The Arts Commission Civic Art program has confirmed the next YES to ADU event: Panel and Exhibition - Innovative Solutions to Building ADUs - May 24, 2018.</li> </ul>

	<ul style="list-style-type: none"> <li>▪ YES to ADU: Talleres Publicos and Exhibition - Reimagine Your Backyards with ADUs - May 5, 2018</li> </ul>	
<p><b>F6: Use of Public Land for Homeless Housing</b></p> <p><u>Target Implementation Date:</u> Mid- 2018</p>	<p>CEO Asset Management Branch and Homeless Initiative staff met to discuss potential County property for use for homeless housing and potential safe overnight parking. On March 28, 2018, the Homeless Initiative reported to the Board on safe parking needs and programmatic issues.</p>	<ul style="list-style-type: none"> <li>• County property for housing: CEO to obtain approval of Board offices for use of county property for homeless housing.</li> <li>• County property for potential use as safe overnight parking, if directed by the Board of Supervisors:             <ul style="list-style-type: none"> <li>○ Develop operating policies and procedures for safe parking program;</li> <li>○ Identify potential sites and assess zoning and land use restrictions;</li> <li>○ Board approve use of selected sites for pilot and safe parking program policies and procedures; and</li> <li>○ Pilot evaluated and operating policies and procedure modified, if needed.</li> </ul> </li> </ul>
<p><b>F7: Preserve and Promote the Development of Affordable Housing for Homeless Families and Individuals (H)</b></p> <p><u>Actual Implementation Date:</u> January 2018</p>	<p>The following five projects from Notice of Funding Applications (NOFA) 23-A are scheduled to receive Measure H funds:</p> <ol style="list-style-type: none"> <li>1. PATH Villas at South Gate</li> <li>2. Kensington Campus (awarded 4% tax credits and expected to close construction financing by June 2018)</li> <li>3. The Spark at Midtown</li> <li>4. Florence Apartments</li> <li>5. Sun Commons</li> </ol>	<ul style="list-style-type: none"> <li>• PATH Villas at South Gate applied for 9% tax credits in February 2018 and will learn the outcome in June 2018.</li> <li>• The Spark at Midtown and Florence Apartments applied for Affordable Housing and Sustainable Communities funding and will learn the outcome in May 2018.</li> <li>• Sun Commons is expected to apply for 9% tax credits in June 2018.</li> </ul>
<p><b>F7: One-time Housing Innovation Fund (H)</b></p> <p><u>Target Implementation Dates:</u> RFP release: June 2018 Selection of winning proposals: November 2018</p>	<ul style="list-style-type: none"> <li>• The Board approved the outline of the solicitation process and delegated authority to the CEO to execute contracts with selected bidders on February 13, 2018.</li> <li>• The Housing Innovation Fund Competition application and trait scoring rubric have been drafted and are under review by CDC and County Counsel.</li> <li>• CEO is currently working with the consultant to finalize the application, draft content for the website, and recruit the evaluation panel.</li> </ul>	<ul style="list-style-type: none"> <li>• Finalize application</li> <li>• Complete website content</li> <li>• Finalize legal provisions and contract terms</li> <li>• Recruit and select judges for the evaluation panel</li> <li>• Release RFP</li> </ul>

## Acronyms

ACA	Affordable Care Act	HUD	U.S. Department of Housing and Urban Development
ADU	Accessory Dwelling Unit	IAR	Interim Assistance Reimbursement
AJCC	America's Job Center of California	ICMS	Intensive Case Management Services
ASO	Alternative Staffing Organization	IPV	Intimate Partner Violence
CBEST	Countywide Benefits Entitlement Services Teams	LACAC	Los Angeles County Arts Commission
CBO	Community Based Organization	LACEYH	Los Angeles Coalition to End Youth Homelessness
CDC	Community Development Corporation	LACOE	Los Angeles County Office of Education
CES	Coordinated Entry System	LAHSA	Los Angeles Homeless Service Authority
CEO	Chief Executive Office	LAC LA-RISE	LA County LA:RISE
CENS	Client Engagement and Navigation Services	LASD	Los Angeles Sheriff Department
CoC	Continuum of Care	MDT	Multidisciplinary Team
COG	Council of Governments	NOFA	Notice of Funding Availability
DCFS	Department of Children and Family Services	ODR	Office of Diversion and Re-entry
DHR	Department of Human Resources	PD	Public Defender
DHS	Department of Health Services	PH	Permanent Housing
DMC-ODS	Drug Medi-Cal Organized Delivery System	PHA	Public Housing Authority
DMH	Department of Mental Health	PSH	Permanent Supportive Housing
DMVA	Department of Military and Veteran's Affairs	RBH	Recovery Bridge Housing
DPH	Department of Public Health	RCB-ICMS	Reentry Community-Based Intensive Case Management
DPSS	Department of Public Social Services	REDF	Roberts Enterprise Development Fund
DPW	Department of Public Works	RES	Research and Evaluation Services
DRP	Department of Regional Planning	RHAC	Regional Homelessness Advisory Council
DV	Domestic Violence	RRH	Rapid Re-Housing
ERT	Emergency Response Team	RR/CC	Registrar Recorder/County Clerk
E-TSE	Enhanced Transitional Subsidized Employment	SAPC	Substance Abuse Prevention and Control
FSC	Family Solutions Center	SEA	Social Enterprise Agency
FSP	Full Service Partnership	SPA	Service Planning Area
GR	General Relief	SSA	Social Security Administration
HACLA	Housing Authority of City of Los Angeles	SSI	Supplemental Security Income
HACoLA	Housing Authority of County of Los Angeles	START-ODS	System Transformation to Advance Recovery and Treatment through an Organized Delivery System
HASC	Hospital Association of Southern California	TAY	Transition Age Youth
HCID-LA	Los Angeles Housing and Community Investment Department	TSE	Transitional Subsidized Employment
HCV	Housing Choice Voucher	VA	Veterans Administration
HIP	Housing Incentive Program	VI-SPDAT	Vulnerability Index – Service Prioritization Decision Tool
HJC	Housing and Jobs Collaborative	WDACS	Workforce Development Aging and Community Services
HMIS	Homeless Management Information System	WIOA	Workforce Innovation and Opportunity Act