Homeless Initiative Quarterly Report No. 7 – As of October 12, 2017 Status of Strategies to Combat Homelessness (H) after Strategy Name indicates Strategy is eligible to Measure H funding. Acronyms are spelled out in full at first mention; see appended chart for full list of acronyms.

Strategy Implementation Date (Actual or Target)	Status	Next Steps
PREVENT HOMELESSNESS		
A1: Homeless Prevention Program for Families (H) <u>Actual Implementation Dates:</u> Phase 1: May 2016 Phase 2: November 2016	 As of October 1st, the Los Angeles Homeless Services Authority (LAHSA) selected three providers (LA House of Ruth, 1736 Family Crisis Center, and Volunteers of America) to test an assessment tool and procedure for identifying domestic violence (DV) among individuals and families served by all Coordinated Entry System (CES) for Family programs. The providers will offer both prevention and Rapid Re-Housing (RRH) services through DV/Intimate Partner Violence (IPV) agencies. Once tested, LAHSA will integrate use of the tool into Continuum of Care (CoC) provider business processes. In FY 2016-2017, 577 families received homeless prevention services through the Family Solutions Centers (FSCs). Between July 2017 and September 2017, 547 families received services (including some who entered the program in the prior fiscal year). In FY 2016-2017, 241 families completed the homelessness prevention program; 193 (80 percent) of those families retained permanent housing. Between July 2017 and September 2017, 52 families completed the homelessness prevention program; 38 (73 percent) of those families retained permament housing. 	 LAHSA will finalize the pilot DV assessment tool and will work to integrate use of the tool into CoC provider business processes. LAHSA has developed a Request for Proposals (RFP) to expand legal services with Measure H funding. The RFP is expected to be released in October 2017.
A2: Discharge Planning Guidelines Actual Implementation Date: June 2017	 The Discharge Guidelines have been vetted by the County departments and a group of community stakeholders. Revisions were included in the final version of the Guidelines based on input received from the community stakeholders, including the Hospital Association of Southern California (HASC). 	
A3: Housing Authority Family Reunification Program <u>Actual Implementation Date</u> : March 2016	 Probation and the Sheriff Departments continue to screen clients and make referrals for Program participation. 662 screenings/referrals were conducted during this reporting period, and 21 were referred for Program eligibility assessment. The Program is only available to persons who reside in the City of LA, but many probationers reside in other cities and the unincorporated areas of LA County. 	 Both County departments will continue screening and referring clients to the Program provider.
A4: Discharges from Foster Care and Juvenile Probation <u>Target Implementation Date:</u> November 2017	 Refresher training provided to Department of Child and Family Services (DCFS) regional offices to reinforce housing programs available to non-minor dependents. Emphasis was placed on the countywide housing programs eligible to DCFS and Probation participants. Policies and procedures that need to be enhanced/reinforced to prevent discharges into homelessness have been identified. Instructional curriculum is being developed in partnership with USC School of Social Work. The integration of discharge planning and exit destinations will be part of the curriculum, which will assist newly hired DCFS social work staff to understand the importance of tracking the youth's transition, as well as providing permanency options upon emancipation from foster care. 	 Continued collaboration with all partners on pilot implementation and implementation of enhanced policy around discharges. Internal discussion around resources to support additional staff and data collection.

Strategy Implementation Date (Actual or Target)	Status	Next Steps
A5: Homeless Prevention Program for Individuals (H) <u>Target Implementation Dates:</u> Homeless prevention services: January 2018 Legal services for people at risk of homelessness: February 2018	 DCFS and Probation have been collaborating with the Youth CES system to move forward with two separate pilots testing different approaches for connecting young people to the CES. Both pilots are funded through the Home for Good Funders Collaborative. Implementation planning began in July 2017, with expected implementation in January 2018. The following are brief descriptions of both pilots: Pilot 1 focuses on serving AB 12 Youth in Service Planning Area (SPA) 2 who are eligible for the Supervised Independent Living (SILP) Program to learn about and practice strategies for serving non-minor dependents that are eligible for SILP but need some housing assistance and flex funding to support move-in costs. Youth will be connected to a housing navigator to help them find and secure SILP-approved housing. Pilot 2 focuses on serving youth discharging from DCFS and the Probation Department in SPA 3. Through this pilot, the goal is to identify the best time to connect discharging youth to the Youth CES and strategies for streamlining the process to identify youth exiting care. Exploring additional collocation of Youth CES providers in DCFS offices to ensure youth are connected to CES. Continuing to explore resources and staffing focused on housing to support youth prior to discharge. Continuing to explore additional data collection options in order to accurately capture housing needs and outcomes of youth exiting care. LAHSA is working with a consultant, Shelter Partnership, to develop a Scope of Required Services (SRS) and programmatic framework for legal services. Shelter Partnership conducted an analysis and imade recommendations on how people should be screened and eligibility determined. Shelter Partnership held an input session with the legal provider community to inform its drafting of recommendation for the legal services program. In October, LAHSA released an RFP (with a draf	 In October, LAHSA will seek approval from its governing Commission to amend existing RRH contracts to include prevention. LAHSA will enter into contracts in November with service provision beginning by January 1, 2018.
SUBSIDIZE HOUSING		
B1: Provide Subsidized Housing to Homeless Disabled Individuals Pursuing SSI (H) <u>Actual Implementation Dates:</u> Phase 1: June 2016 Phase 2: October 2016	 In July 2017, the Department of Public Social Services (DPSS) expanded the availability of B1 subsidies to all 14 General Relief (GR) Districts. With all 14 districts now accessing B1 subsidies, we have observed an increase in utilization of the B1 subsidies. DPSS continues to work on automation to increase the housing subsidy amount from \$400 to \$475, which will go into effect by end of November 2017, for subsidies issued in December 2017. <u>Phase 1 DPSS data as of September 30, 2017:</u> 1,653 individuals pursuing Supplemental Security Income (SSI) have been referred for a B1 GR Housing Subsidy interview; 1,055 of the 1,653 or 64 percent of those referred were determined eligible for a subsidy and began actively searching for rental housing; 	 In November 2017, DPSS will meet with the updated list of community volunteers who expressed an interest in B1 and with the Lived Experience Advisory Group to share information regarding implementation of B1 Program enhancements. Effective December 1, 2017, increase the housing subsidy to \$575 from \$500. New subsidy will

Strategy Implementation Date (Actual or Target)			Status		Next Steps
	search. 353 of th subsidy. The re receive final appr <u>Phase 2 Department of</u> • 200 clients on the a co-lead on this were justice-invo subsidy than the role in HI Strateg • 50 percent of th	nose who found housing I emaining 42 have found roval and have a subsidy of Health Services (DHS e SSI path have been en Strategy, providing a hou lived and/or had a greate housing subsidy provide y B1, since DHS will now nese clients have secure	ible individuals found housing within 45 days of beg have had their housing approved and are currently us housing and submitted necessary paper work, but issued. 5) data as of September 30, 2017: rolled in DHS's B1 Program. Through June 30, 201 sing subsidy for homeless disabled individuals pursu r service need than DPSS could meet, and/or need d through DPSS. Beginning July 1, 2017, DHS relii serve the targeted higher need population under HIS ad permanent housing, while the remainder are set sing application/lease terms.	ing their B1 have yet to 7, DHS was ng SSI who for a higher nquished its Strategy D7.	be \$475 per month, plus \$10 from each participant's GR grant DPSS will continue witt onboarding activities for new stat funded through Measure H. DPSS is working with the Chie Eecutive Office (CEO) Homeles Initiative (HI) and othe departments to execute its B Measure H implementation plat and better integrate B1 with othe services, including other H Strategies, that are available to
B2: Expand Interim Assistance Reimbursement to additional County Departments and LAHSA	CEO continues discussion around assessment of requirements for DPSS, which has the lead role in collection of Interim Assistance Reimbursement (IAR) on behalf of additional County departments and LAHSA.				homeless disabled adults. Meeting with impacted departments will be scheduled in November 2017, to discuss
Target Implementation Date: March 2018					collection requirements. Survey will be conducted with impacted County department and LAHSA to determine volume of work that will be eligible for IAR Based on survey results, DPS3 will assess feasibility and potentia resource need for administering IAR collection for additional County departments and LAHSA
B3: Partner with Cities to Expand Rapid Re-Housing (H) <u>Actual Implementation Dates:</u> DHS Housing and Jobs Collaborative (HJC): January 2016	 DHS leads ongoing check-in calls with agencies and held an in-person meeting with Housing and Jobs Collaborative (HJC) program leads on October 10, 2017. Since the last quarterly report, Santa Monica executed an agreement with DHS to contribute funding to the B3 Program. DHS HJC Data update: 				 LAHSA and DHS are planning to conduct RRH Best Practices Trainings facilitated by Ab Associates in December 2017. LAHSA and DHS will continue to
LAHSA's Family and Youth Rapid Rehousing: September 2016 LAHSA's Single Adult RRH: July 2017	Fiscal Year 2017-2018 2016-2017 2015-2016 TOTAL Data for LAHSA RRH pro one-time Homeless Initia		Housed 106 592 77 775 d by multiple sources, including but not limited to Mean	sure H and	work together to align their programs and conduct join meetings with providers.

Strategy Implementation Date (Actual or Target)		Next Steps			
	including Exits to pe percent of exits to PH In August 2017, 2374 famil including n Exits to PH	new enrollments and co rmanent housing (PH): program exits) and 5 you (62 percent of program es, 1717 single adults, ew enrollments and con : 13 families (21 percent h (57 percent of program	ntinuing enrollments from th 72 families (60 percent of uth (75 percent of program e exits). and 203 youth were enrolle tinuing enrollments from the of program exits), 21 single	program exits), 33 single adults (61 exits), for a total of 117 de-duplicated ed, for a de-duplicated total of 4285,	
	Fiscal Year	Enrolled	Housed		
	2017-2018 (Q1)	4892	567		
	2016-2017	5404	1529		
	TOTAL	6756	2096		
B4: Facilitate Utilization of Federal Housing Subsidies (H) <u>Actual Implementation Date:</u> May 2016	Supervisor Solis, a H in Pasadena, Cities' educate the public or Since the last quarte 48 formerly Two reque Three clain Three reque Eight reque As of September 29, HACoLA re Provided \$ certificate payments; Successful families/inc On April 11, 2017, t shortfall agency due admitted to HACoLA with the Continuum of An agreement betwo HACLA will receive E	louseLA Event sponsore Summit in Carson, and the Housing Authority of the the Housing Authority of Care/Shelter Plus Card the Housing Authority of funding, has been ext	ed by Supervisor Hahn and an Apartment Association of County of Los Angeles' (H nd families were housed usis s were processed; a were approved; syments were honored; and credit check fees were proce uests to participate in the H ayments to secure 520 vac onal 33 vacant units currently homeless families/indi- ing stages. Housing and Urban Devel- ations. As such, no new h her Program at this time. He e and VASH programs. ty of the City of Los Angele	essed. omeless Incentive Program (HIP); cant units for HACoLA voucher and ntly in process to receive incentive viduals, with an additional eight lopment (HUD) deemed HACoLA a nomeless families/individuals can be dowever, lease-up activities continue es (HACLA) and HACoLA, whereby ing Authorities (PHAs) in the County	 HACoLA is scheduling additional HouseLA events, and will continue its marketing and outreach efforts to recruit new landlords to participate in the incentive program.

Strategy Implementation Date (Actual or Target)	Status	Next Steps
	 HACoLA is engaging DHS and the Department of Mental Health (DMH) to finalize the process for ensuring that incoming clients receiving housing vouchers from PHAs are connected to supportive services under Strategy D7. 	
B5: Expand General Relief Housing Subsidies <u>Target Implementation Date:</u> December 2017	DPSS continues to work on automation to increase the housing subsidy amount from \$400 to \$475, which will go into effect by the end of November 2017, for subsidies issued in December 2017, and beyond.	 Effective December 1, 2017, increase the housing subsidy to \$575 from \$500. New subsidy will be \$475 per month, plus \$100 from each participant's GR grant. In November 2017, convene meeting with community volunteers and Lived Experience Advisory Group to gather feedback on B5 and to inform implementation. Update Housing Subsidy Case Management Program materials to inform applicants and participants of the increase in subsidy amount for new program participants.
B6: Family Reunification Housing Subsidy (H) <u>Actual Implementation Date:</u> January 2017	 Monthly B6 meeting occurs every 2nd Tuesday of each month at Edelman's Court with representation from DCFS, LAHSA, Community Development Corporation (CDC), DPSS, 211 and each of the eight contracted housing agencies. DCFS, CDC, LAHSA, 211 and DPSS have provided Countywide Family Reunification Housing Subsidy (FRHS) B6 training to 18 DCFS regional offices; Dependency Court Judges; County Counsels; Los Angeles Dependency Lawyers (LADL) and Children's Law Center (CLC) attorneys. Ongoing conference calls with the CDC, 211 and DPSS as needed. Meetings have begun with faith-based organizations to identify how they can assist with providing more temporary shelter and transitional housing to assist clients searching for subsidized housing. Outcomes since implementation: Total of 97 families have been enrolled and are actively receiving case management and housing services; Total of 220 children have been enrolled; and Total of 29 families and 67 children have been housed. 	 Increase the number of families housed.
B7: Interim/Bridge Housing for Those Exiting Institutions (H) <u>Actual Implementation Date</u> : October 2016	 The Department of Public Health (DPH) and DHS have established recuperative care beds at MLK Jr. Hospital for people who are experiencing homelessness and recuperating from Hepatitis A infection. LAHSA will assist with discharge planning and, when individuals are no longer infectious, LAHSA will facilitate their transfer to a LAHSA B7-funded bed. A training will take place in October with MLK social work staff and shelter providers in SPA 6 to strengthen and streamline referral processes into LAHSA B7-funded beds. 	 LAHSA will continue to provide assistance to shelter providers with implementation. DHS, DMH, and LAHSA are working on a centralized gate keeping system in which staff

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B8: Housing Choice Vouchers for Permanent Supportive Housing Actual Implementation Date: June 2016	 DHS has continued to work on increasing the number of bridge housing beds. As of the end of this quarter, DHS has brought on an additional 220 beds for a total of 1,070 bridge housing beds. These beds include stabilization housing, recuperative care, and settings with onsite intensive behavioral health services. Funds from B7 can be used for any of these beds; B7 is funding 250 DHS beds in FY 2017-18. DHS met with the Hospital Association of Southern California (HASC), LAHSA, and Department of Public Health-Substance Abuse Prevention and Control (DPH-SAPC) to discuss development of a process for the private hospitals to refer homeless patients to B7 beds. DHS met with the D2/Jail In-Reach program staff to provide training and guidance on appropriate referrals and the referral process for B7-funded beds. Effective July 1, 2017, DPH-SAPC implemented the Recovery Bridge Housing (RBH) benefit program. RBH is an abstinence-based, peer-supported housing benefit that provides a safe interim living environment for patients who are homeless or unstably housed while they undergo concurrent treatment in outpatient settings. RBH may be authorized for a maximum of 90 calendar days per calendar year. If the entirety of the 90 calendar days is not utilized, the remainder of the unused days can be applied later during the calendar year. On September 18, 2017, DPH-SAPC held the initial RBH provider network meeting, which focused on providing an overview of the RBH benefit, including eligibility, authorization process, rates and reimbursement, and summary of the requirements for Measure H funding. DPH-SAPC is conducting RBH workgroup meetings to address key issues and finalize materials to guide providers in implementing the RBH benefit. In this first quarter of Measure H funding, LAHSA placed 196 households into interim housing. Of these, six households have already exited to permanent housing. On April 11, 2017, HUD deemed H	 from each of the three agencies will work together to ensure that each individual referred is admitted to the most appropriate bed/level of care. DHS/DMH is piloting a universal referral form for this effort. HACoLA will resume leasing activities once the suspension is lifted.
INCREASE INCOME		
C1: Enhance the CalWORKs Subsidized Employment Program for Homeless Families <u>Actual Implementation Date:</u> December 2016	 Community-Based Organizations (CBOs) continue to be trained and their placement process strengthened as the Program continues. From December 2016 to September 2017, 471 homeless families have been referred to CBOs for service. From December 2016 to September 2017, 212 subsidized placements have been reported. 	 LA County Channel 36 is interested in highlighting Enhanced Transitional Subsidized Employment (E-TSE) through participant stories. Planning is in progress. South Bay Workforce Investment Board is reviewing the need to reopen the RFP for a CBO to run an E-TSE program in the Antelope Valley (AV). Since the

Strategy Implementation Date (Actual or Target)	Status	Next Steps
		CBO providing services in the AV closed its Lancaster office or July 1 st , there has been no coverage. Homeless participants in AV can still be referred to the regular TSE program.
 C2: Increase Employment Opportunities for Homeless Adults by Supporting Social Enterprise (H) <u>C2 Implementation Dates:</u> Phase 1 (County adoption of Social Enterprise Preference Program): Actual - October 2016 Phase 2: (Enhancement of countywide procurement processes, supporting creation of Alternative Staffing Organizations (ASOs), and designating ASOs as preferred temporary staffing agency for County and County contractors): Target – October 2017 Phase 3: (Place DPSS Transitional Subsidized Employment (TSE) program participants with ASOs): Target – November 2017 C7: Subsidized Employment for Homeless Adults (H) C7 Implementation Dates: Phase 1: (Scale LA:RISE model): Actual - July 2017 Phase 2: (Implement LA:RISE countywide): Target - January 2018 	 The Workforce Development Aging and Community Services (WDACS) Department has been meeting with the Roberts Enterprise Development Fund (REDF) weekly to plan for the roll out of C2 and C7, which includes expanding the LA City program, LA:RISE, throughout the area served by the County Workforce Development Board (WDB). On July 1, 2017, WDACS provided L.A. City with C7 Measure H funding to serve 400 additional homeless clients with the LA:RISE menu of services, which include subsidized employment/bridge jobs and wrap around services provided in a supportive work environment. In addition to work on the rollout of C2 and C7 in the area served by the County WDB, WDACS and REDF have met with the Foothill WDB, Pacific Gateway WDB, South Bay WDB, and Verdugo WDB, to educate them on the LA:RISE model and flesh out ways that the model can be utilized in conjunction with their own, local homeless services. Each WDB is crafting a proposal for use of C7 Measure H funds to expand the LA:RISE model into its area. WDACS has been outreaching to social enterprises to get them onto the County's Social Enterprise Master Agreement list so they can be procured to provide LA:RISE services. WDACS has been working with the State Employment Development Department (EDD) to develop a module within CaUOBS, the State's workforce development data system, to track metrics for LA:RISE participants. WDACS and Probation have begun discussions on using WDACS-contracted ASOs to staff vacant positions within the Probation Department. 	 WDACS will finalize a contract with REDF by end of October to expand the capacity of social enterprises to provide transitional employment opportunities and wrap-around support services to homeless adults. By October 30, 2017, WDACS will receive final proposals from the four WDBs other than LA City and LA County to implement LA:RISE models, with implementation planned for November 2017. WDACS will hold mandatory bidders' conferences for prospective social enterprise partners for the expansion of LA:RISE in LA County's workforce development area by December 2017. WDACS and REDF will begin developing the capacity of social enterprises to serve as ASOs, with at least one agency targeted to come on board as an ASO by February 2018.

Strategy Implementation Date (Actual or Target)	Status						Next Steps
C3: Expand Targeted Recruitment and Hiring Process to Homeless/Recently Homeless People to increase Access to County Jobs <u>Actual Implementation Dates:</u> Phase I: October 2016 Phase II: May 2017	 opportunities for the trainer" session on I DHR also met with 0 Utilizing DHR's Tem last quarterly report) Public Works (DPW) DHR is now using the Data for April 1 – Se o Percent of 49) 	Department of Human how to navigate the Co Goodwill Southern Califi pLA Registry, DHR has who are employed in the (two), and DPSS (three the TempLA Registry to the ptember 30, 2017: homeless or recently h	Resources (DHR) to p punty's employment we ornia. s now hired 13 homeles he following departmente e). track the homeless or r	scuss their job-readines rovide assistance. As a absite is scheduled for D as individuals (an increas its: DCFS (six), DMH (tw ecently homeless employ gistry who are employed tess who were hired into	result, a "train the becember 1, 2017. Se of two since the wo), Department of yed at the County. : 27 percent (13 of	•	Expand support to Probation Department using the TempLA Registry. Continue to expand network of CBOs and Social Enterprise Agencies (SEAs) to promote County employment, engage them in partnerships with the County, and conduct "train the trainer" sessions. Expand the Career Development Intern classification to include homelessness as a qualifying factor.
Countywide Benefits Entitlement Services Teams (CBEST) (H): C4: Establish a Countywide SSI Advocacy Program for People Experiencing Homelessness or at Risk of Homelessness C5: Establish a Countywide Veterans Benefits Advocacy Program for Veterans Experiencing Homelessness or at Risk of	 Department of Military and Veteran's Affairs (DMVA), and DMH. In addition, DHS will host an Advisory Group Meeting with the Social Security Administration (SSA) Regional Office on a quarterly basis. DHS staff held conference calls with SSA local offices and contract staff to introduce regional CBEST staff. DHS staff presented the CBEST program to various community stakeholders. 					•	Ongoing monthly meetings scheduled with DMVA and LASD to discuss program development. Ongoing monthly meetings scheduled with DPSS and DMH to create a process to move the Record Retrieval Program from DPSS to DHS. Ongoing weekly conference calls with all contracted
Homelessness C6: Targeted SSI Advocacy for	Description	April – June 2017	July – Sept 2017	Total 2017			agencies and onsite implementation assistance with all agencies at DPSS offices
Inmates	Clients Screened Clients Enrolled	783 641	1537	2320			countywide and the agencies' field-based sites.
Actual Implementation Date:	SSI Applications	1	7	8		•	Expansion of benefit advocacy
April 2017	Approved	f =					teams.
	Linked to PSH and/or MH Services	123	234	357		•	Working to get staff cleared for entry into the jail facilities, with implementation in the jails targeted for October 2017.
						•	Launch of representative payee program is scheduled for late 2017 or early 2018.

Strategy Implementation Date (Actual or Target)	Status	Next Steps
PROVIDE CASE MANAGEMENT ANI	D SERVICES	
D1: Model Employment Retention Support Program Actual Implementation Dates: Phase 1: January 2017 (DPSS Lead) Phase 2: July 2017 and on-going (WDACS Lead)	 Phase 1: Strengthen Existing Job Retention Services and Partnerships During this quarter, the first C1 participants were referred/co-enrolled in Workforce Innovation and Opportunity Act (WICA) to receive employment retention services. Over the next quarter, more C1 participants will be co- enrolled in the WICA as they prepare to transition to unsubsidized employment. Phase 2: Implementation of New Job Retention Services and Partnerships Since May 2017, WDACS has had a series of meetings with LAHSA and DPH regarding how to better engage those receiving homeless services in the America's Job Center of California (AICC) programs and services, including employment retention services. The following has been accomplished: LAHSA, DPH, and WDACS will target services to RRH participants who are newly- housed, unemployed or underemployed, and interested in employment services. Initially, these services will be available to clients served by the County WDB/NDACS, but they will be available across all WDBs in the future. On Oct. 30, 2017, LAHSA and WDACS will distribute surveys to their providers to assess knowledge of one another's system, programs, and services and develop cross-trainings for RRH and AICC providers. Results will be analyzed by November 15, 2017, cross trainings developed by December 15, 2017, and cross trainings will occur January 2-8, 2018. WDACS and LAHSA will initially focus on pairing AJCCs and RRH providers in SPAs 1, 3 and 7. These SPAs were selected because they have relatively fewer RRH clients, allowing for a more gradual rollout of the collaboration. Additionally, WDACS' comprehensive AJCCS, which have the most robust and concentrated resources available, are primarily located in these SPAs. WDACS and LAHSA are finalizing the referral and co-enrollment process. WDACS is developing an Automated Referral System to track referrals by RRH agencies into AJCC services. WDACS is developing an Automated Referral System to track ref	 Phase 2: WDACS will continue to wor closely with LAHSA to align ou systems. WDACS will incorporat evaluation results from the stud conducted by REDF and the Cit of Los Angeles on "RRRH an Transitional Social Enterpris Jobs for Homeless Individuals into the development or retention-based practices. WDACS will incorporate bes practices on retention model into AJCC operations, both i the County WDB and other WDBs. Training has bee targeted for January 2018. The Automated Referral System from RRH providers to AJCCs i targeted for testing i November. 2017. WDACS will acquire dat system that will allow th creation of standardized report and dashboards that wi facilitate the sharing or performance metrics and dat with our homeless service partners. Employment Retention Support through the AJCCs, resulting i at least 70 clients retainin employment as of fourth quarter after their employment array and able to clients for 12 month after placement in unsubsidized employment.

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D2: Expand Jail In Reach (H) Actual Implementation Date: January 2017	 Planning meetings for D2 are incorporated into the Office of Diversion and Reentry (ODR) Service Provider monthly meetings, which include the four D2 contracted agencies and staff from Housing for Health, ODR, LASD, DHS Correctional Health, and Jail Linkage program. Hiring of County staff: the fourth DHS D2 Clinical Social Worker was hired on August 16, 2017. He went through training and was assigned full-time to Pitchess Detention Center in Castaic on September 12, 2017. One of the existing D2 Social Workers at Twin Towers/Men's Central Jail was promoted to a position in another program and left D2 effective September 1, 2017. Recruitment has begun for her replacement. LASD is fully staffed with 4 D2 Custody Assistants. Hiring of community agency staff: Each of the four contracted agencies is funded for three case managers, for a total of 12 case managers for the D2 Program. Special Services for Groups (SSG)/Project 180 and Amity Foundation both hired their third case manager during this period and were then fully staffed. Volunteers of America (VOA) had identified candidates for all three of their positions, but while waiting for jail clearance, two transferred to a different program and the other left the agency. The People Concern started their first case manager and continues to recruit for a third. Meetings were held with several SPA lead agencies and their housing matchers for the CES to further collaboration and ensure awareness of the D2 Program. D2 Clinical Social Workers also met with the CBO in-reach case managers during this period to further their training on case management, resource building and referral generation. Initiation of project services at Pitchess Detention Center in September 2017, achieving coverage of all LASD jail facilities. From implementation in January 2017, to September 2017, 4,540 clients have been engaged. 1,513 completed the Vulnerability Index – Service Prioritization D	 Recruitment of DHS Clinical Social Worker and agency case management staff. Continue engagement with CES SPA lead agencies and housing matchers, to troubleshoot CES matching with housing resources, and to foster collaboration.
D3: Supportive Service Standards for Subsidized Housing <u>Target Implementation Date:</u> Spring 2018	The workgroup has not met since the last quarterly report due to difficulties scheduling meetings and obtaining input from stakeholder organizations during the annual HUD (Notice of Funding Availability) NOFA competition (mid-July through the end of September 2017).	 Finalize Baseline Supportive Services Matrix with input from all housing authorities in the County. Set up community meeting(s) to gather input from Permanent Supportive Housing (PSH) provider agencies and PSH residents with lived experience. Develop countywide definition of high-quality supportive services. Develop quality standards for supportive services.

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		 Next workgroup meeting will be scheduled for early November 2017.
D4: Regional Integrated Re-entry Networks – Homeless Focus (H) <u>Target Implementation Date</u> : November 2017	 Development of the D4 implementation Strategy is occurring in conjunction with implementation of the County's Whole Person Care (WPC) pilot services for the reentry population and WPC Reentry Workgroup meetings. Progress continued during this period toward creation of the reentry healthcare network, a necessary precursor to the implementation of D4. As part of the WPC Reentry Program, contract agencies for Reentry Community-Based Intensive Case Management Services (RCB-ICMS) have been selected and are expected to start in October and November 2017. Community Health Workers (CHW) with lived experience of prior incarceration will provide navigation and support to individuals reentering the community from jail or prison. Since many of these agencies already have a focus on homeless individuals, and the contracted services for the WPC reentry population do not include housing slots or housing navigation/case management beyond the level provided by the CHW, the following plan for D4 services has been proposed by the D4 lead agencies, to be discussed with community partners for further input: Expand DHS WPC RCB-ICMS contracts to add 12 housing navigators/homeless case managers from existing RCB-ICMS provider agencies with homeless services expertise. Assign these staff to serve as resources to clinics and other organizations staff to improve cultural competence, skills, and resource knowledge in providing services to the homeless individuals returning to the community from jail or prison. Provide training to Reentry Healthcare Network clinic staff and Probation staff to improve cultural competence, skills, and resource knowledge in providing services to the homeless individuals returning to the community from jail or prison. RCB-ICMS work orders were executed for eight selected community agencies this reporting period. 	 Schedule community partner meeting to obtain input and refine strategy for D4. Determine criteria for selecting RCB-ICMS providers for contract augmentation to add D4 housing navigators/homeless case managers. Develop duty statement/scope of work for D4 housing navigators/homeless case managers. Agency recruitment, hiring, and training of D4 housing navigators/homeless case managers. Placement of D4 housing specialists within Reentry Healthcare Network agencies or WPC Regional Coordinating Centers.
D5: Support for Homeless Case Managers <u>Implementation Dates:</u> Actual - December 2016 – DMH and Public Library Target - December 2017 – For remaining applicable County departments from which referrals are appropriate.	 During this quarter, CEO and LAHSA convened two monthly D5 Group-at-large meetings to provide guidance to the County departments on their implementation efforts. On August 23, 2017, the D5 Group met with CES homeless service providers from various SPAs to review and agree on; (1) the referral process and performance indicators to ensure seamless communication and coordination of services; (2) partners' desired role for County departments in each SPA's regional case conference sessions where multi-agencies discuss high-need clients that require inter-agency collaboration; and (3) co-location of community providers in select County facilities. In this quarter, four departments began implementing the referral process, four departments already had an existing referral process, departments will receive training by November to begin implementation, and five departments will be utilizing the web portal being established through Strategy E6 to make referrals. WDACS is in the final stage of contracting with community providers that will be co-located in Adult Protective Services at WDACS headquarters to provide outreach, engagement, assessment, and care coordination services. An MOU is being reviewed by Administration. 	 November 2017: Conduct a Train-the-Trainer session on the referral process. December 2017: Streamline and troubleshoot the referral processes to ensure a seamless process. December 2017: County department(s) will begin participating in Regional Case Conferencing.
D6: Criminal Record Clearing Project (H)	 During this reporting period, the Public Defender (PD) continued implementation related processes including but not limited to onboarding staff and convening and attending various meetings. 	 In December 2017, staff will begin outreach to CBOs and other agencies to present details

Strategy Implementation Date (Actual or Target)	Status	Next Steps
Target Implementation Date: January 2018	 The PD developed a homeless client referral process. The PD is working with the LA City Attorney to develop a process for collaboration between the Criminal Records Clearing Project and the County Homeless Court. Purchase orders were submitted for vehicles and IT equipment. 	 of D6 and begin scheduling of mobile outreach events with the first such event anticipated for January 2018. Complete outfitting of mobile outreach vehicles and mobile office capabilities. Recruit staff, create home office space, begin training. Continue collaboration with Probation and LA City Attorney's Office on events.
D7: Provide Services and Rental Subsidies for Permanent Supportive Housing (H)	 Effective July 1, 2017, DHS began funding D7 permanent supportive housing (PSH) services, including Intensive Case Management Services and local rental subsidies. DHS increased existing Intensive Case Management System (ICMS) work orders and entered into new ICMS work orders to make ICMS services available to D7 clients. In July, DMH released a Statement of Eligibility and Interest to expand Full Service Partnership (FSP) programs including the new Housing FSP. DPH-SAPC is in the process of designating substance use disorder (SUD) service providers to provide SUD screening, referral, navigation, outreach, engagement, and care coordination services to PSH residents beginning the second quarter of Fiscal Year (FY) 2017-2018. DPH-SAPC will employ its CENS contracted providers to conduct onsite services at PSH locations. Key events include: July/August 2017 – Health Agency and LAHSA held three D7 implementation meetings. September 6, 2017 – DHS convened potential ICMS providers to increase the amount of ICMS services available to serve D7 clients. September 9, 2017 – Health Agency hosted D7 design meeting to obtain stakeholder input. Over 100 participants attended. September 18, 2017 – Health Agency and HACoLA hosted two D7 implementation meetings. 	 DMH will execute Housing FSP agreements in the second quarter of FY 2017-18. DPH-SAPC will finalize the selection of Client Engagement and Navigation Services (CENS) providers, and start the implementation of CENS services at PSH sites during the second quarter of FY 2017-18. The Health Agency will conduct a survey of developers of existing PSH projects to obtain information on how designated D7 funding can be used to fund services in existing PSH that has insufficient services funding. Performance metrics will be reported in the next quarterly report.
CREATE A COORDINATED SYSTEM		
E1: Advocate with Relevant Federal and State Agencies to Streamline Applicable Administrative Processes for SSI and Veterans Benefits	 Collaboration continues between CBEST Strategy leads (Strategies C4-C5-C6) and local SSA to maximize effectiveness of working relationship with SSA and streamline SSI application processes for disabled homeless individuals. To support this effort, Quarterly Advisory Group meetings with regional SSA offices are being held. During these meeting, the special processes established by SSA to support the County's CBEST teams are being monitored to ensure effectiveness. 	 Continued discussion with VA, DMVA, Veteran's Services Organizations, and DHS to continue exploring opportunities for enhanced partnership and

Strategy Implementation Date (Actual or Target)	Status	Next Steps
Implementation Dates: Advocacy with SSA – Actual - April 2017 Advocacy with VA – Target – January 2018	 Meeting held with the VA and various Veteran Service Organizations to discuss possible collaboration and enhancements to streamline application process as part of CBEST. Meeting held with California Department of Veterans Affairs to explore streamlining process for CBEST teams to become certified to submit applications for Veterans Benefits directly to the VA. A CEO HI Team member has progressed in the Veteran's Community Engagement and Oversight Board (VCOEB) application process and is pending formal appointment by VA Secretary Shulkin as an Ex-Officio Board Member on the West LA Campus VCOEB. This will likely result in opportunities to make recommendations directly to Secretary Shulkin on enhancements for the West LA VA Campus, but may also impact the system as a whole. 	 collaboration and to identify specific opportunities to streamline processes for applications for Veterans benefits. Continued monitoring of administrative processes developed for CBEST teams implemented as part of Homeless Initiative Strategies C4-C5-C6. Upcoming discussion with United States Interagency Council on Homelessnaround how federal partners can further support work of Homeless Initiative.
E2: Drug Medi-Cal Organized Delivery System for Substance Use Disorder Treatment Services <u>Actual Implementation Date:</u> July 2017	 Between July 11, 2017 and October 9, 2017, DPH-SAPC continued to engage providers in a range of planning and implementation activities for the Drug Medi-Cal Organized Delivery System (DMC-ODS), a pilot of California's Medi-Cal 2020 Section 1115(a) waiver. DPH-SAPC participated in its first System Transformation to Advance Recovery and Treatment through an Organized Delivery System (START-ODS) community outreach effort by staffing an informational resource booth at the 2nd Cities' Summit to Combat Homelessness on September 27, 2017. The Summit brought together over 200 participants representing over 50 local cities and law enforcement agencies to strategize and coordinate efforts to combat homelessness with an emphasis on Measure H strategies. Staff engaged with participants on START-ODS, the Substance Abuse Service Helpline (SASH), and the Substance Use Disorder (SUD) benefit package, particularly as it relates to access to services. 	• Execution of Los Angeles County's Electronic Substance Use Disorder Managed Care Information System, Sage, was delayed an additional month due to contractor development challenges with regard to system configurations deemed necessary by DPH-SAPC. The revised target date for Sage execution is November 2017.
E3: Creating Partnerships for Effective Access and Utilization of ACA Services by People Experiencing Homelessness <u>Target Implementation Dates:</u> TBD for Strategies dependent on the Whole Person Care Pilot 2018 for Strategies via Health Home opportunities	 Data Integration efforts continue with a goal to share data across County agencies via: The creation of an integration HUB that will support exchange of information across county entities, including the Health Agency, DCFS, justice entities, and eventually electronic medical records, health plan data repositories, and health information exchanges across the County. The development of data use agreements at the organizational and client level to support data sharing, in partnership with County Counsel and health plans. Coordinated efforts to identity individual needs of homeless individuals and link them to services. Housing for Health and the STAR clinic are leading efforts to engage and case manage homeless individuals in Metro LA. 	In the next quarter, Data Use Agreements will be finalized

Strategy Implementation Date (Actual or Target)	Status	Next Steps
E4: First Responders training Actual Implementation Date: October 2016	 As of September 31, 2017, 24 First Responder Training classes have been taught at the Sheriff Whittier Training Academy with approximately 618 deputies and sergeants being trained. In addition to the above, during this reporting period Lt. Deedrick: Met with representatives/conducted the training at the Cerritos, Norwalk, Lakewood, Carson, and West Hollywood Sheriff Stations. Met with representatives of the Pasadena and Monterey Park police departments and the California Highway Patrol. Meetings to discuss First Responders Training were convened with DWP and Animal Care and Control. Presentations were provided to the Lakewood City Council, SPA 7 Homeless Coalition, and Westside Cities Council of Governments (COG's). The Sheriff Parks Bureau personnel attended First Responders Training. 	Continue conducting First Responders Training classes and meeting with interested entities as requested and as time permits.
E5: Decriminalization Policy Actual Implementation Date: January 2017	 The Sheriff Department continues to distribute the Policy to Departmental personnel and to meet with outside entities to discuss the Policy. 	
E6: Countywide Outreach System (H) Actual Implementation Date: March 2017	 LAHSA and the Health Agency continued to host meetings with agencies contracted for E6 Multidisciplinary Teams (MDTs) and Outreach Coordination to discuss MDT implementation and outreach coordination plans for each SPA. Outreach Coordination planning at the SPA level continued during this quarter. The Health Agency hired a Director of Street-Based Engagement Services, a Street-Based Engagement Program Manager responsible for SPA's 5-8, and a Street-Based Engagement Program Manager responsible for SPA's 5-8, and a Street-Based Engagement Program Manager responsible for SPA's 1-4. The Health Agency conducted interviews and selected two additional Street-Based Engagement Program Managers in August, who are currently in the hiring process. DMH is in the process of hiring an analyst who will be the E6 lead for DMH. The Health Agency and LAHSA continued to meet with County and city departments, as well as other key partners to discuss collaboration and capacity of outreach Training by LAHSA in August 2017, with subsequent ongoing trainings being offered for new E6 team members. The Health Agency initiated a monthly Street-Based Engagement (E6) Learning Collaborative on September 28, 2017; 70 team members attended. Planning was finalized for the next tri-annual Street-Based Engagement Training and Orientation Week which will be held December 4 - 8, 2017. It will be focused on providing a comprehensive training foundation for street-based outreach and engagement skill-building for new MDT members. LAHSA and the Health Agency have been meeting to create a process for outreach teams to directly access interim/bridge/crisis housing beds and to link to DMH services. LAHSA and the Health Agency have been meeting to create a process to directly refer E6 clients to permanent housing via LAHSA or the Health Agency resources depending on client acuity. 	 The next Learning Collaborative for MDTs is scheduled for October 26, 2017. LAHSA will create an additional position to augment its Macro coordination capacity. SPAs will begin hiring of expansion SPA-wide Outreach Coordinators. CBOs will continue to hire MDT staff. LAHSA will continue to hire Measure-H funded ERT members and host a hiring fair. LAHSA will continue to develop capacity with Outreach Coordinators and begin to develop best practices and training schedule. Health Agency will continue to provide technical assistance for agencies implementing MDTs to ensure ongoing skills and capacity building efforts.

Statu	us					Next Steps
 LAHSA and the Health Agency initiated ongoing week in July 2017. LAHSA coordinated with SPA 1 outreach teams to he individuals impacted by the shelter closure in Lancast The Health Agency and LAHSA began working with the and DPH nurses to provide Hepatitis A education and As of July 2017, LAHSA Emergency Response Team positions. As of September 30, 2017, LAHSA has members and made tentative offers to 13 others, y LAHSA ERT will be hosting a job fair on October 25, 2 As of October 2017, the website language, desig Outreach Portal was close to being finalized. All organ for homeless outreach through the Portal. As of August 2017, harmonized outreach services, n teams were finalized. As of August 2017, all CES Outreach contracts were to As of September 2017, 14 MDTs were operating in al October 2017. 	elp create ar ter. he DPH in Se d vaccination n (ERT) was interviewed who are awa 2017. In, and back inizations and referrals, and renewed. bordinators ha	d impleme eptember to across all approved f more than aiting back end dispat d individuals d performa	nt a plan to coordinate SPAs. to begin hiri 50 applica ground clea ground clea ch workflow s will be able nce measur	relocate and house street based teams ng for 39 expansion ints, hired four staff arance. Additionally, v for the Homeless e to submit requests res across outreach PAs.	•	Health Agency/LAHSA continue to meet with SPA lea to promote SPA-wi implementation of a coordinat system. Health Agency/LAHSA/211 w finalize Homeless Outrea Portal and begin traini Outreach Coordinators a Outreach Teams. Health Agency/LAHSA/211 w continue to develop reporti capabilities through the Homeless Outreach Portal. Health Agency/LAHSA w continue to explore w stakeholders how to best deplo outreach teams within each Si to strategically cover the ent County.
MDT Data: Multidisciplinary Team Performance Measure Data	FY 16/17 May &	FY 17/18	Total		•	LAHSA and the Health Agen will continue to look at ways harness data and mapping better deploy resources, crea
Number of unduplicated individuals' initiated contact (pre-	June 946	Q1 3,109	4,055			better strategies, and evaluation our work.
engagement phase) Number of unduplicated individuals engaged (engagement phase)	471	1,765	2,236		•	Health Agency/LAHSA will me
(endadement pridse)		.,	,			with DMH leadership to finali
Number of unduplicated individuals who are provided	88	1,052	1.140	2		outreach flow and intersectio
Number of unduplicated individuals who are provided services or who successfully attained referrals Number of unduplicated individuals engaged who successfully attained an interim housing resource (this	88 83	1,052 280	1,140 363			
Number of unduplicated individuals who are provided services or who successfully attained referrals Number of unduplicated individuals engaged who		-				with DMH navigators and refer

Strategy Implementation Date (Actual or Target)	Status		Next Steps
	LAHSA Data:	FY 17-18	
	Metrics	(July 1, 2017 – September 30, 2017)	
	Number of unduplicated individuals initiated contact	650 ¹	
	Number of unduplicated individuals engaged	774	
	Number of unduplicated individuals provided services or successfully attaining referrals	669	
	Number of unduplicated individuals engaged who successfully attain crisis or bridge housing	43	
	Number of unduplicated individuals engaged who are linked to a permanent housing resource	24	
	Number of unduplicated individuals engaged who are permanently housed	0	
E7: Strengthen the Coordinated	¹ During the month of September, some providers were not including contacts that took place or	the street in this data.	
Entry System (H) Actual Implementation Date: July 2017	 LAHSA is developing CoC policies and procedures for CES. LAHSA is conven workgroup charged with creating proposed policies and procedures which are the committee. On October 1, 2017, existing CES contracts were expanded with Measure H funce DHS, DMH, HACLA, and LAHSA are convening a monthly meeting with CES le who offer Housing Navigation to fully utilize the HACLA bonus grant from HUD million PSH tenant-based grant that was awarded to LA in 2014. DHS, DMH, and LAHSA are meeting to explore how E7 components, such as H Coordination, and Regional Coordination, will facilitate connections with Meas resources. LAHSA has been meeting monthly with United Way: Home for Good to discuss This space has been used to discuss joint initiatives and funding efforts, incl foundations and fundraising from the private sector. LAHSA and Corporation for Supportive Housing (CSH) are discussing training neet the field of homeless services in the Los Angeles CoC. They are formulating their of a centralized training academy. LAHSA has met with multiple entities regarding the development of a housing loc: United Way and LAHSA hosted a joint three-day kick-off/training with CES pro regional coordination, new data staff within each SPA, and how data will be used interventions. LAHSA began consulting with FBOs that have expressed further interest in being i Measure H Strategies. 	n reviewed by the oversight ls. ead agencies and providers . The bonus grant is a \$10 ousing Navigation, Housing sure H permanent housing joint work to improve CES. uding grant applications to eds of individuals working in r approach for development service providers on how s in October. ation program. viders to discuss data and to inform programming and	 November 2017- Contracts w be implemented that will result increase in services for CES including a regional director for the family/adult/youth system regional data coordinator, an (depending on regional need staff that will focus on qualit assurance and training for the region. November 2017- LAHS Commission will approv awards to expand Regions Coordination. This expansio will include funding to famil system leads for DV liaisons. November/December 2017: Obtain additiona community input on the housing location an representative paye programs to release a RF by end of December. Release a procurement for a long-term contractor to operate a centralize training academy.

Strategy Implementation Date (Actual or Target)	Status	Next Steps
	 In FY 2016-2017: Average time from assessment to housing: 108 days. Average length of stay in crisis housing: 57 days. Number of persons placed in permanent housing: 13,337. From July 2017- September 30 2017: Average time from assessment to housing: 140 days. Average length of stay in crisis housing: 33 days. Number of persons placed in permanent housing: 2615 	 Collaborate with agencies to link technical assistance support with capacity building consultants. Engage the Lived Experience Advisory Group to review program designs for E7 and solicit input around guidance for agencies implementing CES. February 2018 - Contracts will be implemented for remainder of for agencies for CE
E8: Enhance the Emergency Shelter System (H) <u>Actual Implementation Date:</u> October 2016	 In the last quarter, LAHSA increased family shelter by more than 200 beds. Animal Accommodation Efforts: In July 2017, LAHSA awarded funding to five Crisis and Bridge Housing Providers to purchase supplies or make structural enhancements that will decrease barriers for clients accessing shelters with pets. Funds also helped to pay for registration and vaccination fees for all pets. On September 25, 2017, LAHSA, County Animal Control Services, and My Dog is My Home (community organization) conducted a webinar to train the shelter providers on best practices to accommodate pets in and outside of their shelters. Providers also received a list of referral resources for the clients to access free to low cost pet supplies, vaccinations, and spay/ neuter services. On August 25, 2017, LAHSA released an RFP (\$4.7 million) for Crisis and Bridge Housing Programs for Transitional Age Youth and Single Adults. Eight applications were received, with applicants requesting funding for 371 new beds. Funding recommendations will go to the Commission by the end of October. LAHSA Crisis Housing providers' contracts were also amended to increase a portion of their beds to \$50 per bed per night, with a corresponding increase in service requirements. A countywide Centralized Bed Reservation System is being implemented. The Centralized Bed Reservation System, while still in development, is a technological platform that will be utilized by staff from LAHSA and the County Health Agency (DHS and DMH). Users will be able to see real-time bed availability for all shelter beds funded by the three systems. LAHSA conducted a survey asking providers to self-assess barriers to entry into their programs, adherence to housing first and harm reduction practices in their programs, and housing-focused services. 26 responses were submitted representing all SPAs and all population systems (Youth, Sin	 increased services for CES. DHS, DMH, and LAHSA are working on a centralized gate keeping system in which staff from each of the three agencies will collaborate to ensure that each client referred is admitted to the most appropriate bed/level of care. DHS/DMH is piloting a universal referral form for this effort.

Strategy Implementation Date (Actual or Target)	Status	Next Steps
E9: Discharge Data Tracking System Actual Implementation Date: June 2017	 Adoption of common data elements within County departments involved in discharge planning: DMH and DHS have incorporated fields into their respective data systems to capture families/individuals who are homeless based on the HUD definition. LAHSA is working on updates to the HMIS data collection fields to track and report on homeless clients who were discharged from institutions: 	 Build flags into HMIS system to track 5% List of heavy users of County services and any additional indicators necessary to better coordinate discharge by 12/31/2017. Continue to engage hospitals/jails/LASD/DCFS to discuss opportunities for leveraging HMIS data to support discharge planning.
E10: Regional Coordination of Los Angeles County Housing Authorities <u>Actual Implementation Date:</u> May 2016	 HACoLA met with the Housing Authorities from the Cities of Torrance and Baldwin Park to solicit interest in Measure H funding under Strategy B4 and a VASH Interagency Agreement, which would allow a HACoLA VASH recipient to use his/her voucher in a city outside of HACoLA's jurisdiction. 	 Continue quarterly meetings with Housing Authorities to discuss strategies and identify areas of collaboration. The next meeting is scheduled for November 6, 2017.
E11: County Specialist Support Team <u>Target Implementation Date:</u> December 2017	 The SuperConnect office space is complete. Four of the participating departments are on-site, and the remaining department staff are expected by mid-November. Staff training and program development is in progress. Performance metrics have been developed. 	 There will be continual community outreach to ensure that all parties who work with homeless people are aware of SuperConnect and know how to access assistance. Training and program development will continue through mid- November 2017. Full scale operation will be achieved in December 2017.
E12: Enhanced Data Sharing and Tracking <u>Actual Implementation Date:</u> June 2017	 In July 2017, Research and Evaluation Services (RES) began receiving supplemental files from LASD containing booking numbers for offenders who self-identify as homeless upon being taken into custody. Additionally, RES began receiving data from DHS's CHAMP system. In September 2017, RES began receiving the DCFS homeless data flag backdated to 2006. Additionally, the unit initiated conversations with DMH to obtain supplemental files of patients who self-identify as homeless at the point of clinical service delivery. Discussions were initiated with the California Policy Lab at UCLA to develop a methodology for measuring cost savings for departments using the 5% process. The query system for the 5% list of heavy users has been under repair due to technical problems since late September. This affects PD, Alternate Public Defender (APD), and DPSS, all of which are reliant on this system to varying degrees. We expect the system to be back online by early November 2017. 	 A meeting has been set for early November to discuss use of prioritization files and potentially enhance existing practices and procedures. By end of October, the evaluation panel will make a recommendation regarding the predictive analytics proof of concept intended to enhance efforts to combat homelessness. RES will explore the recommendation with the HI in

Strategy Implementation Date (Actual or Target)	Status	Next Steps
	 RES formed an evaluation panel to assess the results of a predictive analytics Proof of Concept to determine whether these methods can supplement or replace the current analytic process used to create the heavy user prioritization files distributed to departments. 	 November and communicate the outcome of the evaluation processing November In November, RES will meet with Counsel, HI, and other partners to discuss the implications of the passage of AB210, County-sponsored legislation which authorizes counties to establish multi-disciplinary homeless services teams whose members can share otherwise confidential information to enhance services for people experiencing homelessness.
E13: Coordination of Funding for Supportive Housing <u>Target Implementation Date:</u> February 2018	 The research, design and implementation of a coordinated funding application continues to be the goal prioritized by this workgroup. With input from the subcommittee, the Los Angeles Housing and Community Investment Department (HCID-LA) Systems Division is taking the lead on the identification of project goals, cost, and implementation schedule. The implementation goal of February 2018 continues to be targeted to coincide with the issuance of projected NOFAs by both HCID-LA and CDC. Design and underwriting criteria have been analyzed by CDC staff and will be reviewed with HCID for potential opportunities to better align both front end and back end underwriting impacts, including monitoring and asset management review, in time for the spring CDC and HCID NOFAs. 	 Workgroup will re-convene on October 24, 2017 to share progress on interagency collaboration on monitoring, underwriting, and service provision.
	 The following is a summary of implementation activities since the last quarterly report: August 30, 2017 – Substance Abuse and Mental Health Services Administration (SAMHSA) "Monitoring PSH Housing" Training sponsored by DMH for City of LA and County collaborators. The meeting brought all stakeholders together to discuss implementation and scheduling of joint monitoring, underwriting, and service provision between agencies. September 7, 2017 - The Universal Application Sub-Group (UA Sub-Group) reviewed proposals from two IT firms for the universal application design/implementation. September 15, 2017 – City/County Funding Meeting sponsored by CSH 	
	 September 21, 2017 - Clarifications and questions were transmitted to the proposers by the UA Sub-Group to help identify the full scope and cost of the project. October 2, 2017 - Responses from the firms were received and reviewed by the UA Sub-Group October 4, 2017 - The UA Sub-Group met again to review the two proposals for developing the universal application. HCID-LA's IT Dept. believes we have enough information to make a selection and solidify the scope of work and budget. The group plans to meet in October to compare the vendors, proposals, and costs and make a selection. Funding still needs to be identified. 	
E14: Enhanced Services for Transition Age Youth (H)	 Phase 1- Work with LA Coalition to End Youth Homelessness (LACEYH): On an ongoing basis, both LAHSA and the County HI continue to engage with LACEYH and make connections to County departments and services available through mainstream systems. 	 With technical assistance from the True Colors Fund, HYFLA will develop work plans for each

Strategy Implementation Date (Actual or Target)	Status	Next Steps
Implementation Dates: Phase 1: Actual - August 2016 Phase 3: Target - TBD Phase 4: Actual - October 2016	 Phase 2 - Support the Enhancement of the Youth CES: Expansion and strengthening of the Youth System is ongoing. Continued collaboration with various external partners to further enhance Youth CES and ensure access in the community and community colleges. Among these efforts are system pilots with DCFs and Probation to increase coordination with Youth CES, targeted for November 2017. Pilot in development with WDACS to link youth housed in RRH to employment. Estimated implementation beginning December 2017. LAHSA contracting with LA County Office of Education (LACOE) to provide CES Liaisons to coordinate education resources with CES. Implementation began in August 2017, with all SPAs targeted for implementation by November 2017. Youth Collaboration is ongoing through LAHSA's lived experience advisory group for youth, which was named the Homeless Youth Forum of LA (HYFLA). Through HI Strategy E7, beginning September 2017, Youth Regional Coordinators are being funded to enhance regional connections to Youth CES. Phase 3 - Design a Youth Housing Stability Pilot: Discussion is ongoing around the best way to implement this component with one or more County departments and a CBO that is not connected to the homeless services delivery system, but focuses on serving youth. Upon LACOE Education Liaisons being fully implemented, educational liaisons will help inform how best to implement the Housing Stability Pilot in School districts. Phase 4 - Expand programs providing housing navigation, access/drop-in centers, shelter, aftercare/case management and transitional housing for youth. Expand Shelters: In Progress - Measure H funding approved to expand Crisis and Bridge Housing for Youth in Strategy B8. RFP released in August 2017 with program start of December 2017. Expand Other Components: Expansion of existing contracts began in September 2017. Procurement for new contracts released in August 2017, whit target program start	of the three work groups the have been established to guid activities for the next year. • Expand Education Liaisons a LACOE in all SPAs to November 2017. • Homelessness and Highe Education Workgroup w prioritize creating direct referr linkages from higher education to CES, as well as increasin partnerships with highe education and ensuring that bot staff and students on colleg campuses are activ participants in the Yout Homeless Count. • Procurement for expande programs will conclude in October 2017 with program stat dates in December 2017. • Procurement for famil reconnection models will begi in October 2017 with program start dates in Spring 2018.

Strategy Implementation Date (Actual or Target)	Status	Next Steps
E15: Homeless Voter Registration and Access to Vital Records Actual Implementation Date: January 2017	 During FY 2016-2017: Number of Transition Age Youth (TAY) placed in permanent housing: 671 Number of TAY assessed with Next Step Tool: 1707 Between July and September 2017: Number of TAY placed in permanent housing: 225 Number of TAY assessed with Next Step Tool: 608 The Registrar-Recorder/County Clerk (RR/CC) has continued to expand its partnership, outreach and training activities to promote homeless voter registration, identify polling locations, and improve access to vital records. Week of July 17, 2017: Attended Homeless Connect Day at the North Valley Caring Services agency in North Hills. Provided voter registration opportunities and information on obtaining birth certificates. The event was organized by officials from the city of Los Angeles. Week of September 25, 2017: Increased partnerships in homeless services community by seeking out organizations engaged in planning events on Skid Row. Looped into planning for future events in the area. Week of September 25, 2017: Incorporated homeless outreach and best practices as part of National Voter Registration Day activities. Week of October 9, 2017: Attended Glendale Homeless Service Connection Event. Provided voter registration opportunities and information on obtaining birth certificates. The event was organized by officials from the City of Glendale. Week of October 9, 2017: Attended Glendale Homeless Service Connection Event. Provided voter registration opportunities and information on obtaining birth certificates. The event was organized by officials from the City of Glendale. Over the past 12 months, the RR/CC has processed approximately 4,400 Affidavits of Homeless Status for Fee Exempt Certified Copy of Birth Certificates.	 Through week of October 27, 2017: Will attend 8th Festival for All Skid Row Artists to promote voter registration and access to vital records for homeless individuals. Through week of November 17, 2017: Will partner with the Burbank Salvation Army to participate in the Burbank Homeless Connect Day. Ongoing: Will continue to promote voter education and civic engagement in homeless communities, with local cities, and homeless services agencies. This includes reaching out to new community partners and exploring more opportunities with current partnerships and emphasis on the upcoming November 7th and December 5th elections.
E16: Affordable Care Act Opportunities <u>Implementation Date:</u> Actual: July 2017 Health Homes: Targeted for 2018	 Cumulative enrollments in WPC since implementation for Round I programs have reached 70,020 member months; Round II programs will begin rolling out in November 2017. The WPC mid-year metrics and narrative report and budget invoice template were submitted to the State on September 30 to receive the first mid-year payment for program year two. A Master Training Agreement, Medical Legal Partnership, and Master Personnel Services agreement were all posted this quarter to support WPC activities. 	 The development of a new classification series for community health workers will be finalized in the next quarter. State rollover templates and budget adjustments are being discussed with the State for WPC program year two due to condensed planning timeframes. Hiring will continue to be a focused activity for WPC.

Strategy Implementation Date (Actual or Target)	Status	Next Steps
E17: Regional Homelessness Advisory Council and Implementation Coordination <u>Actual Implementation Date:</u> February 2017	The Regional Homelessness Advisory Council (RHAC) held its most recent quarterly meeting on August 16, 2017. Discussion focused on the potential for developing a shared framework to guide cities and other planning bodies as they develop strategic plans to combat homelessness, reviewing 2017 Veteran Homeless Count data, and discussing an innovative model being used to coordinate veteran services that could be useful for other subpopulations in the region. The meeting concluded with updates about CES's policy development, the Los Angeles CoC's Board's work around the 2017 competition for federal homeless assistance grants, and other updates from RHAC members.	 The RHAC will continue to meet quarterly.
INCREASE AFFORDABLE/HOMELE	SS HOUSING	
F1: Promote Regional SB 2 Compliance <u>Actual Implementation Date:</u> December 2016	 During this quarter, the DRP and its consultant team have achieved the following milestones: Finalized the County Code Report and Best Practices Guide for cities. The County Code Report includes an analysis completed by Public Counsel which identifies amendments needed in the County Code to bring the unincorporated areas into compliance with SB2. Finalized cities outreach presentation and talking points. Completed four out of five cities' outreach meetings (San Gabriel Valley COG Homelessness Committee, Gateway Cities City Managers, South Bay COG Planning Directors, and the County Homeless Initiative Cities Summit). The final cities outreach meeting is scheduled for 10/19/17. The consultant completed a draft of the SB2 website text. DRP and CEO IT began discussion of the SB2 website design. 	 Final layout of the Best Practices Guide and the County Code Report. Final cities outreach meeting. Revisions to website content. Design of website.
F2: Linkage Fee Nexus Study, and F5: Incentive Zoning/Value Capture Strategies <u>Implementation Date:</u> August 2017	During this quarter, DRP and its consultant team continued work on the Affordable Housing Action Plan (Action Plan) for the unincorporated areas. The Action Plan will include analyses and recommendations for an inclusionary housing policy; a linkage fee on development; affordable housing preservation; value capture and incentive zoning strategies; community land trusts and other shared equity models; and other strategies as appropriate. In addition, the consultant team will prepare three studies: An analysis of existing conditions and the real estate market; A linkage fee nexus study; and An inclusionary housing feasibility study. During this quarter, DRP and its consultant team finalized the Existing Conditions and Real Estate Market Study, and the consultant team also prepared complete drafts of the linkage fee nexus study, the inclusionary housing feasibility study, and the Action Plan. The consultant team continues to revise the two draft studies and Action Plan based on DRP's comments. DRP and the consultant team have held regular conference calls during the quarter to coordinate efforts on the project.	 Finalize studies, Action Plan, and Action Plan Evaluation Tool. Continue developing and vetting various linkage fee, incentive zoning, and value capture strategies with stakeholder groups. Continue to coordinate with other County departments to identify potential overlap/create efficiencies between projects.

Strategy Implementation Date (Actual or Target)	Status	Next Steps
	Status Outreach for the County's equitable development program has engaged stakeholders in legal aid, public health, affordable housing, and building industry, among others. Coordination with advocates of permanent supportive housing has been facilitated by the Corporation for Supportive Housing. • The County supported AB 1505 to allow for inclusionary zoning of rental units. The bill was enacted on September 29, 2017. • Accessory Dwelling Unit (ADU) Pilot Program • On August 15, the Board approved the design of the Pilot Program. DRP and CDC subsequently received hundreds of inquiries from the public. DRP responded to these inquiries and created a contact list for follow-up. • On September 6, 2017, CDC and DRP presented draft financing details of the Pilot Program to the CDC Board Deputies. • Based on feedback from the CDC Board Deputies, the CDC reviewed options for project loan and regulatory documents for the Pilot Program. As presently envisioned, the recommendation will be to utilize a Loan Agreement (with program compliance requirements), Promissory Note, and Deed of Trust to secure the soft loan. The loan structure will include provisions for incremental forgiveness of principal proportionate to each	 For the Pilot Project, CDC will finalize a proposed set of loan documents, process flow chart, and departmental review sheet prior to December 15. CDC will convene a meeting prior to mid-November to include DRP and DPW staff to discuss code compliance issues related to project selection for Pilot
	 year of program compliance (renting to a homeless person or household). Properties that are sold prior to the end of the ten-year compliance period will have a proportional payment due to the CDC, with repayments to be available for Homeless Initiative re-programming. From September 26 – October 5, the CDC collected information on potential non-conforming ADU properties from the Residential Sound Insulation Program and DRP Zoning Enforcement, and provided the list to DPW to identify appropriate staff to participate in further review. This list could be used to identify potential ADU properties for the rehabilitation piece of the F4 Pilot Program. Design Competition On September 18, 2017, the Los Angeles County Arts Commission (LACAC) Civic Art program launched the 	 participation. LACAC will begin planning three community workshops and the awards event/exhibition around the outcomes of the design competition. CDC will initiate an open procurement process (Request for Statement of Qualifications) for the ADU consultant for new
	 Accessory Dwelling Unit (ADU) design competition, YES to ADU! LACAC has partnered with East LA College, Woodbury University, and USC to teach undergraduate architecture students about the design competition and encourage them to submit entries. ADU Ordinance From August 16 – September 23, DRP discussed the draft ADU Ordinance for the unincorporated areas at five community meetings across the County. DRP continues to develop the ADU Ordinance based on community and Board office feedback. The new Ordinance will take effect after Board adoption, projected for early 2018. 	 construction projects. Procurement will be posted in Novemebr and a contract is expected to be signed within 10 weeks of the posting. DRP is targeting late November for a public hearing before the Regional Planning Commission for the ADU Ordinance.

Strategy Implementation Date (Actual or Target)	Status	Next Steps
F6: Use of Public Land for Homeless Housing <u>Target Implementation Date:</u> Early 2018	Meetings continue to take place between CEO Asset Management Branch and HI staff to discuss potential vacant or underutilized properties for use for homeless housing.	 CEO to obtain approval from Board offices for use of specific County property for homeless housing. Once land is identified, develop selection criteria for RFP to be released to developers. Complete and release one or more RFPs.
F7: Preserve and Promote the Development of Affordable Housing for Homeless Families and Individuals <u>Target Implementation Date:</u> Completion of Applications Review: December 2017 Notice of Awards: January 2018	Applications for NOFA 23A were due to the CDC on October 24, 2017. The CDC received 20 applications and will be reviewing these applications through the first week of December 2017.	 The CDC will review the applications received. The review process includes an appeal period and Independent Review Panel. Notice of awards will be sent to applicants in January 2018.
F7: One-time Housing Innovation Fund Target date for RFP release: February 2018 Target date for selection of winning proposals: August 2018.	CEO HI has executed a contract with a consultant who will develop and manage the solicitation for Housing Innovation Grant proposals. The solicitation will seek proposals that expedite and/or reduce the cost of developing affordable/homeless housing. The solicitation period is expected to begin in early 2018.	 The CEO HI will be working with the consultant in drafting the requirements of the solicitation.

Acronyms

ACA	Affordable Care Act	HMIS	Homeless Management Information System
ADU	Accessory Dwelling Unit	HUD	U.S. Department of Housing and Urban Development
AJCC	America's Job Center of California	IAR	Interim Assistance Reimbursement
ASO	Alternative Staffing Organization	ICMS	Intensive Case Management Services
CBEST	Countywide Benefits Entitlement Services Teams	IPV	Intimate Partner Violence
CBO	Community Based Organization	LACAC	Los Angeles County Arts Commission
CDC	Community Development Corporation	LACEYH	Los Angeles Coalition to End Youth Homelessness
CES	Coordinated Entry System	LACOE	Los Angeles County Office of Education
CEO	Chief Executive Office	LAHSA	Los Angeles Homeless Service Authority
CENS	Client Engagement and Navigation Services	LASD	Los Angeles Sheriff Department
CoC	Continuum of Care	MDT	Multidisciplinary Team
COG	Council of Governments	NOFA	Notice of Funding Availability
DCFS	Department of Children and Family Services	ODR	Office of Diversion and Re-entry
DHR	Department of Human Resources	PD	Public Defender
DHS	Department of Health Services	PH	Permanent Housing
DMC-ODS	Drug Medi-Cal Organized Delivery System	PHA	Public Housing Authority
DMH	Department of Mental Health	PSH	Permanent Supportive Housing
DMVA	Department of Military and Veteran's Affairs	RBH	Recovery Bridge Housing
DPH	Department of Public Health	RCB- ICMS	Reentry Community-Based Intensive Case Management
DPSS	Department of Public Social Services	REDF	Roberts Enterprise Development Fund
DPW	Department of Public Works	RES	Research and Evaluation Services
DRP	Department of Regional Planning	RHAC	Regional Homelessness Advisory Council
DV	Domestic Violence	RRH	Rapid Re-Housing
ERT	Emergency Response Team	RR/CC	Registrar Recorder/County Clerk
E-TSE	Enhanced Transitional Subsidized Employment	SAPC	Substance Abuse Prevention and Control
FSC	Family Solutions Center	SEA	Social Enterprise Agency
FSP	Full Service Partnership	SPA	Service Planning Area
GR	General Relief	SSA	Social Security Administration
HACLA	Housing Authority of City of Los Angeles	SSI	Supplemental Security Income
HACoLA	Housing Authority of County of Los Angeles	START- ODS	System Transformation to Advance Recovery and Treatment through an Organized Delivery System
HASC	Hospital Association of Southern California	TAY	Transition Age Youth
HCID-LA	Los Angeles Housing and Community Investment Department	TSE	Transitional Subsidized Employment
HCV	Housing Choice Voucher	VA	Veterans Administration
HI	Homeless Initiative	VI- SPDAT	Vulnerability Index – Service Prioritization Decision Tool
HIP	Housing Incentive Program	WDACS	Workforce Development Aging and Community Services
HJC	Housing and Jobs Collaborative	WIOA	Workforce Innovation and Opportunity Act