

Homeless Initiative Quarterly Report No. 6 – As of July 14, 2017

Status of Strategies to Combat Homelessness

(H) after Strategy Name indicates strategy is eligible to Measure H funding

Strategy Implementation Date (Actual or Target)	Status	Next Steps
PREVENT HOMELESSNESS		
<p>A1: Homeless Prevention Program for Families (H)</p> <p><u>Actual Implementation Dates:</u> Phase 1: May 2016 Phase 2: November 2016</p>	<ul style="list-style-type: none"> LAHSA is developing an RFP to expand legal services with Measure H funding. Last quarter, LAHSA contracted with legal services provider, Inner City Law Center, as a result of a Request for Information process with one-time CalWORKs Fraud Incentive funding dedicated to this strategy. The approach to providing prevention services for families experiencing Domestic Violence is being strengthened. As part of the response to the 2/9/16 Board Motion on Domestic Violence and Homelessness, LAHSA has been participating in an inter-departmental workgroup to address DV issues and protocols for the Continuum of Care. The workgroup developed an assessment tool and procedure for identifying DV among individuals and families served by all Coordinated Entry Systems (CES) programs. *Through April 15, 2017, 413 families have received homeless prevention services through the FSCs and 179 (43.3%) of those families have exited to permanent housing. Many of the other families are still receiving prevention services and have not exited the program. <p>*Current Performance Metrics for Strategy A1 are not available due to the transition of HMIS to the new Clarity platform.</p>	<ul style="list-style-type: none"> LAHSA to plan and implement Measure H related program enhancements.
<p>A2: Discharge Planning Guidelines</p> <p><u>Actual Implementation Date:</u> April 2017</p>	<ul style="list-style-type: none"> The Guidelines are completed and being vetted with various departments/agencies as DHS works to implement the guidelines with the departments/agencies. During this quarter, DHS and Strategy A2 leadership team met with non-County department stakeholders, e.g., the Hospital Association of Southern California and Shelter Partnership, to discuss the guidelines and gather input. 	<ul style="list-style-type: none"> Continue working on implementation.
<p>A3: Housing Authority Family Reunification Program</p> <p><u>Actual Implementation Date:</u> March 2016</p>	<p>HACLA</p> <ul style="list-style-type: none"> Probation began screening probationers reporting for intake and orientation at two area offices where most Probation clients reside in the City of Los Angeles to better focus efforts on those who would more readily qualify for participation. Shields for Families, one of HACLA's contracted agencies, is no longer taking applications for the Program. 923 potential clients were screened; however, none qualified for the Program. The scope of the Program is very limited. One of the HACLA contractors has yet to receive any participants in the pilot who are eligible. When potential participants report following referral, they are under the mistaken understanding that this is a new voucher program. Finally, the fact that the Program is limited to those living in the City of Los Angeles, with an existing HACLA voucher, and is not available to public housing residents, further limits participation. 	<ul style="list-style-type: none"> Probation will continue to expand their outreach efforts to identify probationers who can qualify and benefit from the Program.

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<p>A4: Discharges from Foster Care and Juvenile Probation</p> <p><u>Target Implementation Date:</u> October 2017</p>	<ul style="list-style-type: none"> • Policies and procedures that need to be enhanced/reinforced to prevent discharges into homelessness have been identified. • Program policy being drafted to incorporate strengthened processes. • Exploring additional resources and staffing focused on housing to support youth prior to discharge. • Exploring additional data collection needs to be able to accurately capture housing needs and outcomes of youth exiting care. 	<ul style="list-style-type: none"> • Upon completion of strengthened policy, training plan will be developed. • Internal discussion around resources to support additional staff and data collection.
<p>SUBSIDIZE HOUSING</p>		
<p>B1: Provide Subsidized Housing to Homeless Disabled Individuals Pursuing SSI (H)</p> <p><u>Actual Implementation Dates:</u> Phase 1: August 2016 Phase 2: October 2016</p>	<p><u>Phase 1:</u> DPSS continued monitoring implementation of the General Relief (GR) Housing Subsidy Program in the seven GR offices that began implementation in August 2016. DPSS expanded the referral process to allow GR eligibility staff (EWs) to refer potential SSI applicants to GR Housing Case Managers (HCMs). With this change, a potential SSI applicant can be referred for a GR housing subsidy from two entry points: 1) EWs; 2) Countywide Benefits Entitlement Services Team (CBEST) staff. Multiple referral points will increase utilization of B1 subsidies.</p> <p>Phase 1 DPSS data as of June 30, 2017:</p> <ul style="list-style-type: none"> • 486 potential SSI applicants referred for B1 GR Housing Subsidy interview; <ul style="list-style-type: none"> ○ 398 or 82% of these SSI applicants were determined eligible for and began searching for rental housing; of the 398, 125 or 31% found housing within 45 days of beginning their search. <p><u>Phase 2:</u> DHS began identifying disabled, homeless individuals eligible for B1, the majority of whom must have a criminal justice background, to make them eligible for AB 109 and SB 678 funding. Effective July 1, 2017, DHS is no longer receiving referrals to serve disabled, homeless individuals through Strategy B1.</p> <p>Phase 2 DHS data for March 31, 2017 – July 14, 2017:</p> <ul style="list-style-type: none"> • 200 clients on the SSI path have been enrolled in DHS' B1 Program. • 42% of these clients have secured permanent housing, while the remainder are searching for permanent housing or working on the housing application/lease terms. 	<ul style="list-style-type: none"> • DPSS will meet with the recently updated list of community volunteers who expressed an interest in Strategy B1, and the Lived Experience Advisory Group to share the Strategy B1 Measure H Implementation Plan and gather feedback to inform further enhancements to Strategy B1 implementation. • DPSS to finalize and begin implementation of its Strategy B1 Measure H Plan to increase participant utilization and positive housing subsidy outcomes through several program enhancements; • DPSS will provide training for Strategy B1 staff (new and existing) to ensure understanding of roles and responsibilities related to Strategy B1 program enhancements.
<p>B2: Expand Interim Assistance Reimbursement to additional County Departments and LAHSA</p> <p><u>Target Implementation Date:</u> October 2017</p>	<p>CEO is in discussions with DPSS about lead role in collecting Interim Assistance Reimbursement (IAR) on behalf of additional County departments and LAHSA. DPSS preparing guideline detailing information required to collect Interim Assistance Reimbursement. Upon DPSS guidelines being finalized, CEO will share with identified departments and request updated data to assess potential volume of work so that DPSS can make assessment of resources needed to be able to process IAR collection for LAHSA and additional County departments.</p>	<ul style="list-style-type: none"> • Meeting with impacted departments will be scheduled in September to discuss survey results. • Based on survey results, DPSS will assess feasibility and potential resource need for administering IAR collection for additional County departments and LAHSA. • CEO HI staff will draft MOU Language for additional County departments/LAHSA and County department administering IAR collection.

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<p>B3: Partner with Cities to Expand Rapid Re-Housing (H)</p> <p><u>Actual Implementation Dates:</u> Individuals: June 2016 Families/TAY: October 2016</p>	<ul style="list-style-type: none"> • DHS and LAHSA in conjunction with the CDC presented at a quarterly meeting on April 13, 2017, of city administrators. Cities were provided information on HI Strategy B3 and what opportunities continue to be available for partnership. • The CDC reached agreement with the City of Malibu to receive CDBG funds that will be provided to LAHSA to include contract in upcoming rapid rehousing contract renewals. The CDC is continuing to speak with other cities and identify opportunities to partner for Rapid Rehousing with CDBG funds. • LAHSA is applying for additional State Emergency Service Grant funds which will be used to fund additional Rapid Re-housing for single adults. It is expected funds would become available sometime near the beginning of 2018. • The following cities have executed agreements with DHS: <ul style="list-style-type: none"> ○ West Covina ○ Pasadena ○ West Hollywood ○ The City of Santa Monica is expected to executed an agreement in October 2017; contract documents are currently under review by the City of Santa Monica. • DV agencies have been identified through a competitive RFP process. The selected agencies for the DV/IPV Rapid Rehousing pilot are 1736 Family Crisis Center, Volunteers of America of Los Angeles, and LA House of Ruth. These agencies will provide Rapid Re-Housing and DV services during the two-year pilot. The start date of this contract is August 1, 2017. The agencies will be completing a DV assessment tool, including safety questions, along with other assessment tools used for housing resources. <p><u>Outcomes:</u></p> <ul style="list-style-type: none"> • Individuals (outcomes from January 2016 to July 14, 2017): Enrolled: 1302; housed: 669 • Families and Youth: Due to switch over in the HMIS system, LAHSA is still in the process of ensuring all data is captured from the month that the HMIS system was not active. 	<ul style="list-style-type: none"> • LAHSA will continue to work with the CDC to finalize partnerships using CDBG funds to partner with Rapid Rehousing programs. • LAHSA will engage CoC funded programs in a strategic conversation about possibly transitioning programs from CoC funds to Strategy B3 funds to free up additional CoC funds for PSH rental subsidies. • LAHSA will be procuring and expanding Rapid Rehousing contracts for single adults and youth programs. • LAHSA will release an RFP for the shallow subsidy program in October 2017.

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<p>B4: Facilitate Utilization of Federal Housing Subsidies (H)</p> <p><u>Actual Implementation Date:</u> May 2016</p>	<ul style="list-style-type: none"> ● Attended meetings and community events to market HACoLA's Incentive Programs. These included: <ul style="list-style-type: none"> ○ Rents and Solutions hosted by Los Angeles Councilmember Jose Huizar ○ San Gabriel Valley Business Summit to End Homelessness hosted by Supervisor Janice Hahn ○ End Veteran Homelessness Workshop in El Monte ○ Interfaith Summit on Homelessness hosted by the CEO HI and LA VOICE ● Conducted training for Mental Health America in the 5th District to market incentive programs and provide an overview of HACoLA's special needs programs. ● HACoLA provided incentive program information at the VA Employment Expo on July 13, 2017, with Supervisor Solis. ● HACoLA has enhanced the incentive program by implementing the following housing counseling and retention services: <ul style="list-style-type: none"> ○ Assistance to facilitate the lease up process; ○ Contingency funds to further incentivize owners to participate; ○ Tenant assistance with credit checks and rental application fees; and ○ Vacancy loss payments for owners whose family moves out prior to the expiration of the lease. ● From May 2016 to June 30, 2017, HACoLA: <ul style="list-style-type: none"> ○ Received 490 landlord requests to participate in the Homeless Incentive Program (HIP); ○ Provided \$662,018 in incentive payments to secure 419 vacant units for HACoLA voucher and certificate holders, with an additional 16 vacant units currently in process to receive incentive payments; and ○ Successfully leased 355 formerly homeless families, with an additional 6 families in the final leasing stages. 	<ul style="list-style-type: none"> ● HACoLA has scheduled the next House LA event for August 30, 2017 with Supervisor Hahn in Whittier, CA. ● HACoLA is scheduling additional House LA events, and will continue its marketing and outreach efforts to recruit new landlords to participate in the incentive program. ● As a result of Measure H funding, HACoLA will administer the incentive program with other Public Housing Authorities. Currently, PHA's interested in implementing this program are Pomona, Burbank, Pasadena, Redondo Beach, Glendale, Long Beach, and Los Angeles.
<p>B5: Expand General Relief Housing Subsidies</p> <p><u>Target Implementation Date:</u> November 2017</p>	<ul style="list-style-type: none"> ● DPSS continued to monitor the level of savings from the Mandatory Substance Use Disorder Recovery Program (MSUDRP). MSUDRP savings were needed to implement this Strategy as no other funding source was previously identified. Unfortunately, there is not sufficient MSUDRP savings to proceed with implementation using MSUDRP. ● To move forward with implementation, DPSS is reducing the number of slots so that a higher subsidy amount can be provided, as called for by Strategy B5. This higher subsidy amount will result in a modest reduction in the overall number of Strategy B5 slots. ● To accommodate the reduction in Strategy B5 subsidies, the corresponding number of homeless, disabled clients pursuing SSI who are currently accessing a housing subsidy under Strategy B5 will be better served with a housing subsidy available through Strategy B1 and therefore, be shifted to a Strategy B1 subsidy. ● DPSS will increase the Strategy B5 subsidy amount for new housing placements. Subsidy will increase from \$400 to \$475, in addition to the client's contribution of \$100 from the GR Grant to enhance a GR participant's ability to access housing. DPSS will evaluate request for increased subsidies for existing participants on a case-by-case basis. 	<ul style="list-style-type: none"> ● DPSS will meet with the recently updated list of community volunteers who expressed an interest in Strategy B5, and the Lived Experience Advisory Group to share the Strategy B5 implementation plan and gather feedback to inform further enhancements to Strategy B5 implementation. ● As part of implementation, DPSS will update Housing Subsidy Case Management Program (HSCMP) materials and inform HSCMP applicants/participants of increase subsidy amount to \$475/month.

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B6: Family Reunification Housing Subsidy (H) <u>Actual Implementation Date:</u> January 2017	<ul style="list-style-type: none"> • Monthly Strategy B6 Meeting occurs every 2nd Tuesday of each month at Edelman's Court with representation from DCFS, LAHSA, CDC, DPSS, 211 and each of the eight contracted housing agencies. • From January 1, 2017 to July 14, 2017: <ul style="list-style-type: none"> ○ Total number of family referrals received from 211 – 98 ○ Total number of children referred – 218 ○ Total number of families enrolled and receiving supportive services –76 ○ Total number of families provided rental assistance – 9 	<ul style="list-style-type: none"> • Complete countywide training to all regional offices. • Increase the number of families housed. • Monthly meetings will continue to be held every second Tuesday at the Children's Court in Monterey Park.
B7: Interim/Bridge Housing for Those Exiting Institutions (H) <u>Actual Implementation Date:</u> October 2016	<ul style="list-style-type: none"> • On May 11, 2017, a community input session was convened with over 90 participants representing LA County departments, funding partners, community service providers, housing developers, individuals with lived experience of homelessness, faith-based organizations, and other community stakeholders. After a presentation on the current shelter system, participants had the opportunity to engage in small-group discussions to offer feedback on elements of program design. • On June 22, 2017, LAHSA convened a training with AB 109 grantees to clarify eligibility and billing requirements. • AB 109 and SB 678 eligibility is verified by the Chief Executive Office Service Integration Branch Research and Evaluation Services unit (RES). Due to timelines associated with RES receiving client utilization data from the Sheriff and Probation Department, it takes approximately three to six months from the end of the reporting period to verify client eligibility. • DHS provided interim housing to approximately 300 individuals in 169 B7 slots. • DHS has found that the population being served has required more supportive services staff in the interim housing settings than originally anticipated. Several of the interim housing providers have renegotiated their rates to ensure that there is adequate staffing coverage. • DHS is working with the Hospital Association of Southern California (HASC) to develop a referral process for private hospitals to access interim housing beds. 	<ul style="list-style-type: none"> • LAHSA will continue to help shelter providers with implementation. • LAHSA and DHS will continue to discuss how the Jail In-Reach Program can collaborate with the Bridge Housing Program.
B8: Housing Choice Vouchers for Permanent Supportive Housing <u>Actual Implementation Date:</u> June 30, 2016	<ul style="list-style-type: none"> • On April 11, 2017, HUD deemed HACoLA as a shortfall agency due to federal funding limitations. HACoLA was required to suspend all vouchers and applications issued for the Housing Choice Voucher Program (HCV). • Since the last quarterly report, HACoLA continued to process the 519 applications mailed. Of the 519 applications mailed, 195 were referred by LAHSA and 324 were selected from HACoLA's waiting list. Of those, 20 families have successfully found a unit and leased up. The remaining 489 have been suspended. • For FY 2016 - 2017 HACoLA allocated: <ul style="list-style-type: none"> ○ 37.6 percent of available turnover vouchers to the chronically homeless waiting list preference. ○ 31 turnover vouchers to utilize at Mosaic Gardens at Willowbrook. Of the 31 voucher allocation, 20 tenants were formerly homeless. ○ 62.4 percent of available turnover vouchers to homeless families on HACoLA's waiting list. 	<ul style="list-style-type: none"> • HACoLA will resume leasing activities once the suspension is lifted.

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	<ul style="list-style-type: none"> • As of July 3, 2017: <ul style="list-style-type: none"> ○ Of the 195 LAHSA-referred homeless families, HACoLA received 168 applications. Of the 168 application received, 10 families successfully leased and received housing assistance; 105 vouchers were suspended; 13 families were determined ineligible for the program and 40 applications were suspended. ○ Of the 324 homeless families selected from HACoLA's waiting list, 49 received vouchers. Of those, 10 families successfully leased and received housing assistance; 19 voucher holders were suspended and the remaining 256 applications were suspended. • HACoLA has taken steps to assist the 105 LAHSA-referred voucher holders in identifying other housing resources during the suspension period. HACoLA was able to offer Continuum of Care Certificates to eight voucher holders, refer five families to HACLA's Continuum of Care program; 29 families to HACLA's Homeless HCV program; four families were offered other housing programs and the remaining 59 families were referred to LAHSA. LAHSA, in collaboration with other agencies, is attempting to identify other housing opportunities for these clients. 	
INCREASE INCOME		
<p>C1: Enhance the CalWORKs Subsidized Employment Program for Homeless Families</p> <p><u>Actual Implementation Date:</u> December 2016</p>	<ul style="list-style-type: none"> • Homeless families continue to be referred to the Contracted Community-Based Organizations (CBOs) for services and placement. • As of August 1, 2017, to accommodate additional participants in Strategy C1, the structure of the Program was modified to include an eight-month subsidized placement instead of a 10-month subsidized placement. This modification is not anticipated to impact placement rates into unsubsidized employment. • During the last three months of the Program, the CBO spends up to 16 hours in job search activities to help participants find unsubsidized employment. Unsubsidized employment placements are expected by late Fall 2017. • The CBOs continue to be trained and their placement process strengthened. • Marketing material for subsidized employment opportunities will be shared with homeless service delivery partners to leverage the increase in employment opportunities resulting from Measure H. <p>As of June 30, 2017:</p> <ul style="list-style-type: none"> ○ 355 homeless/formerly homeless participants have been referred to the CBOs for placement, of those, 145, or 41% of those referred have been placed in a subsidized job and two were placed in unsubsidized employment without completing the 10-month placement. 	<ul style="list-style-type: none"> • DPSS will monitor contractor performance data and participant outcomes. • DPSS will continue to provide support to the contracted CBOs
<p>C2: Increase Employment Opportunities for Homeless Adults by Supporting Social Enterprise (H)</p>	<ul style="list-style-type: none"> • Phase 1 included County adoption of the Social Enterprise Preference Program, including an ordinance to provide preference to Social Enterprise (SE) entities during the procurement process. Additional components of the Social Enterprise Preference Program, including the Social Enterprise Certification Program, were also implemented in October 2016. To date, 58 Social Enterprises are certified as eligible to receive a Social Enterprise contracting preference and one Social Enterprise application is in review. 	<ul style="list-style-type: none"> • WDACS is preparing to implement Phase 2 (b) • Board letter to be drafted designating ASO as preferred temporary staffing agency for County departments, contractors and sub-contractors • Boardletter and ordinance will be drafted to provide contracting preference to subcontractors.

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<p><u>Implementation Dates:</u> Phase 1: Actual - October 2016 Phase 2: (a), (b) and (c): Target – October 2017; Phase 3: Target – November 2017</p>	<ul style="list-style-type: none"> • Phase 2 includes: a) Enhancement to the countywide procurement process to award a preference to bidders who agree to subcontract with Social Enterprise entities; b) Supporting the creation of Alternative Staffing Organizations (ASOs) by Social Enterprise by providing a subsidy; and c) Designating ASO's as the preferred temporary staffing agency for County departments, contractors and sub- contractors. • Phase 3 will include leveraging the DPSS CalWORKs Transitional Subsidized Employment Program to place Program participants with ASOs operated by Social Enterprise. • The Department of Workforce Development, Aging and Community Services (WDACS) has joined as a partner in Strategy C2 and is taking the lead on implementing Phase 2 (b) above modeling implementation on the LA RISE model. 	
<p>C3: Expand Targeted Recruitment and Hiring Process to Homeless/Recently Homeless People to increase Access to County Jobs</p> <p><u>Actual Implementation Dates:</u> Phase I: October 2016 Phase II: May 2017</p>	<ul style="list-style-type: none"> • Met with representatives from Union Rescue Mission, Los Angeles Mission, and the Homeless Outreach Program Integrated Care System (HOPICS) to discuss job-readiness programs provided to their clients and how DHR can assist in providing employment opportunities to them. • "Train the Trainer" sessions have been conducted with these agencies with the exception of HOPICS. • Attended first job fair that targets homeless population at Los Angeles Mission. • Working with WDACS to create a pipeline of Community Based Organizations (CBOs) and Social Enterprise Agencies (SEAs) that have work-ready clients. • Utilizing TempLA Registry, DHR has hired 11 previously homeless individuals who are employed in the following departments: Child Support Services (1), Children and Family Services (3), Mental Health (1), Public Works (2), Public Social Services (3), and Fire (1). 	<ul style="list-style-type: none"> • Continue to work with WDACS and their network of CBOs and SEAs to inquire about job-readiness programs. • Engage CBOs and SEAs in partnering with the County, and conduct "Train the Trainer" sessions.
<p>Countywide Benefits Entitlement Services Teams (CBEST) (H):</p> <p>C4: Establish a Countywide SSI Advocacy Program for People Experiencing Homelessness or at Risk of Homelessness</p> <p>C5: Establish a Countywide Veterans Benefits Advocacy Program for Veterans Experiencing Homelessness or at Risk of Homelessness</p> <p>C6: Targeted SSI Advocacy for Inmates</p> <p><u>Actual Implementation Date:</u> April 2017</p>	<ul style="list-style-type: none"> • DHS staff in collaboration with DPSS, DMH, and Inner City Law Center held four five day trainings for contracted staff between March 20 and May 31, 2017. • Completed implementation of DPSS GR district offices on June 2, 2017. Implementation included DHS, DPSS and contracted staff meeting DPSS line staff in each district office to review the CBEST Program. DHS staff was at each GR office for three days to troubleshoot any operational issues. • DHS staff revisited each GR district office in the month of June • DHS hosted advisory group meetings as follows: <ul style="list-style-type: none"> ○ DPSS - June 28, 2017 ○ LASD – June 29, 2017 ○ Department of Military and Veteran's Affairs – June 29, 2017 • DHS staff held four conference calls with CBEST staff and the local Social Security Administration offices within the SPAs they serve. • DHS staff presented the CBEST program to the following stakeholders: <ul style="list-style-type: none"> ○ June 5, 2017- Whole Person Care Community Health Workers ○ June 8, 2017 - E6 outreach teams ○ June 8, 2017 - TAY CES providers ○ June 15, 2017 - DMH housing navigators 	<ul style="list-style-type: none"> • Ongoing monthly meetings scheduled with DMVA and LASD to discuss program development. • Ongoing monthly meetings scheduled with DPSS and DMH to review collocation and services provided at DPSS offices. • Ongoing weekly conference calls with all contracted agencies and onsite implementation assistance with all agencies at DPSS offices countywide and their field based sites. • Additional staff training "boot camps" in July 2017 and September 2017. • Working to get staff cleared for entry into the jail facilities, with implementation in the jails targeted for September 2017 • Planned community input session on July 28, 2017

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	<ul style="list-style-type: none"> • DHS Staff held meetings with the following community stakeholders <ul style="list-style-type: none"> ○ May 4, 2017 - Justice in Aging ○ June 9, 2017 – LAFLA <p><u>From April 2017 – July 14, 2017</u></p> <p>Clients Screened: 856 Enrolled C4: 682 Enrolled C5: 12 Enrolled C6: 4 Total Enrolled: 698</p>	
PROVIDE CASE MANAGEMENT AND SERVICES		
<p>D1: Model Employment Retention Support Program</p> <p><u>Implementation Dates:</u> Phase 1: Actual - January 2017 (DPSS Lead) Phase 2: Target - November 2017 (WDACS Lead)</p>	<p>Phase I: Strengthen Existing Job Retention Services and Partnerships</p> <ul style="list-style-type: none"> • DPSS continued to reinforce existing Post-Employment Services (PES) policy with its Homeless Case Managers (HCMs), including those co-located at LAHSA's eight Family Solutions Centers, so that they actively promote PES among the families they serve, with emphasis on families emerging from homelessness who are newly employed. • DPSS and South Bay Workforce Development Board (SBWDB) confirmed a partnership, whereby prepared/ready homeless participants in the Enhanced Transitional Subsidized Employment (ETSE) (Strategy C1) will be referred and/or co-enrolled in the Workforce Investment Opportunities Act (WIOA) program, so they can receive job retention services through WIOA. WIOA retention services include assistance with paying bills, car repairs, transportation, etc. These WIOA services should be available to participants when they are no longer eligible for PES through DPSS' GAIN or Refugee Employment Program. The first participants would not be referred/co-enrolled in WIOA until August 2017 since the first homeless participant was referred to ETSE (i.e., Strategy C1) on January 10, 2017. Participants must be in the 7th month of their TSE activity to be referred/co-enrolled in WIOA. <p>Phase 2: Implementation of New Job Retention Services and Partnerships</p> <ul style="list-style-type: none"> • The MOU between DPSS and WDACS has been finalized and executed and now allows for the sharing of CalWORKs, and General Relief employable participant information (including homeless/at-risk participants) for cross-referencing populations against WIOA and workforce development services participant data. This will allow the identification of shared families/participants to track and share job retention information and identify overlapping program touchpoints to provide coordinated and comprehensive services and measure the effectiveness of D1 retention services. • MOU with Probation and the Office of Diversion and Reentry for data sharing is in its final stages. • WDACS is working on additional data sharing MOUs with the Housing Authority of the County of Los Angeles, and Military and Veterans Affairs that will also include identified homeless/at-risk individuals in efforts to better coordinate workforce development services. There have been 	<p>Phase 1: Continue monitoring implemented activities.</p> <p>Phase 2:</p> <ul style="list-style-type: none"> • WDACS will continue to work to finalize MOUs with Probation, Military and Veterans Affairs, and LAHSA on data sharing. • WDACS will incorporate identified best practices on retention models into America's Job Centers of California operations. Training targeted for October 2017. • WDACS will identify a lead partner in higher education to evaluate job retention practices and strategies and identify evidence-based retention models. • WDACS will continue to scale and build on its existing automated referral application that will allow for a more comprehensive and coordinated referral and tracking system for specialized populations. • WDACS will attempt to procure a robust data system that can allow the creation of standardized reports and dashboards that will facilitate the sharing of performance metric and data with partners beyond our current ad-hoc capabilities. • WDACS will continue to move forward in the discussions of an alignment between DMH's reintegration centers and WDACS job centers to

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	<p>several legal obstacles around confidentiality that have prevented the finalization of the MOUs, but there are continued efforts to resolve these issues.</p> <ul style="list-style-type: none"> • WDACS is in the process of establishing coordinated service delivery strategies, data sharing (including direct referral services) and co-located service delivery models with Los Angeles Homeless Services Authority (LAHSA). • Efforts continue to enhance employment models in the Department of Public Health (DPH) and the Department of Mental Health (DMH) to target homeless/formerly homeless individuals. Meetings have been held at the executive level with DMH to further discuss the alignment between DMH reintegration centers and WDACS job centers. DPH and DMH may have an opportunity to enhance best practices using new Medi-Cal Waiver dollars or new Mental Health Services Act Workforce, Employment and Training funds. • A preliminary list of identified best practices for employment retention has been developed; however, WDACS is narrowing down a lead partner in higher education who will be able to provide their expertise to finalize best practices. As partnerships and MOU's continue to expand, the identified best practices will continue to evolve relative to specialized populations. Accordingly, once a lead partner is identified, WDACS will work with the partner to evaluate best practices to help identify evidence-based retention models. A final report on how identified best practices can be incorporated into existing employment models has been delayed due to a delay in identifying a partner to develop the report. 	<p>enhance employment models that target homeless/formerly homeless individuals.</p>
<p>D2: Expand Jail in Reach (H)</p> <p><u>Actual Implementation Date:</u> January 2017</p>	<ul style="list-style-type: none"> • Planning meetings for D2 are incorporated into the Office of Diversion and Reentry (ODR) Service Provider monthly meetings that include the four Jail in Reach agencies and staff from Housing for Health, ODR, Sheriff's Department, DHS Correctional Health, and Jail Linkage program. During this period, meetings were held on April 25, May 23, and June 27, 2017. • Hiring of County staff: the fourth of the four DHS clinical social workers started on April 5, 2017, and was stationed at the Century Regional Detention Facility for women after training at Twin Towers and Men's Central Jail (MCJ). However, the third DHS social worker resigned at the end of April 2017, leaving one vacancy. A candidate was identified in June 2017 and is currently in the on-boarding process and will be stationed at the Pitchess Detention Facility in Castaic. LASD is fully staffed with cour Strategy D2 Custody Assistants. • Hiring of community agency staff: Each of the four contracted agencies is working to hire three case managers, for a total of 12 case managers for the Strategy D2 program. At the end of this period, Special Services for Groups/Project 180 had two staff working and was on-boarding a third; Amity Foundation had two staff working and was recruiting for a third; Volunteers of America was recruiting for all three positions; and LAMP was on-boarding two staff (awaiting LASD background check clearance) and was recruiting for a third. • Strategy D2 staff visited Pitchess Detention Facility in Castaic on May 22 and June 5, 2017, to conduct in-reach and VI-SPDAT assessments for homeless individuals incarcerated at the facility. Approximately 75 inmates were engaged each day. • In April and May 2017, all Strategy D2 social workers and case managers took part in training for the new Clarity system replacing the former HMIS system. 	<ul style="list-style-type: none"> • On-boarding of final Clinical Social Worker and additional agency case management staff • Stationing of staff at Pitchess Detention Center to provide consistent coverage • Resolving data collection issues in Clarity – adding back fields for metrics that were lost when Clarity went live, and migrating data from HMIS for all clients enrolled in the program prior to the transition.

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	<ul style="list-style-type: none"> • In May 2017, Strategy D2 social workers created a resource guide and protocol for agency case managers to utilize, including a new transportation protocol. • Strategy D2 check-in conference calls continued every other week during this period for the Jail in Reach agencies, DHS and LASD staff to address any current issues. • During the current quarter from April-June 2017, a total of 1,685 inmates were contacted by Strategy D2 program staff. Since program inception on January 9, 2017, a total of 2,750 inmates have been contacted. Of those: <ul style="list-style-type: none"> ○ 1,340 completed the VI-SPDAT this quarter (2,180 since inception); ○ 206 declined to participate this quarter (320 since inception); ○ 105 were not actually homeless (178 since inception); and ○ 34 were not served this quarter (72 since inception) due to other circumstances, e.g., were on their way to prison or State hospital, already released, transferred to another facility, already accepted to a community program, or did not finish the assessment due to hostile behavior. 	
D3: Supportive Service Standards for Subsidized Housing <u>Target Implementation Date:</u> January 2018	<ul style="list-style-type: none"> • The County departments continue to work with the City of LA departments on a strategy to develop supportive service standards for supportive housing. • The County and City are working with smaller public housing authorities in the County to obtain their input on developing standards for services. • HACoLA and HACLA are considering the creation a universal intake/needs assessment form that can be used for HMIS, HACoLA, and HACLA. 	<ul style="list-style-type: none"> • Finalize Baseline Supportive Services Matrix with input from all housing authorities in the County. • Set up community meeting(s) to gather input from PSH provider agencies and PSH residents with lived experience. • Develop countywide definition of supportive services. • Develop quality standards for supportive services. • Next workgroup meeting will be scheduled for late August 2017.
D4: Regional Integrated Re-entry Networks – Homeless Focus (H) <u>Target Implementation Date:</u> November 2017	<ul style="list-style-type: none"> • Development of Strategy D4 implementation continues, in conjunction with planning for the County's Whole Person Care (WPC) pilot services for the reentry population. • Progress was made during this quarter with initial steps toward creation of the reentry healthcare network, a necessary precursor to the implementation of Strategy D4. <ul style="list-style-type: none"> ○ A Work Order Solicitation for Reentry Community-Based Intensive Case Management Services (RCB-ICMS) through the DHS Supportive Housing Services Master Agreement was released in April 2017, and an initial set of eight agencies were selected in May and June 2017. These agencies, including one community clinic and several homeless services and mental health agencies, will hire community health workers to work with Whole Person Care Reentry program participants as they return to the community from incarceration. ○ Meetings and conference calls were held with three additional community clinics in May and June 2017 to discuss referral of WPC Reentry clients and participation in the Reentry Healthcare Network. • Selection of initial set of RCB-ICMS providers through the DHS Supportive Housing Services Master Agreement list and a soft launch of WPC Reentry Program in the jails were both accomplished this quarter. 	<ul style="list-style-type: none"> • Determination of criteria for selecting ICMS providers for contract augmentation to add Strategy D4 housing specialists. Duty statements/scope of work for housing specialists being developed. • Agency recruitment, hiring and training of housing specialists. • Placement of housing specialists within Reentry Healthcare Network agencies or WPC Regional Coordinating Centers.

Strategy Implementation Date (Actual or Target)	Status	Next Steps
	<ul style="list-style-type: none"> The reentry healthcare network is still in an early stage of development in conjunction with the WPC pilot. Identification of healthcare network participating agencies has been delayed as WPC leadership has needed to develop contracting and hiring strategies. Implementation of the homeless services component is dependent on this process being at least partially completed. 	
<p>D5: Support for Homeless Case Managers</p> <p><u>Implementation Dates:</u> Actual – December 2016 – DMH and Public Library Target - August 2017 – Remaining County Departments</p>	<ul style="list-style-type: none"> During this quarter, CEO and LAHSA convened three monthly D5 Group-at-large meetings to provide guidance to the County departments on their implementation efforts. Referral process was finalized including the referral form, referral tracking form, work flow, and training materials for staff including script, glossary of key homeless terms, CES lead contact information, and training presentation slides. <ul style="list-style-type: none"> CEO and County Counsel addressed client data sharing and confidentiality issues associated with making the referrals. In July, two Train the Trainer Sessions took place with the Strategy D5 department leads and departmental homeless case manager liaisons. Performance indicators were finalized. Outreach collateral/brochures were finalized CEO convened a meeting with LAHSA, APD, PD, Probation, Shelter Partnership and South Bay Homeless Coalition to explore potential partnerships with the Torrance Superior Court in serving homeless individuals. LAHSA, WDACS and community providers began meeting to explore co-location targeting homeless individuals in the Adult Protective Services Program 	<ul style="list-style-type: none"> August, 2017: Strategy D5 County departments will meet with the CES community providers to discuss referral process and explore establishing and strengthening partnerships to support the community based case managers. September, 2017: <ul style="list-style-type: none"> Address confidentiality issues with departments participating in the regional case conference meetings. County departments will go live with making referrals except for those departments that will use referral options in Strategy E6. County departments will finalize internal policies and procedures (if applicable) CEO to convene a meeting with the County departments, community providers, LAHSA and Superior Court in Torrance to discuss providing targeted outreach and engagement services to homeless criminal defendants.
<p>D6: Criminal Record Clearing Project (H)</p> <p><u>Implementation Date:</u> October 2017</p>	<ul style="list-style-type: none"> The Public Defender is exploring the possibility of an earlier implementation date. Several meetings were convened this quarter regarding Measure H funding and staffing. The Public Defender entered into a contract with Salesforce to develop a Public Defender Client Case Management System data base to be implemented in 2018. In the interim, the Public Defenders current database will be used with integration of HMIS data. 	<ul style="list-style-type: none"> Continue collaboration with Probation Department and L.A. City Attorney's Office on mobile outreach events. Continue development of record clearing project with LAHSA to coordinate pilot record clearing events in SPA's. Continue development of homelessness status in Client Case Management System and integration of HMIS Data with current data base. Continue collaboration with Strategy D5 -Support for Homeless Case Managers Given that the Los Angeles City Attorney convenes Homeless Court clinics on behalf of the County, a meeting will be convened to discuss field based collaboration.

Strategy <u>Implementation Date (Actual or Target)</u>	Status	Next Steps
CREATE A COORDINATED SYSTEM		
<p>E1: Advocate with Relevant Federal and State Agencies to Streamline Applicable Administrative Processes for SSI and Veterans Benefits</p> <p><u>Implementation Dates:</u> Advocacy with SSA – Actual - April 2017 Advocacy with VA – Target - October 2017</p>	<ul style="list-style-type: none"> • Collaboration continues between CBEST Strategy Leads (Strategies C4-C5-C6) and local Social Security Administration on how to maximize effectiveness of working relationship with SSA to streamline SSI application process for disabled homeless individuals. Special processes established to support the County's CBEST teams (Strategies C4-C5-C6) are being monitored for effectiveness. • Meeting held with Vets Advocacy, the organization overseeing the West Los Angeles (LA) Veterans Administration (VA) Campus Master Plan, to discuss opportunities for strengthening collaboration with VA. As a result, Vets Advocacy will be coordinating a meeting between CEO, CBEST leads and VA leadership around additional opportunities for enhanced collaboration and streamlining benefits application process for Veterans. • CEO HI team member submitted application to participate on the West LA Campus Veteran's Community Engagement and Oversight Board. She has progressed to second round of selection process. If selected, this will likely result in opportunities for increased collaboration with the VA. 	<ul style="list-style-type: none"> • Follow up meeting with Veterans Administration, DMVA and DHS to continue discussion of partnership and collaboration. and identify specific opportunities to streamline processes for applications for Veterans benefits. • Continued monitoring of administrative processes developed for CBEST teams implemented as part of Homeless Initiative Strategies C4-C5-C6.
<p>E2: Drug Medi-Cal Organized Delivery System for Substance Use Disorder Treatment Services</p> <p><u>Actual Implementation Date:</u> July 2017</p>	<p>Department of Public Health, Substance Abuse Prevention and Control (DPH-SAPC) continued to engage in a range of planning activities for the launch of the System Transformation to Advance Recovery and Treatment through an Organized Delivery System (START-ODS) and Drug Medi-Cal Organized Delivery System (DMC-ODS) on July 1, 2017.</p> <ul style="list-style-type: none"> • On June 13, 2017, DPH-SAPC successfully executed memorandums of understanding (MOU) with health plans (L.A. Care and Health Net) to establish structured coordination of care for common clients. • On June 28, 2017, DPH-SAPC executed a contract with State Dept. of Health Care Services to deliver DMC-ODS services. • To align with the requirements and operationalization needs of START-ODS, DPH-SAPC developed and disseminated various provider contract bulletins including information system, eligible services and client transition plan. • On July 1, 2017, in coordination with the Health Agency, Whole Person Care and Nurse Advice Lines, DPH-SAPC operationalized the Substance Abuse Services Hotline (SASH) a 24-hour beneficiary access line providing screening and referral services to beneficiaries. 	<ul style="list-style-type: none"> • October 2017: Execute Sage (Los Angeles County's Electronic Substance Use Disorder Managed Care Information System). This is a new target date due to contractor-development challenges about system configurations deemed necessary by DPH-SAPC. • Continue to collaborate with California Institute for Behavioral Health Solutions (CIBHS) to conduct regional workshops to provide guidance and individualized technical assistance to providers about becoming certified DMC providers
<p>E3: Creating Partnerships for Effective Access and Utilization of ACA Services by People Experiencing Homelessness</p> <p><u>Target Implementation Dates:</u> TBD for strategies dependent on the Whole Person Care pilot 2018 for Strategies via Health Home opportunities</p>	<ul style="list-style-type: none"> • Data Integration efforts continued with a goal to share data across County agencies via: <ul style="list-style-type: none"> ○ Comprehensive Enterprise Data & Analytics Repository (CEDAR); ○ Whole Person Care (WPC) to create increased identity matching through countywide master data amongst Probation, Sheriff, and DPH/SAPC; ○ LANES Health Information Exchange for implementation in late 2017. A key feature is to obtain real-time data feeds on admissions, discharges, and transfers to DHS and community hospitals and emergency departments. Data use agreements are under development with County Counsel and the Health Plans to share WPC client information across a broad spectrum of health plans and community-based clinics and providers. 	<p>Following efforts will continue in this quarter:</p> <ul style="list-style-type: none"> • Data integration efforts with the development of data use agreements. • Summer, 2017: Health Agency's Social and Behavioral Determinants of Health workgroup, WPC, Chronic Disease and Injury Prevention division and area health offices at DPH will deploy the One Degree Community Resource Platform, a web-based searchable platform which contains over 5400 community resources, case

Strategy <u>Implementation Date (Actual or Target)</u>	Status	Next Steps
	<ul style="list-style-type: none"> ○ Development of the Care Management Platform (CMP) to track and document enrollments/services to WPC clients continued to embed referral, screening and service delivery instruments into the existing DHS/DPH/DMH platforms. ● Coordinated efforts are in place to identify individual needs of homeless individuals and link them to services. Housing for Health and the STAR clinic are leading efforts to engage and case manage homeless individuals in Metro LA. ● The second round of funding (\$180 million) for WPC was just awarded and program enrollments for Homeless Care Support Services and Tenancy Support were expanded to serve a total of 10,000 clients by 2020. Approximately 200 additional recuperative care beds were added in the Round II funding proposal. 	<p>management functionality and a community-based organization portal.</p> <ul style="list-style-type: none"> ● Fall 2017: Health Agency Social and Behavioral Determinants of Health workgroup's screening tools and question bank will be made available to interested entities across LA County and more broadly.
<p>E4: First Responders training</p> <p><u>Actual Implementation Date:</u> October 2016</p>	<ul style="list-style-type: none"> ● A meeting was convened with LAHSA to follow-up on the curriculum overview and training of Module One - "Understanding the Homeless," Presentations on Strategy E4 conducted for the Hawaiian Gardens City Council and the Greater Los Angeles County Vector Control District. ● Nine First Responder training classes were held during this quarter: April 5, 12, and 19; May 11 and 18; June 1, 7, 14, and 21, 2017– the First Responder training classes were taught as part of the LASD Crisis Intervention Training curriculum. ● As of June 31, 2017, 22 First Responder training classes have been held, with approximately 558 deputies and sergeants participating. ● LASD has had discussions with other law enforcement agencies around providing the First Responders training to other agencies; while there is interest, training dates have yet to be scheduled. 	<p>LASD will continue convening First Responder training sessions.</p>
<p>E5: Decriminalization Policy</p> <p><u>Actual Implementation Date:</u> January 2017</p>	<p>The Decriminalization Policy has been distributed across the Department via a Sheriff Department Newsletter.</p>	<p>LASD will continue to disseminate Homeless Policy and Newsletter to all Department personnel.</p>

Strategy Implementation Date (Actual or Target)	Status	Next Steps
<p>E6: Countywide Outreach System (H)</p> <p><u>Actual Implementation Date:</u> March 2017</p>	<ul style="list-style-type: none"> • The web-based communication platform is scheduled to be implemented by September 1, 2017. HI strategy lead is working with the CEO-SIB on the contract amendment and planning between 211. Strategy leadership team meetings are ongoing. • Multi-Disciplinary Team (MDT) work orders for all Service Planning Areas (SPAs) were executed in June 2017. All SPAs, except one, have commenced hiring, on-boarding, and deploying their MDTs. • Three SPAs are still recruiting for Outreach Coordinators in light of staffing transitions. The other five SPAs have hired their Outreach Coordinators. • LAHSA and the Health Agency hosted meetings with agencies contracted to provide MDT services under Strategy E6 to discuss implementation and outreach coordination plans for each SPA. • The Health Agency hired an LCSW in April 2017 to provide administrative oversight of the MDT's. • The Health Agency and LAHSA began meeting with County and city departments, as well as other key partners, to discuss collaboration. • The Health Agency and LAHSA cohosted an E6 Community Design Session on 6/2/17. • The Health Agency conducted a training on street-based engagement from 6/5/17 to 6/9/17 for all new MDT staff; over 40 staff attended the training. • LAHSA hosted a Lived Experience Community Design Session on 6/29/17 that included a discussion on Outreach. • LAHSA and the Health Agency have been meeting to create a process for outreach teams to directly access interim/bridge/crisis housing beds. • LAHSA and the Health Agency have been meeting to create a process to directly refer E6 clients to permanent housing via LAHSA or the Health Agency resources depending on client acuity. • Program performance targets for MDTs have been finalized. • Several meetings were convened during this quarter with community agencies and persons with lived experience. 	<ul style="list-style-type: none"> • Renewal of CES Outreach contracts is ongoing. • Health Agency and LAHSA will hire additional staff over the next few months to augment coordination capacity. • SPAs will finalize hiring of remaining SPA-wide Outreach Coordinators and MDT staff. LAHSA will hire additional ERT members. • LAHSA will continue to develop capacity with Outreach Coordinators and begin to develop best practices and training schedule. • Health Agency/LAHSA will continue to meet with SPA leads to promote SPA-wide implementation of a coordinated system. • LAHSA will explore how best to integrate centralized web-based communication portal requests with new HMIS. • Health agency and LAHSA will continue to explore with stakeholders how to best deploy outreach teams to strategically cover the entire County. • Continue working to implement the Strategy E6 Web-based Communications Platform; targeted for September 1, 2017 launch date.
<p>E7: Strengthen the Coordinated Entry System (H)</p> <p><u>Actual Implementation Date:</u> July 2017</p>	<ul style="list-style-type: none"> • On May 26, 2017, LAHSA hosted a programmatic input session to gather community input on Strategy E7 in strengthening CES. Approximately 100 people participated to provide feedback on the programmatic elements within the E7 Strategy. A white paper on this session was drafted. • On June 15, HMIS transition took place to the new system Clarity. To date, approximately 1500 HMIS users have been trained on Clarity. • On July 1, CES for Families contracts were implemented including regional coordination. Capacity for Housing Navigation for the family system was increased. • LAHSA began the process of establishing Los Angeles CES policies and procedures with the service providers and county agencies. • On July 29, LAHSA held a programmatic input session with persons who have lived experience to solicit information on what types of services are needed and staff training. 	<ul style="list-style-type: none"> • Summer/Fall 2017: LAHSA will explore possibility of expanding housing navigation services with current contractors. • Summer/Fall 2017: LAHSA will engage the CES lead agencies regarding their regional coordination needs and expand existing contracts with additional funds to increase regional coordination capacity across service populations. • In August and October: LAHSA will release an RFP to procure regional coordination, housing navigators, housing locators, legal services and representative payee services for persons experiencing homelessness.
<p>E8: Enhance the Emergency Shelter System (H)</p>	<ul style="list-style-type: none"> • LAHSA released a <i>Request for Bids</i> to enhance shelter accommodations for animal companions. Five contractors were selected. LAHSA is in the process of finalizing contracts. 	<ul style="list-style-type: none"> • By September 2017: Finalize contracts with animal accommodation contractors and develop

Strategy Implementation Date (Actual or Target)	Status	Next Steps
<u>Actual Implementation Date:</u> October 2016	<ul style="list-style-type: none"> The Salvation Army Bell Shelter winter shelter program was converted to a year-round program thus adding 50 beds to the shelter system. 	<ul style="list-style-type: none"> plan for policy recommendations for homeless pet owners who seek pet-friendly shelters. Convert the winter shelter program at the Sylmar Armory to a year-round program. Continue working with Abt Associates, HUD contracted Technical Assistance provider to improve the emergency shelter system. Pursuant to the 6/13/17 Board motion, LAHSA will collaborate with community stakeholders to develop the crisis housing program for women including funding needs and desired outcomes from the program.
E9: Discharge Data Tracking System <u>Actual Implementation Date:</u> June 2017	<ul style="list-style-type: none"> Implemented new Clarity HMIS system; capabilities include streamlined creation of custom fields and flags to support this Strategy. Meetings convened between LAHSA and DPH staff to discuss capturing homeless SAPC clients in Clarity HMIS to better coordinate discharge planning. LAHSA demonstrated Clarity HMIS for DHS staff, discussing opportunities to include DHS participation. Assessed mechanisms for incorporating flags for 5% List of heavy users of County services into Clarity HMIS. 200 County employees were trained and given access to Clarity HMIS. 	<ul style="list-style-type: none"> Build flags into HMIS system to track 5% List and additional indicators necessary to better coordinate discharge. Continue to engage hospitals, jails, LASD, DCFS, and other departments/agencies to discuss opportunities for leveraging HMIS data to support discharge planning.
E10: Regional Coordination of Los Angeles County Housing Authorities <u>Actual Implementation Date:</u> May 2016	<ul style="list-style-type: none"> On June 27, 2017, HACoLA conducted a meeting to discuss strategies and identify areas of collaboration with Housing Authorities from multiple cities including: Los Angeles, Pasadena, Glendale, Burbank, Compton, Baldwin Park, Hawthorne, Inglewood, South Gate and Pomona. Also in attendance were officials from LAHSA, and HUD's Los Angeles field office and Public and Indian Housing and Community Planning Departments. Successful completion of the fourth quarterly roundtable meeting hosted by HACoLA on June 27, 2017. HACoLA finalized five-year interagency agreements with the City of Norwalk Housing Authority to administer 31 Project Based vouchers at the Birch and Elm property located on the Metropolitan State Hospital facility in the City of Norwalk. For FY 2016/2017, a total of 235 program participants have found housing outside of HACoLA's jurisdiction. 	<ul style="list-style-type: none"> Continuation of quarterly meetings with Housing Authorities to discuss strategies and identify areas of collaboration to facilitate the end of homelessness in Los Angeles County.
E11: County Specialist Support Team <u>Target Implementation Date:</u> September 2017 (soft start) October 2017 (full scale operations)	<ul style="list-style-type: none"> The Health Agency continued to work with CEO Real Estate on completing the construction of the work space for the County Specialist Support Team' (SuperConnect Team) space. At this time the space is 80% complete. All participating agencies are prepared to have their staff report on September 1 to start training and project implementation. All County departments involved in implementing Strategy E11 have a designated staff, including a director, who are readily available to join the team. 	<ul style="list-style-type: none"> September 1, 2017: Complete site preparation. August 2017: Performance metrics will be developed. September 2017: Soft startup of SuperConnect. October 2017: Full scale operation to begin.

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<p>E12: Enhanced Data Sharing and Tracking</p> <p><u>Actual Implementation Date:</u> June 2017</p>	<ul style="list-style-type: none"> • In June 2017, CEO Service Integration Branch released the second set of 5% files of heavy users of County services to the departments. • In April 2017, CEO SIB hosted a Strategy E12 stakeholder meeting to identify funding and concrete steps needed to make enhancements to County data systems. • An approach to estimating cost savings associated with the 5% process is being developed. 	<ul style="list-style-type: none"> • CEO SIB will work with HI to conduct in-depth discussions with the departments to identify data needs and determine whether funds attached to Strategy E12 may help engender more coordination and alignment of data elements across systems. • County-sponsored AB 210 to permit sharing of service information through homeless multi-disciplinary teams will continue through the State Legislative Process, after passing unanimously out of two Assembly Committees, the full Assembly, and two Senate Committees.
<p>E13: Coordination of Funding for Supportive Housing</p> <p><u>Target Implementation Date:</u> February 2018</p>	<ul style="list-style-type: none"> • The research, design and implementation of a coordinated funding application continues to be the goal prioritized by this work group. A demonstration of the on-line system utilized by the City of Los Angeles Housing and Community Investment Department (HCIDLA) was hosted on April 24, attended by the E-13 Workgroup, and is being considered as the host system for the application. A subsequent meeting was hosted on June 27, 2017, with members of the Application Subcommittee. • With input from the subcommittee, the HCID-LA Systems Division is taking a lead on the identification of project goals, cost, and implementation schedule. • Due to the technical complexities and coordination with existing workload, a new goal of February 2018 has been tentatively identified to coincide with the issuance of projected NOFAs by both HCID-LA and CDC. • Even without the early adoption of a coordinated funding application, design and underwriting criteria are currently being analyzed by CDC staff and will be reviewed with HCID for potential opportunities for alignment in time for the CDC Fall 2017 NOFA. 	<ul style="list-style-type: none"> • The workgroup is reconvening in July for agency updates and identification of next steps. HCID-LA will issue a solicitation letter to IT firms to gauge the level of effort and cost associated with the development of the universal online application system.
<p>E14: Enhanced Services for Transition Age Youth (H)</p> <p><u>Implementation Dates:</u></p> <p>Phase 1: Actual- August 2016 Phase 2: Actual - September 2016 Phase 3: Target – TBD Phase 4: Actual – October 2016</p>	<p><u>Phase 1- Work with LA Coalition to End Youth Homelessness:</u> On an ongoing basis, both LAHSA and the County Homeless Initiative continue to engage with LACEYH and make connections to County departments and services available through mainstream systems.</p> <p><u>Phase 2 – Support the Enhancement of the Youth CES:</u> Expansion and strengthening of the Youth system is ongoing. Continued collaboration with various external partners to further enhance Youth CES and ensure access in the community and community colleges.</p> <p>Pilots in development with DCFS and Probation to increase coordination with Youth CES and discharge planning for youth exiting dependent care. Estimated implementation beginning September 2017.</p>	<ul style="list-style-type: none"> • Concept papers are in development to inform program design and procurement for Family Reconnection Models and Transitional Housing Models. • HYFLA is recruiting members to fill open seats. In August 2017, HYFLA members will be solidifying areas of work for the year. • Completion of the scope of work and program design for the LACOE CES Liaisons is expected in July 2017. • Continued discussion in Homelessness & Higher Education Workgroup around ways to enhance access to services for college students experiencing homelessness.

Strategy Implementation Date (Actual or Target)	Status	Next Steps
	<p>Pilot in development with LA County WDACS to link youth housed in Rapid Rehousing to employment. Estimated implementation beginning October 2017.</p> <p>CES Liaisons through LACOE to coordinate education resources with CES. Estimated implementation beginning August 2017.</p> <p>Youth Collaboration has begun through LAHSA's lived experience advisory group for youth, which was named the Homeless Youth Forum of LA (HYFLA).</p> <p>Expansion to support CES for Youth Regional Coordination estimated to begin September 2017.</p> <p>*Outcomes achieved through this effort included:</p> <ul style="list-style-type: none"> • 1,194 youth have been assessed using the Next Step Tool • 452 youth have been housed (38%) <p><u>Phase 3 - Design a Youth Housing Stability Pilot:</u> This pilot will provide a preventive component around youth homelessness by identifying youth who should be referred to the Youth CES. Agencies that interface with youth will administer the tool to see if the youth is at risk for experiencing homelessness and refer to the Youth CES to prevent the youth from becoming homeless. Discussion is ongoing around the best way to implement this component. Additionally, the Homeless Youth Forum of Los Angeles was formed to ensure the youth voice informs ongoing work in serving youth.</p> <p><u>Phase 4 - Expand programs providing housing navigation, access/drop/in centers, shelter, aftercare/case management and transitional housing for youth.</u></p> <p>Expand Shelters: In Progress - Measure H funding approved to expand Crisis and Bridge Housing for Youth in Strategy B8. First RFP estimated for release in August 2017.</p> <p>Expand Housing Navigation: In progress - Measure H funding approved to expand youth specific Housing Navigators through Strategy E7: Strengthening CES. Expansion of current contracts estimated to begin September 2017. Procurement for new contracts estimated to be released August 2017.</p> <p>Expand Other components: In Progress. Measure H funding approved to expand Transitional Housing Models, create Family Reunification Models and enhance access and drop-in centers. Expansion contracts estimated to begin in Sept. 2017. First procurement for Transitional Housing estimated to be released in August 2017. Procurement for Family Reconnection Models estimated to be released October 2017. Conversation underway with Community Colleges to create access centers on college campuses. Additionally, through Strategy B3, funding is available to expand youth specific Rapid Rehousing.</p>	<ul style="list-style-type: none"> • Procurements to expand programs will begin August 2017.

Strategy Implementation Date (Actual or Target)	Status	Next Steps
	*Current Performance Metrics for Strategy E14 not available due to the transition of HMIS to the new Clarity platform. Data reported was through April 19, 2017.	
E15: Homeless Voter Registration and Access to Vital Records <u>Actual Implementation Date:</u> January 2017	<ul style="list-style-type: none"> Registrar Recorder/County Clerk (RR/CC) has continued to expand its partnership, outreach and training activities to promote homeless voter registration, identify polling locations, and improve access to vital records. In June 2017, RR/CC participated in the Homeless Connect Days in Van Nuys and Malibu, and presented homeless outreach resource material and partnership opportunities to all City Clerks Los Angeles County during a City Clerk Summit hosted by the Registrar Recorder. 	<ul style="list-style-type: none"> Ongoing: Increased efforts to strategically partner with community-based organizations and cities; attend community events that serve homeless populations; and provide voter education and registration outreach and services Through week of 10/23/17: Continue partnerships to promote voter education and awareness of upcoming State Assembly Special Election (and possible run-off), as well as the November 6th local and municipal elections. Week of 9/25/17: Incorporate homeless outreach during National Voter Registration Day.
E16: Affordable Care Act Opportunities <u>Implementation Date:</u> Actual: July 2017 Health Homes: Targeted for 2018	<ul style="list-style-type: none"> Implementation of Strategy E16 depends on funding through the Whole Person Care (WPC) Pilot and the Health Homes initiative. Enrollment and expansion of access to services for individuals who qualify for Medi-Cal continue. The hotline for the Drug Medical – Organized Delivery System went live in July 2017 along with the WPC referral line. In June, the CMS approved County's Round II application for WPC. Approximately \$180 million in additional Federal program funding will be used to create five new WPC programs and to expand enrollment and service duration for Re-Entry extended care and community-based re-entry service contracts, as well as expansion of recuperative care and Homeless Care Support/Tenancy Support Services. Hiring activities and the execution of service contracts are principal objectives to move WPC programs and services forward. Additional 137 program staff will support the new programs and existing program expansion. Total Federal and local match for WPC is now \$1.26 billion. On June 28, DHS hosted a stakeholder engagement event with over 200 participants to discuss program rollout and community provider opportunities. 	<ul style="list-style-type: none"> Develop contracting models and hiring plans to onboard administrative program staff to manage the WPC. Develop a training master agreement for WPC programs. The Care Management Platform has been developed and refinements to enrollment and screening navigation/workflows are being reworked and work to enhance integration with other DHS, DMH, and DPH data platforms is underway; Contracting models and hiring plans to onboard administrative program staff to manage the WPC programs and to procure community health workers are being developed. Conclude Round II staffing position discussions with CEO.
E17: Regional Homelessness Advisory Council and Implementation Coordination <u>Actual Implementation Date:</u> February 2017	On May 17, the Regional Homelessness Advisory Council (RHAC) met to approve its charter and LA Continuum of Care (LA CoC) Board Bylaws to establish an LA CoC Board by the end of June 2017.	<ul style="list-style-type: none"> The RHAC will meet quarterly on the following dates in 2017: August 16, and November 15.

Strategy <u>Implementation Date (Actual or Target)</u>	Status	Next Steps
INCREASE AFFORDABLE/HOMELESS HOUSING		
F1: Promote Regional SB 2 Compliance <u>Actual Implementation Date:</u> December 2016	<ul style="list-style-type: none"> • During this quarter, the consultant submitted a draft of the Best Practices Guide. Department of Regional Planning (DRP) followed up with two rounds of edits on both the Best Practices Guide and the County Code Report, which involved multiple meetings (in-person and conference calls). • The consultant began scheduling presentations as part of the cities outreach strategy, with the goal of five presentations (three Council of Government (CoG) meetings, the County Summit of Cities and a Southern California Association of Government event). • DRP and the consultant are collaborating with CEO on the cities outreach to align SB 2 messaging with HI messaging. The consultant submitted a first draft of the PowerPoint presentation for the cities outreach. DRP provided first round of edits and followed up with a conference call. 	<ul style="list-style-type: none"> • Final revisions to Best Practices Guide. • Final revisions to cities outreach presentation. • Cities outreach presentations (targeting at least five). • Final revisions to County Code Report. • Completion of Best Practices website. • Follow-up with cities.
F2: Linkage Fee Nexus Study, and F5: Incentive Zoning/Value Capture Strategies <u>Implementation Date:</u> August 2017	<ul style="list-style-type: none"> • During this quarter, DRP and its consultant team continued work on the Affordable Housing Action Plan for the unincorporated areas of the County. The Action Plan will include: <ul style="list-style-type: none"> ○ Analyses and recommendations for an inclusionary housing policy; ○ A linkage fee on development; ○ Affordable housing preservation; ○ Value capture and incentive zoning strategies; ○ Community land trusts and other shared equity models; and ○ Other strategies, as appropriate. • In addition, the consultant team will prepare three studies: <ol style="list-style-type: none"> 1) An analysis of existing conditions and the real estate market, 2) A linkage fee nexus study, and 3) An inclusionary housing feasibility study. • In June 2017, DRP and its consultant team briefed the Planning deputies on the status of the project. DRP and the consultant team have held regular conference calls to coordinate efforts on the Action Plan. 	<ul style="list-style-type: none"> • Continue drafting studies, Action Plan, and Action Plan Evaluation Tool. • Continue developing and vetting various strategies with stakeholder groups. • Continue to coordinate with other County departments to identify potential overlap/create efficiencies between projects.
F3: Support for Inclusionary Zoning for Affordable Rental Units <u>Actual Implementation Date:</u> March 2016	<ul style="list-style-type: none"> • In 2016, County supported AB 2502 to allow for inclusionary zoning of rental units, but this bill was not enacted. • County is currently supporting AB 1505 to allow for inclusionary zoning of rental units during the 2017 State Legislative session. On July 11, 2017, the bill was read on the Senate Floor for second time and ordered to third reading. 	Continue to support AB 1505.
F4: Development of Second Dwelling Unit Pilot Project <u>Implementation Date:</u> August 2017	<ul style="list-style-type: none"> • On April 27, 2017, DRP, CDC, CEO and Arts Commission (LACAC) presented the plans, timeline and budget for the Second/Accessory Dwelling Unit Pilot Program to the Homeless Policy deputies. DRP also drafted a letter to obtain Board approval for implementation of Strategy F4, as provided in the Homeless Initiative Action Plan of February 9, 2016. • During the second quarter, LACAC, DRP, CDC and Public Works (DPW) finalized the parameters of the second/accessory dwelling unit (ADU) design competition to be led by LACAC. DRP identified a deputy director to participate as a member of the competition jury. 	<ul style="list-style-type: none"> • DRP will release a draft ordinance for public hearing. • A letter requesting approval by the Board of Strategy F4 will be presented at the Homeless Policy deputies' meeting on July 27, 2017, with submission of the letter to the Board planned for August 2017.

Strategy Implementation Date (Actual or Target)	Status	Next Steps
	<ul style="list-style-type: none"> LACAC further developed the ADU Design competition: the framework and materials including the announcement of the Call for Entries on the LACAC website; outreach including dissemination of the Call, competition programming, exhibition, and archive. Civic Art met with a graphic designer with a specialization in California design, and a writer who has written two books on tiny houses, who will both be on board to help craft web-based outreach, competition exhibition didactics, and competition archiving and analysis for public use after the exhibition. LACAC assembled a strong selection jury for the competition, pivotal practitioners in the design, planning, art and architecture field investigating the issue of ADUs and affordable housing. DRP circulated a draft of an updated ADU ordinance to DPW, the Departments of Parks and Recreation, Fire and Public Health, and incorporated their comments into the draft ordinance. DRP conducted public outreach about the ordinance update at 11 community meetings and sent an email blast to 300 community stakeholders. DRP attended a seminar on June 16, 2017 about the potential of so-called "tiny houses" to serve as ADUs and the regulations that apply to different types of tiny houses. 	
F6: Use of Public Land for Homeless Housing <u>Target Implementation Date:</u> Fall 2017	CEO Asset Management branch continues to assess County-owned vacant, underutilized, and surplus sites for the feasibility of developing affordable/homeless housing. The type of use and housing will depend on the characteristics of each site.	<ul style="list-style-type: none"> Obtain Board approval to use county-owned property for affordable/homeless housing Develop a procurement process for developing housing on County property.

ACA	- Affordable Care Act	ISD	- Internal Services Department
CES	- Coordinated Entry System	LAHSA	- Los Angeles Homeless Service Authority
CEO	- Chief Executive Office	LASD	- Los Angeles Sheriff Department
CMS	- Center for Medicare and Medicaid Services	ODR	- Office of Diversion and Re-entry
DCFS	- Department of Children and Family Services	PATH	- People Assisting the Homeless
DHS	- Department of Health Services	PD	- Public Defender
DMC-ODS	- Drug Medi-Cal Organized Delivery System	RHAC	- Regional Homelessness Advisory Council
DPH	- Department of Public Health	SAPC	- Substance Abuse Prevention and Control
DPO	- Deputy Probation Officer	SOAR	- SSI/SSDI Outreach, Access, and Recovery Team
DPSS	- Department of Public of Social Services	SPA	- Service Planning Area
FSC	- Family Solutions Center	SSDI	- Social Security Disability Insurance
GR	- General Relief	SSI	- Supplemental Security Income
HACLA	- Housing Authority of City of Los Angeles	TAY	- Transition Age Youth
HACoLA	- Housing Authority of County of Los Angeles	VA	- Veterans Administration
HMIS	- Homeless Management Information System	WPC	- Whole Person Care