COUNTY OF LOS ANGELES
DEPARTMENT OF PUBLIC SOCIAL SERVICES (DPSS)
IMPORTANT INFORMATION ABOUT BENEFIT OVERPAYMENTS

1. Please take the time to read all of the notices you get in the mail from the County. Reading these notices will make sure you know what is happening with your case. The County might send you a notice that you got more cash or food stamps than you should have. This is called an "overpayment" for cash or an "overissuance" for food stamps. If this happens, you must pay the County back for the extra benefits.

   Worker's Initials _____ Date _____

2. The County has to have you pay back all the money. This is true even if you close your case before you repay all of the money.

   Worker's Initials _____ Date _____

3. If you are paid too much cash or food stamps, the County will mail a notice. This notice will tell you how the overpayment happened and how much you have to repay.

   Worker's Initials _____ Date _____

4. If you do not understand the information about the overpayment, you can ask for a meeting with an eligibility worker, even if your case is closed. During the meeting, an eligibility worker will explain to you how you were overpaid. You can also look at the papers that show that you were overpaid.

   Worker's Initials _____ Date _____

5. If you do not agree with the overpayment, you have the right to ask for a hearing.

   Worker's Initials _____ Date _____

6. Some people close their cases before they finish paying back their cash or food stamp overpayments. If you do this, you can repay the rest of the money or set up a repayment plan with the County.

   Worker's Initials _____ Date _____

7. When you close your case and do not pay what you owe, DPSS will send what you owe to the County's collection agency.

   Worker's Initials _____ Date _____

8. The County collection agency may take the money that you still owe from your income tax refund.

   Worker's Initials _____ Date _____

Participant's Signature _____ Date _____