



County of Los Angeles  
Department of Public Social Services



Sheryl L. Spiller, Director

Statistical Report  
July 2015

Bureau of Contract and Technical Services



## County of Los Angeles

### Department of Public Social Services

# Statistical Report

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**Statistical Report**  
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## All Aids Cases, Persons and Expenditures July 2015

	CalWORKs	General Relief	Refugee	CAPI	Medical Assistance Only*	CalFresh	In-Home Supportive Services	Unduplicated Caseload All Aids**
<b>Cases</b>	162,691	94,040	678	5,788	1,588,855	588,060	200,544	<b>2,342,409</b>
<b>Persons</b>	397,353	94,566	809	6,476	2,847,792	1,185,244	200,543	<b>3,466,141</b>
<b>Expenditures (millions)</b>	\$87.15	\$20.52	\$0.28	\$5.25		\$176.35	\$187.27	<b>\$476.82</b>
<b>Cost Per Case</b>	\$535.71	\$218.17	\$408.44	\$906.87		\$299.89	\$933.82	<b>\$203.56</b>

### Comparison with Prior Month

<b>Cases:</b>	This Month	162,691	94,040	678	5,788	1,588,855	588,060	200,544	<b>2,342,409</b>
	Last Month	162,649	95,416	673	5,679	1,565,319	586,129	200,238	<b>2,315,033</b>
	Change	0.0%	-1.4%	0.7%	1.9%	1.5%	0.3%	0.2%	<b>1.2%</b>
<b>Persons:</b>	This Month	397,353	94,566	809	6,476	2,847,792	1,185,244	200,543	<b>3,466,141</b>
	Last Month	397,045	95,959	802	6,355	2,809,686	1,180,615	200,237	<b>3,430,119</b>
	Change	0.1%	-1.5%	0.9%	1.9%	1.4%	0.4%	0.2%	<b>1.1%</b>
<b>Expenditures: (millions)</b>	This Month	\$87.15	\$20.52	\$0.28	\$5.25		\$176.35	\$187.27	<b>\$476.82</b>
	Last Month	\$87.22	\$20.91	\$0.27	\$5.10		\$175.70	\$199.11	<b>\$488.31</b>
	Change	-0.1%	-1.9%	1.0%	2.9%		0.4%	-5.9%	<b>-2.4%</b>

\* DPSS Approved Caseload. CalWORKs recipients are automatically eligible for Medi-Cal and are not counted here, except for MAO recipients attached to CalWORKs cases.

\*\* These are unduplicated counts of cases and persons that received aid in the month. A family aided in more than one category is counted only once. There is one exception: A few thousand families receive both Medi-Cal and CalFresh under separate case numbers.



## DPSS Caseload Characteristics Los Angeles County Totals July 2015

		CalWORKs	General Relief	Refugee	CAPI	Medical Assistance Only	CalFresh	In-Home Supportive Services
<b>Total Aided</b>								
	Cases	162,691	94,040	678	5,788	1,588,855	588,060	200,544
	Persons	397,353	94,566	809	6,476	2,847,792	1,185,244	200,543
<b>Age of Aided Persons</b>								
	Under 1	15,606		1		28,998	26,005	12
	1-2	39,498			1	98,840	73,674	140
	3-5	60,497	1	1	4	159,400	115,235	931
	6-12	126,380	1	3	9	370,467	255,472	4,709
	13-15	42,446	1	1	4	153,102	87,748	2,258
	16-17	25,198	3		9	102,200	51,911	1,417
	18	4,116	1,327	22		59,776	23,339	791
	19	2,437	1,963	15	5	55,215	18,198	811
	20	3,083	2,102	20	4	52,209	16,495	903
	21-59	77,365	82,298	603	900	1,354,842	456,660	48,407
	60-65	638	6,603	75	667	136,466	34,675	21,082
	Over 65	89	267	68	4,873	276,277	25,832	119,082
	<b>Total</b>	<b>397,353</b>	<b>94,566</b>	<b>809</b>	<b>6,476</b>	<b>2,847,792</b>	<b>1,185,244</b>	<b>200,543</b>
<b>Average Age of Aided Adults</b>								
	Average Age	32	41	41	71	45	39	68
<b>Gender of Aided Persons</b>								
Adult	Male	15,381	61,263	387	2,254	798,496	243,952	70,326
	Female	65,720	33,297	416	4,195	1,076,513	331,247	120,750
Children	Male	158,340	4	4	20	494,340	306,315	6,348
	Female	157,912	2	2	7	478,443	303,730	3,119
	<b>Total</b>	<b>397,353</b>	<b>94,566</b>	<b>809</b>	<b>6,476</b>	<b>2,847,792</b>	<b>1,185,244</b>	<b>200,543</b>



## DPSS Caseload Characteristics Los Angeles County Totals July 2015

	CalWORKs	General Relief	Refugee	CAPI	Medical Assistance Only	CalFresh	In-Home Supportive Services
<b>Citizenship Status of Aided Persons</b>							
Citizen	379,556	87,570	2	48	2,094,417	1,089,280	N/A
Legal Immigrants	17,262	6,959	805	6,418	356,562	94,904	N/A
Other	452	34	2	3	12,887	997	N/A
Undocumented Immigrants	83	3		7	383,926	63	N/A
<b>Total</b>	<b>397,353</b>	<b>94,566</b>	<b>809</b>	<b>6,476</b>	<b>2,847,792</b>	<b>1,185,244</b>	<b>N/A</b>
<b>Primary Language of Aided Cases</b>							
( Blank )							
Armenian	2,658	1,281	309	1,174	27,499	8,903	33,110
Cambodian	260	50	1	17	3,463	984	2,305
Chinese	323	121	12	159	50,735	3,710	14,752
English	106,529	87,286	98	489	965,057	397,565	77,571
Farsi	375	117	112	125	6,430	1,525	5,963
Korean	116	109	12	246	21,864	1,415	5,762
Other	455	98	27	149	22,003	1,431	3,205
Russian	257	99	9	189	5,784	882	7,205
Spanish	51,422	4,716	96	3,122	465,666	168,386	42,627
Tagalog	30	29	2	85	6,179	524	4,477
Vietnamese	266	134		33	14,175	2,735	3,567
<b>Total</b>	<b>162,691</b>	<b>94,040</b>	<b>678</b>	<b>5,788</b>	<b>1,588,855</b>	<b>588,060</b>	<b>200,544</b>
<b>Ethnic Origin of Aided Persons</b>							
( Blank )							
American Indian / Alaskan Native	352	313		3	3,167	1,784	409
Asian	9,294	2,086	51	742	306,976	48,601	37,730
Black	80,446	36,540	22	70	235,659	204,383	34,875
Hispanic	259,055	29,038	120	3,427	1,712,429	741,436	59,741
Other	17,638	12,192	46	334	237,829	71,515	1,313
White	30,568	14,397	570	1,900	351,732	117,525	66,475
<b>Total</b>	<b>397,353</b>	<b>94,566</b>	<b>809</b>	<b>6,476</b>	<b>2,847,792</b>	<b>1,185,244</b>	<b>200,543</b>



## Cash Aid Programs Cases Aided by District July 2015

District*	CalWORKs				General Relief				Refugee	CAPI
	Total	Two Parent**	Zero Parent***	All Other****	Total	Employable	Unemployable	Unknown		
002 Glendale	6,047	1,599	1,297	3,151	4,190	1,312	2,735	143	408	
003 Pasadena, San Fernando	1,983	143	584	1,256	8,472	3,213	4,832	427	1	
011 East Valley, Santa Clarita	9,700	945	3,807	4,948	2		1	1		
034 Lancaster Main District	12,345	1,181	2,637	8,527	6,554	3,511	2,595	448		
082 West Valley	8,436	868	3,159	4,409	1		1		62	
<b>Division I</b>	<b>38,511</b>	<b>4,736</b>	<b>11,484</b>	<b>22,291</b>	<b>19,219</b>	<b>8,036</b>	<b>10,164</b>	<b>1,019</b>	<b>471</b>	
010 Wilshire	2	1		1	5,779	2,168	3,379	232		4
012 Exposition Park	7,823	392	2,200	5,231	2	1	1			
038 Metro North	8,747	641	4,406	3,700	1		1		112	5,784
060 Rancho Park	4,860	374	1,200	3,286	7,022	2,718	4,029	275		
092 Hawthorne Medi-Cal District	23	5	4	14						
014 Civic Center					5,898	1,868	3,904	126		
<b>Division II</b>	<b>21,455</b>	<b>1,413</b>	<b>7,810</b>	<b>12,232</b>	<b>18,702</b>	<b>6,755</b>	<b>11,314</b>	<b>633</b>	<b>112</b>	<b>5,788</b>
005 Belvedere	3,923	276	1,502	2,145	2		2			
006 Cudahy	5,731	366	2,201	3,164						
013 Metro Family	9,146	371	4,565	4,210	2		2			
015 Metro East Main Office	10,692	658	4,831	5,203	6,492	3,038	2,932	522	1	
017 Florence	7,389	399	3,379	3,611						
040 Norwalk	5,920	509	1,479	3,932						
070 Metro Special	1		1		11,495	4,525	6,359	611		
<b>Division III</b>	<b>42,802</b>	<b>2,579</b>	<b>17,958</b>	<b>22,265</b>	<b>17,991</b>	<b>7,563</b>	<b>9,295</b>	<b>1,133</b>	<b>1</b>	
007 South Special	5			5	14,616	7,650	6,164	802		
008 Southwest Special	4		1	3	10,901	5,017	5,445	439		
026 Compton	9,061	540	2,861	5,660						
027 South Central	6,822	341	2,226	4,255	3,366	1,813	1,260	293		
031 South Family	8,962	549	2,853	5,560	1		1		46	
062 Paramount	4,771	319	1,343	3,109						
083 Southwest Family	12,336	744	3,426	8,166					13	
<b>Division IV</b>	<b>41,961</b>	<b>2,493</b>	<b>12,710</b>	<b>26,758</b>	<b>28,884</b>	<b>14,480</b>	<b>12,870</b>	<b>1,534</b>	<b>59</b>	
004 El Monte	6,373	520	2,135	3,718						
020 San Gabriel Valley	3,948	410	1,406	2,132	5,946	2,473	3,107	366	34	
036 Pomona	7,641	632	2,185	4,824	3,298	1,291	1,868	139	1	
<b>Division V GAIN Regions</b>	<b>17,962</b>	<b>1,562</b>	<b>5,726</b>	<b>10,674</b>	<b>9,244</b>	<b>3,764</b>	<b>4,975</b>	<b>505</b>	<b>35</b>	
<b>Total</b>	<b>162,691</b>	<b>12,783</b>	<b>55,688</b>	<b>94,220</b>	<b>94,040</b>	<b>40,598</b>	<b>48,618</b>	<b>4,824</b>	<b>678</b>	<b>5,788</b>

\* Numbers for Main Districts include both Main and Branch offices.

\*\* This category includes families that have two aided, GAIN Sactioned or time-limited, non-disabled parents with at least one child in common.

\*\*\* All parents/adults in these families are excluded or ineligible to aid for reasons other than GAIN sanction or time limits.

\*\*\*\* This category includes all other families not included in the first two.



## Supplemental Programs Cases Aided by District July 2015

District*	Medical Assistance Only**	CalFresh			Total All Aids Cash and Supplemental (Duplicated)***
		Total	PACF	NACF	
002 Glendale	82,628	25,729	3,376	22,353	119,002
003 Pasadena, San Fernando	45,188	22,415	1,033	21,382	78,059
011 East Valley, Santa Clarita	73,690	29,856	5,319	24,537	113,248
034 Lancaster Main District	52,471	35,161	5,115	30,046	106,531
082 West Valley	99,447	31,477	4,429	27,048	139,423
<b>Division I</b>	<b>353,424</b>	<b>144,638</b>	<b>19,272</b>	<b>125,366</b>	<b>556,263</b>
010 Wilshire	58,196	25,176	4	25,172	89,157
012 Exposition Park	11,539	9,358	3,528	5,830	28,722
014 Civic Center	18,644	8,879	1	8,878	33,421
016 Medi Cal Outreach	14,396	743		743	15,139
038 Metro North	35,396	12,885	4,647	8,238	62,925
060 Rancho Park	62,237	25,587	2,471	23,116	99,706
080 Medi-Cal LTC	37,964				37,964
089 Medi-Cal Mail-In Application Center	4,471				4,471
092 Hawthorne Medi-Cal District	133,079	52	14	38	133,154
<b>Division II</b>	<b>375,922</b>	<b>82,680</b>	<b>10,665</b>	<b>72,015</b>	<b>504,659</b>
005 Belvedere	59,673	24,018	1,975	22,043	87,616
006 Cudahy	47,381	14,914	2,909	12,005	68,026
013 Metro Family	39,138	15,451	4,177	11,274	63,737
015 Metro East Main Office	33,938	25,610	5,080	20,530	76,733
017 Florence	26,627	14,638	3,234	11,404	48,654
040 Norwalk	50,061	16,574	2,967	13,607	72,555
070 Metro Special	69,944	37,192	4	37,188	118,632
<b>Division III</b>	<b>326,762</b>	<b>148,397</b>	<b>20,346</b>	<b>128,051</b>	<b>535,953</b>
007 South Special	24,330	24,881	1	24,880	63,832
008 Southwest Special	86,276	35,179	6	35,173	132,360
026 Compton	47,617	20,339	4,292	16,047	77,017
027 South Central	19,445	17,398	2,787	14,611	47,031
031 South Family	58,061	20,676	4,220	16,456	87,746
062 Paramount	37,521	11,470	2,252	9,218	53,762
083 Southwest Family	16,677	14,878	5,605	9,273	43,904
<b>Division IV</b>	<b>289,927</b>	<b>144,821</b>	<b>19,163</b>	<b>125,658</b>	<b>505,652</b>
004 El Monte	89,932	17,613	3,115	14,498	113,918
020 San Gabriel Valley	66,752	23,462	1,995	21,467	100,142
036 Pomona	70,267	26,448	3,787	22,661	107,655
<b>Division V GAIN Regions</b>	<b>226,951</b>	<b>67,523</b>	<b>8,897</b>	<b>58,626</b>	<b>321,715</b>
<b>Eligibility Systems Division</b>	<b>23</b>				<b>23</b>
<b>DPSS Total****</b>	<b>1,573,012</b>	<b>588,059</b>	<b>78,343</b>	<b>509,716</b>	<b>2,624,812</b>
<b>Department of Health Services</b>	<b>2,431</b>	<b>1</b>		<b>1</b>	<b>2,432</b>
<b>Department of Children and Family Services</b>	<b>13,408</b>				<b>13,408</b>
<b>Unknown</b>	<b>4</b>				<b>4</b>
<b>Grand Total****</b>	<b>1,588,855</b>	<b>588,060</b>	<b>78,343</b>	<b>509,717</b>	<b>2,640,656</b>

\* Numbers for Main Districts include both Main and Branch offices.

\*\* The Medi-Cal counts provided represent the Approved Caseload. Medi-Cal usage is tracked at the State level. Person counts reflect MAO recipients attached to CalWORKs cases.

\*\*\* This is the sum of all aid categories. These totals are duplicated to the extent that some families and persons are aided in more than one category.

\*\*\*\* DPSS Total and Grand Total counts for Total All Aids (duplicated) include the IHSS caseload found on page 7.





## Cash Aid Programs Persons Aided by District July 2015

District*	CalWORKs							General Relief				Refugee	CAPI
	Total	Two Parent**		Zero Parent***		All Other****		Total	Employable	Unemployable	Unknown		
		Adult	Children	Adult	Children	Adult	Children						
002 Glendale	15,337	2,234	2,774	23	2,463	2,592	5,251	4,286	1,345	2,797	144	509	
003 Pasadena, San Fernando	4,734	197	316	11	1,161	883	2,166	8,535	3,241	4,866	428	1	
011 East Valley, Santa Clarita	24,143	1,456	1,961	79	7,817	3,638	9,192	2		1	1		
034 Lancaster Main District	32,232	1,591	2,898	60	5,227	5,545	16,911	6,591	3,536	2,606	449		
082 West Valley	20,859	1,262	1,774	77	6,405	3,360	7,981	1		1		72	
<b>Division I</b>	<b>97,305</b>	<b>6,740</b>	<b>9,723</b>	<b>250</b>	<b>23,073</b>	<b>16,018</b>	<b>41,501</b>	<b>19,415</b>	<b>8,122</b>	<b>10,271</b>	<b>1,022</b>	<b>582</b>	
010 Wilshire	5		1				4	5,829	2,187	3,410	232		4
012 Exposition Park	18,076	501	849	40	4,247	3,181	9,258	2	1	1			
038 Metro North	19,873	905	1,292	79	8,738	2,619	6,240	1		1		117	6,472
060 Rancho Park	10,977	548	744	28	2,189	2,120	5,348	7,047	2,728	4,044	275		
092 Hawthorne Medi-Cal District	58	8	12		8	12	18						
014 Civic Center								5,906	1,872	3,908	126		
<b>Division II</b>	<b>48,989</b>	<b>1,962</b>	<b>2,898</b>	<b>147</b>	<b>15,182</b>	<b>7,932</b>	<b>20,868</b>	<b>18,785</b>	<b>6,788</b>	<b>11,364</b>	<b>633</b>	<b>117</b>	<b>6,476</b>
005 Belvedere	9,753	370	634	19	3,114	1,493	4,123	2		2			
006 Cudahy	14,092	502	812	18	4,500	2,166	6,094						
013 Metro Family	21,467	487	763	60	9,773	2,664	7,720	2		2			
015 Metro East Main Office	26,394	819	1,524	79	10,322	3,463	10,187	6,537	3,062	2,948	527	1	
017 Florence	18,288	459	934	38	7,297	2,116	7,444						
040 Norwalk	14,702	673	1,132	28	2,875	2,759	7,235						
070 Metro Special	1				1			11,514	4,534	6,367	613		
<b>Division III</b>	<b>104,697</b>	<b>3,310</b>	<b>5,799</b>	<b>242</b>	<b>37,882</b>	<b>14,661</b>	<b>42,803</b>	<b>18,055</b>	<b>7,596</b>	<b>9,319</b>	<b>1,140</b>	<b>1</b>	
007 South Special	15					5	10	14,697	7,700	6,191	806		
008 Southwest Special	15				3	1	11	10,946	5,038	5,466	442		
026 Compton	22,631	722	1,247	57	6,141	3,570	10,894						
027 South Central	16,834	430	810	42	4,857	2,415	8,280	3,371	1,815	1,264	292		
031 South Family	21,611	709	1,214	42	5,968	3,623	10,055	1		1		58	
062 Paramount	11,722	419	757	29	2,764	2,018	5,735						
083 Southwest Family	28,849	985	1,589	44	6,854	5,158	14,219					15	
<b>Division IV</b>	<b>101,677</b>	<b>3,265</b>	<b>5,617</b>	<b>214</b>	<b>26,587</b>	<b>16,790</b>	<b>49,204</b>	<b>29,015</b>	<b>14,553</b>	<b>12,922</b>	<b>1,540</b>	<b>73</b>	
004 El Monte	16,027	743	1,175	28	4,377	2,504	7,200						
020 San Gabriel Valley	9,743	558	933	36	2,871	1,562	3,783	5,973	2,481	3,126	366	35	
036 Pomona	18,915	861	1,432	28	4,348	3,250	8,996	3,323	1,299	1,885	139	1	
<b>Division V GAIN Regions</b>	<b>44,685</b>	<b>2,162</b>	<b>3,540</b>	<b>92</b>	<b>11,596</b>	<b>7,316</b>	<b>19,979</b>	<b>9,296</b>	<b>3,780</b>	<b>5,011</b>	<b>505</b>	<b>36</b>	
<b>Total</b>	<b>397,353</b>	<b>17,439</b>	<b>27,577</b>	<b>945</b>	<b>114,320</b>	<b>62,717</b>	<b>174,355</b>	<b>94,566</b>	<b>40,839</b>	<b>48,887</b>	<b>4,840</b>	<b>809</b>	<b>6,476</b>

\* Numbers for Main Districts include both Main and Branch offices.

\*\* This category includes families that have two aided, GAIN Sanctioned or time-limited, non-disabled parents with at least one child in common.

\*\*\* All parents/adults in these families are excluded or ineligible to aid for reasons other than GAIN sanction or time limits.

\*\*\*\* This category includes all other families not included in the first two.



## Supplemental Programs Persons Aided by District July 2015

District*	Medical Assistance Only**	CalFresh			Total All Aids Cash and Supplemental (Duplicated)***
		Total	PACF	NACF	
002 Glendale	132,693	50,870	8,735	42,135	203,695
003 Pasadena, San Fernando	71,150	30,817	2,355	28,462	115,237
011 East Valley, Santa Clarita	143,770	67,818	12,526	55,292	235,733
034 Lancaster Main District	107,461	77,646	12,341	65,305	223,930
082 West Valley	187,730	69,018	10,542	58,476	277,680
<b>Division I</b>	<b>642,804</b>	<b>296,169</b>	<b>46,499</b>	<b>249,670</b>	<b>1,056,275</b>
010 Wilshire	85,032	36,516	11	36,505	127,386
012 Exposition Park	29,840	24,214	7,609	16,605	72,132
014 Civic Center	20,991	9,076	2	9,074	35,973
016 Medi Cal Outreach	19,978	1,316		1,316	21,294
038 Metro North	67,822	31,085	9,715	21,370	125,370
060 Rancho Park	88,747	39,041	5,511	33,530	145,812
080 Medi-Cal LTC	39,378				39,378
089 Medi-Cal Mail-In Application Center	6,445				6,445
092 Hawthorne Medi-Cal District	229,292	106	34	72	229,456
<b>Division II</b>	<b>587,525</b>	<b>141,354</b>	<b>22,882</b>	<b>118,472</b>	<b>803,246</b>
005 Belvedere	123,441	55,727	4,773	50,954	188,923
006 Cudahy	94,254	37,984	6,821	31,163	146,330
013 Metro Family	88,936	37,377	8,975	28,402	147,782
015 Metro East Main Office	69,735	51,684	11,487	40,197	154,351
017 Florence	65,701	38,513	7,058	31,455	122,502
040 Norwalk	94,376	39,973	7,315	32,658	149,051
070 Metro Special	112,703	58,460	7	58,453	182,678
<b>Division III</b>	<b>649,146</b>	<b>319,718</b>	<b>46,436</b>	<b>273,282</b>	<b>1,091,617</b>
007 South Special	27,055	25,326	5	25,321	67,093
008 Southwest Special	135,447	53,284	12	53,272	199,692
026 Compton	98,646	52,804	10,260	42,544	174,081
027 South Central	43,798	36,789	6,200	30,589	100,792
031 South Family	107,666	48,817	9,429	39,388	178,153
062 Paramount	73,864	29,151	5,369	23,782	114,737
083 Southwest Family	44,295	39,351	12,584	26,767	112,510
<b>Division IV</b>	<b>530,771</b>	<b>285,522</b>	<b>43,859</b>	<b>241,663</b>	<b>947,058</b>
004 El Monte	168,707	43,770	7,436	36,334	228,504
020 San Gabriel Valley	113,665	41,938	4,745	37,193	171,354
036 Pomona	132,006	56,772	9,181	47,591	211,017
<b>Division V GAIN Regions</b>	<b>414,378</b>	<b>142,480</b>	<b>21,362</b>	<b>121,118</b>	<b>610,875</b>
<b>Eligibility Systems Division</b>	<b>37</b>				<b>37</b>
<b>DPSS Total****</b>	<b>2,824,665</b>	<b>1,185,243</b>	<b>181,038</b>	<b>1,004,205</b>	<b>4,709,655</b>
<b>Department of Health Services</b>	<b>3,120</b>	<b>1</b>		<b>1</b>	<b>3,121</b>
<b>Department of Children and Family Services</b>	<b>20,003</b>				<b>20,003</b>
<b>Unknown</b>	<b>4</b>				<b>4</b>
<b>Grand Total****</b>	<b>2,847,792</b>	<b>1,185,244</b>	<b>181,038</b>	<b>1,004,206</b>	<b>4,732,783</b>

\* Numbers for Main Districts include both Main and Branch offices.

\*\* The Medi-Cal counts provided represent the Approved Caseload. Medi-Cal usage is tracked at the State level. Person counts reflect MAO recipients attached to CalWORKs cases.

\*\*\* This is the sum of all aid categories. These totals are duplicated to the extent that some families and persons are aided in more than one category.

\*\*\*\* DPSS Total and Grand Total counts for Total All Aids (duplicated) include the IHSS caseload found on page 7.



## In-Home Supportive Services Caseload by Office July 2015

Office	Number of Consumers*	Number of Terminations
019 IHSS Ops II - Pomona	13,005	183
074 IHSS Ops II El Monte	33,899	379
<b>East Region</b>	<b>46,904</b>	<b>562</b>
047 IHSS Ops III Metro IHSS	36,774	438
<b>Metro West Region</b>	<b>36,774</b>	<b>438</b>
001 IHSS Ops I Chatsworth	34,863	315
035 IHSS Ops I - Lancaster	8,844	168
<b>North Region</b>	<b>43,707</b>	<b>483</b>
077 IHSS Ops IV Hawthorne	34,361	652
<b>South Region</b>	<b>34,361</b>	<b>652</b>
073 IHSS Ops V - Burbank	26,200	185
075 IHSS Ops V - Rancho Dominguez	12,598	434
<b>Southeast Region</b>	<b>38,798</b>	<b>619</b>
<b>Total</b>	<b>200,544</b>	<b>2,754</b>

\* Each IHSS consumer represents a separate case or Assistance Unit.



## Application Processing Summary July 2015

	CalWORKs	General Relief	Refugee	CAPI	Medical Assistance Only	CalFresh	IHSS	Total All Programs
<b>Received*</b>	13,189	20,275	115	400	40,318	55,610	5,943	<b>135,850</b>
<b>Processed:</b>								
Approvals	6,522	9,080	90	158	51,130	33,612	2,619	<b>103,211</b>
Non-Approvals	6,490	11,004	35	196	28,529	21,187	3,333	<b>70,774</b>
<b>Total Processed</b> (from current and prior months)	<b>13,012</b>	<b>20,084</b>	<b>125</b>	<b>354</b>	<b>79,659</b>	<b>54,799</b>	<b>5,952</b>	<b>173,985</b>
<b>Approval Rate**</b> (Approvals / Total Processed)	50.1%	45.2%	72.0%	44.6%	64.2%	61.3%	44.0%	<b>59.3%</b>

### Comparison with Prior Month

<b>Application Received</b>								
This Month	13,189	20,275	115	400	40,318	55,610	5,943	<b>135,850</b>
Last Month	13,114	19,876	133	379	40,203	54,833	5,809	<b>134,347</b>
Percent Change	0.6%	2.0%	-13.5%	5.5%	0.3%	1.4%	2.3%	<b>1.1%</b>
<b>Total Processed</b>								
This Month	13,012	20,084	125	354	79,659	54,799	5,952	<b>173,985</b>
Last Month	12,024	18,839	127	588	87,088	51,400	6,568	<b>176,634</b>
Percent Change	8.2%	6.6%	-1.6%	-39.8%	-8.5%	6.6%	-9.4%	<b>-1.5%</b>
<b>Approval Rate</b>								
This Month	50.1%	45.2%	72.0%	44.6%	64.2%	61.3%	44.0%	<b>59.3%</b>
Last Month	50.5%	45.3%	73.2%	21.1%	64.7%	62.5%	48.9%	<b>60.3%</b>
Percent Change	-0.8%	-0.2%	-1.7%	111.6%	-0.8%	-1.9%	-10.1%	<b>-1.6%</b>

\* Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed that same month.

\*\* Total approvals are divided by total disposed.



## CalWORKs Application Processing by District July 2015

Districts*	Applications Received in Month**	Processed During Month					Processing Time		
		Approvals			Total Approvals	Non-Approvals	Total Processed**	1-45 Days (percent)	46+ Days (percent)
		Two Parent	Zero Parent	All Other					
002 Glendale	447	65	32	145	243	194	437	97.94	2.06
003 Pasadena	241	6	16	64	86	139	225	93.33	6.67
011 East Valley Main District	941	56	99	330	486	570	1,056	99.43	0.57
034 Lancaster Main District	1,080	58	68	405	531	579	1,110	97.93	2.07
082 West Valley District	687	29	45	155	229	461	690	98.26	1.74
<b>Division I</b>	<b>3,396</b>	<b>214</b>	<b>260</b>	<b>1,099</b>	<b>1,575</b>	<b>1,943</b>	<b>3,518</b>	<b>98.15</b>	<b>1.85</b>
012 Exposition Park	521	12	62	248	324	198	522	95.98	4.02
014 Civic Center	1					1	1	100.00	0.00
038 Metro North	580	35	92	196	323	261	584	98.97	1.03
060 Rancho Park and West Los Angeles	437	20	20	161	201	204	405	97.53	2.47
089 Medi-Cal Mail-In Application Center	15								
092 Hawthorne Medi-Cal District			1	1	2	2	4	100.00	0.00
<b>Division II</b>	<b>1,554</b>	<b>67</b>	<b>175</b>	<b>606</b>	<b>850</b>	<b>666</b>	<b>1,516</b>	<b>97.56</b>	<b>2.44</b>
005 Belvedere	446	10	52	130	193	255	448	94.64	5.36
006 Cudahy	514	33	62	180	275	237	512	99.61	0.39
013 Metro Family	616	15	77	187	279	268	547	90.49	9.51
015 Metro East	647	25	74	263	362	323	685	86.57	13.43
017 Florence	419	10	56	126	192	191	383	93.73	6.27
040 Norwalk	556	19	33	201	253	256	509	80.75	19.25
070 Metro Special	2					2	2	100.00	0.00
<b>Division III</b>	<b>3,200</b>	<b>112</b>	<b>354</b>	<b>1,087</b>	<b>1,554</b>	<b>1,532</b>	<b>3,086</b>	<b>90.54</b>	<b>9.46</b>
008 Southwest Special						1	1	100.00	0.00
026 Compton	736	23	79	246	349	361	710	98.45	1.55
027 South Central	412	15	43	180	239	179	418	99.76	0.24
031 South Family	816	27	72	287	386	336	722	92.52	7.48
062 Paramount	500	19	41	197	258	188	446	97.31	2.69
083 Southwest Family	944	32	82	408	522	453	975	94.97	5.03
<b>Division IV</b>	<b>3,408</b>	<b>116</b>	<b>317</b>	<b>1,318</b>	<b>1,754</b>	<b>1,518</b>	<b>3,272</b>	<b>96.12</b>	<b>3.88</b>
004 El Monte	568	22	55	177	254	273	527	97.53	2.47
020 San Gabriel Valley	384	21	28	111	160	205	365	99.18	0.82
036 Pomona	675	38	61	274	375	353	728	97.80	2.20
<b>Medi-Cal Operations Division</b>	<b>1,627</b>	<b>81</b>	<b>144</b>	<b>562</b>	<b>789</b>	<b>831</b>	<b>1,620</b>	<b>98.02</b>	<b>1.98</b>
018 DHS USC Medical Center	4								

\* Numbers for Main Districts include both Main and Branch offices.

\*\* Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the same month.



## CalWORKs Application Processing by District July 2015

Districts*	Applications Received in Month**	Processed During Month					Processing Time		
		Approvals			Total Approvals	Non-Approvals	Total Processed**	1-45 Days (percent)	46+ Days (percent)
		Two Parent	Zero Parent	All Other					
<b>Department of Health Services</b>	<b>4</b>								
<b>Total</b>	<b>13,189</b>	<b>590</b>	<b>1,250</b>	<b>4,672</b>	<b>6,522</b>	<b>6,490</b>	<b>13,012</b>	<b>95.75</b>	<b>4.25</b>

\* Numbers for Main Districts include both Main and Branch offices.

\*\* Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the same month.



## General Relief Application Processing by District July 2015

District	Applications Received in Month*	Processed During Month*			Processing Time			
		Approvals	Non Approvals	Total Processed	1 - 30 Days (percent)	31 - 45 Days (percent)	46 - 60 Days (percent)	61+ Days (percent)
002 Glendale	755	298	374	672	97.47	1.93	0.15	0.45
003 Pasadena	1,947	754	1,191	1,945	92.19	7.20	0.26	0.36
011 East Valley Main District			2	2	100.00	0.00	0.00	0.00
034 Lancaster Main District	1,475	666	856	1,522	96.91	2.63	0.33	0.13
<b>Division I</b>	<b>4,177</b>	<b>1,718</b>	<b>2,423</b>	<b>4,141</b>	<b>94.78</b>	<b>4.66</b>	<b>0.27</b>	<b>0.29</b>
010 Wilshire	1,196	633	583	1,216	93.34	4.19	0.99	1.48
014 Civic Center	1,130	640	565	1,205	96.27	2.32	0.41	1.00
060 Rancho Park and West Los Angeles	1,410	627	765	1,392	94.68	4.38	0.43	0.50
<b>Division II</b>	<b>3,736</b>	<b>1,900</b>	<b>1,913</b>	<b>3,813</b>	<b>94.75</b>	<b>3.67</b>	<b>0.60</b>	<b>0.97</b>
015 Metro East	1,531	662	918	1,580	96.27	2.66	0.25	0.82
070 Metro Special	2,094	889	1,039	1,928	95.64	3.68	0.21	0.47
<b>Division III</b>	<b>3,625</b>	<b>1,551</b>	<b>1,957</b>	<b>3,508</b>	<b>95.92</b>	<b>3.22</b>	<b>0.23</b>	<b>0.63</b>
007 South Special	3,494	1,507	1,865	3,372	94.72	4.33	0.47	0.47
008 Southwest Special	1,884	1,057	782	1,839	86.79	10.49	0.98	1.74
027 South Central	967	374	624	998	90.48	7.82	0.90	0.80
<b>Division IV</b>	<b>6,345</b>	<b>2,938</b>	<b>3,271</b>	<b>6,209</b>	<b>91.69</b>	<b>6.72</b>	<b>0.69</b>	<b>0.90</b>
020 San Gabriel Valley	1,381	635	840	1,475	97.90	1.42	0.34	0.34
036 Pomona	1,011	338	600	938	94.99	4.26	0.43	0.32
<b>Medi-Cal Operations Division</b>	<b>2,392</b>	<b>973</b>	<b>1,440</b>	<b>2,413</b>	<b>96.77</b>	<b>2.53</b>	<b>0.37</b>	<b>0.33</b>
<b>Total</b>	<b>20,275</b>	<b>9,080</b>	<b>11,004</b>	<b>20,084</b>	<b>94.26</b>	<b>4.60</b>	<b>0.47</b>	<b>0.67</b>

\* Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the same month.



## Refugee Application Processing by District July 2015

District	Applications Received in Month*	Processed During Month*			Processing Time	
		Approvals	Non Approvals	Total Processed	1 - 45 Days (percent)	46+ Days (percent)
002 Glendale	73	63	16	79	100.00	0.00
034 Lancaster Main District	2		1	1	100.00	0.00
082 West Valley District	12	11	3	14	100.00	0.00
<b>Division I</b>	<b>87</b>	<b>74</b>	<b>20</b>	<b>94</b>	<b>100.00</b>	<b>0.00</b>
010 Wilshire	1		1	1	100.00	0.00
038 Metro North	19	6	3	9	100.00	0.00
<b>Division II</b>	<b>20</b>	<b>6</b>	<b>4</b>	<b>10</b>	<b>100.00</b>	<b>0.00</b>
008 Southwest Special	1		1	1	100.00	0.00
031 South Family	2	4	3	7	100.00	0.00
083 Southwest Family		1	2	3	100.00	0.00
<b>Division IV</b>	<b>3</b>	<b>5</b>	<b>6</b>	<b>11</b>	<b>100.00</b>	<b>0.00</b>
020 San Gabriel Valley	5	5	4	9	100.00	0.00
036 Pomona			1	1	100.00	0.00
<b>Medi-Cal Operations Division</b>	<b>5</b>	<b>5</b>	<b>5</b>	<b>10</b>	<b>100.00</b>	<b>0.00</b>
<b>Total</b>	<b>115</b>	<b>90</b>	<b>35</b>	<b>125</b>	<b>100.00</b>	<b>0.00</b>

\* Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the same month.





## Medical Assistance Only Application Processing July 2015

### Processing Time \*\*\*\*

Districts*	Applications Received in Month**	Processed During Month**			Regular		DAPD	
		Approvals	Non Approvals	Total Processed***	1 - 45 Days %	46 + Days %	1- 90 Days %	90 + Days %
002 Glendale	1,717	2,948	1,011	3,959	44.89	55.11	33.33	66.67
003 Pasadena	921	1,175	512	1,687	76.18	23.82	66.67	33.33
011 East Valley Main District	1,892	3,711	2,024	5,735	40.47	59.53	38.46	61.54
034 Lancaster Main District	1,244	1,553	824	2,377	70.44	29.56	85.71	14.29
082 West Valley District	2,037	2,715	1,353	4,068	57.61	42.39	44.44	55.56
<b>Division I</b>	<b>7,811</b>	<b>12,102</b>	<b>5,724</b>	<b>17,826</b>	<b>53.78</b>	<b>46.22</b>	<b>44.87</b>	<b>55.13</b>
010 Wilshire	1,058	1,229	672	1,901	71.84	28.16	62.50	37.50
012 Exposition Park	97	147	72	219	79.13	20.87	0	0
014 Civic Center	407	411	290	701	95.50	4.50	100.00	0.00
016 Medi Cal Outreach	5,042	4,778	3,383	8,161	80.95	19.05	82.05	17.95
038 Metro North	752	1,457	325	1,782	64.13	35.87	66.67	33.33
060 Rancho Park and West Los Angeles	1,589	1,425	743	2,168	83.09	16.91	62.50	37.50
080 Medi-Cal Long Term District	1,708	740	1,685	2,425	66.99	33.01	56.41	43.59
089 Medi-Cal Mail-In Application Center	3,330	2,291	2,793	5,084	91.14	8.86	36.36	63.64
092 Hawthorne Medi-Cal District	138	735	127	862	2.56	97.44	50.00	50.00
<b>Division II</b>	<b>14,121</b>	<b>13,213</b>	<b>10,090</b>	<b>23,303</b>	<b>79.25</b>	<b>20.75</b>	<b>53.77</b>	<b>46.23</b>
005 Belvedere	993	1,175	595	1,770	64.32	35.68	44.44	55.56
006 Cudahy	779	1,242	713	1,955	34.26	65.74	45.45	54.55
013 Metro Family	505	1,373	388	1,761	36.93	63.07	55.56	44.44
015 Metro East	895	969	307	1,276	72.01	27.99	80.00	20.00
017 Florence	534	1,055	336	1,391	60.05	39.95	75.00	25.00
040 Norwalk	1,285	1,475	653	2,128	63.72	36.28	76.47	23.53
070 Metro Special	1,736	2,113	1,161	3,274	63.15	36.85	66.67	33.33
<b>Division III</b>	<b>6,727</b>	<b>9,402</b>	<b>4,153</b>	<b>13,555</b>	<b>57.57</b>	<b>42.43</b>	<b>64.29</b>	<b>35.71</b>
007 South Special	872	1,242	257	1,499	94.24	5.76	100.00	0.00
008 Southwest Special	1,913	2,564	2,064	4,628	38.50	61.50	37.50	62.50
026 Compton	994	1,262	772	2,034	76.83	23.17	45.45	54.55
027 South Central	594	699	466	1,165	76.47	23.53	80.00	20.00
031 South Family	1,250	1,549	694	2,243	66.08	33.92	66.67	33.33
062 Paramount	696	974	433	1,407	80.88	19.12	85.71	14.29
083 Southwest Family	175	251	94	345	75.46	24.54	66.67	33.33
<b>Division IV</b>	<b>6,494</b>	<b>8,541</b>	<b>4,780</b>	<b>13,321</b>	<b>62.09</b>	<b>37.91</b>	<b>56.25</b>	<b>43.75</b>
004 El Monte	1,211	2,901	978	3,879	70.49	29.51	87.50	12.50
020 San Gabriel Valley	1,228	2,025	762	2,787	78.54	21.46	50.00	50.00
036 Pomona	1,538	1,857	802	2,659	76.69	23.31	84.21	15.79
<b>Medi-Cal Operations Division</b>	<b>3,977</b>	<b>6,783</b>	<b>2,542</b>	<b>9,325</b>	<b>75.16</b>	<b>24.84</b>	<b>80.65</b>	<b>19.35</b>
<b>DPSS Total</b>	<b>39,130</b>	<b>50,041</b>	<b>27,289</b>	<b>77,330</b>	<b>66.81</b>	<b>33.19</b>	<b>55.92</b>	<b>44.08</b>
<b>Department of Health Services</b>	1,090	977	1,235	2,212	19.59	80.41	30.69	69.31
<b>Department of Children and Family Services</b>	97	112	4	116	100.00	0.00	100.00	0.00
<b>Unknown</b>	1	0	1	1	100.00	0.00	0	0
<b>Grand Total</b>	<b>40,318</b>	<b>51,130</b>	<b>28,529</b>	<b>79,659</b>	<b>65.20</b>	<b>34.80</b>	<b>52.07</b>	<b>47.93</b>

\* Numbers for Main Districts include both Main and Branch offices.

\*\* Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the same month.

\*\*\* Of the 79,659 applications processed during the month, 78,987 were regular and 672 were DAPD (Disability and Adult Programs Division). Also included are denied CalWORKs applications that are reevaluated for MAO.

\*\*\*\* Applications not meeting Medi-Cal citizenship requirements are excluded from the processing time columns



## CalFresh Application Processing by District July 2015

Districts*	Applications Received in Month**	Approvals			Non Approvals			Total Processed	Percent Processed in 30 Days		
		Public Assistance***	Non-Public Assistance****	Total	Public Assistance***	Non-Public Assistance****	Total		Public Assistance***	Non Public Assistance****	Total
002 Glendale	2,304	259	1,160	<b>1,419</b>	106	915	<b>1,021</b>	<b>2,440</b>	89.86	75.57	<b>77.70</b>
003 Pasadena	2,906	86	1,567	<b>1,653</b>	79	1,205	<b>1,284</b>	<b>2,937</b>	90.91	97.47	<b>97.11</b>
011 East Valley Main District	2,480	446	1,254	<b>1,700</b>	227	466	<b>693</b>	<b>2,393</b>	95.99	94.07	<b>94.61</b>
034 Lancaster Main District	3,378	454	1,610	<b>2,064</b>	316	1,119	<b>1,435</b>	<b>3,499</b>	95.84	95.68	<b>95.71</b>
082 West Valley District	2,050	251	1,127	<b>1,378</b>	190	549	<b>739</b>	<b>2,117</b>	95.69	89.02	<b>90.41</b>
<b>Division I</b>	<b>13,118</b>	<b>1,496</b>	<b>6,718</b>	<b>8,214</b>	<b>918</b>	<b>4,254</b>	<b>5,172</b>	<b>13,386</b>	<b>94.61</b>	<b>91.06</b>	<b>91.70</b>
010 Wilshire	2,434		1,546	<b>1,546</b>	1	913	<b>914</b>	<b>2,460</b>	100.00	97.07	<b>97.07</b>
012 Exposition Park	630	267	196	<b>463</b>	103	82	<b>185</b>	<b>648</b>	92.43	86.33	<b>89.81</b>
014 Civic Center	1,410		718	<b>718</b>		661	<b>661</b>	<b>1,379</b>		97.03	<b>97.03</b>
016 Medi Cal Outreach	447		237	<b>237</b>	1	161	<b>162</b>	<b>399</b>	100.00	86.18	<b>86.22</b>
038 Metro North	705	270	249	<b>519</b>	77	102	<b>179</b>	<b>698</b>	97.98	92.02	<b>94.99</b>
060 Rancho Park and West Los Angeles	2,852	185	1,510	<b>1,695</b>	95	999	<b>1,094</b>	<b>2,789</b>	93.57	94.26	<b>94.19</b>
089 Medi-Cal Mail-In Application Center	42				1		<b>1</b>	<b>1</b>	100.00		<b>100.00</b>
092 Hawthorne Medi-Cal District		1		<b>1</b>				<b>1</b>	100.00		<b>100.00</b>
<b>Division II</b>	<b>8,520</b>	<b>723</b>	<b>4,456</b>	<b>5,179</b>	<b>278</b>	<b>2,918</b>	<b>3,196</b>	<b>8,375</b>	<b>94.71</b>	<b>94.87</b>	<b>94.85</b>
005 Belvedere	1,506	151	871	<b>1,022</b>	77	345	<b>422</b>	<b>1,444</b>	95.18	85.69	<b>87.19</b>
006 Cudahy	1,255	206	665	<b>871</b>	75	215	<b>290</b>	<b>1,161</b>	96.80	94.77	<b>95.26</b>
013 Metro Family	673	195	254	<b>449</b>	97	88	<b>185</b>	<b>634</b>	76.71	71.05	<b>73.66</b>
015 Metro East	2,877	289	1,340	<b>1,629</b>	168	1,094	<b>1,262</b>	<b>2,891</b>	78.12	95.19	<b>92.49</b>
017 Florence	844	190	413	<b>603</b>	96	125	<b>221</b>	<b>824</b>	84.97	89.41	<b>87.86</b>
040 Norwalk	1,677	222	684	<b>906</b>	120	361	<b>481</b>	<b>1,387</b>	63.74	91.58	<b>84.72</b>
070 Metro Special	3,453		2,003	<b>2,003</b>	2	1,468	<b>1,470</b>	<b>3,473</b>	100.00	95.48	<b>95.48</b>
<b>Division III</b>	<b>12,285</b>	<b>1,253</b>	<b>6,230</b>	<b>7,483</b>	<b>635</b>	<b>3,696</b>	<b>4,331</b>	<b>11,814</b>	<b>81.20</b>	<b>92.56</b>	<b>90.75</b>
007 South Special	3,622		1,786	<b>1,786</b>		1,803	<b>1,803</b>	<b>3,589</b>		97.58	<b>97.58</b>
008 Southwest Special	3,717		2,289	<b>2,289</b>		1,468	<b>1,468</b>	<b>3,757</b>		93.61	<b>93.61</b>
026 Compton	1,597	336	764	<b>1,100</b>	146	407	<b>553</b>	<b>1,653</b>	97.93	87.36	<b>90.44</b>
027 South Central	1,783	166	843	<b>1,009</b>	80	727	<b>807</b>	<b>1,816</b>	98.78	91.08	<b>92.13</b>
031 South Family	1,834	380	686	<b>1,066</b>	190	444	<b>634</b>	<b>1,700</b>	95.44	89.65	<b>91.59</b>
062 Paramount	1,030	203	486	<b>689</b>	77	232	<b>309</b>	<b>998</b>	96.43	89.42	<b>91.38</b>
083 Southwest Family	1,047	417	285	<b>702</b>	247	108	<b>355</b>	<b>1,057</b>	88.10	81.68	<b>85.71</b>
<b>Division IV</b>	<b>14,630</b>	<b>1,502</b>	<b>7,139</b>	<b>8,641</b>	<b>740</b>	<b>5,189</b>	<b>5,929</b>	<b>14,570</b>	<b>94.29</b>	<b>92.86</b>	<b>93.08</b>
004 El Monte	1,768	243	846	<b>1,089</b>	75	418	<b>493</b>	<b>1,582</b>	91.51	88.84	<b>89.38</b>
020 San Gabriel Valley	2,403	183	1,194	<b>1,377</b>	78	873	<b>951</b>	<b>2,328</b>	95.79	94.39	<b>94.54</b>
036 Pomona	2,882	340	1,289	<b>1,629</b>	169	946	<b>1,115</b>	<b>2,744</b>	97.05	93.60	<b>94.24</b>
<b>Medi-Cal Operations Division</b>	<b>7,053</b>	<b>766</b>	<b>3,329</b>	<b>4,095</b>	<b>322</b>	<b>2,237</b>	<b>2,559</b>	<b>6,654</b>	<b>95.13</b>	<b>92.81</b>	<b>93.19</b>
018 DHS USC Medical Center	4										
<b>Department of Health Services</b>	<b>4</b>										
<b>Total</b>	<b>55,610</b>	<b>5,740</b>	<b>27,872</b>	<b>33,612</b>	<b>2,893</b>	<b>18,294</b>	<b>21,187</b>	<b>54,799</b>	<b>91.67</b>	<b>92.69</b>	<b>92.53</b>

\* Numbers for Main Districts include both Main and Branch offices.

\*\* Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the same month.

\*\*\* All members of the CalFresh household received CalWORKs assistance during the month.

\*\*\*\* None, or only some, of the members of the CalFresh household received CalWORKs assistance during month.

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## In-Home Supportive Services Application Processing by Office July 2015

Office	Applications Received in Month*	Processed During month*		
		Approvals	Non-Approvals	Total Processed*
019 IHSS Ops II - Pomona	539	139	255	<b>394</b>
074 IHSS Ops II El Monte	857	422	402	<b>824</b>
<b>East Region</b>	<b>1,396</b>	<b>561</b>	<b>657</b>	<b>1,218</b>
073 IHSS Ops V - Burbank	349	219	126	<b>345</b>
075 IHSS Ops V - Rancho Dominguez	431	254	366	<b>620</b>
047 IHSS Ops III Metro IHSS	1,088	434	459	<b>893</b>
<b>Metro West Region</b>	<b>1,868</b>	<b>907</b>	<b>951</b>	<b>1,858</b>
001 IHSS Ops I Chatsworth	844	539	458	<b>997</b>
035 IHSS Ops I - Lancaster	421	89	314	<b>403</b>
<b>North Region</b>	<b>1,265</b>	<b>628</b>	<b>772</b>	<b>1,400</b>
077 IHSS Ops IV Hawthorne	1,414	523	953	<b>1,476</b>
<b>South Region</b>	<b>1,414</b>	<b>523</b>	<b>953</b>	<b>1,476</b>
<b>Total</b>	<b>5,943</b>	<b>2,619</b>	<b>3,333</b>	<b>5,952</b>

\* Applications Received in One Month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications in the month and the number processed that same month.



## Cash Aid Programs Terminations by District July 2015

District*	CalWORKs				General Relief			Refugee	CAPI
	Total	Two Parent**	Zero Parent***	All Other****	Total	Employable	Unemployable		
002 Glendale	386	112	45	229	493	297	196	47	
003 Pasadena, San Fernando	137	22	27	88	1,224	766	458		
011 East Valley, Santa Clarita	650	93	145	412					
034 Lancaster Main District	937	124	112	701	1,010	755	255		
082 West Valley	583	71	141	371				8	
<b>Division I</b>	<b>2,693</b>	<b>422</b>	<b>470</b>	<b>1,801</b>	<b>2,727</b>	<b>1,818</b>	<b>909</b>	<b>55</b>	
010 Wilshire					818	473	345		
012 Exposition Park	565	55	128	382					
014 Civic Center					735	404	331		
038 Metro North	509	58	159	292	2		2	18	124
060 Rancho Park	403	37	56	310	1,064	579	485		
092 Hawthorne Medi-Cal District	2			2					
<b>Division II</b>	<b>1,479</b>	<b>150</b>	<b>343</b>	<b>986</b>	<b>2,619</b>	<b>1,456</b>	<b>1,163</b>	<b>18</b>	<b>124</b>
005 Belvedere	230	31	42	157	1	1			
006 Cudahy	354	35	85	234					
013 Metro Family	545	42	196	307	1		1		
015 Metro East Main Office	581	73	157	351	970	685	285		
017 Florence	494	37	159	298					
040 Norwalk	456	41	53	362					
070 Metro Special	1			1	1,740	1,078	662		
<b>Division III</b>	<b>2,661</b>	<b>259</b>	<b>692</b>	<b>1,710</b>	<b>2,712</b>	<b>1,764</b>	<b>948</b>		
007 South Special					2,360	1,680	680		
008 Southwest Special					1,823	1,171	652		
026 Compton	605	55	133	417					
027 South Central	452	28	97	327	506	346	160		
031 South Family	580	62	115	403				10	
062 Paramount	312	35	46	231					
083 Southwest Family	1,017	92	193	732				1	
<b>Division IV</b>	<b>2,966</b>	<b>272</b>	<b>584</b>	<b>2,110</b>	<b>4,689</b>	<b>3,197</b>	<b>1,492</b>	<b>11</b>	
004 El Monte	460	69	109	282					
020 San Gabriel Valley	237	34	58	145	835	534	301	6	
036 Pomona	556	58	109	389	511	346	165		
<b>Division V GAIN Regions</b>	<b>1,253</b>	<b>161</b>	<b>276</b>	<b>816</b>	<b>1,346</b>	<b>880</b>	<b>466</b>	<b>6</b>	
<b>Total</b>	<b>11,052</b>	<b>1,264</b>	<b>2,365</b>	<b>7,423</b>	<b>14,093</b>	<b>9,115</b>	<b>4,978</b>	<b>90</b>	<b>124</b>

\* Numbers for these offices include both the Main and Branch offices.

\*\* This Category includes families that have two aided, GAIN Sanctioned or time-limited, non-disabled parents with at least one child in common.

\*\*\* All parents/adults in these families are excluded or ineligible to aid for reasons other than GAIN sanction or time limits.

\*\*\*\* This category includes all other families not included in the first two.



## Supplemental Programs Terminations by District July 2015

District*	Medical Assistance Only	CalFresh			Total All Aids** Cash Aid and Supplemental Programs
		Total	PACF	NACF	
002 Glendale	681	1,870	191	1,679	3,477
003 Pasadena, San Fernando	217	1,765	69	1,696	3,343
011 East Valley, Santa Clarita	422	2,370	346	2,024	3,442
034 Lancaster Main District	442	3,078	392	2,686	5,467
082 West Valley	564	2,542	274	2,268	3,697
<b>Division I</b>	<b>2,326</b>	<b>11,625</b>	<b>1,272</b>	<b>10,353</b>	<b>19,426</b>
010 Wilshire	451	2,163		2,163	3,432
012 Exposition Park	106	693	246	447	1,364
014 Civic Center	45	643		643	1,423
016 Medi Cal Outreach	259	21		21	280
038 Metro North	171	855	268	587	1,679
060 Rancho Park	267	2,148	185	1,963	3,882
080 Medi-Cal LTC	261				261
089 Medi-Cal Mail-In Application Center	37				37
092 Hawthorne Medi-Cal District	369	1		1	372
<b>Division II</b>	<b>1,966</b>	<b>6,524</b>	<b>699</b>	<b>5,825</b>	<b>12,730</b>
005 Belvedere	441	1,972	106	1,866	2,644
006 Cudahy	301	1,028	160	868	1,683
013 Metro Family	258	1,349	278	1,071	2,153
015 Metro East Main Office	238	1,692	247	1,445	3,481
017 Florence	191	1,102	213	889	1,787
040 Norwalk	305	1,348	218	1,130	2,109
070 Metro Special	412	2,842		2,842	4,995
<b>Division III</b>	<b>2,146</b>	<b>11,333</b>	<b>1,222</b>	<b>10,111</b>	<b>18,852</b>
007 South Special	44	2,110		2,110	4,514
008 Southwest Special	307	3,014		3,014	5,144
026 Compton	327	1,684	286	1,398	2,616
027 South Central	107	1,269	181	1,088	2,334
031 South Family	471	1,696	261	1,435	2,757
062 Paramount	233	977	138	839	1,522
083 Southwest Family	214	1,275	413	862	2,507
<b>Division IV</b>	<b>1,703</b>	<b>12,025</b>	<b>1,279</b>	<b>10,746</b>	<b>21,394</b>
004 El Monte	506	1,407	221	1,186	2,373
020 San Gabriel Valley	296	1,666	97	1,569	3,040
036 Pomona	543	2,142	245	1,897	3,752
<b>Division V GAIN Regions</b>	<b>1,345</b>	<b>5,215</b>	<b>563</b>	<b>4,652</b>	<b>9,165</b>
<b>DPSS Total**</b>	<b>9,486</b>	<b>46,722</b>	<b>5,035</b>	<b>41,687</b>	<b>84,321</b>
<b>Department of Health Services</b>	<b>22</b>				<b>22</b>
<b>Department of Children and Family Services</b>	<b>85</b>				<b>85</b>
<b>Grand Total**</b>	<b>9,593</b>	<b>46,722</b>	<b>5,035</b>	<b>41,687</b>	<b>84,428</b>

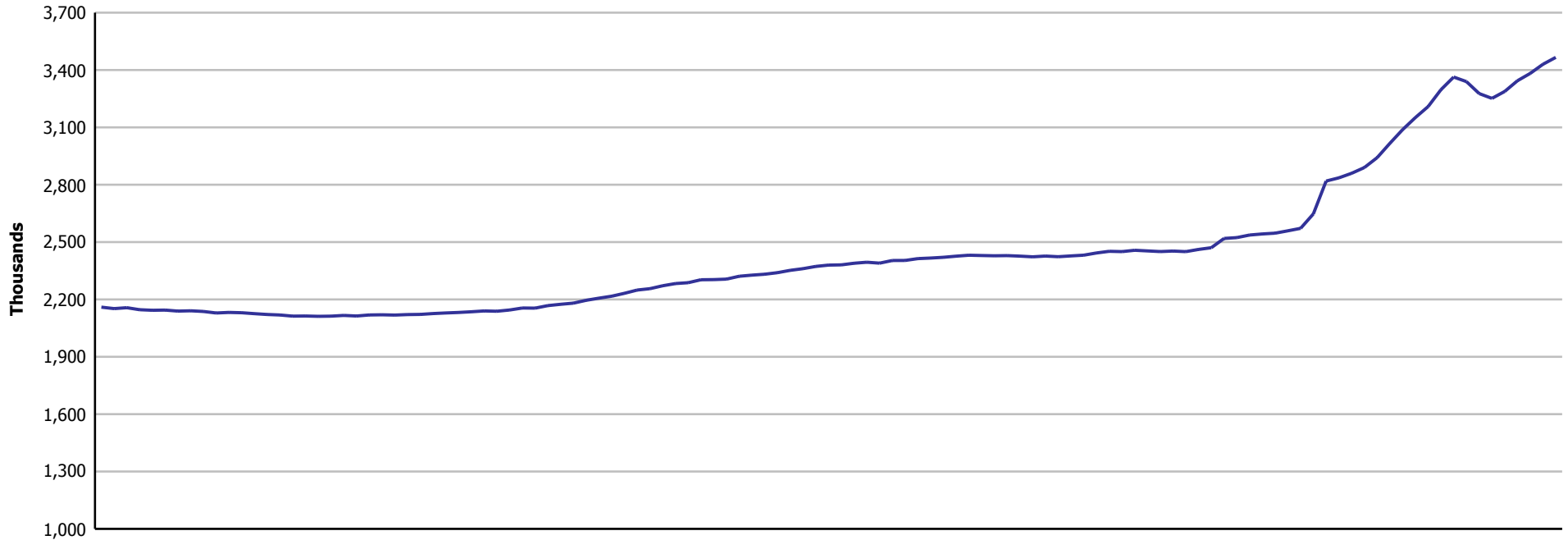
\* Numbers for Main Districts include both Main and Branch offices.

\*\* DPSS Total and Grand Total counts for Total All Aids include IHSS caseload found on page 7.



## Persons Aided - All Aids Combined

January 2006 to July 2015

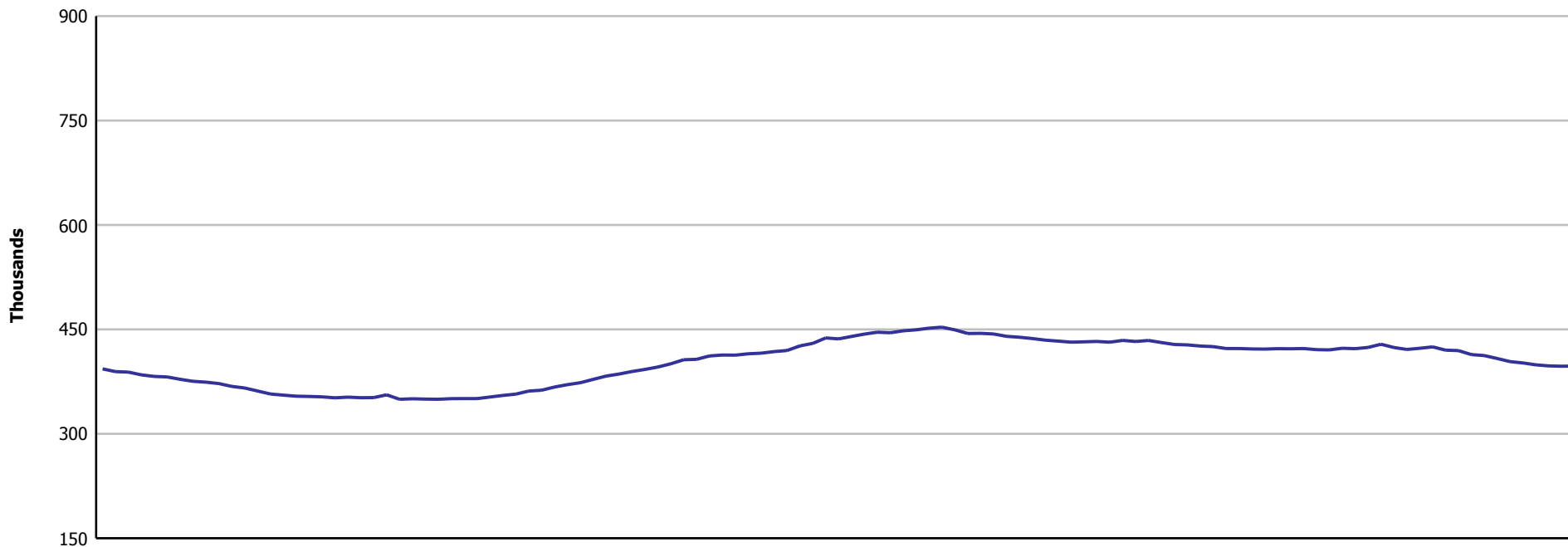


	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015
January	2,159,561	2,125,532	2,120,743	2,174,614	2,303,749	2,394,585	2,426,501	2,453,083	2,819,136	3,276,776
February	2,151,993	2,121,183	2,121,664	2,180,687	2,306,162	2,389,716	2,422,909	2,450,013	2,836,009	3,251,645
March	2,156,830	2,118,608	2,126,084	2,195,497	2,321,333	2,403,761	2,426,841	2,461,628	2,859,833	3,287,979
April	2,146,245	2,112,631	2,129,358	2,206,577	2,327,154	2,403,859	2,423,481	2,470,580	2,889,876	3,343,995
May	2,143,301	2,113,264	2,131,845	2,216,924	2,331,869	2,413,553	2,427,711	2,519,023	2,941,694	3,382,329
June	2,144,293	2,111,673	2,135,562	2,232,040	2,340,068	2,416,384	2,431,477	2,523,361	3,016,511	3,430,119
July	2,138,980	2,112,568	2,139,790	2,249,143	2,352,189	2,420,344	2,442,987	2,536,910	3,088,345	3,466,141
August	2,140,548	2,116,434	2,138,281	2,256,283	2,360,927	2,426,295	2,451,696	2,542,506	3,151,339	
September	2,137,037	2,113,352	2,144,760	2,271,473	2,372,707	2,431,316	2,450,230	2,546,656	3,208,954	
October	2,129,048	2,118,831	2,155,204	2,283,036	2,379,568	2,429,646	2,457,086	2,558,888	3,296,854	
November	2,132,091	2,119,663	2,154,415	2,287,582	2,380,834	2,428,279	2,453,757	2,571,969	3,363,249	
December	2,130,380	2,118,174	2,167,776	2,302,924	2,389,268	2,429,214	2,450,333	2,647,528	3,339,390	



## Persons Aided - CalWORKs

January 2006 to July 2015

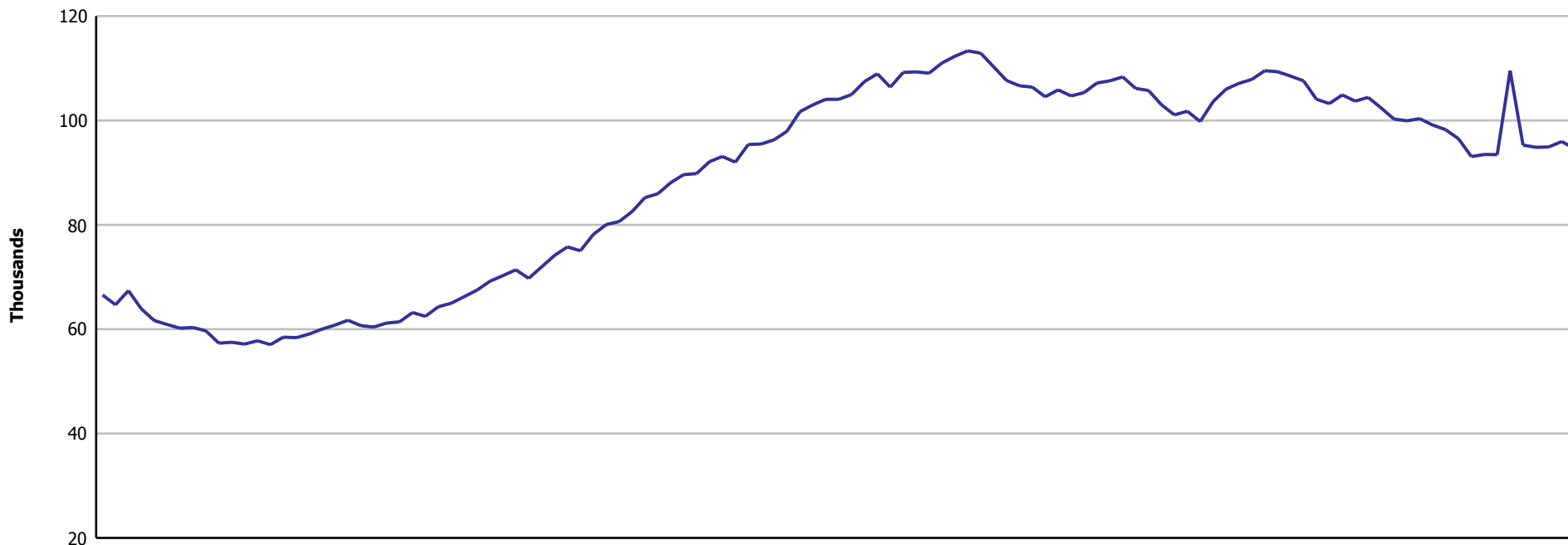


	<b>2006</b>	<b>2007</b>	<b>2008</b>	<b>2009</b>	<b>2010</b>	<b>2011</b>	<b>2012</b>	<b>2013</b>	<b>2014</b>	<b>2015</b>
January	393,222	361,495	350,311	370,631	413,178	445,949	436,846	427,728	422,896	408,172
February	389,308	357,170	349,868	373,398	412,969	445,154	434,536	426,054	422,249	403,662
March	388,639	355,533	349,622	378,222	414,952	447,929	433,157	425,255	424,066	401,779
April	384,683	354,031	350,448	382,959	415,809	449,363	431,619	422,502	428,680	399,015
May	382,422	353,662	350,578	385,883	418,101	451,770	432,124	422,504	423,974	397,553
June	381,675	353,094	350,570	389,509	419,613	453,164	432,684	421,889	421,206	397,045
July	378,299	351,664	352,835	392,490	426,282	449,303	431,612	421,707	422,817	397,353
August	375,389	352,669	355,100	395,902	429,910	444,096	434,159	422,294	424,883	
September	374,190	351,816	357,008	400,534	437,714	444,308	432,602	422,137	420,169	
October	372,159	352,014	361,378	406,371	436,323	443,415	434,071	422,511	419,533	
November	368,084	355,989	362,652	406,992	439,859	440,023	431,092	420,873	413,804	
December	365,841	349,574	367,163	411,842	443,245	438,715	428,294	420,513	412,365	



## Persons Aided - General Relief

January 2006 to July 2015



	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015
January	66,552	57,776	63,189	75,764	93,105	108,951	106,395	101,771	104,903	93,446
February	64,682	57,034	62,466	75,029	91,999	106,390	104,536	99,802	103,705	109,555
March	67,390	58,470	64,302	78,145	95,395	109,212	105,869	103,623	104,429	95,282
April	63,895	58,365	64,974	80,052	95,486	109,311	104,699	106,003	102,424	94,853
May	61,660	59,065	66,227	80,623	96,286	109,062	105,329	107,118	100,269	94,926
June	60,895	60,014	67,488	82,524	97,923	111,018	107,177	107,872	99,928	95,959
July	60,187	60,786	69,193	85,223	101,683	112,308	107,593	109,536	100,351	94,566
August	60,321	61,715	70,260	85,953	102,982	113,344	108,347	109,338	99,121	
September	59,683	60,678	71,387	88,079	104,057	112,898	106,145	108,494	98,245	
October	57,321	60,403	69,738	89,627	104,042	110,285	105,747	107,604	96,503	
November	57,487	61,178	71,942	89,813	104,969	107,656	103,006	104,070	93,080	
December	57,145	61,406	74,143	92,103	107,452	106,647	101,071	103,237	93,486	

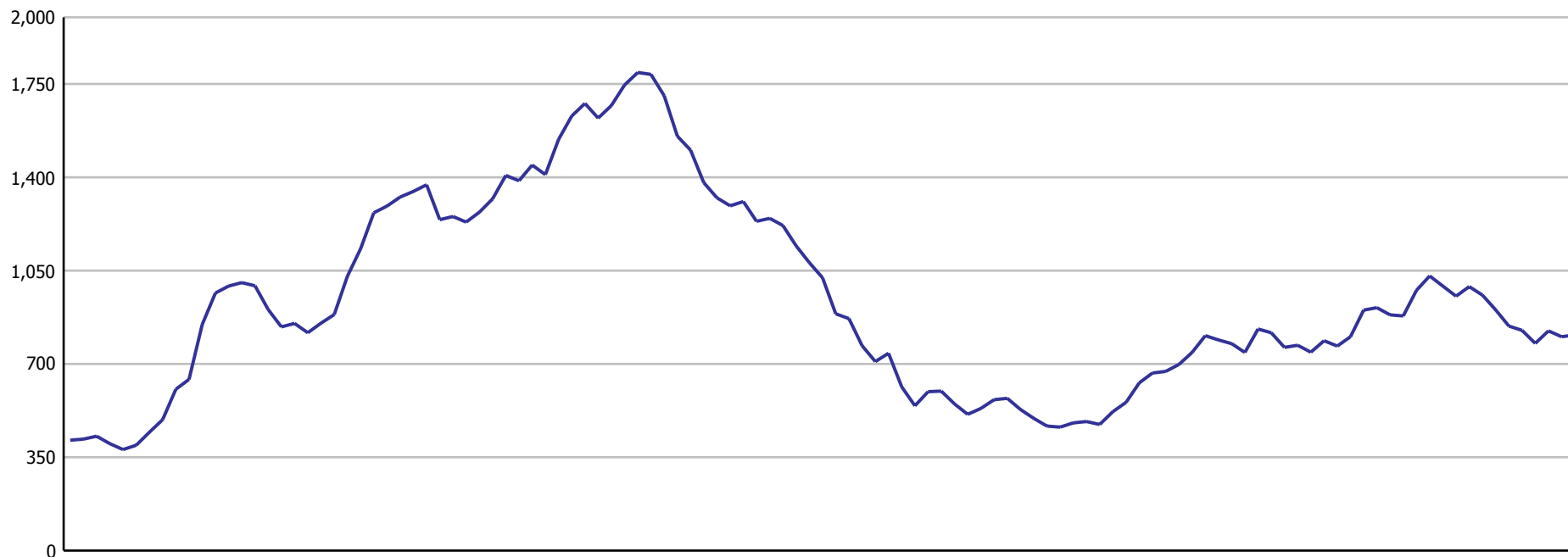
NOTE: Includes refugees on GR.





## Persons Aided - Refugee

January 2006 to July 2015



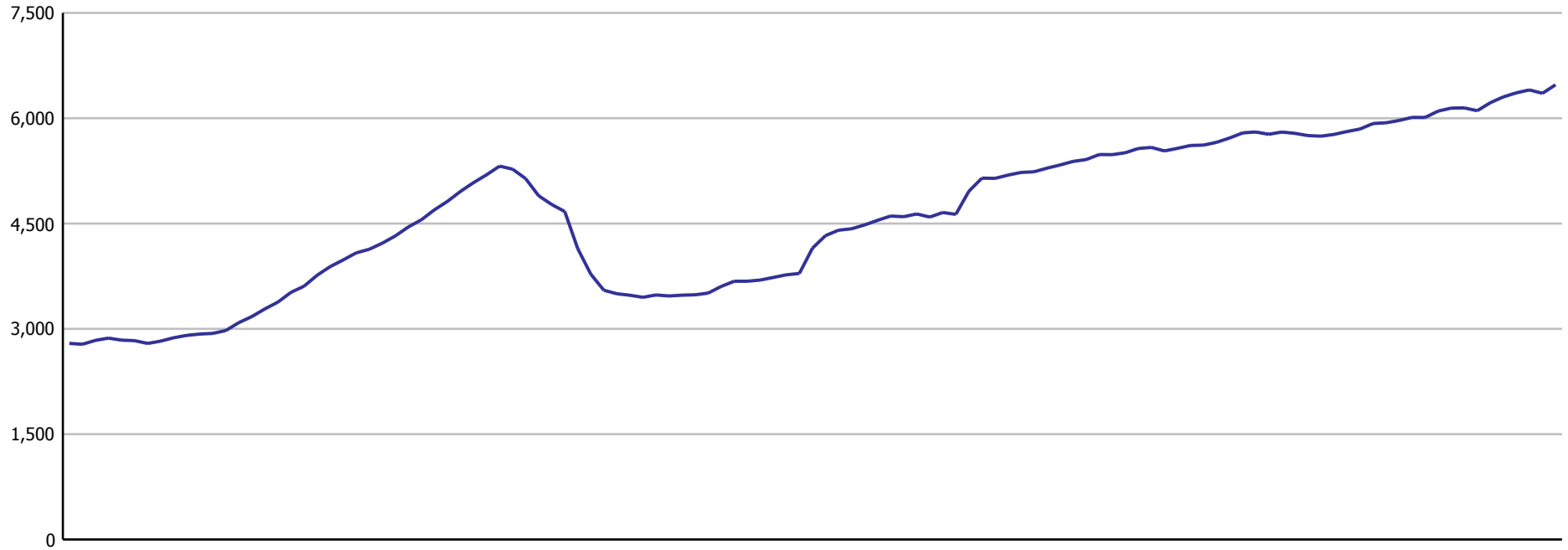
	<b>2006</b>	<b>2007</b>	<b>2008</b>	<b>2009</b>	<b>2010</b>	<b>2011</b>	<b>2012</b>	<b>2013</b>	<b>2014</b>	<b>2015</b>
January	414	992	1,292	1,410	1,380	768	529	698	767	903
February	418	1,005	1,326	1,542	1,323	709	496	743	802	842
March	429	993	1,347	1,630	1,293	740	467	806	902	826
April	401	904	1,372	1,677	1,309	614	463	790	911	777
May	379	839	1,241	1,622	1,235	543	479	776	884	824
June	395	852	1,253	1,669	1,246	596	484	743	880	802
July	444	817	1,232	1,746	1,219	598	473	831	976	809
August	491	853	1,269	1,793	1,143	550	521	817	1,030	
September	605	885	1,319	1,786	1,080	511	556	762	992	
October	642	1,029	1,407	1,706	1,023	533	629	770	954	
November	848	1,132	1,387	1,554	888	566	666	744	990	
December	966	1,267	1,446	1,502	870	571	672	787	958	

NOTE: 1. Person counts exclude refugees who time-expired from RRP/CalWORKs and RCA programs.



## Persons Aided - CAPI\*

January 2006 to July 2015

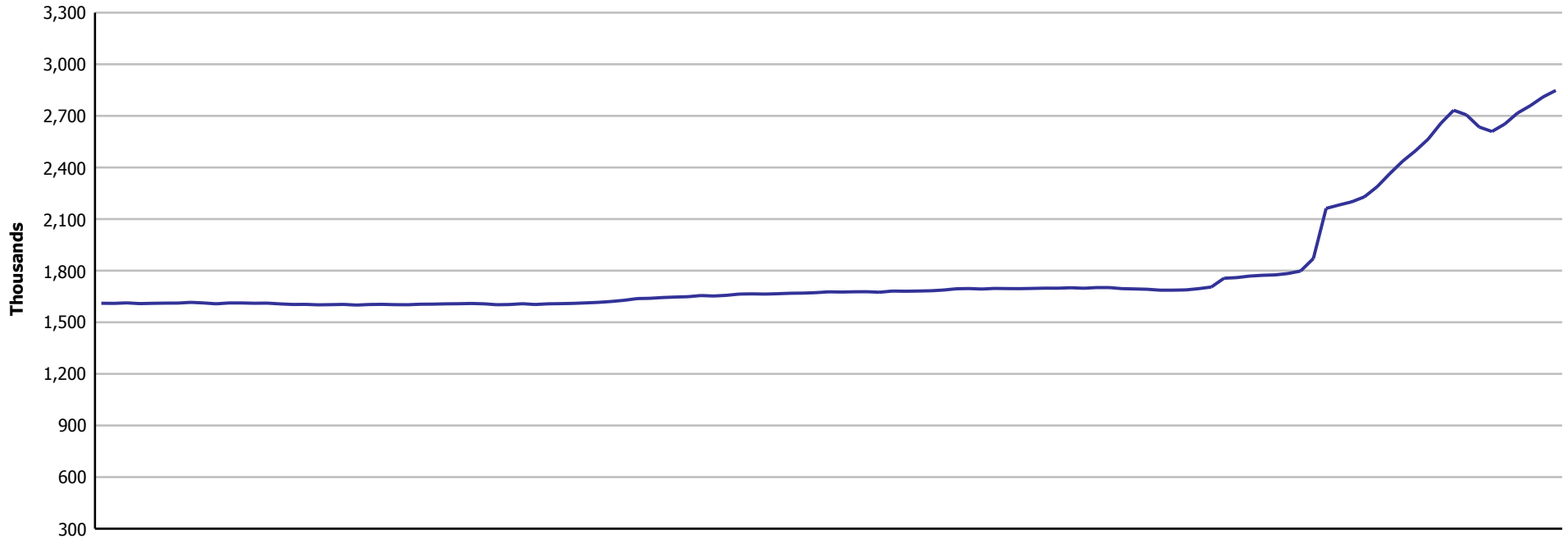


	<b>2006</b>	<b>2007</b>	<b>2008</b>	<b>2009</b>	<b>2010</b>	<b>2011</b>	<b>2012</b>	<b>2013</b>	<b>2014</b>	<b>2015</b>
January	2,793	2,976	4,220	4,895	3,485	4,425	5,190	5,534	5,744	6,107
February	2,780	3,089	4,323	4,771	3,509	4,480	5,228	5,571	5,769	6,221
March	2,836	3,175	4,451	4,671	3,604	4,546	5,237	5,612	5,810	6,304
April	2,868	3,284	4,553	4,141	3,678	4,607	5,289	5,617	5,846	6,362
May	2,839	3,381	4,695	3,779	3,678	4,597	5,334	5,657	5,925	6,403
June	2,832	3,520	4,815	3,550	3,695	4,637	5,385	5,718	5,935	6,355
July	2,792	3,607	4,957	3,500	3,732	4,592	5,411	5,791	5,968	6,476
August	2,825	3,763	5,082	3,479	3,770	4,657	5,483	5,804	6,012	
September	2,873	3,886	5,194	3,449	3,789	4,631	5,481	5,771	6,011	
October	2,907	3,981	5,318	3,483	4,149	4,959	5,508	5,803	6,102	
November	2,926	4,082	5,274	3,468	4,328	5,147	5,569	5,785	6,144	
December	2,935	4,133	5,140	3,480	4,405	5,143	5,584	5,753	6,147	

\*Cash Assistance Program for Immigrants



## Persons Aided - Medical Assistance Only January 2006 to July 2015



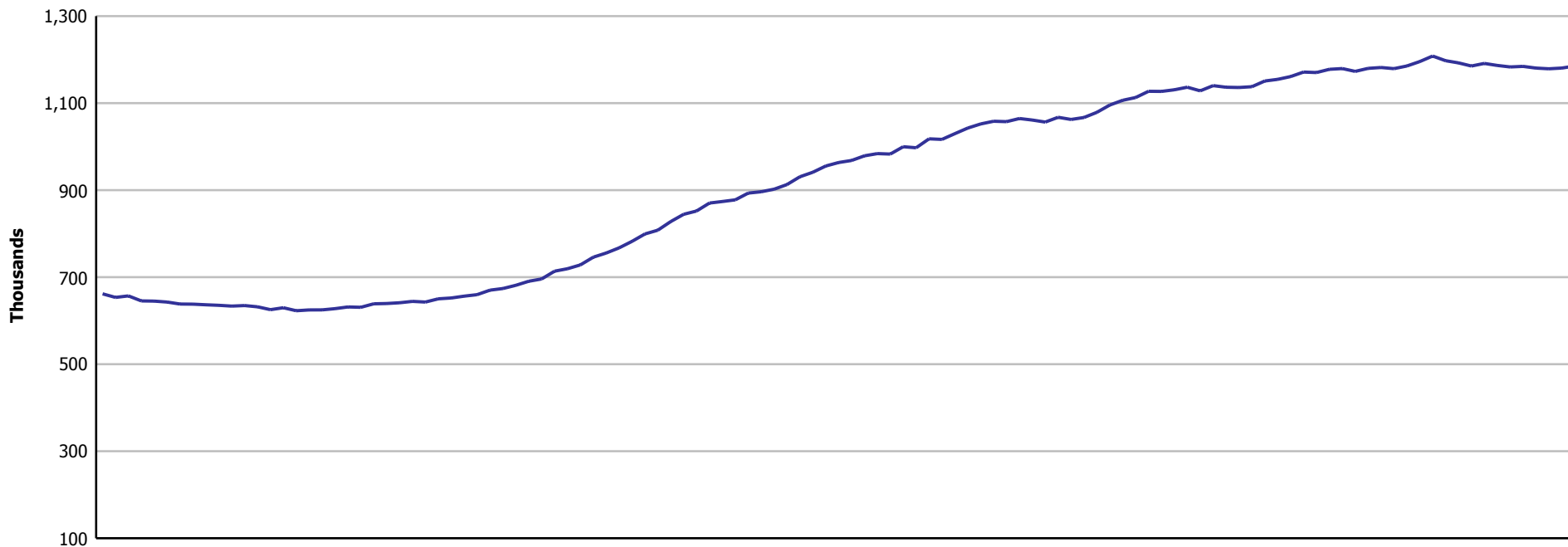
	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015
January	1,610,580	1,610,495	1,601,826	1,608,284	1,652,545	1,677,657	1,695,530	1,686,728	2,162,087	2,635,084
February	1,609,912	1,611,324	1,604,958	1,609,965	1,656,625	1,674,595	1,696,763	1,688,211	2,181,648	2,609,119
March	1,612,873	1,606,981	1,605,420	1,612,871	1,664,015	1,681,467	1,698,376	1,695,285	2,200,120	2,652,143
April	1,608,581	1,603,501	1,607,132	1,615,916	1,665,214	1,680,359	1,698,100	1,704,905	2,229,067	2,716,127
May	1,610,182	1,604,117	1,607,865	1,621,134	1,663,980	1,681,497	1,700,809	1,755,996	2,288,191	2,758,728
June	1,611,201	1,601,343	1,609,248	1,627,826	1,665,971	1,683,049	1,697,665	1,759,649	2,364,689	2,809,686
July	1,611,515	1,602,534	1,607,295	1,637,703	1,668,643	1,687,322	1,701,787	1,768,550	2,436,427	2,847,792
August	1,615,820	1,603,846	1,602,051	1,639,215	1,669,561	1,694,711	1,701,649	1,773,011	2,496,469	
September	1,612,472	1,600,003	1,603,149	1,643,871	1,672,275	1,696,079	1,695,450	1,775,355	2,564,799	
October	1,607,194	1,603,238	1,607,896	1,646,630	1,677,012	1,693,154	1,693,886	1,783,230	2,657,203	
November	1,612,304	1,604,229	1,603,186	1,648,758	1,675,728	1,696,764	1,691,766	1,797,981	2,732,673	
December	1,612,219	1,602,354	1,607,228	1,655,341	1,677,283	1,695,805	1,686,556	1,870,380	2,705,644	

NOTE: Effective January 2006, includes MAO-eligible persons associated with CalWORKs cases.



## Persons Aided - CalFresh

January 2006 to July 2015

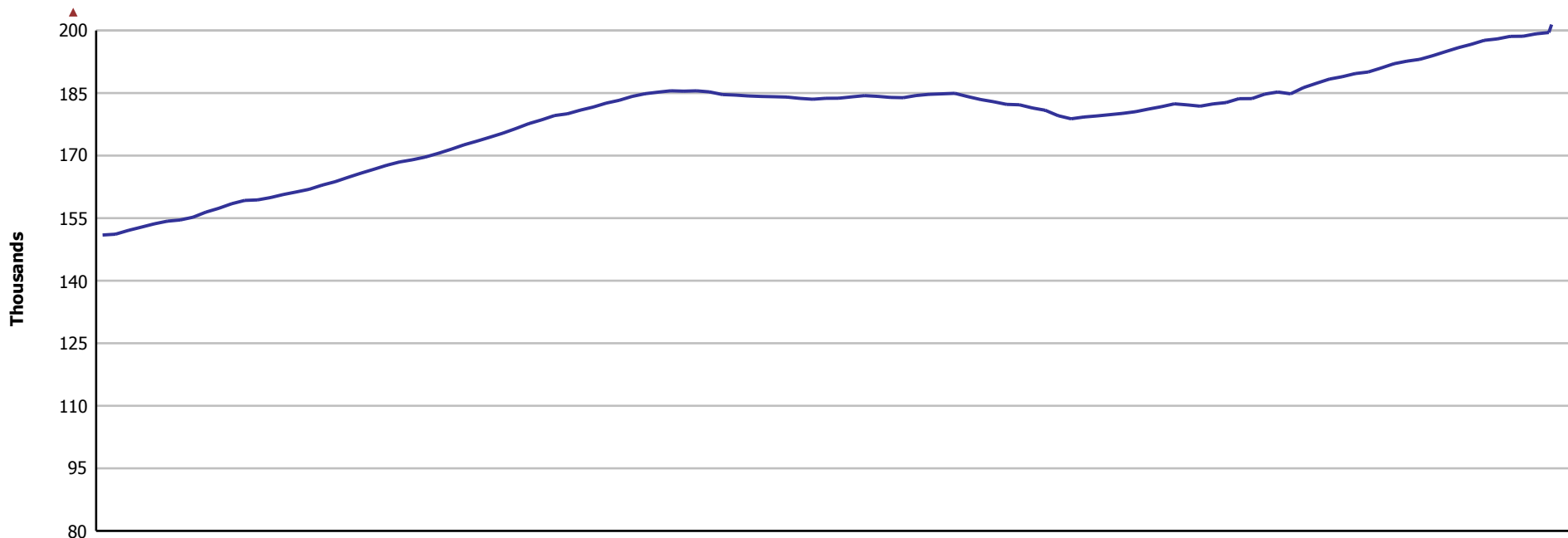


	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015
January	661,664	631,850	644,368	719,388	873,906	983,972	1,061,099	1,136,598	1,179,471	1,186,689
February	653,479	625,321	642,827	728,164	877,708	982,952	1,056,530	1,128,269	1,172,986	1,183,204
March	657,003	629,729	650,233	745,955	893,254	999,836	1,067,474	1,140,185	1,179,917	1,184,511
April	645,412	622,860	652,132	755,533	896,310	997,431	1,062,493	1,136,567	1,181,939	1,180,608
May	644,941	624,750	656,361	767,382	902,170	1,017,987	1,067,010	1,135,966	1,179,271	1,178,959
June	642,842	624,827	659,778	782,354	912,861	1,016,668	1,078,877	1,137,764	1,185,357	1,180,615
July	638,219	627,626	670,143	799,325	930,781	1,029,907	1,095,676	1,150,909	1,195,491	1,185,244
August	637,972	631,525	673,922	807,965	941,140	1,042,754	1,106,581	1,154,695	1,208,242	
September	636,555	630,752	681,301	827,823	955,463	1,052,181	1,112,889	1,161,054	1,197,541	
October	635,344	638,796	690,571	844,497	963,522	1,058,355	1,127,190	1,171,438	1,192,513	
November	633,506	639,412	695,872	852,054	968,213	1,057,476	1,126,961	1,170,317	1,185,306	
December	634,763	641,215	713,748	870,368	978,920	1,064,647	1,130,714	1,177,740	1,191,285	



## Persons Aided - IHSS\*

January 2006 to July 2015



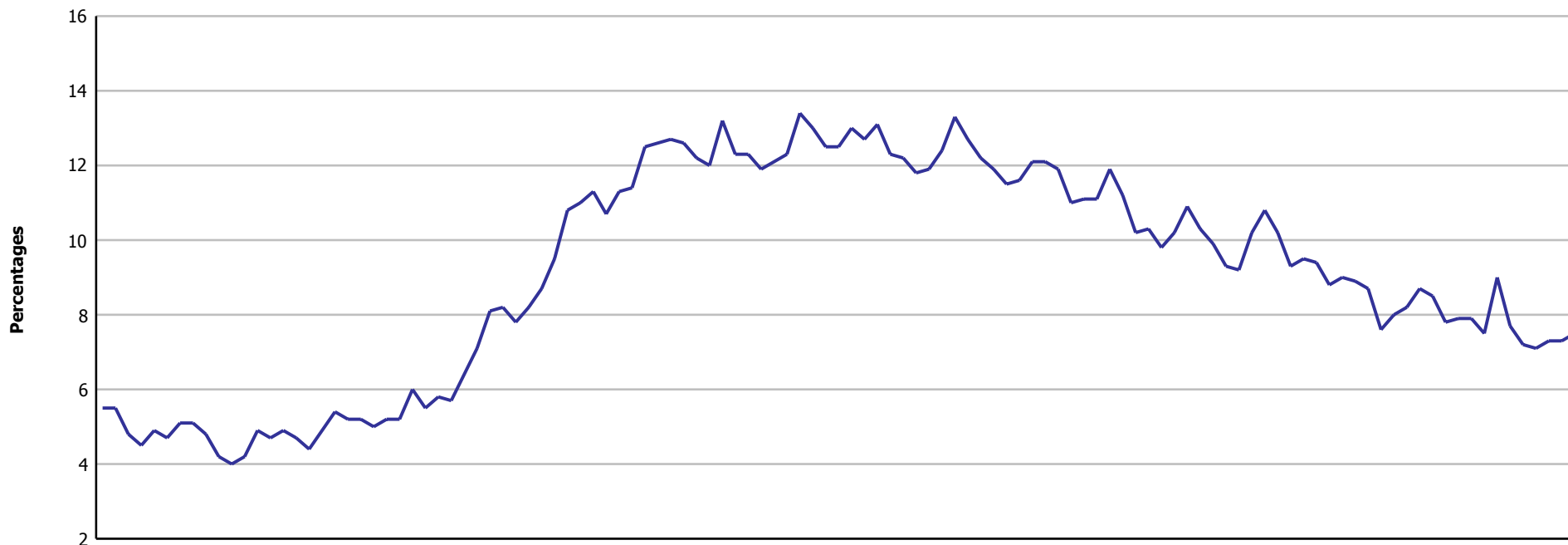
	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015
January	150,951	159,380	169,007	180,031	184,647	184,215	181,431	182,165	188,923	197,985
February	151,155	159,934	169,661	180,902	184,518	183,956	180,876	181,855	189,670	198,596
March	152,069	160,674	170,549	181,653	184,307	183,891	179,577	182,400	190,047	198,624
April	152,839	161,279	171,536	182,586	184,189	184,407	178,827	182,721	190,999	199,206
May	153,636	161,924	172,598	183,260	184,120	184,698	179,256	183,653	192,033	199,516
June	154,271	162,916	173,477	184,191	184,037	184,815	179,513	183,674	192,644	200,237
July	154,562	163,733	174,418	184,839	183,722	184,933	179,820	184,752	193,082	200,543
August	155,222	164,779	175,382	185,212	183,524	184,153	180,130	185,258	193,955	
September	156,445	165,780	176,485	185,542	183,742	183,444	180,539	184,808	194,937	
October	157,368	166,712	177,662	185,452	183,766	182,917	181,162	186,315	195,897	
November	158,463	167,677	178,576	185,538	184,081	182,289	181,737	187,345	196,696	
December	159,250	168,477	179,608	185,276	184,383	182,181	182,414	188,349	197,647	

\*In-Home Supportive Services



## Unemployment Rate - Los Angeles County

January 2006 to July 2015



	<b>2006</b>	<b>2007</b>	<b>2008</b>	<b>2009</b>	<b>2010</b>	<b>2011</b>	<b>2012</b>	<b>2013</b>	<b>2014</b>	<b>2015</b>
January	5.50	4.90	6.00	10.80	13.20	13.10	12.10	10.90	9.00	9.00
February	5.50	4.70	5.50	11.00	12.30	12.30	12.10	10.30	8.90	7.70
March	4.80	4.90	5.80	11.30	12.30	12.20	11.90	9.90	8.70	7.20
April	4.50	4.70	5.70	10.70	11.90	11.80	11.00	9.30	7.60	7.10
May	4.90	4.40	6.40	11.30	12.10	11.90	11.10	9.20	8.00	7.30
June	4.70	4.90	7.10	11.40	12.30	12.40	11.10	10.20	8.20	7.30
July	5.10	5.40	8.10	12.50	13.40	13.30	11.90	10.80	8.70	7.50
August	5.10	5.20	8.20	12.60	13.00	12.70	11.20	10.20	8.50	
September	4.80	5.20	7.80	12.70	12.50	12.20	10.20	9.30	7.80	
October	4.20	5.00	8.20	12.60	12.50	11.90	10.30	9.50	7.90	
November	4.00	5.20	8.70	12.20	13.00	11.50	9.80	9.40	7.90	
December	4.20	5.20	9.50	12.00	12.70	11.60	10.20	8.80	7.50	

NOTE: Data is not seasonally adjusted.

# Glossary

**Department of Public Social Services (DPSS)** administers programs that provide services to individuals and families in need. These programs are designed to both alleviate hardship and promote family health, personal responsibility, and economic independence. Most DPSS programs are mandated by federal and State laws.

**California Work Opportunity and Responsibility to Kids (CalWORKs)** provides temporary financial assistance and employment-focused services to families with minor children who may or may not have income, and their property limit is below State maximum limits for their family size. In addition, the family must meet one of the following deprivations:

- Either parent is deceased;
- Either parent is physically or mentally incapacitated;
- The principal wage earner is unemployed; and
- Either parent is absent from the home in which the child is living.

Types of Assistance Units include:

- **Two Parent Families** - include two non-disabled or unemployed, natural or adoptive parents of the same aided or SSI/SSP minor child (living in the home), unless both parents are minors and neither is the head-of-household.
- **Zero Parent Families** - are those in which the parent(s) or caretaker(s) are excluded from or ineligible for aid.
- **All Other Families** - are those that have not been identified as either a two parent or a zero parent family.
- **Safety Net Cases** - are those families in which all adults have been discontinued and removed from the assistance unit for reaching the CalWORKs 60-month time limit.
- **TANF Timed-Out** - are those families that include an adult head-of-household or a spouse of a head-of-household, (including minors that are head-of-household) who have received Federal TANF assistance for a total of 60 cumulative months.

**Cash Assistance Program to Immigrants (CAPI)** provides cash to certain aged, blind, or disabled legal non-citizens ineligible for Supplemental Security Income/State Supplemental Payment (SSI/SSP) due to their immigration status. CAPI participants may be eligible for Medi-Cal, In-Home Supportive Services (IHSS), and/or Food Stamp benefits. Individuals requesting such benefits must file the appropriate application for the other program.

**The Food Stamp Program** helps eligible low-income families and individuals meet their basic nutritional needs by increasing their food purchasing power. Individuals residing in room and board arrangements, homeless individuals in shelters, and temporary residents of a shelter for battered women and children, may also be eligible to receive Food Stamps.

**General Relief (GR)** is a County-funded program that provides cash aid to indigent adults who are ineligible for Federal or State programs.

**In-Home Supportive Services (IHSS)** enables low-income aged, blind and disabled individuals to remain safely at home by paying caregivers to provide personal care and domestic and related services.

**LEADER** is the Los Angeles Eligibility, Automated Determination, Evaluation and Reporting System.

**Medical Assistance Only (MAO)** provides comprehensive medical benefits to low-income families with children, pregnant women, and adults who are over 65, blind, or disabled. Once an individual or family is found to be within the property (resources) limits, income will then help to determine the category of Medi-Cal eligibility, as well as whether there is a share-of-cost or no share-of-cost. CalWORKs families receive no-cost Medi-Cal.

**Refugee Resettlement Program (RRP)** is made up of many program partners at the federal, state, county, and community levels. Typically, refugees are eligible for the same assistance programs as citizens including CalWORKs, Food Stamps, Medi-Cal, SSI/SSP, and General Relief. In addition, single adults or couples without children who are not eligible for other welfare assistance may receive Refugee Cash Assistance (RCA). Vital to the success of the California Refugee Program are the contributions made by Mutual Assistance Associations, and Community Based Organizations (CBOs) that provide culturally and linguistically appropriate services.