


## ACCESSING HEALTH AND HUMAN SERVICES PROGRAMS MOST COMMONLY REQUESTED DOCUMENTS

 <p>County of Los Angeles and its Partners</p>	<p>CALIFORNIA CHILDREN'S SERVICES (CCS) (800) 288-4584 <a href="http://www.dhcs.ca.gov/services/ccs">www.dhcs.ca.gov/services/ccs</a></p> <p>CHILD HEALTH &amp; DISABILITY PREVENTION PROGRAM (CHDP) (800) 993-2437</p> <p>MEDI-CAL (NON_MAGI) (866) 613-3777</p> <p>MEDI-CAL (MAGI) (866) 613-3777</p> <p>MEDICARE (800) MEDICARE <a href="http://www.medicare.gov">www.medicare.gov</a></p> <p>SUBSTANCE USE DISORDER TREATMENT (800) 564-6600 <a href="http://publichealth.lacounty.gov/sapc">publichealth.lacounty.gov/sapc</a></p>					<p>CALWORKS (866) 613-3777 <a href="http://www.dpss.lacounty.gov/calworks">www.dpss.lacounty.gov/calworks</a></p> <p>CASH ASSISTANCE PROGRAM FOR IMMIGRANTS (CAPI) (866) 613-3777</p> <p>CALFRESH (877) 597-4777 <a href="http://www.dpss.lacounty.dpss.calfresh">www.dpss.lacounty.dpss.calfresh</a></p> <p>GENERAL RELIEF (866) 613-3777 <a href="http://www.dpss.lacounty.gov/dpss/gr">www.dpss.lacounty.gov/dpss/gr</a></p> <p>IN-HOME SUPPORTIVE SERVICES (IHSS) (888) 944-4477</p> <p>WOMEN, INFANTS AND CHILDREN (888) 942-9675</p>					<p>CHILD SUPPORT SERVICES (866) 901-3212 <a href="http://cssd.lacounty.gov">cssd.lacounty.gov</a></p> <p>MENTAL HEALTH (800) 854-7771 <a href="http://dmh.lacounty.gov">dmh.lacounty.gov</a></p>	
	HEALTH					INCOME SUPPORT					OTHER SERVICES	
<b>PROGRAM FEES/CO-PAYMENT</b>	✓											
<b>Required Documents</b>												
Birth Certificate (for each applicant)						✓	✓		✓	✓		✓
Resident Alien Card (If not a US Citizen) or other residency documents					✓	✓	✓	✓	✓	✓		
Proof of California Residency: Driver's License, State ID Card or current letter mailed to you at your address	✓					✓	✓	✓	✓	✓		✓
Social Security Card					✓	✓	✓	✓	✓	✓		✓
Medicare Card or other health insurance card	✓	✓				✓		✓		✓		✓
Marriage Certificate						✓			✓	✓		
School Enrollment/Attendance Papers						✓			✓			
If pregnant or applying for unborn child, Proof of Pregnancy						✓		✓		✓		
<b>Proof of Income</b>	✓	✓	✓			✓	✓	✓	✓	✓	✓	✓
<u>Child/Spousal Support</u> : child support and/or spousal support award letter, copies of check received or statement from Child Support Services Department for last month	✓			✓								✓
<b>Proof of Resources</b> : all current bank statements, property statements, vehicle registrations, life and/or burial insurance policies, life estate agreement				✓		✓	✓		✓	✓		
<b>Proof of Expenses/Proof of Deductions</b> : work clothing and transportation costs, current taxes, medical insurance, etc.	✓			✓		✓	✓	✓	✓			✓

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**IF PROOF OF INCOME AND/OR EXPENSES ARE REQUESTED: Provide the applicable document(s) listed in the INCOME/EXPENSES section below**

<b>Income</b>	<b>Expenses</b>
<b>If employed:</b> copy of most recent pay stub with name of employer and person who worked OR Signed statement from employer with gross monthly income stated and dates received	For care of a child or disabled adult: receipts, bill or cancelled checks that show name of the person cared for, cost of care, and the name of the person who paid for the care
<b>If self-employed:</b> copy of last year's federal income tax return (with Schedule C) or last 3 months' profit and loss statements	For housing and utility costs: receipts or bills that show user's name and amount due
<b>If disabled or retired:</b> copies of award letters or bank statements showing direct deposits	For medical costs for the disabled or persons age 60 or older: bills, receipts, medical insurance premiums, or cancelled checks that show the name of the person who incurred the expense, cost and name of person who paid for the care
<b>If currently receiving benefits:</b> proof of the amount (i.e. unemployment insurance, Social Security, workers compensation, veteran income checks or disability insurance)	For court ordered support payments: receipts, cancelled checks or money orders that show who the payment was for and the amount paid
<b>If income from a loan:</b> copy of loan papers with the name of person who is receiving the loan, the amount and current balance	For self-employed: signed receipts, cancelled checks or statements from whom you get your supplies



### WHERE TO ACCESS THE MOST COMMONLY REQUESTED DOCUMENTS



<b>DOCUMENT</b>	<b>DEPARTMENT</b>	<b>PHONE NO. &amp; WEBSITE</b>
Birth, Death, and Marriage Certificates	Registrar Recorder/County Clerk Department Headquarters 12400 Imperial Highway Norwalk, CA 90650	1-800-201-8999 <a href="http://www.lavote.net">www.lavote.net</a>
Resident Alien Cards or other Residency Documents	U.S. Citizenship and Immigration Services	1-800-375-5283 <a href="http://www.uscis.gov">www.uscis.gov</a>
Proof of California Residency: Driver's License, State ID	California Department of Motor Vehicles (DMV)	1-800-777-0133 <a href="http://www.dmv.ca.gov">www.dmv.ca.gov</a>
Social Security Card	Social Security Administration (SSA)	1-800-772-1213 <a href="http://www.ssa.gov">www.ssa.gov</a>
Copies of Income Tax Return	Internal Revenue Service (IRS)	1-800-829-1040 <a href="http://www.irs.gov">www.irs.gov</a>
Child Support Documents	Child Support Services Department (CSSD)	1-866-901-3212 <a href="http://cssd.lacounty.gov">cssd.lacounty.gov</a>

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**CONTACT INFORMATION TO KEY COUNTY OF LOS ANGELES  
HEALTH & HUMAN SERVICES PROGRAMS**

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| <ul style="list-style-type: none"> <li>▪ <b>CHILD HEALTH &amp; DISABILITY PREVENTION PROGRAM (CHDP)</b><br/><b>(800) 993-2437</b><br/>LONG BEACH: <b>(562) 570-4226</b><br/>PASADENA: <b>(626) 744-6016</b><br/><a href="http://www.dhcs.ca.gov/services/chdp">www.dhcs.ca.gov/services/chdp</a></li> <li>▪ <b>MEDI-CAL</b><br/><b>(877) 597-4777</b><br/><a href="http://www.dhcs.ca.gov/services/med-cal/Pages/default.aspx">http://www.dhcs.ca.gov/services/med-cal/Pages/default.aspx</a><br/><a href="http://dpss.lacounty.gov/wps/portal/dpss">http://dpss.lacounty.gov/wps/portal/dpss</a></li> <li>▪ <b>CASH ASSISTANCE PROGRAM FOR IMMIGRANTS (CAPI)</b><br/><b>(866) 613-3777</b><br/><a href="http://www.dpss.lacounty.gov/dpss/capi">www.dpss.lacounty.gov/dpss/capi</a></li> <li>▪ <b>IN-HOME SUPPORTIVE SERVICES</b><br/><b>(888) 944-IHSS (944-4477) OR (213) 744-4477</b><br/><a href="http://WWW.DPSS.LACOUNTY.GOV/DPSS/IHSS">WWW.DPSS.LACOUNTY.GOV/DPSS/IHSS</a></li> <li>▪ <b>WOMEN, INFANTS AND CHILDREN</b><br/><b>(888) 942-9675</b><br/><a href="http://www.fns.usda.gov/wic/women-infants-and-children-wic">www.fns.usda.gov/wic/women-infants-and-children-wic</a></li> </ul> | <ul style="list-style-type: none"> <li>▪ <b>211 LA COUNTY</b><br/><a href="http://www.211la.org">www.211la.org</a></li> <li>▪ <b>ACCESS FOR INFANTS AND MOTHERS</b><br/><b>(800) 433-2611</b><br/><a href="http://www.aim.ca.gov">www.aim.ca.gov</a></li> <li>▪ <b>COUNTY OF LOS ANGELES JOB HOTLINE</b><br/><b>(800) 970-5478</b><br/><a href="http://hr.lacounty.gov/wps/portal/dhr">hr.lacounty.gov/wps/portal/dhr</a></li> <li>▪ <b>LOW INCOME HOUSING INFORMATION</b><br/><b>(800) 731-HOME (731-4663)</b><br/><a href="http://www.hacola.org">www.hacola.org</a></li> <li>▪ <b>LACOUNTYHELPS!</b><br/><a href="http://www.lacountyhelps.org">www.lacountyhelps.org</a></li> <li>▪ <b>SUPPLEMENTAL SECURITY INCOME</b><br/><b>(800) 772-1213</b><br/><a href="http://www.socialsecurity.gov/ssi">www.socialsecurity.gov/ssi</a></li> <li>▪ <b>LA COUNTY OFFICE OF EDUCATION</b><br/><b>HEAD START STATE PRESCHOOL</b><br/><b>1-877-PRE-K-KID (1-877-773-5543)</b><br/><a href="http://WWW.PREKKID.ORG">WWW.PREKKID.ORG</a></li> </ul> |
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