ACCESSING HEALTH AND HUMAN SERVICES PROGRAMS

MOST COMMONLY REQUESTED DOCUMENTS

County of Los Angeles and its Partners

	CALIFORNIA CHILDREN'S SERVICES (CCS) (800) 288-4584	CHILD HEALTH & DISABILITY PREVENTION PROGRAM (CHDP) (800) 993-2437	HEALTHY KIDS (888) 4LA-KIDS	HEALTHY FAMILIES (888) 747-1222	MEDI-CAL (877) 597-4777	MEDICARE (800) MEDICARE	CALWORKS (877) 481-1044	CASH ASSISTANCE PROGRAM FOR IMMIGRANTS (CAPI) (877) 481-1044	CALFRESH (877) 597-4777	GENERAL RELIEF (877) 481-1044	IN-HOME SUPPORTIVE SERVICES (IHSS) (888) 944-IHSS	WOMEN, INFANTS AND CHILDREN (888) WIC-BABY	CHILD SUPPORT SERVICES (323) 890-9800	MENTAL HEALTH (800) 854-7771
	HEALTH						INCOME						OTHER SERVICES	
PROGRAM FEES/CO-PAYMENT	✓		✓	✓										
Required Documents														
Birth Certificate (for each applicant)				✓			✓	✓		✓	✓		✓	
Resident Alien Card (If not a US Citizen) or other residency documents				✓	✓	✓	✓	✓	✓	✓	✓	✓		
Proof of California Residency: Driver's License, State ID Card or current letter mailed to you at your address	✓		✓	✓	✓		✓	✓	✓	✓	✓		✓	✓
Social Security Card					✓	✓	✓	✓	✓	✓	✓		✓	✓
Medicare Card or other health insurance card	✓	✓			✓		✓		✓		✓		✓	✓
Marriage Certificate							✓			✓	✓			
School Enrollment/Attendance Papers							✓			✓				
If pregnant or applying for unborn child, Proof of Pregnancy				✓	✓		✓		✓			✓		
Proof of Income	✓	✓	✓	✓	✓		✓	✓	✓	✓	✓	✓	✓	✓
Child/Spousal Support: child support and/or spousal support award letter, copies of check received or statement from Child Support Services Department for last month	✓		✓	✓	✓		✓						✓	
Proof of Resources: all current bank statements, property statements, auto registration, life and/or burial insurance policies, life estate agreement					✓		✓	✓		✓	✓			
Proof of Expenses/Proof of Deductions: work clothing and transportation costs, current taxes, medical insurance, etc.	✓		✓	✓	✓		✓	✓	✓	✓			✓	

PROOF OF INCOME & EXPENSES: If you have any of the documents listed in the two sections below, bring them with you.

INCOME	EXPENSES
If employed: copy of most recent pay stub with name of employer and person who worked OR Signed statement from employer with gross monthly income stated and dates received	For care of a child or disabled adult: receipts, bill or cancelled check that show name of the person cared for, cost of care, and the name of the person who paid for the care
If self-employed: copy of last year's federal income tax return (with Schedule C) or last 3 months' profit and loss statements.	For housing and utility costs: receipts or bills that show user's name and amount due
If disabled or retired: copies of award letters or bank statements showing direct deposits	For medical costs for the disabled or persons age 60 or older: bills, receipts, medical insurance premiums, or cancelled checks that show the name of the person who incurred the expense, cost and name of person who paid for the care.
If currently receiving benefits: proof of the amount (i.e. unemployment insurance, Social Security, workers compensation, veteran income checks or disability insurance)	For court ordered support payments: receipts, cancelled checks or money orders that show who the payment was for and the amount paid
If income from a loan: copy of loan papers with the name of person who is receiving the loan, the amount and current balance	For self employed: signed receipts, cancelled checks or statements from whom you get your supplies

WHERE TO ACCESS THE MOST COMMONLY REQUESTED DOCUMENTS

DOCUMENT	DEPARTMENT	PHONE NO. & WEBSITE
Birth, Death, and Marriage Certificates	Registrar Recorder/County Clerk Department Headquarters 12400 Imperial Highway Norwalk, CA 90650	1-800-201-8999 www.lavote.net
Resident Alien Cards or other Residency Documents	U.S. Citizenship and Immigration Services	1-800-375-5283 www.uscis.gov
Proof of California Residency: Driver's License, State ID	California Department of Motor Vehicles (DMV)	1-800-777-0133
Social Security Card	Social Security Administration (SSA)	1-800-772-1213 www.ssa.gov
Copies of Income Tax Return	Internal Revenue Service (IRS)	1-800-829-1040 www.irs.gov
Child Support Documents	Child Support Services Department	1-800-615-8858 or (323) 890-9800 in LA County www.childsupport.co.la.ca.us

KEY COUNTY OF LOS ANGELES HEALTH & HUMAN SERVICES PROGRAM

- CALIFORNIA CHILDREN'S SERVICES (CCS)
  (800) 288-4584
  www.dhcs.ca.gov/services/ccs

- CHILD HEALTH & DISABILITY PREVENTION PROGRAM (CHDP)
  (800) 993-2437
  Long Beach: (562) 570-4226
  Pasadena: (626) 744-6016
  www.dhcs.ca.gov/services/chdp

- HEALTHY KIDS
  (888) 4LA-KIDS (452-5437)
  www.chigla.org

- HEALTHY FAMILIES
  (888) 747-1222
  www.healthyfamilies.ca.gov

- MEDI-CAL
  (877) 597-4777
  www.dhcs.ca.gov/services/medi-cal
  www.ladpss.org/new_portal/dpss_medical.cfm

  MEDICARE
  (800) MEDICARE (633-4227)
  www.medicare.gov

- CALWORKS
  (877) 481-1044
  www.ladpss.org/dpss/calworks

- CASH ASSISTANCE PROGRAM FOR IMMIGRANTS (CAPI)
  (877) 481-1044
  www.ladpss.org/dpss/capi

- CALFRESH
  (877) 597-4777
  www.ladpss.org/dpss/food_stamps

  GENERAL RELIEF
  (877) 481-1044
  www.ladpss.org/dpss/general_relief

- IN-HOME SUPPORTIVE SERVICES
  (888) 944-IHSS (944-4477)
  www.ladpss.org/dpss/ihss

- WOMEN, INFANTS AND CHILDREN
  (888) 942-2229
  (888) 942-9675
  www.wicworks.ca.gov

- CHILD SUPPORT SERVICES
  (800) 615-8858 or (323) 890-9800
  http://childsupport.co.la.ca.us

- MENTAL HEALTH
  (800) 854-7771
  http://dmh.lacounty.gov

OTHER NUMBERS OF INTEREST

- 211 LA COUNTY
  www.211lacounty.org

- ACCESS FOR INFANTS AND MOTHERS
  (800) 433-2611
  www.aim.ca.gov

- COUNT OF LOS ANGELES JOB HOTLINE
  (800) 970-5478
  http://dhr.lacounty.info

- LOW INCOME HOUSING INFORMATION
  (800) 731-HOME (731-4663)
  www.hacola.org

- LACOUNTYHELPS!
  www.lacountyhelps.org

- SUPPLEMENTAL SECURITY INCOME
  (800) 772-1213
  www.socialsecurity.gov/ssi