

**Psychiatric Mobile Response Team
(PMRT)**

**Assisted Outpatient Treatment
(AOT)**

**School Threat Assessment Response
Team (START)**

**Homeless Outreach Mobile Engagement
(HOME)**

**Disaster Services Unit
(DSU)**

Law Enforcement Teams

- Burbank Police Department
- Torrance Police Department
- Alhambra Police Department
- Long Beach Police Department
- Gardena/Hawthorne Police Department
- LA County Sheriff's Department
- Monterey Park/Montebello Police Department
- LASD Metropolitan Transit Authority Crisis Response Unit
- Santa Monica Police Department Homeless Liaison Program
- Pasadena Police Department Homeless Outreach Psychiatric Evaluation
- Los Angeles Police Department Case Assessment and Management Program
- Los Angeles Police Department Systemwide-Mental Assessment Response Team
- East San Gabriel Police Departments (Azusa, Covina, Glendora, West Covina)
- Southeast Region Police Departments (Bell Gardens, Bell, Vernon, Downey, Huntington Park, South Gate, Signal Hill)

Contact Us:
Emergency Outreach Bureau
Administrative Office
550 S. Vermont Ave., 12th Floor
Los Angeles, CA 90020
(213) 738-4924

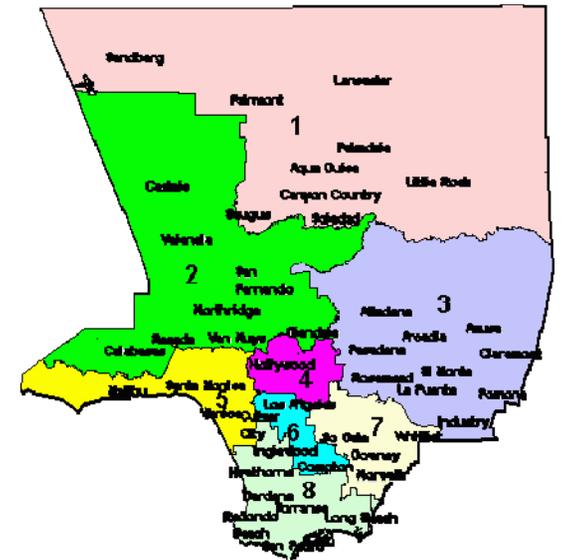
ACCESS 24/7 Hotline
(800) 854-7771

**For Life Threatening
Emergencies**
Dial 911



**Emergency Outreach
Bureau**

**Field Response
Operations**



Field Response Operations

The Emergency Outreach Bureau (EOB) is responsible for the administration and coordination of all mobile response services. These include: Psychiatric Mobile Response Teams, School Threat Assessment Response Team, DMH-Law Enforcement Teams, Homeless Outreach Teams and Disaster Services Unit.

Mobile Response Services

- Crisis Intervention
- Mental Health Consultation
- W.I.C. 5150 & 5585 Assessments
- Assessment of Targeted School Violence
- Training to School Personnel, Parents, Students
- Follow-up and Referrals

Response Sites Include

- Private Residences
- Police Stations
- Hospital ERs
- Schools
- Group & Foster Homes
- Board & Care Homes
- Community Clinics
- Churches

Requesting EOB Services

In Los Angeles County, most requests for EOB services can be made by anyone: Individuals, family members, healthcare providers and law enforcement can “ACCESS” Psychiatric Mobile Response Teams (PMRT) through our 24-hour hotline **(800) 854-7771**; however, requests for services provided by the Law Enforcement Teams can only be made by patrol officers or a 911 operator.



Law Enforcement Teams (LET)

The Department of Mental Health is partnered with Los Angeles County, City, and other municipal law enforcement agencies to provide immediate field response to situations involving mentally ill, violent or high risk individuals. Law Enforcement Teams (LET) respond to 911 calls or patrol officer requests for assistance whenever mental illness is reported or suspected.

The LET provides crisis intervention to diffuse potentially volatile situations, prepare appropriate documentation to assist in the placement of persons with mental illness in acute inpatient psychiatric facilities, and/or to link these individuals to outpatient mental health services.

The Department of Mental Health has law enforcement teams in 24 police departments and continues to expand these co-response teams to any law enforcement agency interested in utilizing this response model to address 911 and patrol calls for service involving persons with mental illness.

The LET currently in operation are provided on the reverse side.

School Threat Assessment Response Team (START)

START provides training, consultation, assessment, intervention, case management, and monitoring to students at risk for targeted school violence. START collaborates with educational institutions, law enforcement agencies, mental health providers, and parents to mitigate or eliminate threats.

Homeless Outreach Mobile Engagement (HOME)

HOME provides field based outreach & engagement services, and intensive case management in Service Areas 4 and 6 to under-served or disengaged homeless persons who are mentally ill, living in homeless encampments, or frequenting locations where outreach is not readily available or provided in a focused manner.

Assisted Outpatient Treatment Outreach and Engagement Team (AOT-O&E)

Assisted Outpatient Treatment Outreach and Engagement Teams (AOT-O&E) identifies persons with serious mental illness and a history of treatment of non-compliance, assesses for substantial risk for deterioration which could be mitigated by provision of appropriate services. Once accepted into AOT, outreach and engagement is completed to adequately assess for criteria and/or to connect AOT enrollees with service providers. Candidates either voluntarily consent to outpatient treatment or, if the individual is unwilling to consent, AOT may petition for a court order to begin outpatient treatment.

Disaster Services Unit (DSU)

The Disaster Services Unit (DSU) mobilizes to provide on-scene consultation and crisis intervention following:

- Natural Disasters
- Critical Incidents
- Terrorist Acts

In a major event, EOB collaborates with the Los Angeles County Office of Emergency Management. to provide services to cities and communities in Los Angeles County.

In a major event, EOB collaborates with Los Angeles County Office of Emergency Management.

