



# CBO DISPATCH

The “B” means BUSINESS

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## CBO E-MAIL AND PHONE HOTLINES



The Los Angeles County Department of Mental Health’s (DMH) Central Business Office (CBO) has both a central phone number (213-480-3444) and e-mail address ([RevenueManagement@dmh.lacounty.gov](mailto:RevenueManagement@dmh.lacounty.gov)) through which directly operated and non-governmental agency (NGA) contract providers may request technical support as well as answers to financial operations questions and other revenue related questions. All questions and requests are logged and tracked to ensure that each question and request is responded to in a timely manner. This also provides an opportunity for CBO to identify training needs and policy/procedure clarification.

CBO encourages all directly operated and NGA providers to submit questions or requests for technical assistance using the central e-mail address or message hotline:

- E-mail: [RevenueManagement@dmh.lacounty.gov](mailto:RevenueManagement@dmh.lacounty.gov)
- Phone: (213) 480-3444

### ***WE’RE WORKING FOR YOU...***

If you have any questions or require further information, please contact CBO at (213) 480-3444 or [RevenueManagement@dmh.lacounty.gov](mailto:RevenueManagement@dmh.lacounty.gov).



DOES NOT APPLY TO FEE-FOR-SERVICE PROVIDERS

