

## **RMD Bulletin**

*Knowledge is power...*

# Thousands to be Dropped from Medi-Cal



## Verify Eligibility Prior to Every Service!

Department of Public Social Services (DPSS) has identified approximately 70,000 beneficiaries who failed to submit documentation needed to re-enroll in Medi-Cal. These beneficiaries are at risk of losing their Medi-Cal benefits unless they take the necessary steps to provide the missing documentation to DPSS.

In order to ensure that clients have not lost Medi-Cal eligibility as a result of failing to submit required paperwork, Los Angeles County Department of Mental Health (DMH) providers must verify eligibility prior to every service. (If clients have multiple appointments in one day, it is only necessary to verify eligibility one time for that day.) Verifying eligibility in this way will prevent denials and it will also alert staff to remind clients that their eligibility is in danger of lapsing.

**We're here to help you...**

If you have any questions or require further information, contact CBO at (213) 480-3444 or via e-mail at [RevenueManagement@dmh.lacounty.gov](mailto:RevenueManagement@dmh.lacounty.gov).