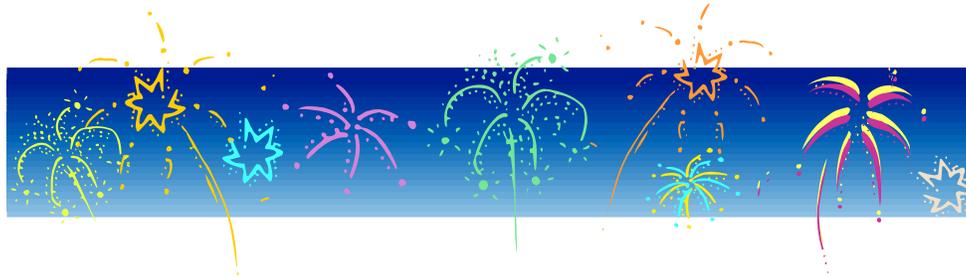


# RMD Bulletin

*Knowledge is power...*

## Healthy Way LA Transition to Medi-Cal!



Effective January 1, 2014, all Healthy Way LA (HWLA) members who are enrolled as of December 31, 2013 will automatically become covered by Medi-Cal. Their care will be managed by one of two Medi-Cal Managed Care programs: L.A. Care or Health Net.

Members will be covered by HWLA for the rest of 2013 and their coverage will not change as long as they stay enrolled in HWLA. Current coverage and benefits also will continue after transitioning to Medi-Cal in January 2014 but clients may be eligible for additional services under Medi-Cal.

HWLA members will receive a variety of correspondence related to the change from HWLA to Medi-Cal. They should carefully review all mail they receive for information about continuing and expanded eligibility under Medi-Cal. Below is a list of what HWLA members will receive between October 2013 and January 2014:

<b>October 2013</b>	HWLA members were sent a letter stating that HWLA was changing to Medi-Cal (see attached). <i>No response to this letter is required.</i>
<b>November 2013</b>	<p>A <b>Medi-Cal Managed Care Plan Choice Packet</b> from the State of California will be sent to HWLA members. This packet provides information about</p> <ul style="list-style-type: none"> <li>• Their Medi-Cal Managed Care Plan: L.A. Care or Health Net.</li> <li>• Their medical home. Current HWLA members will <b><i>probably</i></b> be able to keep their medical home after January 1, 2014 unless their medical home is not contracted with L.A. Care or Health Net, they will be assigned to one that does.             <ul style="list-style-type: none"> <li>○ The packet contains a form that can be used to correct or change the medical home. Medical home information also can be corrected or changed by calling 1 (800) 430-4263.</li> <li>○ If the member does not want to make any changes to the assigned plan or medical home, then a response to the letter is not needed.</li> <li>○ HWLA members who do not receive this packet should call 1 (800) 430-4263.</li> </ul> </li> </ul>

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**Knowledge is power...**

<b>December 2013</b>	HWLA members will receive <ul style="list-style-type: none"><li>• <b>Medi-Cal Welcome Packet,</b></li><li>• <b>Benefits Identification Card,</b> and</li><li>• <b>Plan Choice Reminder.</b></li></ul> HWLA members who do not receive this packet should call either their medical home or 1 (888) 452-8609.
<b>January 2014</b>	The new Medi-Cal beneficiaries will receive a <b>Welcome Packet</b> from their assigned/selected Medi-Cal Managed Care Plan. If they do not receive the packet, clients may call their medical home or their Managed Care Plan. <ul style="list-style-type: none"><li>• Contact L.A. Care at 1 (888) 452-2273</li><li>• Contact Health Net at 1(800) 675-6110.</li></ul>

## We're here to help you...

If you have any questions or require further information, please do not hesitate to contact RMD at (213) 480-3444 or [RevenueManagement@dmh.lacounty.gov](mailto:RevenueManagement@dmh.lacounty.gov).



State of California-Health and Human Services Agency  
**Department of Health Care Services**

October 1, 2013

## Important Information

### About the Healthy Way LA program move to Medi-Cal

Dear Member:

You are receiving this letter because you are currently enrolled in Healthy Way LA (HWLA) program. New state and federal health care laws add a new program to Medi-Cal. If you are in HWLA in December 2013, your health benefits coverage will move automatically to the Medi-Cal Program on January 1, 2014.

**You do not have to do anything now.** Your benefits won't be changed. You will get all of the same services you get now until December 31, 2013 as long as you stay enrolled.

You will be getting a packet from the State in early November with more information about the move to Medi-Cal, the Medi-Cal health plans in your county and who to call if you have questions. If you want to stay with your current doctor or clinic, you do not need to send in any information. You will be automatically enrolled in a Medi-Cal health plan that works with your doctor/clinic. If your doctor/clinic doesn't work with a Medi-Cal health plan in your county, you will be assigned to a doctor/clinic that works with a plan in your county on January 1, 2014. If you want to change plans or doctors, information in the packet will help you find the plan or doctor that is best for you.

Please visit the Department of Health Care Services website, at [www.dhcs.ca.gov](http://www.dhcs.ca.gov), to learn more about the Medi-Cal program. If you have questions about your move to Medi-Cal, please call or visit:

- Your current medical home
- The HWLA website at <http://dhs.lacounty.gov/hwla> and click on "Transition to Medi-Cal" or
- Call the HWLA Member Services toll free number at 1-877-333-4952

## **Questions about the move to Medi-Cal**

**Q. Is the HWLA still my health coverage program?**

**A:** Yes. You will get health benefits until December 31, 2013. On January 1, 2014, Medi-Cal will become your health benefits program.

**Q: Will my benefits change?**

**A:** Your health benefits will not be changed. You will continue to have all the same services prior to December 31, 2013. Some of the services you get now, such as dental and vision may change. Watch your mail for more information.

**Q: What do I need to do to stay enrolled?**

**A:** Be sure to read and answer all letters about your eligibility or status. Call HWLA to let them know if your income, address or phone number changes.

**Q. Will I be able to go to the same doctor or clinic when I have Medi-Cal?**

**A:** Probably. You will be enrolled in a Medi-Cal health plan that works with your current doctor or clinic, if there is one in your county. You can choose to change plans and doctors/clinics if you like.

**Q. How will I be notified about my change to Medi-Cal?**

**A:** You may receive information by mail, phone or email.