

RMD Bulletin

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Late Code Available for Medi-Cal Claims Erroneously Denied for OHC



Last month, Revenue Management Division (RMD) notified providers that the State has fixed the error that impacted client eligibility records in the Medi-Cal Eligibility Data System (MEDS) and caused a large number of carve-out Medi-Cal claims to deny inappropriately as having Other Health Care (OHC) coverage. Provider claims were denied because the system expected to find payment or denial information from an OHC. The denial reason on these claims was CO*22 *without* the N192 remark code. RMD advised providers to begin replacing (or resubmitting if the first replacement was denied) these claims if there was a positive eligibility response.

Some of these claims, however, may be beyond the claiming statute of 12 months from the month of service for original claims or 15 months from the month of service for replacement claims. The Department of Mental Health (DMH) worked with the State to obtain a late code for use with these aged claims. In order to help providers correct and replace all of the denied claims impacted by the State processing error, the State has issued late code 9. Use of this code will allow providers to replace denied claims that are more than 15 months from the month of service and resubmit the denied claims as new, original claims when they are more than 12 months from the month of service.

Late code 9 will be available for use beginning February 28, 2013. Providers may only use late code 9 under the following conditions:

1. The denial code on the original/replacement claim was CO*22 (no N192 remark code),
2. The dates of service for these denied claims is between August 2011 and March 2012,
3. The replacement or resubmitted claim is in the IS by April 30, 2013.

Providers must check eligibility to confirm that the client was Medi-Cal eligible for the month of service and that the service should not have been billed to the OHC.

*NOTE: Late code 9 is only for use with claims denied in error receiving denied reason code CO*22. Use of this code for other reasons is inappropriate and subject to audit.*

We're here to help you...

If you have any questions or require further information, please contact RMD at (213) 480-3444 or RevenueManagement@dmh.lacounty.gov.