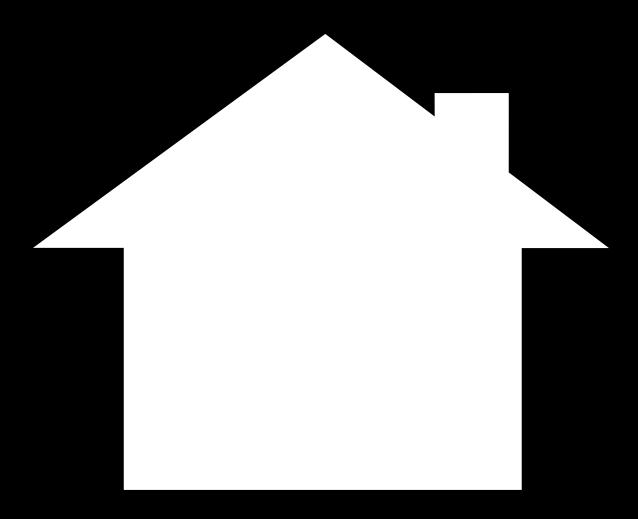
BUILDING HOPE:

CREATING HOUSING PARTNERSHIPS THAT END HOMELESSNESS AND SUPPORT RECOVERY



Countywide Housing, Employment and Education Resource Development A Division of the Los Angeles County Department of Mental Health





A MESSAGE FROM THE DIRECTOR

Dear Friends,

The best partnerships allow us to use our heads wisely and let our hearts give. Here, at the Los Angeles County Department of Mental Health (LACDMH), nothing could be closer to the truth.

Under the leadership of the Los Angeles County Board of Supervisors, LACDMH has spent the last two decades carefully creating sound partnerships that give those who are homeless with mental illness access to safe and stable places to live. We have done this through our partnerships with Temporary Shelter Program providers, the Housing Authorities, private landlords and, more recently, developers and other local and state funding agencies and many others identified in this report. Over the past five years, we have had a particularly unique opportunity to grow our affordable Permanent Supportive Housing resources with the funding made available through the Mental Health Services Act Housing Program. This has further bolstered our impact and enabled LACDMH to work closely with cities, developers, service providers and property managers to build hundreds of new Permanent Supportive Housing units for our consumers countywide.

We are pleased to present in further detail the fruits of these partnerships in our 2012 Housing Impact Report, *Building Hope: Creating Housing Partnerships to End Homelessness and Support Recovery.*

While you might wonder why a mental health department has been so invested in connecting consumers to safe, affordable housing, the answer is quite simple. We do it because we know it works. After all, offering medication and psychotherapy may be perceived as meaningless to someone living under a freeway bridge. Rather, we have learned and the evidence shows that providing permanent places to live for persons who are homeless and have a mental illness is the best and most cost-effective way of helping these individuals achieve hope, wellness and recovery.

I am very grateful to all those whose heads and hearts have made this kind of human investment possible. And it gives me great pride to share their important work with you.

Sincerely,

Marvin J. Southard, D. S.W. Director, Los Angeles County Department of Mental Health

LOS ANGELES COUNTY DEPARTMENT OF MENTAL HEALTH: PROMOTING HOPE, WELLNESS AND RECOVERY THROUGH HOUSING

Over the last two decades, Los Angeles County has remained steadfast in its commitment to end homelessness. The Los Angeles County Department of Mental Health (LACDMH) has recognized and embraced its role in this effort, working diligently to increase the housing services and resources available to those living with mental illness — many of whom are homeless. Under the leadership of LACDMH's division of Countywide Housing, Employment and Education Resource Development (CHEERD) and with the support of a wide range of community partners, the following long-standing programs are helping to make housing a reality for thousands of LACDMH consumers:

Did You Know?

In 2011, Los Angeles Homeless Services Authority (LAHSA) estimated there were 51,340 homeless individuals in Los Angeles County on any given night. Of this number:

- 62% were unsheltered
- 38% were living in emergency shelter or transitional housing
- 79% were single adults
- 20% were families
- 1% were unaccompanied youth under age 18

LAHSA homeless data also suggest:

- 33% live with mental illness
- 34% battle substance abuse
- 22% have physical disabilities
- 18% are veterans
- 10% are survivors of domestic violence

Temporary Shelter Program

To help meet the need for temporary shelter, LACDMH contracts with 19 providers to help fund 30 different shelter sites throughout the County:

- In Fiscal Year (FY) 2010-11, 531 unique clients were served.
- In FY 2011-12, 443 unique clients were served.

Rental Assistance

LACDMH provides eviction prevention and security deposit assistance for those at risk of losing their residence; also, funds for household goods:

- In FY 2010-11, 619 clients served.
- In FY 2011-12, 1,200 clients served.

Federal Housing Subsidy Program

Secures grants from the Housing Authority of the County of Los Angeles (HACoLA) and the Housing Authority of the City of Los Angeles (HACLA) to provide LACDMH consumers who meet the Department of Housing and Urban Development's (HUD) definition of homelesness with subsidized housing through Shelter Plus Care certificates and Homeless Section 8 youchers.

Housing Assistance Program

Provides funding for security deposits, household goods and eviction prevention assistance to LACDMH consumers who are homeless or at risk of homelessness and have limited or no income.

Temporary Shelter Program

Provides short-term shelter to LACDMH consumers, with the ultimate goal of transitioning them into a permanent home.

HUD Definition of Homelessness

According to HUD (2012), an individual or family that meets the definition of *literal homelessness* lacks a fixed, regular and adequate nighttime residence. This includes those who:

- 1. Have a primary nighttime residence that is a public or private place not meant for human habitation;
- 2. Live in a publicly- or privately-operated shelter designated to provide temporary living arrangements; or
- 3. Exit an institution where they have resided for 90 days or less and were residing in an emergency shelter or place not meant for human habitation immediately before entering that institution.

Other HUD categories of homelessness recognize those who are at imminent risk of homelessness, who are homeless under other federal statutes or who are fleeing or attempting to flee domestic violence.



THE MENTAL HEALTH SERVICES ACT: FORGING NEW PARTNERSHIPS TO FIGHT HOMELESSNESS

The Mental Health Services Act (MHSA) was passed by California voters in November of 2004. MHSA created a critical new funding stream aimed at improving the delivery of mental health services statewide. Rooted in the Recovery Model, MHSA recognizes that individuals can and do recover from mental illness — even in its most severe forms. Accordingly, MHSA funding seeks to develop programs that provide consumers with the right mix of services and supports needed to meet their personal goals and advance their well-being.

Since safe and stable housing is an important element of recovery, MHSA funds have been specifically directed toward programs that not only increase the number of afforable housing units available for consumers but also ensure those living in these units have access to supportive services, such as therapy, support groups, and substance abuse counseling. This model of providing supportive services in affordable housing is known as Permanent Supportive Housing (PSH).

In Los Angeles County, these programs include:

MHSA Housing Program

Provides capital and operating funds for the development of affordable PSH for TAY exiting institutions and/or LACDMH consumers and their families who are homeless or at risk of homelessness. These funds can be used for all phases of the housing development process, including acquisition, predevelopment, construction and rehabilitation, as well as for operating subsidies. LACDMH has invested a total of \$115,571,200 in MHSA Housing Program funds to date.

MHSA Housing Trust Fund Program

Provides funds for mental health and other supportive services for LACDMH consumers who were homeless and are now living in PSH.

Neither of these programs could have been implemented alone. The importance of LACDMH establishing new and enhanced partnerships with dozens of housing developers, service providers, property managers and others cannot be overstated. The following accomplishments have resulted through these partnerships:

- \$111 million committed to 33 MHSA Housing Program developments countywide.
- Over \$436 million in local, state and federal funding dollars leveraged through the MHSA Housing Program.
- \$8.2 million contracted for MHSA Housing Trust Fund Program services.
- 746 MHSA units to be built targeting transition age youth, adults, older adults and families through the MHSA Housing Program.
- 468 MHSA units funded to receive supportive services through 16 MHSA Housing Trust Fund projects.

Did You Know?

The U.S. Substance Abuse and Mental Health Services Administration (SAMHSA) defines recovery from mental illness and substance abuse as "a process of change through which individuals improve health and wellness, live a self-directed life and strive to reach their full potential." A **safe and stable place to live** is identified as one of the four major dimensions that support a life in recovery.

LACDMH MHSA PERMANENT SUPPORTIVE HOUSING PROJECTS

MHSA Developments and Units by Target Population

as of June 30, 2012

Target Population	Number of MHSA Housing Program Developments	Number of MHSA Housing Program Units	Number of MHSA Housing Trust Fund Developments	Number of MHSA Housing Trust Fund Units
Transition Age Youth (TAY)	9	101	1	10
Adults*	13	367	10	296
Older Adults	6	141	1	45
Families**	3	94	3	82
All Populations	2	43	1	35
Total	33	746	16	468

^{*} Includes units designated for those who are 18 and older ** Includes units designated for TAY, Adults and Older Adults

HOUSING FIRST & PERMANENT SUPPORTIVE HOUSING

LACDMH recognizes that there are many approaches to ending homelessness. The approach that best aligns with the Recovery Model and its emphasis on individual choice, autonomy and empowerment is Housing First.

Housing First is an evidence-based, consumer-driven approach to housing that aims to move those who are homeless into permanent homes as quickly as possible. With this approach, housing is dependent on only two requirements: 1) the consumer wants to have a permanent home, and; 2) the consumer abides by the terms of the lease. Although LACDMH housing resources are restricted to consumers receiving DMH mental health services, LACDMH honors the Housing First approach to the degree possible in all its PSH endeavors.

PSH has been found to have substantial cost benefits. A 2009 study by the Economic Roundtable of 10,193 homeless individuals in Los Angeles County found that the average monthly public cost to support a homeless person living on the streets was nearly five-times greater than the average monthly public cost to support someone in supportive housing: \$2,897 vs. \$605. As public costs for homeless individuals increase as they age, the study stresses the importance of early intervention.

"Thanks to MHSA housing funds, young adults with mental illness have a place to call their own and the opportunity to work toward their wellness and recovery goals without worrying about if they will have a secure place to live."

~Terri Boykins, LCSW, District Chief, Transition Age Youth Division

LESLIE'S STORY



Twenty-six year old Leslie always knew that she wasn't like everyone else. She had special classes in school and never quite felt like she fit in.

She remembers receiving a mental health diagnosis as a little girl. "But," as Leslie says, "being in the Hispanic culture, it's like 'nothing's wrong with you, nothing's wrong with you.' That's how I grew up."

A few years ago, however, Leslie realized that something really was wrong. She was living at a homeless shelter. She was addicted to methamphetamines. She had been in jail. She was depressed. She felt her family was against her.

With no one to turn to, Leslie remembers being in tears and calling 2-1-1, LA County's free information and referral hotline. "I knew that I needed help, but I didn't know what kind of help I needed," she says.

Eventually, Leslie began seeing a psychiatrist at LACDMH's Edelman Westside Mental Health Center and was diagnosed with bipolar disorder. It was there she learned about an eight-unit PSH complex that was opening up in Santa Monica for homeless young adults with mental illness.

Leslie submitted her application to Step Up on Second's Daniel's Village, LACDMH's first MHSA Housing Program development. She moved in later that year.

While housing didn't immediately solve Leslie's problems, it gave her access to much-needed support. Living at Daniel's Village meant that she could attend the daily therapy groups and other activities offered at Daniel's Place, an organization for young people with mental illness.

"I started getting more involved with the groups, and I noticed that they were really helping me. I was feeling better," remembers Leslie.

Leslie is now more than two years sober. She has since left Daniel's Village to live on her own but is grateful that there were resources out there for her when she needed them. Now, she wants to be a resource for others.

Leslie has completed training to be a LACDMH Peer Advocate and is using her own recovery to help others affected by mental illness and substance abuse. Also, she now sits on the Board of Directors of Step Up on Second and runs a support group at Daniel's Place.

"I've bettered myself, and I think I could help others better their lives, too," says Leslie. "That's one thing that makes me really happy."

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~LESLIE

FEDERAL HOUSING SUBSIDY PROGRAM

Federal housing subsidies help make housing affordable for consumers by ensuring they pay only 30% of their income in rent. The remainder of the rent is paid to the property owner by the local Housing Authority using HUD funds. Subsidized housing is vital to moving individuals from the streets and shelters into permanent homes because those who are homeless may have an income of only \$221 per month in General Relief funds or \$857 per month in Supplemental Security Income.

Currently, LACDMH contracts with the Housing Authorities of the City of Los Angeles and the County of Los Angeles to provide consumers with subsidized housing through Shelter Plus Care Certificates and Homeless Section 8 Vouchers. The Shelter Plus Care program requires a service match, meaning that for every dollar the Housing Authority provides for the consumer's rent, LACDMH must provide a dollar of supportive services.

Over the past 20 years, LACDMH has been awarded and overseen management of:

- 908 Shelter Plus Care Certificates
- 200 Homeless Section 8 Vouchers

In FY 2011-12, LACDMH's Federal Housing Subsidy Program assisted 289 consumers in submitting subsidized housing applications. Of these consumers:

- 78% were chronically homeless
- 81% were single adults
- 19% were families

Nearly 100% of the subsidized housing applications submitted by LACDMH are approved and processed by the Housing Authorities without delay. Once in housing, 93% of Shelter Plus Care participants remained in their unit after one year.

Did You Know?

HUD defines a person as **chronically homeless** if he or she:

- Has been continuously homeless for one year or more; or
- Has had at least four episodes of homelessness in the last three years.

It is estimated that 24% of those who are homeless in Los Angeles County are chronically homeless. (LAHSA Homeless Count, 2011)

LACDMH Full Service Partnership Program

Funded through MHSA, LACDMH's Full Service Partnership (FSP) program was implemented in 2005. The foundation of the FSP program is doing "whatever it takes" to help individuals living with mental illness or co-occurring disorders progress toward recovery. This includes assisting consumers with securing permanent housing, as well as temporary shelter while a permanent housing plan is implemented.

These partnerships between consumers and service providers have had a significant impact on reducing homelessness. A February 2012 analysis of the adult and older adult FSP programs found a 67% decrease in the number of days consumers were homeless after enrollment in the program when compared to the year prior to enrollment.

DARRELL'S STORY



Every week, Darrell helps to co-facilitate the Housing Support Group that he started at the Exodus Recovery Wellness Center in South Los Angeles. However, Darrell isn't a therapist. He is a survivor.

Four years ago, Darrell was living on the streets of Skid Row. Battling addiction and depression for 30 years, he had been through a string of rehabilitation programs and psychiatric hospitals. Twice, he had even tried to take his own life. But, it was a much simpler moment that convinced Darrell that things had to change. Needing to use the restroom one day, he was given a bucket and a plastic bag.

"That was just so humiliating for me," Darrell says. "I lived downtown, and I've seen people lose their life. I've seen people get beaten to death, and none of that deterred me. But, when I was given that bucket, I said to myself, 'I don't belong down here."

That afternoon, Darrell made his way to Exodus. There, he entered their Full Service Partnership program. He soon was living with roommates in transitional housing and receiving counseling and substance abuse treatment. But, the shift from the streets wasn't easy. There were relapses and trouble finding the right therapists

and medication. Yet, the hardest transition was still in store. In 2011, Darrell was finally approved to receive subsidized housing through the Shelter Plus Care program. But, the same day he received the keys to his very own place, he moved right back out.

"I didn't know then, but now I know that your own place will find you out and expose you for who you really are," Darrell explains. "If you're hearing voices now, the voices will get louder in the house. If you're dealing with loneliness now, once you get in the house, that loneliness will intensify. That's what happened to me."

Eventually, Darrell went back. But, he realized that if he was having trouble adjusting to his new living arrangements, others must be having trouble, too. It was from this epiphany that the Housing Support Group was born.

However, Darrell is quick not to take too much credit for the group's success. "Actually," he shares, "the truth is they helped me more than I helped them."

In fact, with their support, Darrell now finally sees his house as an escape and not a threat. "At the end of the day, especially when days don't go right," Darrell shares, "I can turn the key to my own door and walk into the solitude of my own home and shut the door and cut the world completely off and be at peace and start all over again the next day." He adds, "It's a haven, a refuge and a place of peace."

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~ DARRELL

IVA'S STORY

In 2009, the economy was collapsing. And, with it, so was Iva's world. That January, she was laid off from her job. By the next month, she could no longer afford to pay her rent.

So, Iva began "couch-surfing." Then, she began staying in a relative's garage. Then, she began living in her car. Diagnosed with bipolar disorder, Iva had struggled with depression in the past; the instability of being homeless was more than she could handle. She began using drugs. She became suicidal. "Until one day," she says, "I overloaded. That was it. I had an episode where I had to be admitted into the hospital."

From the hospital, Iva transitioned to a rehabilitation program. It was there that she learned about LACDMH's American Indian Counseling Center (AICC). Growing up with a father who was San Felipe Pueblo and a mother who was Assiniboine-Gros Ventre, it was important for Iva to include her culture in her recovery.

"Since I was a kid, I knew that I was Indian, and I loved it," says Iva. "Coming here to AICC, we're brothers and sisters. That right there is a big thing to be able to be with your brothers and sisters."



In addition to connecting Iva to support groups and medication, AICC also helped her access emergency housing through LACDMH's Temporary Shelter Program as she moved between inpatient and outpatient treatment programs.

"I CAN ACTUALLY HAVE
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~ IVA

Now, with the support of AICC, Iva has finally moved into her own Homeless Section 8 subsidized apartment. LACDMH's Rental Assistance Program also helped Iva pay her deposit and purchase a dresser and bed — items she would have never been able to afford on her own.

Above all, Iva is hopeful that her new home will help keep her connected to those she loves. "I had alienated all my family and all my friends because of my madness. They loved me, but they had had enough," she says. However, now that she has been in treatment and gotten stabilized on her medications, she says they have seen the difference in her and have welcomed her back.

And, now, Iva is thrilled to have a home where she can welcome them, too. "I can actually have people come and visit me, have my family come and visit me," Iva exclaims.

She adds, "I'm so happy. This is the happiest I've been since January 2009. It's been a long time."

LACDMH COUNTYWIDE HOUSING SPECIALISTS

When Carol Phillips began working for LACDMH, Lloyd was her very first client. Five years later, Carol has been responsible for helping hundreds more people living with mental illness move from homelessness to housing.

Carol is one of 14 Countywide Housing Specialists at LACDMH, funded through MHSA. Everyday, these individuals are out in the field meeting homeless consumers where they are — on the streets, in shelters, at mental health clinics — and doing whatever it takes to find each one a safe and permanent place to live. A typical day might include:

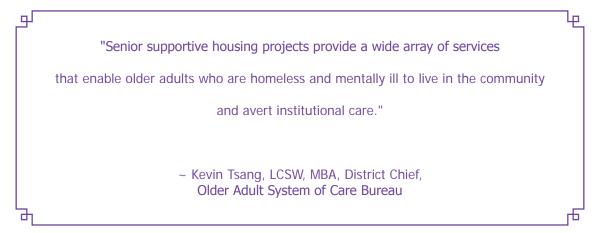
- Phoning a shelter to arrange for temporary housing for a consumer.
- Helping a consumer apply for subsidized housing.
- Driving a consumer around the city to search for an apartment.
- Helping a consumer prepare for an interview with a property owner.
- Calling a landlord to advocate for a consumer with poor credit or a limited rental history.

Once a consumer finds housing, an equal amount of work goes into making sure he or she retains their housing — from promptly troubleshooting any problems with the property manager to helping consumers find the furniture they need to make their house feel like a home.

As Carol describes her job, "Just about anything goes."

The intensive one-on-one support provided by the Countywide Housing Specialists and other LACDMH staff has been critical to consumer success. A 2003 study by Shelter Partnership of the LACDMH Federal Housing Subsidy Program found that fewer than half of all individuals approved to receive a housing subsidy actually leased an apartment. However, this number now currently stands at an impressive 94% as a result of LACDMH's paradigm shift to hiring staff dedicated to providing housing services, and increasing the focus on training LACDMH's workforce on assisting consumers with securing and maintaining housing services.

"I do my best to advocate for my clients at all costs," says Carol. "If one door closes, we'll look for another. Everyone deserves a home."



LLOYD'S STORY

"I'm 63 years young and 35 years at heart," Lloyd says with a big smile.

He is sitting in the living room of his third floor apartment in Hollywood, filled with old family photographs and books. But, only a few years back, Lloyd was sleeping just minutes away on a bus bench on the streets.

He describes himself as someone who had always been very shy and quiet, and who had a hard time making friends. Diagnosed with schizophrenia, he was always worried. He was always depressed.

Lloyd chokes up remembering his roommate and best friend of 21 years, Vincent. "I don't know what I would have done without him...Even though I had a lot of problems, he was understanding. He helped me out. He was someone to talk to."

Vincent passed away in 1994, and Lloyd moved out of their apartment soon after. He then bounced between a series of residential hotels and apartments. By 2002, Lloyd had surrounded himself with the wrong people and paid the ultimate price.

Lloyd explains, "When you're a loner, you're vulnerable. I had a big apartment...

I'd take anyone into my place. They disrespected the management. They disrespected my place." Eventually, Lloyd was evicted and lost his Section 8. Despite having worked for nearly two decades in security, Lloyd's earnings left him with no safety net. Lloyd would be homeless for the next five years.

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~ LLOYD

Finally, in 2007, Lloyd was referred by Hollywood Mental Health Center to Carol, a LACDMH Countywide Housing Specialist. Carol listened carefully to Lloyd as he told her how important it was for him to live on his own again. For him, living in a group home was not an option.

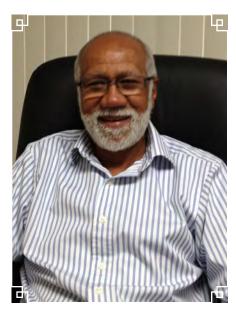
Carol spent the next few months advocating on Lloyd's behalf to help him secure the type of housing he wanted. Soon, Lloyd's Section 8 was reinstated, and he was moving into a new apartment with the help of a LACDMH Homeless Section 8 youcher.

Five years later, Lloyd has moved to a different apartment and is still receiving supportive services from the Full Service Partnership program at Hollywood Mental Health Center.

Most importantly, Lloyd is finally happy with himself. He says, "On a cold, cloudy, overcast, rainy day, if you ever ride the train and see a guy who looks like me singing, that's probably me." He adds, "I put a lot of smiles on people's faces because of the way I am. My main thing is I just love people. I love life."



HOUSING PARTNERSHIPS: FIGHTING STIGMA



Stigma remains one of LACDMH's biggest challenges to helping consumers find housing. Yet one of our biggest assets in the fight against stigma is the support of the community.

Kenneth D'Oyen is the owner of MDK Management, a local property management company. Over the last 18 years, he has opened his apartment units to dozens of individuals living with mental illness.

However, working in the housing field, Kenneth knows full well that the doors to many buildings still remain closed to consumers. So, it has been important to him to use his voice — as both a businessman and the family member of someone with mental illness — to help advocate for change.

Through his affiliation with the National Alliance on Mental Illness (NAMI) Urban Los Angeles, Kenneth was invited to be a founding member of LACDMH's MHSA Housing Advisory Board. Comprised of community leaders, homeless advocates, affordable housing funders, consumers and family members, the Advisory Board plays a critical role in helping LACDMH determine how best to allocate MHSA housing funds, manage housing operations and leverage additional support.

His stance then — and now — is that supportive housing services, like those funded through the MHSA Housing Trust Fund Program, are critical to helping property managers and landlords become more willing to accept consumers as tenants. He knows of a lot of colleagues in the field who have had one bad incident with a tenant in crisis and now no longer want to rent to those with mental illness. What these landlords need, Kenneth believes, is to know that there is someone there who can support them and the tenant should times get rough.

He emphasizes, "People with mental illness are no different than anyone else. That's why I'm out here trying to do my part."

THELIA'S STORY

Since she was 14, Thelia had worked hard to make sure she saw a paycheck each week. But, in 2010, Thelia lost her job. Without steady income, she soon lost her car. And then the news came that her grandmother had passed away. She left culinary school that day and could not motivate herself to go back.

A few months later, the final domino fell. Thelia lost the apartment where she and her ten-year-old daughter had lived for the last decade. They began staying with family, but the stress of losing so much caused Thelia to fall into a deep depression. "I wouldn't come out. I wouldn't say anything. Everything was bottled up," she remembers.

However, what hurt Thelia the most were the differences she began to see in her daughter. Uneasiness. Isolation. Thelia knew something had to change.

"I figured I'd have better luck going to a shelter," she explains. "Hopefully, if I worked hard, I'd be able to get my daughter into somewhere permanent."

However, the first shelter that Thelia found only allowed them to stay for three months. The next shelter, managed by PATH Ventures, proved more stable. There, Thelia was connected to mental health services for the very first time.



"THIS WAS EVERYTHING I HAD BEEN PRAYING FOR TO GET BACK ON MY FEET." ~ THELIA

Even more, in October 2011, PATH Ventures offered Thelia and her daughter an apartment at the Family Commons at Cabrillo, a new PSH complex in Long Beach. Family Commons is one of 16 developments countywide that receive funding from the MHSA Housing Trust Fund Program to help provide supportive services to formerly homeless individuals living with mental illness.

> With time, PATH Ventures not only provided Thelia with a stable home for her daughter, the agency also offered her financial assistance to go back to culinary school. "This," says Thelia, "was everything that I had been praying for to get back on my feet."

> All in all, Thelia is grateful for everything she has been given and the many ways in which she has grown. She says, "I didn't think I would be one of those people who went through homelessness, but I am... The only thing I have left is to tell others what was going on with me then and what's going on with me now. If people get something out of that, then I can say I did something."

MHSA: BUILDING BRIDGES BETWEEN HOUSING PARTNERS

While MHSA has afforded LACDMH the chance to significantly expand its partnerships with others, it has also given LACDMH a unique opportunity to help facilitate partnerships between other agencies.

Takao Suzuki is the Director of Real Estate Development at the Little Tokyo Service Center (LTSC) in Los Angeles. Since 1992, LTSC has built more than 650 units of affordable and supportive housing throughout the Los Angeles area.

Together, LACDMH and LTSC are currently working to develop four new PSH complexes. And this, of course, has meant meetings. Many meetings. However, these meetings don't occur in the usual funder-developer silo. Rather, Takao notes, LACDMH extends regular invitations to service providers, property managers and resident coordinators to join them.

Reina Turner, LACDMH Division Chief, Housing Policy and Development, explains further, "These meetings, known as 'Partnership Meetings,' are a part of every MHSA development LACDMH supports. During these meetings, all the various project sponsors come together as a team to execute the required Memorandum of Understanding, review the supportive services plan and budget and make decisions regarding tenant selection. They have proven to be very helpful as we collaboratively move toward leasing."

Takao adds, "In terms of working closely with the funder, from predevelopment to lease-up, we've never had this close of a relationship before." Takao notes that the Annual Housing Institute hosted by LACDMH and the Corporation for Supportive Housing has been another important opportunity for housing developers to better get to know those that they work with in the field of housing development.

In fact, Takao shares, "LACDMH has catered certain workshops to bring together service providers and developers because, often times, we talk a different language. We look at things very differently." He adds that it's this enhanced communication between providers and developers that helps in conceptualizing projects.

For example, LACDMH and LTSC are currently partnering with the Koreatown Youth and Community Center (KYCC) on the development of the Menlo Family Housing Apartments, a 60-unit housing complex of which 20 will be MHSA-funded units. Originally, all MHSA units were to be designated for Transition Age Youth. However, a series of conversations between LTSC and KYCC determined that housing for homeless families with children who have mental health challenges was a far greater need. As a result, these families will soon have access to 20 PSH units, five of which are dedicated to Transition Age Youth with children — the largest number of MHSA units set aside to date for LACDMH's youngest consumers and their families.

"At the end of the day," says Reina, "we know that a successful collaboration between project sponsors will always result in a win for our consumers."

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~ REINA TURNER







COMMUNITY PARTNERSHIPS

LACDMH would like to thank the following agencies and entities that have partnered with the Department and directly contributed to the success of our housing programs:

California Department of Mental Health
California Housing Finance Agency
Community Development Commission of the County of Los Angeles
Corporation for Supportive Housing
County of Los Angeles Board of Supervisors and their Mental Health and Homeless Deputies
County of Los Angeles Chief Executive Office
Housing Authority of the City of Los Angeles
Housing Authority of the County of Los Angeles
Los Angeles County Department of Health Services
Los Angeles Housing Department
MHSA Housing Advisory Board

Additionally, LACDMH extends its gratitude to our housing developer partners, our Temporary Shelter Program providers, our service provider network, the market-rate landlords that accept federal housing subsidies and, most importantly, LACDMH consumers and their families.







LACDMH DIRECTOR MARVIN SOUTHARD, D.S.W. RECEIVES THE 2012 SUPPORTIVE HOUSING CHAMPION AWARD FROM CORPORATION FOR SUPPORTIVE HOUSING



It is with great excitement that we announce that the Corporation for Supportive Housing (CSH) selected Marvin Southard, D.S.W., Director of the Los Angeles County Department of Mental Health, to receive the 2012 California Supportive Housing Champion Award.

This award is given each year to one government entity, one public entity and one private organization that has demonstrated extraordinary leadership in advancing supportive housing creation in California. Dr. Southard received the award at the CSH California Supportive Housing Quality Awards ceremony in Los Angeles in November 2012.

LACDMH SELECTED AS RECIPIENT OF THE MEGA MILLION DOLLAR AWARD

In October 2012, the Los Angeles County Quality and Productivity Commission awarded LACDMH's MHSA Housing Program the Mega Million Dollar Award during the County's 26th Annual Productivity and Quality Awards Ceremony: "Investing in a Quality Future." The Mega Million Dollar Award is an honor bestowed upon the County program reporting the most significant cost benefit. Through this award, DMH was recognized for maximizing its original investment of \$115 million in MHSA funding into an approximate \$500 million pool dedicated to the development of Permanent Supportive Housing.



"The partnership between LACDMH and the Housing Authority of the City of Los Angeles is one of the largest, longest lasting and most fruitful of all we have. LACDMH is a partner in every program we operate for the homeless, from the most service-intensive to the least. We have housed thousands of formerly homeless Angelenos living with mental illness over the years and look forward to a continued partnership with LACDMH in the future."

~ Peter Lynn, Director, Section 8 Housing Assistance Program, HACLA

"Together, LACDMH and the Los Angeles Housing Department have jointly funded 16 Permanent Supportive Housing projects. As we could not have done the same number of projects without MHSA funds, it is safe to say that MHSA has significantly increased the production of housing for the homeless in Los Angeles."

~ Timothy Elliott, Manager, Major Projects Division, Los Angeles Housing Department

"The Department of Mental Health, under the direction of Dr. Marvin Southard, has been a leader in addressing the needs of clients who are homeless by not only providing mental health services but also increasing the affordable permanent housing resources available to them. The Department's investment in Permanent Supportive Housing through MHSA has increased the number of affordable housing units available to those with mental illness, which has improved the quality of clients' lives and contributed to the revitalization of communities with new or rehabilitated buildings."

Kathleen Austria, Deputy for Mental Health Services and Homeless Issues,
 Office of County Supervisor Mark Ridley-Thomas, Second District

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MENTAL HEALTH SERVICES ACT HOUSING PROGRAM FUNDING PRINCIPLES (AS RECOMMENDED BY THE MHSA HOUSING ADVISORY BOARD)

Decisions regarding which projects to fund through the MHSA Housing Program are guided by the following principles:

- 1 Prioritize proposals that have the highest degree of readiness, which at a minimum would include site control and a financial plan for all predevelopment and construction costs and permanent financing.
- Prioritize projects that serve LACDMH MHSA-eligible consumers that are at 30% of Area Median Income or lower.
- 3 Prioritize proposals with local funding commitments (e.g., commitments from the Homeless Prevention Initiative, from any of the 88 cities in Los Angeles County and/or from local foundations, business organizations and other local sources willing to offer funding for supportive housing particularly those that demonstrate operating subsidies as a funding commitment).
- 4 Prioritize projects that propose to serve LACDMH MHSA-eligible consumers who are homeless over projects that propose to serve the same target population who are at-risk of homelessness.
- 5 Prioritize project proposals that are geographically dispersed by funding projects located in diverse areas throughout Los Angeles County.
- Prioritize the option of increasing the funding cap of \$104,830 per unit for capital development and \$104,000 for operating subsidies for projects in areas of the County with limited supportive housing and/or projects that target families, transition age youth, and/or older adults.
- **7** Prioritize projects that do not contribute to a net loss of affordable housing units through the displacement of moderate or low-income residents.

MHSA HOUSING DEVELOPMENTS: 2009 - 2012

The following pages provide brief descriptions of the 33 MHSA Housing Program Projects and 16 Housing Trust Fund projects, including: the name of the project, project sponsor, location, target population, and the amount of funding invested. Capital and operating funds are through the MHSA Housing Program and supportive services are through the Housing Trust Fund program.

SERVICE AREA 1



ARBOR FIELDS - LANCASTER, CA

Project Sponsor: Mental Health America of Los Angeles Occupancy Date: July 2010

Service Area: 1 **Supervisorial District:** 5 **Target Population:** All

MHSA Funding: \$749,489 (supportive services)

Total Units of Affordable Housing: 100 MHSA-Funded Units: 35



SWARTHY WORLD SOCIETY - LANCASTER, CA

Project Sponsor: Swarthy, Inc. Occupancy Date: TBA Service Area: 1

Supervisorial District: 5 Target Population: Adults

MHSA Funding: \$314,490 (capital), \$312,000 (supportive services) Leveraged Funding: Seeking other funding Total Units of Affordable Housing: 3 MHSA-Funded Units: 3

SERVICE AREA 2



DAY STREET APARTMENTS - TUJUNGA, CA

Project Sponsor: L.A. Family Housing Occupancy Date: TBA

Service Area: 2 Supervisorial District: 5 Target Population: Adults MHSA Funding: \$1,133,000 (capital) Leveraged Funding: \$14,576,884 Total Units of Affordable Housing: 46 MHSA-Funded Units: 11



MID-CELIS APARTMENTS - SAN FERNANDO, CA

Project Sponsor: Los Angeles Housing Partnership, Inc. Occupancy Date: Winter 2013

Service Area: 2 Supervisorial District: 3 Target Population: Transition Age Youth

MHSA Funding: \$525,000 (capital) Leveraged Funding: \$10,229,107

Total Units of Affordable Housing: 20 MHSA-Funded Units: 7



MONTECITO TERRACES - PANORAMA CITY, CA

Project Sponsor: AMCAL Multi-Housing, Inc. Occupancy Date: July 2010

Service Area: 2 Supervisorial District: 3 Target Population: Older Adults

MHSA Funding: \$1,275,000 (capital) Leveraged Funding: \$23,720,434

Total Units of Affordable Housing: 98 MHSA-Funded Units: 10



NOHO SENIOR VILLAS - NORTH HOLLYWOOD, CA

Project Sponsor: Clifford Beers Housing, Inc. Occupancy Date: February 2013

Service Area: 2 Supervisorial District: 3 Target Population: Older Adults

MHSA Funding: \$3,144,900 (capital), \$3,120,000 (operating) Leveraged Funding: \$14,493,913 Total Units of Affordable Housing: 49 MHSA-Funded Units: 30



OSBORNE PLACE APARTMENTS - LOS ANGELES, CA

Project Sponsor: A Community of Friends Occupancy Date: September 2012

Service Area: 2 Supervisorial District: 3 Target Population: Families, Adults

MHSA Funding: \$4,003,667 (capital) Leveraged Funding: \$18,103,963 Total Units of Affordable Housing: 64 MHSA-Funded Units: 39



PALO VERDE APARTMENTS - SUN VALLEY, CA

Project Sponsor: L.A. Family Housing Occupancy Date: November 2011 Service Area: 2

Supervisorial District: 3 Target Population: Adults MHSA Funding: \$4,500,000

(capital), \$4,500,000 (operating), \$750,000 (supportive services) **Leveraged Funding**:

\$14,119,698 Total Units of Affordable Housing: 61 MHSA-Funded Units: 45



SENIOR HOUSING CONNECTIONS - LOCATION TBA

Project Sponsor: Alternative Living for the Aging Occupancy Date: TBA

Service Area: 2 Supervisorial District: 3 Target Population: Older Adults

MHSA Funding: \$1,133,994 (capital) Leveraged Funding: Seeking Other Funding

Total Units of Affordable Housing: 12 MHSA-Funded Units: 12



Willis Avenue Apartments - Panorama City, CA

Project Sponsor: A Community of Friends **Occupancy Date:** May 2012

Service Area: 2 Supervisorial District: 3 Target Population: Older Adults

MHSA Funding: \$3,490,000 (capital)

Total Units of Affordable Housing: 42 MHSA-Funded Units: 34



WOODLAND TERRACE APARTMENTS - SUN VALLEY, CA

Project Sponsor: San Fernando Valley Community Mental Health Clinic

Occupancy Date: May 2009 Service Area: 2 Supervisorial District: 3

Target Population: Families MHSA Funding: \$365,972 (supportive services)

Total Units of Affordable Housing: 31 MHSA-Funded Units: 30

SERVICE AREA 3



CEDAR SPRINGS APARTMENTS - LA VERNE, CA

Project Sponsor: David and Margaret Home, Inc. **Occupancy Date:** TBA

Service Area: 3 Supervisorial District: 5 Target Population: Transition Age Youth MHSA Funding: \$1,000,000 (capital), \$750,000 (supportive services) Leveraged Funding: \$10,545,876 Total Units of Affordable Housing: 36 MHSA-Funded Units: 10



SERVICE AREA 4



BONNIE BRAE VILLAGE - LOS ANGELES, CA

Project Sponsor: PATH Ventures Occupancy Date: November 2010

Service Area: 4 Supervisorial District: 1 Target Population: Older Adults

MHSA Funding: \$750,000 (supportive services) Leveraged Funding: \$23,720,434

Total Units of Affordable Housing: 92 MHSA-Funded Units: 45



CAROLINE SEVERANCE MANOR - LOS ANGELES, CA

Project Sponsor: Mercy Housing Occupancy Date: June 2012

Service Area: 4 Supervisorial District: 2 Target Population: Families, Adults MHSA Funding: \$8,531,840 (capital), \$500,000 (operating) Leveraged Funding: \$23,687,595 Total Units of Affordable Housing: 85 MHSA-Funded Units: 48



CHARLES COBB APARTMENTS - LOS ANGELES, CA

Project Sponsor: Skid Row Housing Trust Occupancy Date: December 2012

Service Area: 4 Supervisorial District: 2 Target Population: Adults

MHSA Funding: \$2,500,000 (capital) Leveraged Funding: \$19,967,648

Total Units of Affordable Housing: 76 MHSA-Funded Units: 25



DOWNTOWN WOMEN'S CENTER - LOS ANGELES, CA

Project Sponsor: Downtown Women's Center Occupancy Date: March 2011

Service Area: 4 Supervisorial District: 1 Target Population: Adults, Older Adults

MHSA Funding: \$750,000 (supportive services)

Total Units of Affordable Housing: 71 MHSA-Funded Units: 22



EAGLE VISTA - LOS ANGELES, CA

Project Sponsor: Women Organizing Resources Knwledge & Services (WORKS)

Occupancy Date: TBA Service Area: 4 Supervisorial District: 5

Target Population: Adults, Older Adults MHSA Funding: \$524,150 (capital) **Leveraged Funding:** \$14,998,577 **Total Units of Affordable Housing:** 56

MHSA-Funded Units: 5



THE FORD APARTMENTS - LOS ANGELES, CA

Project Sponsor: SRO Housing Corporations **Occupancy Date:** October 2011

Service Area: 4 Supervisorial District: 2 Target Population: Adults

MHSA Funding: \$9,434,700 (capital), \$9,361,000 (operating) Leveraged Funding: \$18,875,566 Total Units of Affordable Housing: 151 MHSA-Funded Units: 90



GATEWAYS HOUSING - LOS ANGELES, CA

Project Sponsor: Gateways Hospital & Mental Health Center Occupancy Date: May 2009

Service Area: 4 Supervisorial District: 3 Target Population: Transition Age Youth,

Adults MHSA Funding: \$460,798 (supportive services)

Total Units of Affordable Housing: 29 MHSA-Funded Units: 29



KIWA APARTMENTS - LOS ANGELES, CA

Project Sponsor: Little Tokyo Service Center Community Development Corporation

Occupancy Date: TBA Service Area: 4 Supervisorial District: 2

Target Population: Transition Age Youth MHSA Funding: \$1,048,300 (capital) **Leveraged Funding**: \$22,805,728 **Total Units of Affordable Housing:** 52

MHSA-Funded Units: 10



LAMP COMMUNITY HOUSING - MULTIPLE LOCATIONS

Project Sponsor: Lamp Community Occupancy Date: May 2009

Service Area: 4 Supervisorial District: 1 Target Population: Adults

MHSA Funding: \$600,000 (supportive services)

Total Units of Affordable Housing: 14 MHSA-Funded Units: 14





MENLO FAMILY HOUSING - LOS ANGELES, CA

Project Sponsor: Menlo Family Housing Occupancy Date: September 2012

Service Area: 4 **Supervisorial District:** 2 **Target Population:** Transition Age Youth, Families **MHSA Funding:** \$2,596,600 (capital) **Leveraged Funding:** \$23,103,287

Total Units of Affordable Housing: 60 MHSA-Funded Units: 20



PWC FAMILY HOUSING - LOS ANGELES, CA

Project Sponsor: Little Tokyo Service Center Community Development Corporation

Occupancy Date: TBA Service Area: 4 Supervisorial District: 1

Target Population: Transition Age Youth MHSA Funding: \$524,150 (capital)

Leveraged Funding: \$19,851,209 Total Units of Affordable Housing: 45

MHSA-Funded Units: 5



PARKVIEW ON THE PARK APARTMENTS - LOS ANGELES, CA

Project Sponsor: Los Angeles Housing Partnership, Inc. Occupancy Date: April 2012

Service Area: 4 Supervisorial District: 1 Target Population: Older Adults

MHSA Funding: \$1,099,760 (capital) Leveraged Funding: \$24,771,997 Total Units of Affordable Housing: 80 MHSA-Funded Units: 40



PROGRESS PLACE I & II - LOS ANGELES, CA

Project Sponsor: Jovenes, Inc. Occupancy Date: March 2012 Service Area: 4

Supervisorial District: 1 **Target Population:** Transition Age Youth

MHSA Funding: \$1,400,000 (capital), \$1,400,000 (operating) Leveraged Funding: \$2,235,752 Total Units of Affordable Housing: 16 MHSA-Funded Units: 14



RAINBOW APARTMENTS/ABBEY APARTMENTS - LOS ANGELES, CA

Project Sponsor: Skid Row Housing Trust Occupancy Date: May 2009

Service Area: 4 Supervisorial District: 2 Target Population: Adults

MHSA Funding: \$750,000 (supportive services)

Total Units of Affordable Housing: 201 MHSA-Funded Units: 50



STEP UP ON VINE - HOLLYWOOD, CA

Project Sponsor: Step Up on Second Occupancy Date: December 2012

Service Area: 4 Supervisorial District: 3 Target Population: Transition Age Youth,

Adults MHSA Funding: \$3,328,000 (capital) Leveraged Funding: \$11,818,064

Total Units of Affordable Housing: 34 MHSA-Funded Units: 32



VILLAS AT GOWER - LOS ANGELES, CA

Project Sponsor: A Community of Friends Occupancy Date: November 2011

Service Area: 4 Supervisorial District: 3 Target Population: All

MHSA Funding: \$3,500,000 (capital), \$3,500,000 (operating)

\$22,723,734

Total Units of Affordable Housing: 70

MHSA-Funded Units: 35



YOUNG BURLINGTON - LOS ANGELES, CA

Project Sponsor: Women Organizing Resources, Knowledge and Services (WORKS) **Occupancy Date:** September 2011 **Service Area:** 4 **Supervisorial District:** 1

Target Population: Transition Age Youth MHSA Funding: 1,400,000 (capital), \$1,400,000 (operating) Leveraged Funding: \$9,606,655 Total Units of Affordable Housing:

21 MHSA-Funded Units: 14

SERVICE AREA 5



DANIEL'S VILLAGE - SANTA MONICA, CA

Project Sponsor: Step Up on Second Occupancy Date: July 2009

Service Area: 5 **Supervisorial District:** 3 **Target Population:** Transition Age Youth **MHSA Funding:** \$733,810 (capital), \$728,000 (operating) **Leveraged Funding:** \$2,476,992

Total Units of Affordable Housing: 8 MHSA-Funded Units: 7



HORIZON APARTMENT - VENICE, CA

Project Sponsor: Venice Community Housing Corporation Occupancy Date: August 2011

Service Area: 5 Supervisorial District: 3 Target Population: Adults MHSA Funding: \$1,261,632 (capital) Leveraged Funding: \$4,113,340 Total Units of Affordable Housing: 20 MHSA-Funded Units: 15



OCEAN PARK COMMUNITY CENTER - MULTIPLE LOCATIONS

Project Sponsor: Ocean Park Community Center Occupancy Date: May 2009

Service Area: 5 **Supervisorial District:** 3 **Target Population:** Adults

MHSA Funding: \$523,230 (supportive services)

Total Units of Affordable Housing: 30 MHSA-Funded Units: 30

SERVICE AREA 6



28TH STREET YMCA APARTMENTS - LOS ANGELES, CA

Project Sponsor: Clifford Beers Housing, Inc. **Occupancy Date:** June 2012

Service Area: 6 Supervisorial District: 2 Target Population: Transition Age Youth,
Adults MHSA Funding: \$4,277,064 (capital), \$3,120,000 (operating) Leveraged Funding: \$20,800,488 Total Units of Affordable Housing: 48 MHSA-Funded Units: 30



AVALON APARTMENTS - LOS ANGELES, CA

Project Sponsor: A Community of Friends Occupancy Date: TBA

Service Area: 6 Supervisorial District: 2 Target Population: Families

MHSA Funding: \$3,000,000 (capital) Leveraged Funding: \$16,215,078

Total Units of Affordable Housing: 55 MHSA-Funded Units: 31



CRCD APARTMENTS - LOS ANGELES, CA

Project Sponsor: Coalition for Responsible Community Development Occupancy Date: TBA Service Area: 6 Supervisorial District: 2 Target Population: Transition Age Youth, Adults (Women) MHSA Funding: \$1,040,000 (capital) Leveraged Funding: \$2,442,211

Total Units of Affordable Housing: 43 MHSA-Funded Units: 10



EPWORTH APARTMENTS - LOS ANGELES, CA

Project Sponsor: Little Tokyo Service Center Community Development Center Occupancy Date: May 2012 Service Area: 6 Supervisorial District: 2 Target Population: Transition Age Youth MHSA Funding: \$1,991,770 (capital),

\$1,976,000 (operating) **Leveraged Funding:** \$6,731,128

Total Units of Affordable Housing: 20 MHSA-Funded Units: 19



FIGUEROA APARTMENTS - LOS ANGELES, CA

Project Sponsor: South Central Health & Rehabilitation Program (SCHARP)

Occupancy Date: TBA Service Area: 6 Supervisorial District: 2

Target Population: All MHSA Funding: \$1,359,918 (capital), \$1,144,000 (operating)

Leveraged Funding: \$3,012,097 **Total Units of Affordable Housing:** 19

MHSA-Funded Units: 13



SANTOS PLAZA - LOS ANGELES, CA

Project Sponsor: A Community of Friends Occupancy Date: May 2009

Service Area: 6 Supervisorial District: 2 Target Population: Adults

MHSA Funding: \$600,000 (supportive services)

Total Units of Affordable Housing: 36 MHSA-Funded Units: 36

SERVICE AREA 7



MOSAIC GARDENS - HUNTINGTON PARK, CA

Project Sponsor: Clifford Beers Housing, Inc. Occupancy Date: TBA

Service Area: 7 Supervisorial District: 1 Target Population: Transition Age Youth MHSA Funding: \$1,462,318 (capital) Leveraged Funding: \$7,643,302 Total Units of

Affordable Housing: 24 MHSA-Funded Units: 15



SHARE! COLLABORATIVE HOUSING - MULTIPLE LOCATIONS

Project Sponsor: Emotional Health Association **Occupancy Date:** September 2010

Service Area: 7 Supervisorial District: 4 Target Population: Adults

MHSA Funding: \$750,000 (supportive services)

Total Units of Affordable Housing: 75 MHSA-Funded Units: 75

SERVICE AREA 8



THE COURTYARDS IN LONG BEACH - LONG BEACH, CA

Project Sponsor: Clifford Beers Housing, Inc. Occupancy Date: December 2010

Service Area: 8 Supervisorial District: 4 Target Population: Adults

MHSA Funding: \$2,194,403 (capital), \$2,300,000 (operating) Leveraged Funding: \$10,827,832 Total Units of Affordable Housing: 46 MHSA-Funded Units: 23



THE ELM AVENUE PROJECT - LONG BEACH, CA

Project Sponsor: Mental Health America of Los Angeles Occupancy Date: May 2009

Service Area: 8 Supervisorial District: 4 Target Population: Adults

MHSA Funding: \$404,798 (supportive services)

Total Units of Affordable Housing: 9 MHSA-Funded Units: 9



FAMILY COMMONS - LONG BEACH, CA

Project Sponsor: AMCAL Multi-Housing, Inc. Occupancy Date: May 2009

Service Area: 8 Supervisorial District: 4 Target Population: Families

MHSA Funding: \$589,627 (supportive services)

Total Units of Affordable Housing: 80 MHSA-Funded Units: 40



LONG BEACH & 21st Street Apartments - Long Beach, CA

Project Sponsor: PATH Ventures Occupancy Date: TBA Service Area: 8

Supervisorial District: 4 Target Population: Older Adults

MHSA Funding: \$1,572,450 (capital) Leveraged Funding: \$20,181,936 Total Units of Affordable Housing: 41 MHSA-Funded Units: 15



VOALA NAVY VILLAGE FOR FAMILIES - SAN PEDRO, CA

Project Sponsor: Volunteers of America Greater Los Angeles

Occupancy Date: TBA Service Area: 8 Supervisorial District: 4

Target Population: Families MHSA Funding: \$1,257,960 (capital), \$355,575 (supportive

services) Leveraged Funding: \$25,000,000 Total Units of Affordable Housing: 75

MHSA-Funded Units: 12

MAP OF MHSA-FUNDED HOUSING PROJECTS





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Impact Report 2012, a Publication of the Los Angeles County Department of Mental Health