Contact Us:
Emergency Outreach Bureau
Administrative Office
550 S. Vermont Ave., 12th floor
Los Angeles, CA 90020
(213) 738-4924

Psychiatric Mobile Response Team
(PMRT)
(800) 854-7771

School Threat Assessment Response Team
(START)
(213) 739-5565

Los Angeles Police Department
Systemwide Mental Assessment Response Team
(SMART)
(213) 996-1343

Los Angeles Police Department
Case Assessment & Management Program
(CAMP)
(213) 996-1343

Los Angeles County Sheriff’s Department Mental Evaluation Team
(MET)
(800) 854-7771

Long Beach Police Department Mental Evaluation Team
(LB MET)
(562) 435-6711

Pasadena Police Department
Homeless Outreach Psychiatric Evaluation
(HOPE)
(626) 744-4501

Los Angeles County Sheriff’s Department
Metropolitan Transit Authority
Crisis Response Unit (MTA-CRU)
(800) 854-7771

Emergency Response Team
(800) 854-7771
(ERT)

Life Threatening Emergencies
911

ACCESS
24/7 Hotline
(800) 854-7771
**Emergency Outreach Bureau (EOB)**

EOB is responsible for the administration and coordination of all mobile response services. These include: Psychiatric Mobile Response Teams, School Threat Assessment Response Team, DMH-Law Enforcement Teams, Homeless Outreach Teams and Emergency Response Teams.

**Mobile Response Services**
- Crisis Intervention
- Mental Health Consultation
- W.I.C. 5150 & 5585 Assessments
- Assessment of Targeted School Violence
- Training to School Personnel, Parents, Students
- Follow-up and Referrals

**Response Sites Include**
- Private Residences
- Hospital ERs
- Group & Foster Homes
- Community Clinics
- Police Stations
- Schools
- Board & Care Homes
- Churches

**Requesting EOB Services**

In Los Angeles County, anyone can request EOB services. Individuals, family members, healthcare providers and law enforcement can “ACCESS” PMRT through our 24-hour hotline (800) 854-7771.

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**DEPARTMENT OF MENTAL HEALTH**

DMH-Law Enforcement Teams respond to 911 calls concerning persons suspected of having a mental illness.

- Los Angeles Police Department Systemwide Mental Assessment Response Team (SMART)
- Los Angeles Police Department Case Assessment and Management Program (CAMP)
- Los Angeles County Sheriff’s Department Mental Evaluation Team (MET)
- Long Beach Police Department Mental Evaluation Team (LB MET)
- Pasadena Police Department Homeless Outreach Psychiatric Evaluation (HOPE)
- Los Angeles County Sheriff’s Department Metropolitan Transit Authority Crisis Response Unit (MTA-CRU)

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**Homeless Outreach Teams (HOT)**

Homeless Outreach Teams (HOT) are dedicated to assisting mentally ill homeless persons at risk for incarceration or involuntary psychiatric hospitalization.

**Emergency Response Teams (ERT)**

Emergency Response Teams provide on-scene consultation and crisis intervention following:
- Natural Disasters
- Critical Incidents
- Terrorist Acts

In a major event, EOB collaborates with Los Angeles County Office of Emergency Management.

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**ACCESS**

24/7 Hotline
(800) 854-7771