

**COUNTY OF LOS ANGELES—DEPARTMENT OF MENTAL HEALTH
OFFICE OF INTEGRATED CARE**

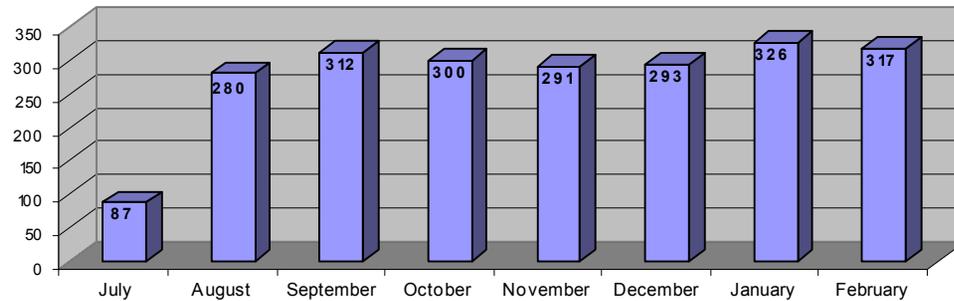
**HEALTHY WAY L.A. REFERRAL TRACKING REPORT*
JULY 2011 - FEBRUARY 2012**

HWLA Referral Summary

Total Referrals

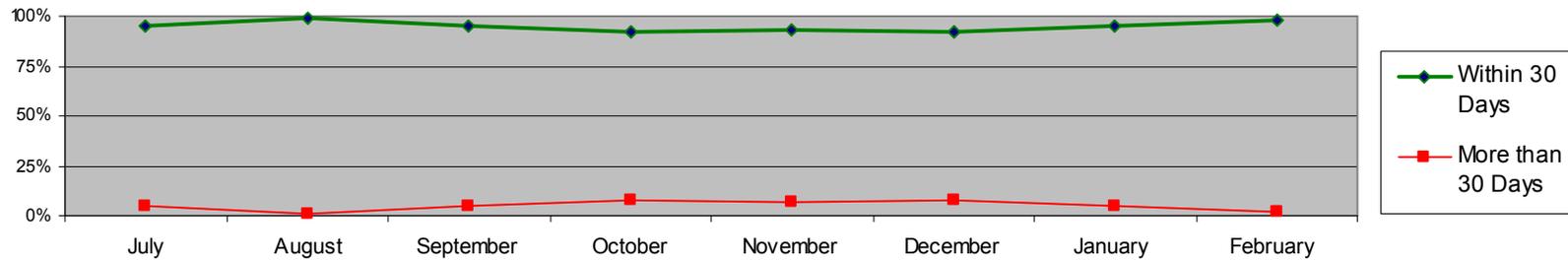
Month	#	%
July	87	4%
August	280	13%
September	312	14%
October	300	14%
November	291	13%
December	293	13%
January	326	15%
February	317	14%
Total	2,206	100%

Total Referrals



30 Day Access Requirement Report

	July	August	September	October	November	December	January	February	Total
Number of Days									
Within 30 Days	95%	99%	95%	92%	93%	93%	95%	98%	95%
0 - 10	55%	41%	55%	59%	61%	44%	42%	48%	50%
11 - 20	33%	40%	29%	23%	22%	32%	32%	33%	30%
21 - 30	7%	18%	11%	10%	11%	16%	22%	17%	15%
More than 30 Days	5%	1%	5%	8%	7%	7%	5%	2%	5%



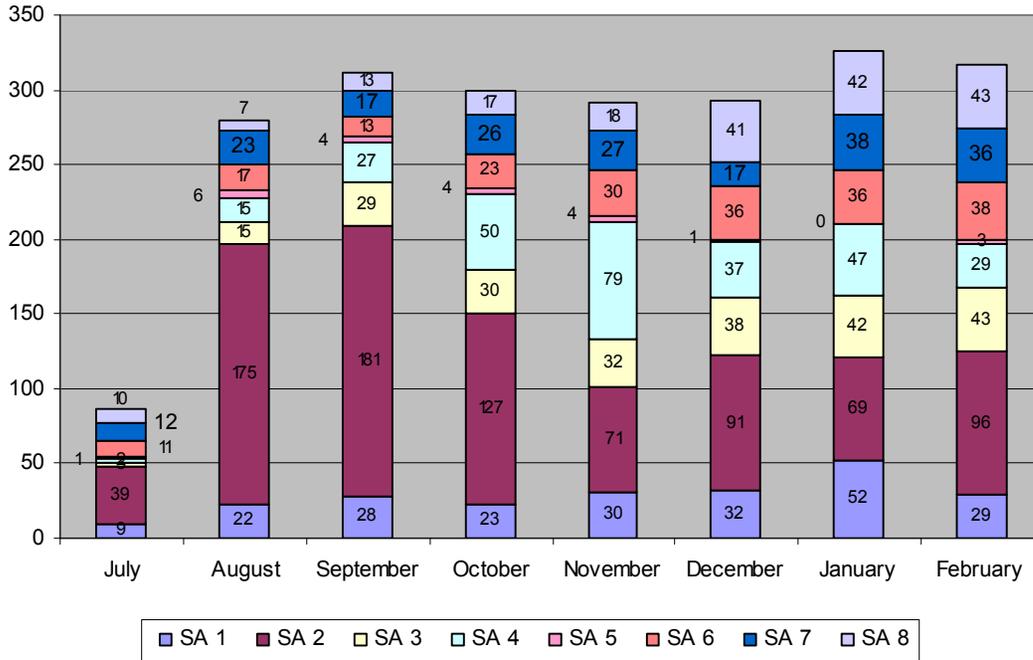
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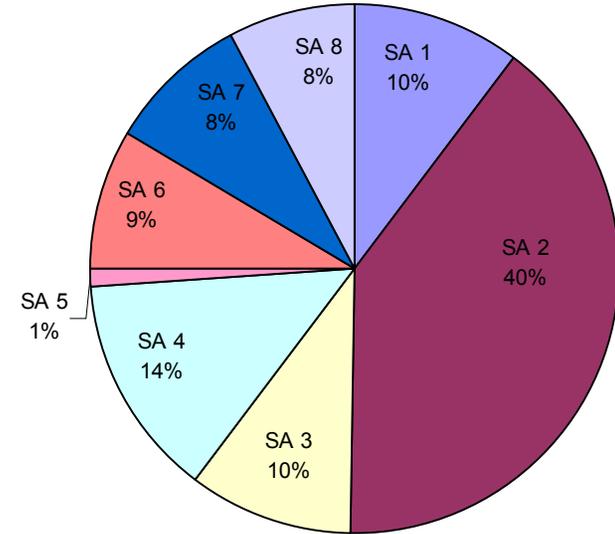
Referrals by Service Area

	July	August	September	October	November	December	January	February	Total
SA 1	9	22	28	23	30	32	52	29	196
SA 2	39	175	181	127	71	91	69	96	753
SA 3	3	15	29	30	32	38	42	43	189
SA 4	2	15	27	50	79	37	47	29	257
SA 5	1	6	4	4	4	1	0	3	20
SA 6	11	17	13	23	30	36	36	38	166
SA 7	12	23	17	26	27	17	38	36	160
SA 8	10	7	13	17	18	41	42	43	148

HwLA Referrals by Service Area



Total HwLA Referrals by Service Area



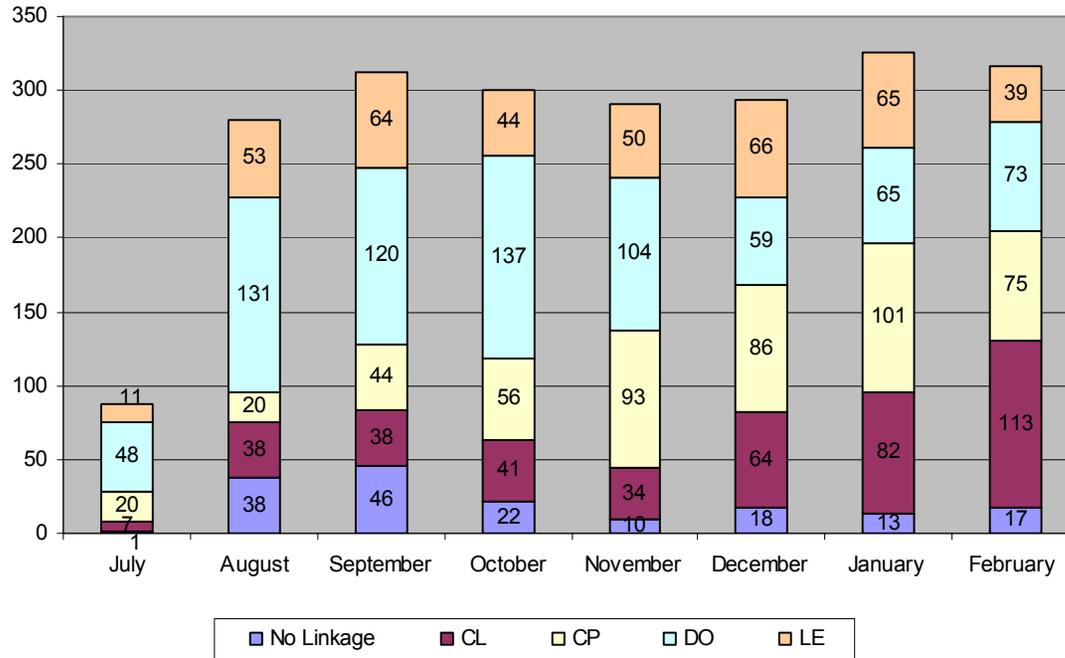
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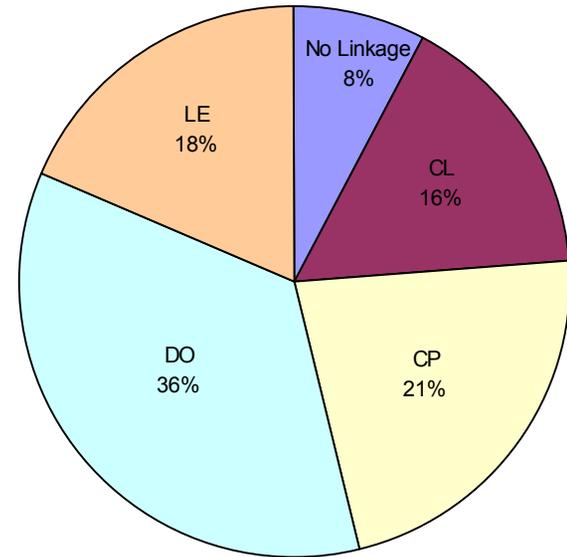
Referrals by Provider Type

Provider Type	July	August	September	October	November	December	January	February	Total
No Linkage	1	38	46	22	10	18	13	17	148
DMH Co-Located (CL)	7	38	38	41	34	64	82	113	304
Community Partner (CP)	20	20	44	56	93	86	101	75	420
Directly-operated (DO)	48	131	120	137	104	59	65	73	664
Legal Entity (LE)	11	53	64	44	50	66	65	39	353

Referrals by Provider Type by Month



Total Referrals by Provider Type



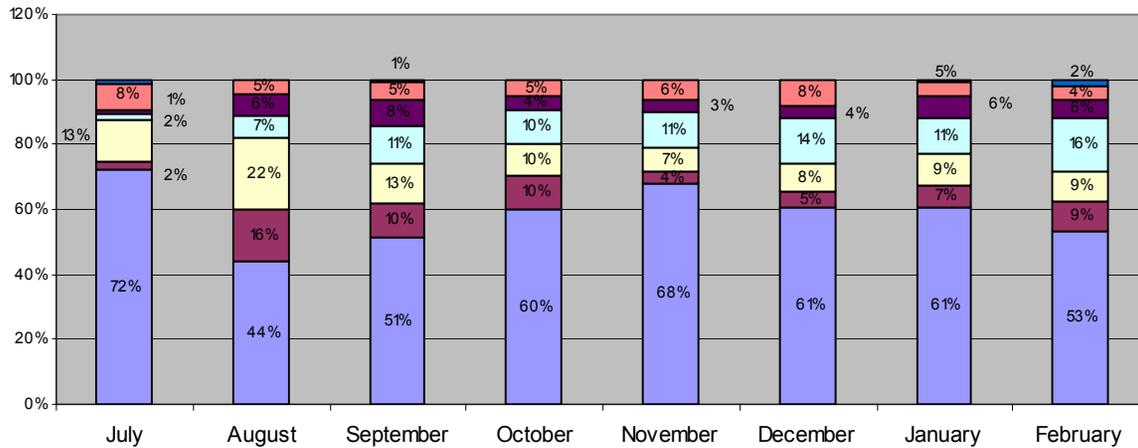
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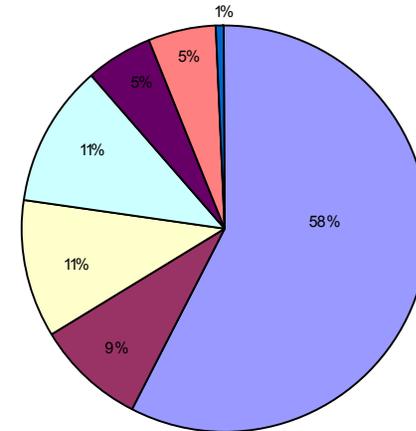
Referrals by Disposition

Disposition	July		August		September		October		November		December		January		February		Total	
Individual accepted for DMH services	72%	63	44%	122	51%	159	60%	179	68%	195	61%	176	61%	192	53%	159	58%	1,245
Individual declined DMH services	2%	2	16%	45	10%	32	10%	31	4%	12	5%	14	7%	21	9%	27	9%	185
Individual did not show for appointment	13%	11	22%	60	13%	39	10%	29	7%	21	8%	24	9%	30	9%	27	11%	241
Unable to contact individual	2%	2	7%	19	11%	35	10%	30	11%	32	14%	41	11%	36	16%	49	11%	244
Does not meet program criteria	1%	1	6%	18	8%	26	4%	13	3%	10	4%	12	6%	20	6%	17	5%	117
Individual rescheduled for future appointment	8%	7	5%	13	5%	16	5%	15	6%	17	8%	22	5%	15	4%	13	5%	118
Other	1%	1	0%	-	1%	3	0%	-	0%	1	0%	1	1%	2	2%	6	1%	14

Referrals by Disposition by Month



Total Referrals by Disposition



Individual accepted for DMH services	Individual declined DMH services	Individual did not show for appointment
Unable to contact individual	Does not meet program criteria	Individual rescheduled for future appointment
Other		