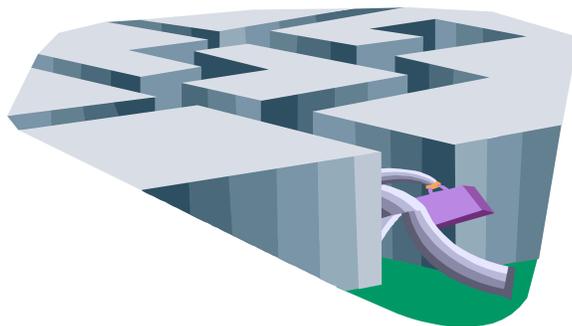


RMD Bulletin

Knowledge is power...



HEALTHY WAY ENROLLMENT

&

PENDING MEDI-CAL OR SSI APPLICATIONS

Clients are not eligible to apply for Healthy Way LA (HWLA) if they have an application pending for either Medi-Cal or Supplemental Security Income (SSI).

An application for either Medi-Cal or SSI is considered pending if there has not been an initial denial or approval. The client may not apply for HWLA under these conditions.

If a client's application for Medi-Cal or SSI was denied and the client would like to apply for HWLA, ask the client to bring in the denial letter so that a copy may be placed in the client's financial folder. You may then pre-screen the client for HWLA eligibility.

Current HWLA enrolled clients who apply for Medi-Cal or SSI are ineligible as of the application date for Medi-Cal or SSI. Providers must inform HWLA Member Services at the earliest possible date of a client's ineligibility for HWLA so that the client can be dis-enrolled from HWLA. The HWLA Member Services phone number is 877-333-4952.

We're here to help you...

If you have any questions or require further information, please do not hesitate to contact RMD at (213) 480-3444 or RevenueManagement@dmh.lacounty.gov.