

**COUNTY OF LOS ANGELES – DEPARTMENT OF MENTAL HEALTH  
STRATEGIC PLAN: GOALS AND STRATEGIES**

<b>Goal I</b>	<b>Enhance the quality and capacity, within available resources, of mental health services and supports in partnership with clients, family members, and communities to achieve hope, wellness, recovery and resiliency.</b>
<i>Strategy 1: Develop a system that provides a balanced and transformed continuum of services to as many clients throughout the County as resources will allow.</i>	
<i>Strategy 2: Provide integrated mental health, physical health and substance abuse services in order to improve the quality of services and well-being of mental health clients.</i>	
<i>Strategy 3: Support clients in establishing their own recovery goals that direct the process of mental health service delivery.</i>	
<i>Strategy 4: Ensure that families are accepted as an important component of the recovery process and provide them with the support to achieve that potential.</i>	
<b>Goal II</b>	<b>Eliminate disparities in mental health services, especially those due to race, ethnicity and culture.</b>
<i>Strategy 1: Develop mental health early intervention programs that are accessible to underserved populations.</i>	
<i>Strategy 2: Partner with underserved communities to implement mental health services in ways that reduce barriers to access and overcome impediments to mental health status based upon race, culture, religion, language, age, disability, socioeconomics, and sexual orientation.</i>	
<i>Strategy 3: Develop outreach and education programs that reduce stigma, promote tolerance and compassion and lower the incidence or severity of mental illness</i>	
<b>Goal III</b>	<b>Enhance the community’s social and emotional well-being through collaborative partnerships.</b>
<i>Strategy 1: Create partnerships that advance an effective model of integration of mental health, physical health and substance abuse services to achieve parity in the context of health care reform.</i>	
<i>Strategy 2: Create, support, and enhance partnerships with community-based organizations in natural settings such as parks and recreational facilities to support the social and emotional well-being of communities.</i>	
<i>Strategy 3: Increase collaboration among child-serving entities, parents, families and communities to address the mental health needs of children and youth, including those involved in the child welfare system.</i>	
<i>Strategy 4: Further strengthen the partnerships among mental health, the courts, probation, juvenile justice and law enforcement to respond to community mental health needs.</i>	
<i>Strategy 5: Support and enhance efforts to provide services in partnership with educational institutions from pre-school through higher education.</i>	
<i>Strategy 6: Develop partnerships with faith-based organizations to enhance opportunities for clients to utilize their spiritual choices in support of their recovery goals.</i>	

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<b>Goal IV</b>	<b>Create and enhance a culturally diverse, client- and family-driven, mental health workforce capable of meeting the needs of our diverse communities.</b>
<i>Strategy 1: Train all mental health staff in evidence-based, promising, emerging and community-defined mental health practices.</i>	
<i>Strategy 2: Recruit, train, hire, and support mental health clients and family members at all levels of the mental health workforce.</i>	
<i>Strategy 3: Create and provide a safe and nurturing work environment for all employees that supports and embodies client-centered, family-focused, community-based, culturally and linguistically competent mental health services.</i>	
<i>Strategy 4: Identify and support best practices for recruitment and retention of diverse and well-qualified individuals in the mental health workforce.</i>	
<b>Goal V</b>	<b>Maximize the fiscal strength of our mental health system.</b>
<i>Strategy 1: Implement tools, processes, and mechanisms to enhance critical DMH business functions that maximize effectiveness without negatively impacting the fiscal viability of community agencies.</i>	
<i>Strategy 2: While maintaining quality, manage and maximize available revenue by ensuring claiming to appropriate funding sources.</i>	
<i>Strategy 3: Identify and fully utilize new and/or non-traditional mental health funding sources outside of our current federal and State resources.</i>	
<i>Strategy 4: Create partnerships with mental health stakeholders to advocate for enhanced revenues that support fiscal stability.</i>	
<i>Strategy 5: Implement risk management strategies that ensure the safety and health of employees and clients.</i>	
<b>Goal VI</b>	<b>Use research and technological advancements to improve and transform services and their delivery in order to enhance recovery and resiliency.</b>
<i>Strategy 1: Continuously utilize outcome data and research findings to improve practice.</i>	
<i>Strategy 2: Support opportunities to implement the latest advancements in research and technology to improve service delivery.</i>	
<i>Strategy 3: Develop secure electronic medical records that will enable appropriate care coordination.</i>	
<i>Strategy 4: Use data and performance-based management methods to improve planning, decision-making and organizational accountability.</i>	