



# Quality Assurance Bulletin

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Program Support Bureau

County of Los Angeles - Department of Mental Health

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## CLAIMING CHANGES SHORT-DOYLE/MEDI-CAL QUALITY ASSURANCE

The Mental Health Plan (MHP) has revised the Quality Assurance (QA) Reimbursable Activities Guide to reflect recent changes in claiming for Short/Doyle Medi-Cal (SD/MC) quality assurance related activities. Prior to this change, direct services staff on funded items that designated 100% of their time to the Mental Health Services Act (MHSA) were instructed to capture and record claiming on MHSA labor records. Labor records had replaced direct claiming for SD/MC Medi-Cal Administrative Activities (MAA) and SD/MC QA activities for Department staff whose time was designated 100% to MHSA programs.

Recently, the Department announced the decision to discontinue the use of Labor Records. In accordance with this decision, this Bulletin serves to advise Department services staff that the MHSA claiming rule has been revised to the following:

- Staff on 100% MSHA funded items **can** now claim QA activities the same as staff who are not associated with 100% MSHA funded items (reference page 2 of the QA Reimbursable Activities Guide). All Department qualified licensed skilled professional medical personnel (SPMP) can claim reimbursement for certain QA activities by completing the County of Los Angeles – Department of Mental Health Quality Assurance Data Time Form.

For your convenience, amended areas of the QA Reimbursable Activities Guide, revised November 21, 2008, are highlighted in blue. The guide incorporates the latest updates that include:

- changes in decision-making ruling and regulatory interpretation, clarification of eligible and non-eligible claimable QA activities (page 7 of QA Guide); and
- revision to the data time form that is used to record and claim QA oversight activities. The Quality Assurance Data Time Form was revised by the Revenue Recovery Section, Fiscal Bureau in August 2008 (see pages 4 and 10 of the QA Reimbursable Activities Guide). The only significant change on the Data Time form is the addition of the pharmacist field as a category of licensed SPMP staff that can claim reimbursement for QA activities.

Please contact Diane Guillory, Program Support Bureau, for questions related to QA activity clarification at (213) 738-3777 and the Financial Services Bureau, Revenue Recovery Section (213) 738-4752 for questions and assistance related to the QA Data Time claim form.

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