



# Los Angeles County Department of Mental Health Interim Housing Program Provider Site Information

## GENERAL INFORMATION

The Department of Mental Health (DMH) Interim Housing Program (IHP) provides safe and clean shelter, 24-hour general oversight, three meals a day, clean linens, clothing, hygiene products and case management services. The below is intended to assist mental health providers, in partnership with their client, determine the site(s) to which the client would like to be referred.

All of the sites have house rules that include a curfew. Sites that are noted below as state licensed residential drug treatment centers are required to maintain a sober environment. For all other sites, clients that use alcohol/drugs off-site and return under the influence are able to remain in the IHP site as long as they follow house rules and maintain appropriate behaviors. By Federal law, interim housing providers are required to accept service animals. Acceptance of an emotional support animal requires a signed letter from a mental health provider that documents that the individual has a mental health condition for which the animal will provide support. Only one (1) emotional support animal can be accommodated and proof of vaccinations and a dog license may be required. Information about the types of emotional support animals that are accepted is included below. Pets cannot be accommodated. Information about the staff language(s) spoken at a site can be requested by emailing [IHP@dmh.lacounty.gov](mailto:IHP@dmh.lacounty.gov). Sites that have asterisks (\*\*) following their name are unable to accept Registered Sex Offenders because of their proximity to a school/park, by City agreement or because families are served at the site.

The DHS/DMH/LAHSAs Referral Form for Interim Housing Programs can be found at <https://dmh.lacounty.gov/our-services/housing/interim/>

## PROVIDER SITE INFORMATION

### Building Bridges

#### ***Building Bridges\*\* - 43603 Elm Avenue, Lancaster CA 93534 (SPA 1)***

Interim housing is provided in a 2-bedroom, 2-bathroom house setting for 4 males ages 55+. Provides accessibility, with features such as ADA-compliant rooms, grab bars, and non-slip flooring. Up to two small pets per client are accepted. Driveway and street parking are available. Free Wi-Fi for clients.

### Butterfly's Haven

#### ***Butterfly's Haven - 5842 Carlton Way., (Hollywood) Los Angeles, CA 90028 (SPA 4)***

Interim housing is provided in a house setting to approximately 49 individual units and 6 family units. Housing includes 21 individual units for adults, 4 family units, 28 Transition-Age Youth (TAY) individual units, and 2 TAY family units. Small/medium-size emotional support dogs are accepted. There are security guards on-site. Capacity to accommodate mobility needs is subject to bed availability. Street parking only.

## **Ella's Foundation**

### ***Ella's Foundation\*\* - 4265 S. Normandie Ave., Los Angeles, CA 90037 (SPA 6)***

Interim housing is provided for 18 Transition-Age Youth (TAY/18-25 years old) males. The property has a front house with four bedrooms and the backhouse with four bedrooms. Each bedroom accommodates 2-3 males. The site is welcoming to justice-involved and LGBTQIA+ individuals. Emotional support dogs are accepted. Capacity to accommodate sensory and mobility needs is subject to bed availability. Free Wi-Fi is available. Street parking only.

## **Encompass Housing**

### ***Encompass Housing\*\* – Hatfield Interim Housing – 1720 Termino Ave., Long Beach, CA 90805 (SPA 8)***

Interim housing is provided to 40 individuals (male and female) at the former campus of Community Hospital of Long Beach, now called Community Care Campus Long Beach. There are 10 single rooms and 15 double rooms. The campus also includes separate recuperative care and Enhanced Care Management programs, and additional programs are expected to be added. Emotional support dogs and pets under 50 lbs. are allowed and may stay in the participant's room. Limited parking available for clients. Capacity to accommodate sensory and mobility needs is subject to bed availability.

## **First to Serve**

### ***First To Serve Coronado\*\* - 682 S. Coronado St., L.A., CA 90057 (SPA 4)***

Interim housing is provided in a converted motel to 10 males and 10 females in rooms that accommodate 2 individuals. The site includes additional beds supported by other funders. Small/medium-size emotional support dogs and cats are accepted. There are security guards on-site. Street parking only.

### ***First To Serve Family Center\*\* - 8720 S. Figueroa St., L.A., CA 90037 (SPA 6)***

Interim housing is provided to 22 females and 12 families (female heads of household) in rooms that accommodate up to 4 family members or 2-3 individuals. Small/medium-size emotional support dogs are accepted. The entryway is secured. Capacity to accommodate mobility needs is subject to bed availability. Street and limited on-site parking.

### ***First To Serve Men's Center\*\* - 12411 Vermont Ave., L.A., CA 90044 (SPA 8)***

Interim housing is provided in a house setting to 25 males in rooms that accommodate 4-6 individuals. Small/medium-size emotional support dogs are accepted. There are security guards on-site. Capacity to accommodate mobility needs is subject to bed availability. Street parking only.

## **Holliday's Helping Hands**

### ***Holliday's Helping Hands Hope Haven\*\* - 1051 W. 18<sup>th</sup> Street, L.A., CA 90015 (SPA 4)***

Interim Housing is provided in a house setting to 8 females and 4 families (single females with children and same sex families). There are 4 large family units (3 upstairs, 1 downstairs) that can each fit up to one bed and two twin beds for children. There are also 3 rooms (1 upstairs, 2 downstairs) that accommodate 2-3 individual females.

The site accepts vaccinated service and support dogs and cats up to 30 pounds (no aggressive or restrictive breeds such as pit bulls and rottweilers). There is 24/7 on-site security. Two on-site parking spaces are available, and the site is conveniently located near multiple public transportation options such as bus stops and Pico Metro Station (serving the Expo Line).

### ***Holliday's Helping Hands Heart Haven\*\* - 708 S. New Hampshire, L.A., CA 90005 (SPA 4)***

Interim Housing site is LGBTQIA+ focused and is provided to Adults and Transitional Age Youth (TAY). There are two floors with four houses total and no elevator. Each room accommodates 2-3 beds each. There is a ramp on the left side of the front entry for ADA participants. House 1 for Adult Females and House 2 for TAY Females is located on the 1st floor. House 3 for Adult Males and House 4 for TAY Males is located on the 2nd floor.

The site accepts vaccinated service and support dogs and cats up to 30 pounds (no aggressive or restrictive breeds such as pit bulls and rottweilers). There is 24/7 on-site security. Street parking is available. Short walking distance to the Metro Bus lines 20, 204, and 720. Additionally, the Wilshire/Western Metro Station, located just a few blocks away, provides access to the Metro Purple Line, offering a direct route to downtown Los Angeles and other key areas.

### **Home at Last**

#### ***Home at Last\*\* – 4105 East Willow Street, Long Beach, CA 90805***

Interim Housing is provided to Transitional Age Youth (TAY) individuals and adult individuals and couples. The location has three floors. The 1st floor has 14 rooms (TAY) and two single ASA rooms, 2nd floor: 44 rooms (double) of which four rooms are double occupancy ADA rooms, 3rd floor: 40 rooms (double) and 34 rooms (singles) of which two rooms single occupancy ADA rooms. There are elevators. Participants will be allowed to have their animal accompany them at all times in the housing facility (including accompanying them to meals, case management offices, communal areas, etc.). Participants with animals will not be housed in rooms with participants with an aversion to being housed with an animal. There are 50 client parking spaces available.

### **Los Angeles Family Housing (LAFH)**

#### ***LAFH Family Site\*\* - 7843 Lankershim Blvd., North Hollywood, CA 91605 (SPA 2)***

Interim housing is provided in individual studio units with a kitchen and bathroom. There are 12 units that can accommodate up to 4 family members (single male and female heads of household or a couple with children). All emotional support animals (with a few exceptions) are accepted. Street parking only.

#### ***LAFH Single Adult Site\*\* - 7817 Lankershim Blvd., North Hollywood, CA 91605 (SPA 2)***

Interim housing is provided to 30 males and 20 females in rooms that accommodate 3-12 individuals. The site includes additional beds supported by other funders. All emotional support animals (with a few exceptions) are accepted. There are security guards on-site. Mobility needs can be accommodated. Street parking only.

### **New Directions for Veterans**

#### ***New Directions for Veterans – 3741 S Barrington Ave., Los Angeles, CA 90066 (SPA 5)***

New Directions for Veterans (NDVets) can accommodate up to 10 males in a 5-bedroom, 3-bathroom home located in a residential neighborhood in the city of Mar Vista, Los Angeles County, California. The first floor of the house includes one bedroom, a living area, and a kitchen, along with an ADA-compliant restroom; however, the house itself is not fully ADA-accessible (not wheelchair accessible), and all residents must be able to walk, as accessing the second floor requires using stairs. The second floor contains four bedrooms with adjacent bathrooms. Each bedroom accommodates two clients and is furnished with single beds, a

dresser, and a nightstand for personal belongings. Additional amenities include an outdoor patio and a washer and dryer for resident use. This program is intended for single adult males who are capable of performing their Activities of Daily Living (ADLs) independently. Individuals with a history of arson or who are registered sex offenders are not eligible for the program. NDVets will provide reasonable accommodations for residents with service animals or emotional support animals (ESAs); such animals must be trained, remain under the owner's control at all times, and cannot be left unsupervised due to the shared living environment. There is a designated space in the backyard for animals to run, and both service animals and ESAs must weigh no more than 30 pounds and remain with the resident at all times.

### **Pleasant Beginnings**

#### ***Pleasant Beginnings - 38588 Friendly Avenue, Palmdale CA (SPA 1)***

Interim housing is provided in 6-bedroom, 2-bathroom house setting for 6 females. The site is welcoming to LGBTQIA+ individuals. Small/medium-size (up to 40 lbs.) dogs and cats are accepted. Capacity to accommodate mobility needs is subject to bed availability. Driveway and street parking are available. Free Wi-Fi for clients.

### **Special Service for Groups**

#### ***SOG – Kohler aka Project 180 – 615 Kohler Street, Los Angeles, CA 90021 (SPA 4)***

Project 180's interim housing program is a three floor, 60 bed facility located in downtown Los Angeles. The site offers specialty services for justice involved individuals. Male and female residents are assigned bedrooms on separate floors and non-binary individuals are assigned bedrooms based on their preference. There are 26 total bedrooms, with 2-3 single beds/room. The site is ADA compliant and features the following accessibility features: elevator, walk-in showers with chair and grab bars, audio and visual entry notifications for bedrooms. The site can accommodate individuals on the sex offender registry, so long as their residence at our site is in compliance with their registration requirements. Residents are able to park personal vehicles on the street. Pets are not permitted on site; reasonable accommodations for service animals are reviewed and approved on an individual basis. Residents with service animals are solely responsible for their animals.

### **SRO Housing Corporation**

#### ***Russ Hotel – 517 S. San Julian St., L.A., CA 90013 (SPA 4 – Skid Row)***

Interim housing is provided to males and females in 100 individual rooms. The site includes additional rooms supported by other funders, as well as some rooms occupied by residents of permanent supportive housing. Small/medium-size emotional support animals such as dogs, cats, turtles, fish, birds, and hamsters are accepted. Capacity to accommodate mobility needs is subject to bed availability. Street parking only.

### **St. Vincent De Paul**

#### ***St. Vincent De Paul - 231 Winston St., L.A., CA 90013 (SPA 4 – Skid Row)***

Interim housing is provided to 10 males that are housed in a single dorm area. The site includes additional beds supported by other funders. Emotional support dogs are accepted. The entryway is secured. Mobility needs can be accommodated. Street parking only.

## Testimonial Community Love Center

### ***Testimonial Community Love Center\*\* - 5721 S. Western Ave., L.A., CA 90062 (SPA 6)***

Interim housing is provided to 10 families (female heads of household), 19 females and 21 males. Families are housed in individual rooms that accommodate up to 4 family members. DMH males are housed in trailers that accommodate 16 individuals. DMH females are housed in a building in rooms with 4 or 8 bunk beds. The site includes additional beds supported by other funders. Emotional support dogs (no Rottweilers or Pit Bulls) are accepted. There are security guards on-site and the entryway is gated. Capacity to accommodate mobility needs is subject to bed availability. Free Wi-Fi is available. Street and limited on-site parking.

### ***Testimonial Community Love Center\*\* - 11435 Whittier Blvd., Whittier, CA 90601 (SPA 7)***

Interim housing is provided to 34 individuals (males and females) and 11 families (female or male head of household) in two 2-story buildings. Individuals are housed in single rooms. Families are housed in a separate building with rooms that accommodate up to 4 family members. Emotional support dogs (no Rottweilers or Pit Bulls) are accepted. There are security guards on-site and the entryway is gated. Capacity to accommodate mobility needs is subject to bed availability. Free Wi-Fi is available. Street and limited on-site parking.

## TDD Supportive Living, Inc.

### ***TDD Second Chances - 99<sup>th</sup> Street – 229-231 W. 99th St., L.A., CA 90003 (SPA 6)***

Interim housing is provided in a house setting to 18 individuals (male and female). The site is welcoming to justice-involved and LGBTQIA+ individuals. There are two properties on the lot, with a total of 12 single rooms and 3 two-person rooms. One domesticated dog or cat per participant is allowed. There are security guards on-site. Request to accommodate individuals with disabilities can be reasonably accommodated. Street parking only.

## The People Concern

### ***Cloverfield\*\* - 1751 Cloverfield Blvd., Santa Monica, CA 90404 (SPA 5)***

Interim housing is provided in individual cubicles within dorm areas to 14 females. The site includes additional beds supported by other funders. The kind of emotional support animals that can be accepted varies. The entryway is secured. Mobility needs can be accommodated. Street and limited on-site parking. The site's first floor is used as an access center during day time hours and the common areas are accessible to IHP clients and other individuals.

### ***Kensington\*\* - 45244 32nd St. West, Lancaster, CA 93536 (SPA 1)***

Interim housing is provided in individual cubicles within dorm areas to 38 individuals (male and female). The site includes additional beds supported by other funders. The kind of emotional support animals that can be accepted varies. There are security guards on-site. Mobility needs can be accommodated. Free Wi-Fi is available. Limited on-site parking.

***The Village - 527 S. Crocker St., L.A., CA 90013 (SPA 4 – Skid Row)***

Interim housing is provided in individual cubicles within dorm areas to 7 individuals (male and female). The site includes additional beds supported by other funders. The kind of emotional support animals that can be accepted varies. There are security guards on-site and the entryway is secured. Mobility needs can be accommodated. Street parking only.

***Turning Point\*\* - 1447 16th St., Santa Monica, CA 90404 (SPA 5)***

Interim housing is provided in individual cubicles within dorm areas to 21 individuals (male and female). The site includes additional beds supported by other funders. The kind of emotional support animals that can be accepted varies. The entryway is secured. Mobility needs can be accommodated. Street parking only.

**The Salvation Army**

***Booth Home\*\* - 609 Chester St., Glendale, CA 91203 (SPA 2)***

Interim housing is provided in a house setting to 15 individuals in rooms that accommodate 2-3 males or females age 60+. Emotional support dogs are accepted. Capacity to accommodate mobility needs is subject to bed availability. Free Wi-Fi is available. Street parking only.

***Bell\*\* - 5600 Rickenbacker Rd., Bell, CA 90201 (SPA 7)***

Interim housing is provided in a main site and a separate low-barrier site both of which are converted warehouses. There is one entry for both sites that is secured and entrance through a metal detector is required. Clients with a history of arson cannot be accepted. Emotional support dogs are accepted. Mobility needs can be accommodated. Street and on-site parking.

The main site has dorm areas that accommodate 23 males and 13 females. Males may also be in rooms that accommodate 2 individuals. The site includes additional beds supported by other funders. This site is a state licensed residential drug treatment center in addition to an interim housing site. Clients referred to this site must be made aware of and agreeable to submitting a urine sample prior to being admitted. They cannot be admitted if the results are positive for substance/alcohol use. Also once admitted, all clients are subject to alcohol/substance use testing during their stay at the main site and they may be discharged if they test positive. The low-barrier site has dorm areas that accommodate 30 males and 15 females. The site includes additional beds supported by other funders. Submission of a urine sample prior to admission and substance/alcohol use testing during the client's stay is not required.

***Hope Harbor Center\*\* - 3107 S. Grand Ave., L.A., CA 90007 (SPA 6)***

Interim housing is provided to 15 males in rooms that accommodate 1-2 individuals. The site includes additional beds supported by other funders. This site is a state licensed residential drug treatment center in addition to an interim housing site. Clients referred to this site must be made aware of and agreeable to submitting a urine sample prior to being admitted. They cannot be admitted if the results are positive for substance/alcohol use. Also once admitted, all clients are subject to alcohol/substance use testing during their stay and they may be discharged if they test positive. Clients with a history of arson cannot be accepted. Emotional support small size dogs are accepted. The entryway is secured. Capacity to accommodate mobility needs is subject to bed availability. Street parking only.

***Santa Fe Springs\*\* - 12000 Washington Blvd., Whittier, CA 90606 (SPA 7)***

Interim housing is provided to 17 families (female heads of household) in the East Wing and 12 females age 60+ in the West Wing. The East Wing has 17 rooms that accommodate up to 5 family members. The West Wing has 6 rooms that accommodate 2 individuals. Small-size emotional support dogs and cats are accepted. Capacity to accommodate mobility needs is subject to bed availability. Street and on-site parking.

***Salvation Army Zahn\*\* - 832 W. James M. Wood Blvd., L.A., CA 90015 (SPA 4)***

Interim housing is provided to 12 families in individual rooms that accommodate up to 4 family members (single male and female heads of household or a couple with children). The site includes additional rooms supported by other funders. Small-size emotional support animals such as dogs, cats, turtles, fish, birds and hamsters are accepted. There is a secured entryway. Mobility needs can be accommodated. Street and limited on-site parking after business hours.

**TLC Room & Board**

***TLC Room & Board\*\* - 45417 Sancroft Ave., Lancaster, CA 93535 (SPA 1)***

Interim housing is provided in a 4-bedroom, 2-bathroom house setting for 4 female participants. House is one level. Site will accept pets, including dogs and cats, with limitations: Dogs must weigh under 50 pounds; certain breeds (i.e. pit bulls and rottweilers) are restricted; pets must be vaccinated, well-behaved, and meet site guidelines. Free Wi-Fi. Street and limited on-site parking for participants.

**Upward Bound House**

***Upward Bound House\*\* – 4015 Dalton Ave., Los Angeles, CA 90062 (SPA 6)***

Interim Housing is provided to Adult families and Transitional Age Youth (TAY) families. One building is dedicated to TAY families and one building is dedicated to Adult Families. There are three floors in each building with no elevator. The one ADA unit is on the first floor of the TAY family building, but can accommodate an Adult family if needed. Each bedroom accommodates two beds, with most units accommodating three using a trundle bed (except the ADA room, which accommodates one full bed). All units, including the ADA unit, can accommodate cribs and/or bassinets. This site accepts service animals and emotional support dogs (the latter under 10 pounds) which must remain with the client at all times, including when leaving the site. Street parking only.

**Union Station Homeless Services**

***Union Station Adult Center\*\* - 412 S. Raymond Ave., Pasadena, CA 91104 (SPA 3)***

Interim housing is provided in dorm areas to 5 individuals (male and female). The site includes additional beds supported by other funders. Small-size emotional support animals such as dogs, cats, turtles, birds and hamsters are accepted. There are security guards on-site and the entry way is secured. Mobility needs can be accommodated. Free Wi-Fi is available. Street and on-site parking after business hours. Overnight street parking requires a permit.

**Weingart Center Association**

***Weingart Center - 566 S. San Pedro St., L.A., CA 90013 (SPA 4 – Skid Row)***

Interim housing is provided to males and females in 35 individual rooms. The site includes additional rooms supported by other funders. All emotional support animals (with a few exceptions) are accepted. There are security guards on-site and entrance through a metal detector is required. Mobility needs can be accommodated. Free Wi-Fi is available. Street parking only.