The Whole Child DMH SPA 7 Quality Improvement Committee Minutes May 21, 2024

Type of Meeting:	DMH SPA 7	Date:	05/21/2024	
	QIC Meeting			
Place:	Microsoft Teams- Virtual	Start Time:	01:38 PM	
Chairpersons:	Greg Tchakmakjian, DMH Liason	End Time:	03:10 PM	
	Michael Olsen, Co-Chair			
	Anna Galindo, Co-Chair			
Members Present:	⊠Greg Tchakmakjian ⊠ Anna Galindo ⊠ Gwen Lo ⊠ Allison Hardey □ Vy Tran ⊠ Elizabeth Echeverria ⊠ Quenia			verria 🛭 Quenia
	Gonzalez ⊠ Lisa Ngo-Meza □ Esther Lee □ V	′i Nguyen ⊠ Daiya	ı Cunnane □ Hsiang Ling Hsu 🏻 J	ennifer Mitzner 🛮
	Robin Washington 🛭 Tania Pineda 🗆 Aman	da Soto 🗵 Michae	l D. Olsen 🗆 Lesly Adams 🗆 Sabrii	na Santangelo 🗆 Rocio
	Luevano □Marc Borkheim □Martin Alvarez ⊠Maria Herrera □Jenna Radloff ⊠Rosa Franco □Antonio Banuelos □ Lance Lenford □ Mireya Badillo Vasquez ⊠ Kristen Tanji □ Caryl Lark ⊠ Joel Solis ⊠ Beth Foster ⊠ Ericka Rivera ⊠ Stacy Smith ⊠ Jenny Rodirguez ⊠ Cara Jenson ⊠ Theodore Wilson ⊠ Yolanda Hernandez			ntonio Banuelos 🗆
				⊠ Ericka Rivera
Agenda Item	Discussion and Findings	1	Decisions, Recommendations,	Person Responsible
			Actions, & Scheduled Tasks	
Welcome/Introductions	Dr. Greg Tchakmakjian welcomed attendees			Greg Tchakmakjian
	introduced Anna Galindo as the new co-chair.			
Review and Approval of	Michael Olsen displayed the minutes for review and			
Minutes	approval, which were confirmed by Robin Washington.			
Pationt's Piahts Office Undate	Theodore Wilson introduced a new online	application		
Patient's Rights Office Update	for submitting change provider log updates, which aims			Theodore Wilson
	to simplify the process by eliminating the need for PDF			THEOGOTE WIISON
	forms and streamlining the submission of			
	Theodore W. Wilson led a discussion on the change			
	provider process, highlighting the simplicit	•		
	efficiency of using the application for subr	-		
	provider requests.	intuing Gridinge		
	provider requests.			

Quality Improvement Updates		
• CPS	Dr. Daiya Cunnane introduced new team member Dr. Rosa Franco and provided an update on the Consumer Perception Survey. Ericka Rivera sought clarification on the management of comments distribution, prompting Daiya Cunnane to explain that comments would be sent out starting next week.	Daiya Cunnane
• CANS and PSC 35	Dr. Greg Tchakmakjian led a section focused on interagency transfer cases and the coordination of CANS/PSC in such scenarios. Greg provided reminder of PEI/EPSDT Virtual Drop-in Learning Lab.	Greg Tchamakjian
PEI/EPSDT Virtual Drop-in Learning Lab	Next lab is scheduled for May 28, 2024, from 1pm to 2pm. He provided detailed instructions on accessing training dates and resources related to CANS and PCS.	
Quality Assurance Updates • QA on the Air	Dr. Greg Tchakmakjian reported that next QA on the Air will be held on Wednesday, May 22, 2024, from 9:00-10:00am and the webinar will focus on CPT Code Transformation under Payment Reform	
New QA Review Process	Greg shared schedule for current and projected upcoming reviews: • May- HOME and Tessie Cleveland • June- Santa Clarita Valley MHC and DUIP • July- Rio Hondo and VIP Community Mental Health • August- San Pedro MHC • September- San Fernando MHC & FSP and South Bay Children's Health Center • October- Edelman and Special Services for Groups	Greg Tchamakjian

 Professional Licensing Waivers 	Michael Olsen provided a detailed explanation of professional licensing waivers, emphasizing the necessity of waivers for providing specialty mental health services to Medi-Cal members.	Michael Olsen
QA Bulletin Quality Measures	Michael Olsen provided updates on data collection for HEDIS measures, emphasizing the importance of utilizing health information exchanges to improve performance on the FUM and FUH measures.	Michael Olsen
LA General Medical Center-Outpatient Clinic	Formerly LAC USC Outpatient clinic will be closing as of July 1, 2024. DMH is currently working to ensure a smooth transition for all clients	
 Single Entry Points from Homeless Outreach 	Anna Galindo introduced a new project for a single- entry point for referrals from homeless outreach workers, aiming to streamline the referral processes and connect homeless individuals to mental health services.	Anna Galindo
CalAim Implementation of Payment Reform Provider Support and Review	Anna Galindo discussed the CalAIM implementation year one, highlighting changes in billing and common legal entity errors related to place of service for telehealth.	
QA Knoweledge Assessment	Robin Washington reviewed results on QA Knowledge Assessment Survey # 8 which opened March 26 th and	Robin Washigton
 Collabortive Documentation Training 	closed April 22 nd . The number of participants was 208. Greg Tchakmakjian reviewed slide on Collaborative Documentation Training and provided link to training video	

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Progress Note Training Module Health Information Management	available on the QA Website training page. Vignette examples will be going out to LE QA contacts and DO program managers today. Dr. Greg Tchakmakjian stated an updated version of the module will be sent out this month to pilot participants to test out.		Greg Tchamakjian
• AB 352	Greg discussed new bill minor consent for mental health services (AB 665). It removes the requirement for danger to self/others without mental health treatment or was alleged victim of incest or child abuse but allowing minors 12 years of age and older to consent for mental health services if the provider determines the minor is mature enough to participate intelligently in that care under the Cal Fam Code 6924. This bill aligns requirement by mandating consultation with the minor before determining the appropriateness of involving parents or guardians. Yolanda Hernandez-Lara asked if minors could consent for medication with this new bill.	Greg stated he will confirm information and then follow up with the group. Greg said he will check back on this since AB 665 is for minors 12-17 and seeking services independent of families.	
ADSSZ	Gwen Lo asked: Does this bill override that even though the client is under the parent's Medi-Cal, the minor can consent for their own services? Adopts privacy protections for information about genderaffirming care, abortion, abortion-related services, and contraceptives.		

Other Announcements/Issues	Respectfully Submitted, Anna Galindo, QA/QI Specialist- The Whole Child		
Adjournment	Meeting ended at 03:10pm	Next Meeting: 08/20/2024	Greg Tchakmakjian