

The Whole Child
DMH SPA 7 Quality Improvement Committee Minutes
May 21, 2024

Type of Meeting:	DMH SPA 7 QIC Meeting	Date:	05/21/2024	
Place:	Microsoft Teams- Virtual	Start Time:	01:38 PM	
Chairpersons:	Greg Tchakmakjian, DMH Liason Michael Olsen, Co-Chair Anna Galindo, Co-Chair	End Time:	03:10 PM	
Members Present:	<input checked="" type="checkbox"/> Greg Tchakmakjian <input checked="" type="checkbox"/> Anna Galindo <input checked="" type="checkbox"/> Gwen Lo <input checked="" type="checkbox"/> Allison Hardey <input type="checkbox"/> Vy Tran <input checked="" type="checkbox"/> Elizabeth Echeverria <input checked="" type="checkbox"/> Quenia Gonzalez <input checked="" type="checkbox"/> Lisa Ngo-Meza <input type="checkbox"/> Esther Lee <input type="checkbox"/> Vi Nguyen <input checked="" type="checkbox"/> Daiya Cunnane <input type="checkbox"/> Hsiang Ling Hsu <input checked="" type="checkbox"/> Jennifer Mitzner <input checked="" type="checkbox"/> Robin Washington <input checked="" type="checkbox"/> Tania Pineda <input type="checkbox"/> Amanda Soto <input checked="" type="checkbox"/> Michael D. Olsen <input type="checkbox"/> Lesly Adams <input type="checkbox"/> Sabrina Santangelo <input type="checkbox"/> Rocio Luevano <input type="checkbox"/> Marc Borkheim <input type="checkbox"/> Martin Alvarez <input checked="" type="checkbox"/> Maria Herrera <input type="checkbox"/> Jenna Radloff <input checked="" type="checkbox"/> Rosa Franco <input type="checkbox"/> Antonio Banuelos <input type="checkbox"/> Lance Lenford <input type="checkbox"/> Mireya Badillo Vasquez <input checked="" type="checkbox"/> Kristen Tanji <input type="checkbox"/> Caryl Lark <input checked="" type="checkbox"/> Joel Solis <input checked="" type="checkbox"/> Beth Foster <input checked="" type="checkbox"/> Ericka Rivera <input checked="" type="checkbox"/> Stacy Smith <input checked="" type="checkbox"/> Jenny Rodriguez <input checked="" type="checkbox"/> Cara Jenson <input checked="" type="checkbox"/> Theodore Wilson <input checked="" type="checkbox"/> Yolanda Hernandez			
Agenda Item	Discussion and Findings		Decisions, Recommendations, Actions, & Scheduled Tasks	
Welcome/Introductions	Dr. Greg Tchakmakjian welcomed attendees and introduced Anna Galindo as the new co-chair.		Greg Tchakmakjian	
Review and Approval of Minutes	Michael Olsen displayed the minutes for review and approval, which were confirmed by Robin Washington.			
Patient's Rights Office Update	Theodore Wilson introduced a new online application for submitting change provider log updates, which aims to simplify the process by eliminating the need for PDF forms and streamlining the submission of information. Theodore W. Wilson led a discussion on the change provider process, highlighting the simplicity and efficiency of using the application for submitting change provider requests.		Theodore Wilson	

<p>Quality Improvement Updates</p> <ul style="list-style-type: none">CPSCANS and PSC 35PEI/EPSTDT Virtual Drop-in Learning Lab <p>Quality Assurance Updates</p> <ul style="list-style-type: none">QA on the AirNew QA Review Process	<p>Dr. Daiya Cunnane introduced new team member Dr. Rosa Franco and provided an update on the Consumer Perception Survey. Ericka Rivera sought clarification on the management of comments distribution, prompting Daiya Cunnane to explain that comments would be sent out starting next week.</p> <p>Dr. Greg Tchamakjian led a section focused on interagency transfer cases and the coordination of CANS/PSC in such scenarios. Greg provided reminder of PEI/EPSTDT Virtual Drop-in Learning Lab.</p> <p>Next lab is scheduled for May 28, 2024, from 1pm to 2pm. He provided detailed instructions on accessing training dates and resources related to CANS and PCS.</p> <p>Dr. Greg Tchamakjian reported that next QA on the Air will be held on Wednesday, May 22, 2024, from 9:00-10:00am and the webinar will focus on CPT Code Transformation under Payment Reform</p> <p>Greg shared schedule for current and projected upcoming reviews:</p> <ul style="list-style-type: none">May- HOME and Tessie ClevelandJune- Santa Clarita Valley MHC and DUIPJuly- Rio Hondo and VIP Community Mental HealthAugust- San Pedro MHCSeptember- San Fernando MHC & FSP and South Bay Children’s Health CenterOctober- Edelman and Special Services for Groups		<p>Daiya Cunnane</p> <p>Greg Tchamakjian</p> <p>Greg Tchamakjian</p>
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<ul style="list-style-type: none">• Professional Licensing Waivers	<p>Michael Olsen provided a detailed explanation of professional licensing waivers, emphasizing the necessity of waivers for providing specialty mental health services to Medi-Cal members.</p>		<p>Michael Olsen</p>
<ul style="list-style-type: none">• QA Bulletin Quality Measures	<p>Michael Olsen provided updates on data collection for HEDIS measures, emphasizing the importance of utilizing health information exchanges to improve performance on the FUM and FUH measures.</p>		<p>Michael Olsen</p>
<ul style="list-style-type: none">• LA General Medical Center-Outpatient Clinic	<p>Formerly LAC USC Outpatient clinic will be closing as of July 1, 2024. DMH is currently working to ensure a smooth transition for all clients</p>		
<ul style="list-style-type: none">• Single Entry Points from Homeless Outreach	<p>Anna Galindo introduced a new project for a single-entry point for referrals from homeless outreach workers, aiming to streamline the referral processes and connect homeless individuals to mental health services.</p>		<p>Anna Galindo</p>
<ul style="list-style-type: none">• CalAIM Implementation of Payment Reform	<p>Anna Galindo discussed the CalAIM implementation year one, highlighting changes in billing and common legal entity errors related to place of service for telehealth.</p>		
<p>Provider Support and Review</p>			
<ul style="list-style-type: none">• QA Knowledge Assessment	<p>Robin Washington reviewed results on QA Knowledge Assessment Survey # 8 which opened March 26th and closed April 22nd. The number of participants was 208.</p>		<p>Robin Washigton</p>
<ul style="list-style-type: none">• Collabortive Documentation Training	<p>Greg Tchakmakjian reviewed slide on Collaborative Documentation Training and provided link to training video</p>		

Other Announcements/Issues	Respectfully Submitted, Anna Galindo, QA/QI Specialist- The Whole Child		
Adjournment	Meeting ended at 03:10pm	Next Meeting: 08/20/2024	Greg Tchakmakjian