

**LOS ANGELES COUNTY – DEPARTMENT OF MENTAL HEALTH
PROGRAM SUPPORT BUREAU
QUALITY IMPROVEMENT DIVISION**

Type of Meeting	Service Area 3 QIC			Date:	7/17/2024
Place	Microsoft Teams Call-in Number: 323-776-6996; 385317491# Phone Conference ID: 793 730 258# URL: not available _____			Start Time:	9:30 am
Chairperson	Dr. Maria Moreno Dr. Margaret Faye Mrs. Gassia Ekizian			End Time:	10:00 am
Co-Chairs					
Members Present	Alexis Pascarella	Bourne Family Services	Marlene Pierce-Funckes	Luvlee's Residential Care, Inc. DBA: New Dawn	
	Allison Hardey	Hillsides	Nadia Ziglari	HealthRight 360/Prototypes	
	Beth Foster	Hillsides	Rachel Villa	Haynes Family of Programs	
	Catherine Wong	Spiritt Family Services	Rafael Santoya	Children's Bureau	
	Chelsea Clifton	Haynes Family of Programs	Rebecca Schaal	Haynes Family Of Programs	
	Cheri Noone	Five Acres	Renee Lee	SA3 Certification Liaison	
	Daiya Cunnane	LACDMH	Rhonda Morken	Trinity Youth Services Apple Valley	
	Danielle Kubanis	McKinley	Robin Washington	QA Liaison	
	Edina Martinez	HealthRIGHT 360	Rosa Alvarez	Heritage Group Homes	
	Eilene Moronez	Enki	Rosalba Trias-Ruiz	DMH SA3	
	Gassia Ekizian	Foothill	Ruth Sigala	San Gabriel Children's Center	
	Jennifer Escorcia	Starview - Teammates	Silvia Sanchez	San Gabriel Children's Center	
	Joe Bologna	Trinity Youth Services	Steonee Laskey	Bourne Inc	
	Keisha Blackshear	Institute for the Redesign of Learning	Suzy Donabedian	Pacific Clinics	
	Lisa Dang	Tri City MH	Sybil Chacko	Maryvale	
	Makan Emadi	ESGVMHC	Tatiana Van Beeck	Tri City MH	
	Margaret Faye	Sycamores	Vicky	Starview community service	
	Maria Alicia Garcia	AMHC FSP	Windy Luna-Perez	Ettie Lee Outpatient	
Call to Order & Introductions	The meeting was called to order and followed with self-introductions by presenting staff. Maria informed everyone that today will be a short QIC meeting due to the				

Agenda Item	Discussion and Findings	Decisions, Recommendations, Actions, & Scheduled Tasks	Presenter & Due Date (if applicable)
	<p>upcoming 10am QA on the Air for LE providers discussing duplicate services. Link to the meeting was provided in chat.</p>		
<p>Review of Minutes</p>	<p>Motion to approve the May 2024 meeting minutes by Robin Washington and Gassia Ekizian.</p>		
<p>Medi-Cal Certification</p>	<p>Renee discussed friendly reminders regarding Medi-Cal Certification. Please do not use the 850 form – this is not a standardized form to be requesting a fire safety inspection. Reach out to me and we can work together on how to get an inspection scheduled.</p>	<p>QA- MEDI-CAL PROVIDER CERTIFICATION - Department of Mental Health (lacounty.gov)</p> <p>1064231 Bulletin19-02FireClearanceRequirement_10-25-19_FINAL.pdf (lacounty.gov)</p> <p>Contact Renee Lee at RMLee@dmh.lacounty.gov</p>	<p>Renee Lee, LMFT</p>
<p>Quality Improvement</p>	<p>Daiya discussed some information about the CPS and the annual work plan goals. Thank you to everyone who participated in our satisfaction survey. Daiya discussed all the departments and providers that assisted on our planning team this year. Daiya discussed the plans and goals for to increase CPS collection surveys as well as SOGI demographic information. Preliminary totals of the CPS completed surveys were discussed and continued development of the Power BI are still in the works. QI is working on how to better support providers. Providers are running into issues like workflow issues or trouble getting the survey out to their population they serve.</p>	<p>Daiya Cunnane at dcunnane@dmh.lacounty.gov</p> <p>DMH QI Unit at dmhqi@dmh.lacounty.gov</p> <p>Maria emailed copy of Daiya’s PowerPoint presentation for members to review.</p>	<p>Daiya Cunnane, PsyD</p>
<p>Quality Assurance</p>			

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<p>QA Bulletins</p>	<p>Maria briefly reviewed the following bulletins send out by QA since the last QIC meeting:</p> <ul style="list-style-type: none"> • QA Bulletin 24-06 CALAIM: Behavioral Health Administration Integration 24/7 Access Line Centralization • IBHIS Notification Bulletin No. 24-02 • QA Bulletin No. 24-04 Guide To Procedure Codes Updates • LE Discipline Activity Sheets • QA Bulletin No. 24-05 Consent for Services Form • HIM Bulletin No. 24-02 Authorization to Release PHI Form • QA Bulletin No. 24-01R 90-Day Rule Revised • HIM Bulletin No. 24-01 Fee Schedule (for DO providers only) • Policy Bulletin Q2-24-DMH 	<p>QA Bulletins:</p> <ul style="list-style-type: none"> • QA Bulletin 24-06 Call Center Integration • QA Bulletin 24-04 Guide to Procedure Code Updates FY24-25 w Appendix(1).pdf • Tracked Guide to Procedure Codes 6.26.204(1).pdf • Common Social Worker MFT and Professional Counselor Activities CalAIM 6-26-24 (1).pdf • Common Psychologist Activities CalAIM LE 6-26-24 (2).pdf • Common MD DO NP Activities CalAIM LE 6-26-24 (1).pdf • Common PharmD Activities CalAIM LE 6-26-24 (1).pdf • Common RN LVN LPT Activities CalAIM LE 6-26-24 (2).pdf • Common Certified Peer Activities CalAIM LE 6-26-24.pdf • Common Case Managers Activities CalAIM LE 6-26-24 (1).pdf • QA Bulletin 24-05 Consent for Services Form.pdf 	<p>Maria Moreno, EdD, PSY, MSW, LCSW</p>

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		<ul style="list-style-type: none"> • HIM Bulletin 24-02 Authorization to Release PHI_Form.pdf • MH 602 Authorization for Use or Disclosure of Protected Health Information_FINAL 7.1.24_fillable.pdf • ORGANIZATIONAL PROVIDER'S MANUAL Final 6-26-24(1).pdf • QA Bulletin 24-03 Org Manual Updates.pdf • QA Bulletin 24-01R 90-Day Rule Revised 6-26-24.pdf 	
<p>Next Meeting</p>	<p>Next Meeting is September 18, 2024 via Microsoft Teams.</p>		

Respectfully submitted by Maria Moreno, EdD, PSY, MSW, LCSW, Department of Mental Health