

The Whole Child
DMH SPA 7 Quality Improvement Committee Minutes
February 20, 2024

Type of Meeting:	DMH SPA 7 QIC Meeting	Date:	02/20/2024	
Place:	Microsoft Teams- Virtual	Start Time:	01:38 PM	
Chairpersons:	Caesar Moreno, Co-Chair Michael Olsen, Co-Chair Greg Tchakmakjian, DMH Liason	End Time:	03:10 PM	
Members Present:	<input checked="" type="checkbox"/> Greg Tchakmakjian <input checked="" type="checkbox"/> Caesar Moreno <input checked="" type="checkbox"/> Anna Galindo <input type="checkbox"/> Gwen Lo <input checked="" type="checkbox"/> Allison Hardey <input checked="" type="checkbox"/> Vy Tran <input checked="" type="checkbox"/> Elizabeth Hernandez <input checked="" type="checkbox"/> Quenia Gonzalez <input checked="" type="checkbox"/> Lisa Ngo-Meza <input type="checkbox"/> Esther Lee <input checked="" type="checkbox"/> Vi Nguyen <input type="checkbox"/> Daiya Cunnane <input checked="" type="checkbox"/> Hsiang Ling Hsu <input checked="" type="checkbox"/> Jennifer Mitzner <input type="checkbox"/> Robin Washington <input checked="" type="checkbox"/> Tania Pineda <input checked="" type="checkbox"/> Amanda Soto <input checked="" type="checkbox"/> Michael D. Olsen <input type="checkbox"/> Lesly Adams <input type="checkbox"/> Sabrina Santangelo <input type="checkbox"/> Rocio Luevano <input type="checkbox"/> Marc Borkheim <input type="checkbox"/> Martin Alvarez <input checked="" type="checkbox"/> Maria Herrera <input checked="" type="checkbox"/> Jenna Radloff <input type="checkbox"/> Rosa Torres <input type="checkbox"/> Antonio Banuelos <input type="checkbox"/> Lance Lenford <input checked="" type="checkbox"/> Mireya Badillo Vasquez <input checked="" type="checkbox"/> Kristen Tanji <input checked="" type="checkbox"/> Caryl Lark <input checked="" type="checkbox"/> Joel Solis			
Agenda Item	Discussion and Findings	Decisions, Recommendations, Actions, & Scheduled Tasks		Person Responsible
Welcome/Introductions	Meeting was called to order at 1:38 PM. Greg Tchakmakjian welcomed everyone in attendance.			Greg Tchakmakjian
Review and Approval of Minutes Quality Improvement Updates <ul style="list-style-type: none"> • CPS • CANS and PSC 35 	<p>Approved by Michael Olsen and Elizabeth Hernandez.</p> <p>Greg Tchakmakjian reported on Dr. Daiya Cunnane's absence today and said he will provide copy of slides about Consumer Perception Survey when available.</p> <p>Greg Tchakmakjian led a discussion on errors in the CANS and PSC data, focusing on duplicate date and scoring discrepancies between D365 and WS. He emphasized the need for reconciliation to avoid errors and encouraged participants to reach out to</p>			Greg Tchakmakjian

<ul style="list-style-type: none"> PEI/EPSDT Virtual Drop-in Learning Lab <p>Quality Assurance Updates</p> <ul style="list-style-type: none"> QA on the Air New QA Review Process QA Bulletin 24-01 Payment Reform: Key changes(July, 1, 2023) 	<p>peioutcomes@dmh.lacounty.gov for assistance in correcting these errors.</p> <p>Greg also presented the schedule for question-and-answer labs, highlighting their occurrence on the second and fourth Tuesday of every month. He provided detailed instructions on accessing training dates and resources related to CANS and PCS.</p> <p>Greg Tchakmakjian reported that next QA on the Air will be held on Wednesday, February 28th from 9:00-10:00am and the webinar will focus on CPT Code Transformation under Payment Reform</p> <p>Greg shared schedule for current and projected upcoming reviews:</p> <ul style="list-style-type: none"> February-Community Family Guidance March- PMRT and Maryvale April- HOME and Pacific Clinics May- Santa Clarity Valley MHC and Tessie Cleveland June- Rio Hondo and VIP Community Mental Health <p>Michael Olsen reviewed QA Bulletin 24-01 on California Board of Behavioral Sciences’ 90-day rule effective January 8, 2024.</p> <p>Caesar Moreno led a comprehensive discussion on payment reform updates, covering a wide range of changes and guidelines. Caesar delved into the modifications to CPT codes, new lockout and interdependency rules, and the shift in reimbursement</p>		<p>Greg Tchakmakjian</p> <p>Michael Olsen</p> <p>Caesar Moreno</p>
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<ul style="list-style-type: none"> • 2024 Annual QA/QI Reports and Written Process • Updates to QA Website <p>New Quality Assurance (QA) Review Process</p> <p>AB-1697 Uniform Electronic Transactions Act</p>	<p>rates based on discipline. Additionally, he provided detailed insights into the updates for directly operated programs.</p> <p>Michael Olsen updated the group on the submission of annual QA-QI reports and the piloting of an online version. He also discussed the development of a new QA Knowledge Assessment Survey and encouraged participation.</p> <p>Greg provided guidance on accessing updates on the QA website and introduced the new QA review process, emphasizing the protocol for QA-related questions and the role of QA leads in providing support.</p> <p>Nikki Collier presented the new QA review process, emphasizing its evolution to encompass a broader scope of service areas and the inclusion of data analysis and pre-chart review meetings.</p> <p>Greg led a discussion on the implications of the Uniform Electronic Transition Act, focusing on the authorization to release information. He explained the changes effective January 1st, including the acceptance of electronic signatures and the new rules for expiration dates on authorizations, emphasizing the exceptions and the need for legal counsel's guidance.</p>		<p>Michael Olsen</p> <p>Greg Tchakmakjian</p> <p>Nikkie Collier</p> <p>Greg Tchakmakjian</p>
<p>Other Announcements/Issues</p>	<p>Respectfully Submitted, Anna Galindo, QA/QI Specialist- The Whole Child</p>		
<p>Adjournment</p>	<p>Meeting ended at 03:10pm</p>	<p>Next Meeting: 05/21/2024</p>	<p>Greg Tchakmakjian</p>