



**LOS ANGELES COUNTY DEPARTMENT OF MENTAL HEALTH
SERVICE AREA 4 QUALITY IMPROVEMENT COUNCIL (QIC) MEETING**

AGENDA

April 16, 2024 10:00 AM- 11:00 AM

Microsoft Teams Meeting

[Click here to join the meeting](#)

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| 10:00-10:10 | Introductions and Minute Review |
| | QA |
| 10:11-10:23 | QA Updates (Wanta Yu) |
| | QI |
| 10:24-10:36 | Consumer Perception Survey Updates (Daiya Cunnane) |
| 10:37-10:49 | Consumer Perception Survey Workflow Examples <ul style="list-style-type: none">• Alma Family Services (Carmen Solis)• Hollywood MHC Outpatient (Nicole Gutman)• Hollywood MHC FSP (Zlatina Radeva) |
| 10:50-10:53 | Requesting Fire Clearance (David Lee) |
| 10:54-11:00 | Announcements, General Questions and Feedback |

Next Meeting: May 21, 2024 @10:00 AM