



**LOS ANGELES COUNTY DEPARTMENT OF MENTAL HEALTH  
SERVICE AREA 1 QUALITY IMPROVEMENT COUNCIL (QIC) MEETING**

Date:01/22/24  
Time: 1:00-2:00 pm

<b>Type of meeting:</b>	Virtual Microsoft TEAMS
<b>Meeting Link:</b>	<a href="https://lacounty-my.sharepoint.com/:v/g/personal/jmize_dmh_lacounty_gov/EQ_4dQDXjQpNplwb9lfQ4eMB2Oj38DKwH27hYhHtbtCqkg?referrer=Teams.TEAMS-ELECTRON&amp;referrerScenario=MeetingChicletGetLink.view.view">https://lacounty-my.sharepoint.com/:v/g/personal/jmize_dmh_lacounty_gov/EQ_4dQDXjQpNplwb9lfQ4eMB2Oj38DKwH27hYhHtbtCqkg?referrer=Teams.TEAMS-ELECTRON&amp;referrerScenario=MeetingChicletGetLink.view.view</a>
<b>Members Present:</b>	See table below Jennifer Mize Service Area 1 QIC Chair , Nikki Collier DMH QA, Daiya Cunnane DMH QI, Kimber Salvaggio Service Area 2 QIC Chair, Elizabeth Marsh AVMHC 1904, Lauren Schoenemann Penny Lane Centers, Jaime Nunnenkamp, MHALA, Maral Arakelian-Optimist Youth Homes, Quenia Gonzalez, Star View , Sara Klausner, Child and Family Guidance Center, Amber Anderson, PMII Antelope Valley MHC, Stephanie Ochoa, Star View , Chrysten Piert Star View BHUCC Lancaster , Willie Harris Tarzana Treatment Centers Lancaster, Carrie Valentine-TTC- Wraparound program manager, Stacey Smith, DMH QI, Nicole Tracy, Tarzana Treatment Centers Lancaster, Mike Ford, Masada, Geralyn La Fleur, Personal Involvement Center, SPA6 & 8, Rejeana Jones McKinley , Cindy Ferguson, Palmdale Administration, Keshia Humphrey from Children's Center of AV, Tiffany Harvey, PsyD Alafia Mental Health Institute, Crystal Isom, LMFT-Children's Bureau, Teri Walton, LMFT- Sycamores,

AGENDA ITEMS	DISCUSSIONS/RECOMMENDATIONS/ACTIONS OR SCHEDULED TASKS	RESPONSIBLE UNIT/STAFF	DUE DATE
Introductions	Name of organization, your role, Brief description of services and population served.	All providers	Ongoing
QI Updates	<p><b>2024 consumer perception survey</b>, New staff Dr Moses Adegbola, chief research analyst, Stacey Smith program manager. Block grant funding to support our clients, UCLA holds the contract for managing the CPS, Asking for 100% participation, 2024 CPS paper forms will have the sexual orientation and gender identity questions, My health 2.0 portal pilot to send out the survey (possibility to be placed on hold due to software issues. CPS Distribution list please sign up, LE: no changes with C number process. Make sure your C number is active and all paperwork is updated. Will let everyone know when the CPS application is up and running, Survey will be midweek of May and start thinking of who is going to be in charge of that.</p>	QI /Daiya Cunnane	Ongoing
QA updates	<p>Childrens Center of Antelope Valley is participating in the Annual QA/QI electronic report pilot.</p> <p><b>Results from the recent Survey.</b> Survey #7 focused on Cal Aim payment reforms. There were 5 questions. To see the results, you can go the knowledge assessment survey page on the QA website. The next survey #8 is coming out in March. Used the QA contacts to obtain participation. Used the subscribers list for the central QA/QI list and then look through them for non DMH members and utilized the all contractor list, Dr Borkin from QA team working on maintaining the contact list to make it more efficient</p>	QA/Nikki Collier	Ongoing
LE Providers Meeting Recap	Check for mismatches in taxonomy and void billing claims then resubmit based on taxonomy of the provider, new codes for Residential based on age	QIC Chair / Jennifer Mize	Ongoing

	from the state, , Make sure that the effective date entered in NAPPA is not earlier that July 1 <sup>st</sup> 2023, DMH still working on inpatient professional services, still some rate issues for some codes as far as rounding up and down that is also still pending.		
Network Adequacy Meeting Recap	Access to care, corrective action plans, screener/transition tool updates/SRTS surveys, Student claims for those students leaving by December, network adequacy programs accepting new clients	QIC Chair/ Jennifer Mize	Ongoing
Qa/QI Meeting Updates	EPSDT website change new portal for LE providers, CANS Coupon code active, Next training for LE provider supervisors will be held in May, CANS webinar, New QA Review process, QA Bulletin 23-06 updates, QA Bulletin 23-07, QA Bulletin 23-08 guide to procedure codes, CABBS 90 day rule, Behavioral Health administration integration specialty mental health with substance abuse disorder treatment, 24h/7days access line by July2024. QA/QI annual report due by January31st,	QIC Chair Jennifer Mize	Ongoing
Open Discussion For QIC Members	Discussed CANS, Consumer Perception Survey and how everyone is working through that both past and present, possibly having each of the providers take a turn presenting on their program	All Providers	Ongoing

**Respectfully Submitted by:**

Jennifer Mize RN  
SA 1 Adult QIC Chair

**NEXT MEETING:** Date February 26th, Time1:00 pm