



**LOS ANGELES COUNTY DEPARTMENT OF MENTAL HEALTH
SERVICE AREA 4 QUALITY IMPROVEMENT COUNCIL (QIC) MEETING**

Date: 1/17/23
Time: 10-11am

Type of meeting:	Virtual meeting	
Meeting Link:		
Members Present:	Amanda Montelongo	Telecare LA 4
	Ana Ochoa	Alma family services
	Anell Tercero	SCHARP
	Ania Ahmadi	DMH - Compliance
	Brittany Rodriguez-Yanez	Boys Republic/QA
	Carlo Diaz	NEMHC
	Carmen Chacon	SSG
	Carmen Solis	Alma Family Services/ QI
	Chloe Gomez	JWCH Institute
	Christina Kubojiri	Children's Institute Inc
	Cindy Rivas	El centro del pueblo
	Cindy Torres	Vista del mar child and family services
	Cristina Sandoval	CHLA- QueensCare
	Daiya Cunnane	DMH QI
	David Lee	Medi-Cal Certification Team
	David Palmer	Boys republic
	Devanne Hernandez	Eisner Health

	Edith Cruz	Amanecer Community College
	Esther Lee	LACDMH
	Geraldine Gomez	DMH- SBCAP
	Jamie Campos	Pacific Clinics
	Jenna Radloff	Hillsides
	Joana Reyes	Gateways Homeless Services
	Jonathan Figueroa	Exodus Recovery, Inc.
	Laura Aquino	Amanecer ccs
	Linda Santiman	Los Angeles LGBT Center
	Lisa Harvey	Para Los Ninos
	Maria Vazquez	St Anne's Family Services
	Marlene Sandoval	Star View Community Services Long Beach
	Marrisa Noori	ST. ANNE'S FAMILY SERVICES
	Michael Olsen	Enki Health Services, Inc.
	Misty Aronoff	Step Up on Second
	Monique Robertson	Wellnest/TQM Specialist
	Patricia Miller	VIP-CMHC
	Rebecca Fahey	Gateways Percy Village
	Robin Moten	Southern California Health & Rehabilitation Program / Barbour and Floyd Medical Associates
	Rosaura Ruiz	Eisner Health
	Rosemary Stevens	SCHARP/Barbour & Floyd Medical Associates
	Sandi Long	Gateways
	Stacie O'Brien	The People Concern
	Susan Lowe	United American Indian Involvement
	Vannessa Martin	Dignity Health California Behavioral Health Clinic
	Wanta Yu	LACDMH QA

AGENDA ITEMS	DECISIONS AND ACTIONS	RESPONSIBLE UNIT/STAFF	DUE DATE
Introductions and Minute Review	<p>Introduction of Wanta Yu as our new QA liaison. Update on Michelle Michicoff no longer being a QIC co-chair</p> <p>Minutes approved</p>	Nicole	N/A
Annual QA/QI Report and Written QA/QI Process	<p>Wanta presented on Annual QA/QI Reports and Written QA/QI Processes:</p> <ul style="list-style-type: none"> • Summary of added and removed sections to QA/QI report • One reports per LE • Highlighted that LEs are not expected to conduct many chart reviews based on current need for clinicians/staff to focus on client care • Contact QualityAssurance@dmh.lacounty.gov for assistance with forms. 	Wanta Yu	Forms will be due for LE Providers on 2/15/23
Para Los Niños QA Plan/Process	<p>Lisa Harvey, LMFT, from Para Los Niños presented on how her clinic approaches QA/QI issues. Lisa encouraged other clinics to be open to communication and feedback, build partnerships, and learn from each other. She will be sharing her slides as requested by SA4 QIC attendees.</p>	Lisa Harvey	N/A
Miscellaneous/Questions	<p>Daiya informed QIC attendees that the Consumer Perception Survey is coming in May. Daiya will be sharing information as she receives it.</p>	Daiya Cunnane	N/A

	<p>LEs should look at their “C” numbers when in the electronic portal. Daiya suggested that administrative staff might want to assist with this task as clinician will not be able to bill for this.</p> <p>Two good news:</p> <ul style="list-style-type: none">• PAO office will have more staff, so the process will be faster• Providers will have a test environment so they can practice inputting information.		
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NEXT MEETING: 2/21/23 @ 10am