



LOS ANGELES COUNTY
**DEPARTMENT OF
 MENTAL HEALTH**
 hope. recovery. wellbeing.

**LOS ANGELES COUNTY DEPARTMENT OF MENTAL HEALTH
 SERVICE AREA 4 QUALITY IMPROVEMENT COUNCIL (QIC) MEETING**

Date: 4/18/23
 Time: 10-11am

Type of meeting:	Virtual meeting	
Meeting Link:	Click here to join the meeting	
Members Present:	Alexis Orens LCSW	Telecare LA4 FSP
	Allison Hardey	Hillsides/FRC
	Anell Tercero	SCHARP
	Angelica Sanchez Enriquez	Downtown Mental Health
	Ashlei Sullivan	The People Concern
	Barbara Audoma	El Centro del pueblo
	Beth Foster	Hillsides/QA Department
	Brittany Rodriguez-Yanez	Boys Republic
	Carmen Solis, LCSW	Alma Family Services
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	chloe gomez	jwch wesley health centers
	Chris Lenik	Optimist Youth Home and Family Services
	Chris Lenik	OYHFS
	cindy Torres	vista del mar child and family services
	Crsitina Sandoval	CHLA-QueensCare
	David Lee	DMH Medi-Cal Certification
	David Palmer	Boys Republic - Silverlake Residence
	Dora Escalante	Jewish Family Services of Los Angeles

Esther Lee	DMH. CMMD
Janelle Dent	Children's Institute, Inc
Jasmine Rivas	Heritage Clinic
Javier	American Indian Counseling Center FSP
Jennifer Rodriguez	Didi Hirsch Psychiatric Services
Jenny McKirdy-Corletto	Gateways Child and Adolescent Outpatient Program
Jessica Estrada	KYCC
Jessica Guzman	Wellnest/TQM
Joana Reyes	Gateways Homeless Services - PATH
Kelsi Yeakel	Aviva
laura aquino	amanecer ccs
Linda Santiman	Los Angeles LGBT Center
Lisa Harvey	Para Los Ninos
Lucine Khachtourians	children's bureau magnolia
Mari Loera	NEMHC SA4
Maria Bhattachan	OYHFS
Marlene Sandoval	Star View Community Services
marrisa noori	st. anne's family services
Michael Olsen	Enki Health Services, Inc.
Misook Nierodzik, Psy. D.	Korean American Family Services
Misty Aronoff	Step Up on Second
Nancy Weiner	Navigation/Hospital Liaison
Robin Moten	SCHARP and Barbour and Floyd Medical Associates
ROSAURA RUIZ	EISNER HEALTH
Rosemary Stevens	Southern California Health & Rehabilitation
Rozell Robinson	Program/Barbour & Floyd Medical Associates
Sandi Long	Children's Bureau
Silvia Yan	Gateways Homeless Services and Gateways Wellness Center
Susana Gomez	Silvia Yan
	Pacific Clinics

	Vannessa Martin Wanta Yu	Dignity Community Care dba California Behavioral Health Clinic LACDMH QA
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AGENDA ITEMS	DECISIONS AND ACTIONS	RESPONSIBLE UNIT/STAFF	DUE DATE
Introductions and Minute Review	New Co-Chairs and supports: Carmen Solis (Alma Family Services), Angelica Sanchez (Downtown MHC), and Mari Loera (Northeast MHC). New Members: Kelsi Yeakel (Aviva), Barbara Audoma (El Centro Del Pueblo) Minutes approved	Nicole Gutman	N/A
QI Upcoming Consumer Perception Trainings and Questions	Reminder CPS May 15-19; Portal Testing is complete. C number CPS application request should be completed by Tuesday, May 9 Supporting documents should be up by end of week https://dmh.lacounty.gov/qid/ T Mobile issue has been resolved! Upcoming Trainings Training Environment for both LE and DO providers. Portal production environment opens April 25th to begin entering information for preparation. Myan Le email myle@dmh.lacounty.gov	Myan Le	May 15- May 19

<p>QA QI written reports and processes</p>	<p>SA4 QA Lead- Beginning of year MH Providers contracted with LACDMH are required to submit completed QA/QI Report, Written QA/QI Process, Corrective Action Plan if indicated along with any supportive documents.</p> <p>To date QA/QI reports received 103 out of approximately 135 contract providers. Training and Operations team is following up to provide support to those not yet submitted.</p> <p>Observations from 2023 QA/QI: Distinction between QA/QI, Performance Improvement Projects (PIP), Clinical Peer Review, Gathering information on agency's Medication Monitoring Protocol/Process, NET</p> <p>Email questions to QualityAssurance@dmh.lacounty.gov</p> <p>Wanta Yu email wyu@dmh.lacounty.gov</p>	<p>Wanta Yu</p>	<p>N/A</p>
<p>QA New SA4 QIC Teams and SharePoint</p>	<p>SA4 QIC Teams Share point can be accessed via SA 4 QIC - Home (sharepoint.com)</p> <p>or</p> <p>Teams General → Our Site</p> <p>Can also be accessed via Teams →Files</p> <p>Links to QA site, QIC meeting schedule, CPS best practices and resources, Calendar with upcoming events, upcoming Trainings</p>	<p>Nicole Gutman</p>	

	<p>Posts can be posted under the tabs where information can be shared along with questions.</p> <p>You can email Nicole if you'd like to be added to the group to ensure you have access.</p>		
Miscellaneous/Questions	<ul style="list-style-type: none"> • CPS, any of the surveys can be used that work for the program. Only clients and caregivers being seen that week will be asked to participate. • 90 day rule for new grads- At this point some details need to be worked out with the state (DHCS), new grads cannot bill for assessments or therapy until BBS registration posts. Recommendation; until BBS registration comes through new grads can do TCM and Individual Rehab services. 		N/A

NEXT MEETING: May 16, 2023 at 10:00am