



**LOS ANGELES COUNTY DEPARTMENT OF MENTAL HEALTH  
SERVICE AREA 4 QUALITY IMPROVEMENT COUNCIL (QIC) MEETING**

Date 5/16/23  
Time 10:00a

<b>Type of meeting:</b>	Virtual meeting
<b>Meeting Link:</b>	<a href="https://teams.microsoft.com/l/meetup-join/19%3ameeting_ZTFmZDlyZTgtN2QxNi00NDVmLWE0MGUtzDY5NDQ3ZjYzOThh%40thread.v2/0?context=%7b%22Tid%22%3a%2207597248-ea38-451b-8abe-a638eddbac81%22%2c%22Oid%22%3a%22b0082655-467f-4894-8bfc-96963089e2ce%22%7d">https://teams.microsoft.com/l/meetup-join/19%3ameeting_ZTFmZDlyZTgtN2QxNi00NDVmLWE0MGUtzDY5NDQ3ZjYzOThh%40thread.v2/0?context=%7b%22Tid%22%3a%2207597248-ea38-451b-8abe-a638eddbac81%22%2c%22Oid%22%3a%22b0082655-467f-4894-8bfc-96963089e2ce%22%7d</a>
<b>Members Present:</b>	<p>Lisa Harvey Para Los Ninos  Cristina Sandoval CHLA-QueensCare  Jessica Guzman Wellnest/TQM  Beth Foster Hillside/QA  Marlene Sandoval Star View Community Services  Wanta Yu LA County DMH QA  Myan Le LACDMH Quality Improvement  Brenda Moreno California Behavioral Health Clinic - Dignity Health  Janelle Dent Children's Institute, Inc  Sirarotoga Solomona SCHARP  Misty Aronoff Step Up on Second  Alexis Orens LCSW Telecare LA4 FSP  Michael D. Olsen Enki Health Services, Inc.  Jenny McKirdy-Corletto Gateways Child and Adolescent Outpatient Program  Jamie Campos Pacific Clinics  Lucine khachtourians Children's bureau magnolia</p>

<p>Laura Aquino Amanecer CCS  Rebecca Fahey Gateways Percy Village  Chris Lenik OYHFS  Monique Robertson Wellnest/TQM  Sauntrie Abellera LACDMH Compliance  Misook Nierodzik, Psy. D. Korean American Family Services  cindy torres Vista del mar child and family services  Mari Loera Northeast Mental Health  Jonathan Figueroa Exodus Recovery Inc.  MARRISA NOORI st. annes family services/QI  Ana Ochoa Alma Family Services  Dora Escalante Jewish Family Service  Ashlei Sullivan The People Concern  Brittany Rodriguez-Yanez Boys Republic/Quality Assurance  Jessica Estrada KYCC  Linda Santiman Los Angeles LGBT Center  Angelica Sanchez Enriquez DMH Downtown Mental Health Center  Chris Lenik OYHFS  Rosemary Stevens SCHARP/Barbour &amp; Floyd Medical Associates  Nicole Gutman Hollywood Mental Health Center</p>
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AGENDA ITEMS	DECISIONS AND ACTIONS	RESPONSIBLE UNIT/STAFF	DUE DATE
Clinical PIP Project	<ul style="list-style-type: none"> <li>• Clinical Performance Improvement Project “PIP”</li> <li>• Designed to improve quality and improvement</li> <li>• Problem &gt; Causes &gt; Interventions</li> <li>• Goal is to implement in contracted site</li> <li>• Goal to improve maternal mental health, lgbtqia2-s, trauma, children’s</li> </ul>	Myan Le	

	<p>mental health, reducing rehospitalizations</p> <ul style="list-style-type: none"> <li>• Suggested on having an employee PIP for staff performance</li> <li>• Please feel free to email with any PIP feedback/ideas: Myan Le - <a href="mailto:myle@dmh.lacounty.gov">myle@dmh.lacounty.gov</a></li> </ul>		
Online QA Resources	<ul style="list-style-type: none"> <li>• Updated documents, forms, videos, trainings</li> <li>• Questions: <a href="mailto:qualityassurance@dmh.lacounty.gov">qualityassurance@dmh.lacounty.gov</a></li> </ul>	Wanta Yu	
Medical Certification Update	<ul style="list-style-type: none"> <li>• May 11 COVID Waiver stopped</li> <li>• Starting onsite inspections within the next two weeks for directly operated clinics</li> <li>• Review Medi-Cal certifications</li> <li>• Have 180 days to complete; including fire inspections</li> </ul>	David Lee	
CPS Survey Updates	<ul style="list-style-type: none"> <li>• Survey Drop Off <b>ONLY</b> SA 4 – NEMHC 3303 N Broadway, LA, CA 90031</li> </ul>	Nicole Gutman	

**NEXT MEETING:** June 20, 2023 at 10am