



LOS ANGELES COUNTY
**DEPARTMENT OF
 MENTAL HEALTH**
 hope. recovery. wellbeing.

**LOS ANGELES COUNTY DEPARTMENT OF MENTAL HEALTH
 SERVICE AREA 4 QUALITY IMPROVEMENT COUNCIL (QIC) MEETING**

Date: 6/20/23
 Time: 10-11am

Type of meeting:	Virtual meeting	
Meeting Link:		
Members Present:	Alexis Orens LCSW	Telecare LA4 FSP & OCS
	Ana Ochoa	Alma Family Services
	Anell Tercero	SCHARP
	Angelica Sanchez Enriquez	DMH Downtown Mental Health Center
	Barbara Audoma	El Centro del Pueblo
	Beth Foster	Hillsides/QA
	Brittany Rodriguez- Yanez	Boys Republic
	Carmen Solis	Alma Family Services
	Chris Lenik	Optimist Youth Homes
	Cristina Sandoval	CHLA-QueensCare
	David Palmer	Boys Republic - Silverlake Residence
	Dora Escalante	Jewish Family Service
	Edith Cruz	Amanecer CCS
	Elizabeth Mota	CMMD-LACDMH
	Emma Mendez	Amanecer Community Counseling Services
	Esther Lee	CMMD LACDMH

Geraldine Gomez	SBCAP
Jamie Campos	Pacific Clinics
Janelle Dent	Children's Institute Inc.
Jennifer McKirdy-Corletto	Gateways Child and Adolescent Outpatient Program
Jessica Estrada	KYCC
Joanna Caysido	The People Concern
Kellie Noyes	Wellnest
laura Aquino	Amanecer CCS
Linda Santiman	Los Angeles LGBT Center
Lisa Harvey	Para Los Ninos
Lucine Khachtourians	Magnolia Children's bureau
Mari Loera	Northeast MH
Marlene Sandoval	Star View Community Services
MARRISA NOORI	ST ANNES / QI
Michael Olsen	Enki Health Services, Inc.
Misook Nierodzik, Psy. D.	Korean American Family Services
Misty Aronoff	Step Up on Second
Monique Robertson	Wellnest/TQM
Myan Le	LACDMH QI
Nancy Trinh	SSG Alliance / FSP, Outpatient, QA
Nicole Gutman	Hollywood MHC
Patricia Miller	VIP-CMHC
Rami Alrayes	Children's Hospital Los Angeles
Rebecca Fahey	Gateways Percy Village
Renee Yu	SSG Alliance
ROSAURA RUIZ	EISNER HEALTH
Rozell Robinson	Children's Bureau
Sandi Long	Gateways Homeless Services 1097 and Gateways Wellness Center 6757
Vannessa Martin	Dignity Community Care dba California Behavioral Health Clinic

	Victoria Juarez	Ssg Alliance	
	Wanta Yu	LACDMH QA	

AGENDA ITEMS	DECISIONS AND ACTIONS	RESPONSIBLE UNIT/STAFF	DUE DATE
Introductions and Minute Review	New members: SSG; CMMD E. Mohammed Minutes approved	Nicole Gutman	N/A
QI Consumer Perception Survey Week Debriefing, Feedback and Recommendations	Preliminary Info and gathering feedback about CPS 2023. -Ques/feedback about admin support of caregivers and info on electronic version not aligning with paper or PDF copies. -Feedback to incorporate use of tablets for in person appointments. -Looking at text reminders to be turned back on for next year. -Online surveys combined most common. 26.8% response increase from 2022 to 2023. Any further questions or feedback please reach out to Myan. Myan Le email myle@dmh.lacounty.gov	Myan Le	N/A
QA LE Provider Chart Reviews	QA LE Chart Review- Highlight of Observations	Wanta Yu	N/A

	<p>-High quality of care reflected in documentation and assessments covered the 7 required domains for the most part.</p> <p>-Key themes and issues with Assessments identified and shared such as lack of thoroughness and issues with consistency/accuracy of information.</p> <p>-EHR technical issues.</p> <p>-Key themes with Problem List shared such as providers in varying stages of implementing PL.</p> <p>-Key themes observed with Care/Treatment Plans such as providers moving away from formal treatment plan documentation. High risk behaviors often not being addressed in the plan for treatment.</p> <p>-Key themes for progress notes shared such as medical necessary services nor clearly documented. Claiming issues and timeliness issues also identified.</p> <p>-Key Themes for Medication consents such as, missing consents and needed when medication is prescribed and when changes are made.</p> <p>-Some Takeaways: less is more, capture critical information.</p> <p>Email questions to QualityAssurance@dmh.lacounty.gov</p> <p>Wanta Yu email wyu@dmh.lacounty.gov</p>		
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<p>CalAim Payment Reform Readiness</p>	<p>Where are agencies at in terms of preparing? How are agencies preparing staff?</p> <ul style="list-style-type: none"> -Agency shared version of the Procedure Codes per staff role as a cheat sheet. -Presenting what is considered direct client care and what is billable. -Drop in trainings scheduled. -Taxonomy changes are being prioritized. -Ques for feedback about productivity adjustments since doc no billable. Some waiting to see how the first months will go. Another agency has made a weekly decrease starting 7/1. -Collaborative Documentation Training coming soon by DMH. 	<p>Nicole Gutman</p>	
<p>Miscellaneous/Questions</p>			<p>N/A</p>

NEXT MEETING: (No meeting in July) August 15, 2023