



**LOS ANGELES COUNTY DEPARTMENT OF MENTAL HEALTH
SERVICE AREA 4 QUALITY IMPROVEMENT COUNCIL (QIC) MEETING**

Date: 8/15/22
Time: 10-11am

Type of meeting:	Virtual meeting	
Meeting Link:		
Members Present:	Aden Michael, LCSW	SBCAP (prevention Bureau)
	Alexis Orens LCSW	Telecare LA4 FSP & OCS
	Allison Hardey	Hillsides
	Ana Ochoa	Alma Family Services
	Angelica Sanchez Enriquez	DMH Downtown Mental Health
	Barbara Audoma	El Centro del Pueblo
	Brittany Rodriguez-Yanez	Boys Republic/QA
	Chris Lenik	Optimist
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	CHRISTINE HAN	KOREAN AMERICAN FAMILY SERVICES
	Daisy Herrera	Gateways Normandie Village East
	David Palmer	Boys Republic - Silverlake Residence
	Deb Guagliardo	Boys Republic STRTP
	Dora Escalante	Jewish Family Service
	Edith Cruz	Amanecer CCS
	Elizabeth Mota	CMMD-LACDMH

Emma Mendez	Amanecer Community Counseling Services
Esreruleh Mohammad	CMMD
Esther Lee	CMMD LACDMH
Grace Park	KYCC
Jamie Campos	Pacific Clinics
Janelle Dent	Children's Institute. Inc
Jennifer Rodriguez Flores	1730299959
Jennifer Rodriguez Flores	Didi Hirsch Psychiatric Services
Jenny McKirdy-Corletto	Gateways Child and Adolescent Outpatient Program
Joana Reyes	Gateways Homeless Services - PATH
Joanna Caysido	The People Concern
Jonathan Figueroa	Exodus Recovery Inc.
Kellie Noyes	Wellnest
Laura Aquino	Amanecer CCS
Leo Hernandez	Optimist Youth Home and Family Services
Linda Santiman	Los Angeles LGBT Center
Lisa Harvey	Para Los Ninos
Lucine Khachtourians	Childrens Bureau magnolia 7782A
Marlene Sandoval	Star View Community Services
Michael Olsen	Enki Health Services, Inc.
Misty Aronoff	Step Up on Second
Myan Le	LACDMH QI
Nancy Trinh	SSG Alliance
Rami Alrayes	Children's Hospital Los Angeles
Rebecca Fahey	Gateways Percy Village
Rozell Robinson	Children's Bureau
Sandi Long	Gateways Homeless Services and Wellness Center
Sauntrie Abellera	LACDMH Compliance

	Silvia Yan	SSG - Asian Pacific Counseling & Treatment Centers	
	Susana Gomez	Pacific Clinics	
	Vannessa Martin	Dignity Community Care dba California Behavioral Health Clinic	
	Victoria Juarez	SSG Alliance	
	Wanta Yu	LACDMH QA	

AGENDA ITEMS	DECISIONS AND ACTIONS	RESPONSIBLE UNIT/STAFF	DUE DATE
Introductions and Minute Review	Minutes approved	Nicole Gutman	N/A
Provider Feedback on Service Area QIC Meetings	<p>June survey to assess levels of Satisfaction</p> <ul style="list-style-type: none"> • Updated agendas on DMH QI website • Easier access to ask questions • Create a survey or facilitate discussion on needs of your SA QIC membership, including meeting dates/times, virtual meetings vs in-person, use breakout rooms and chats • Send agenda prior to meetings that highlight provider questions • Incorporate provider presentation and community updates • Provide information from QA and QI through the facilitation of 	Myan Le	N/A

	<p>discussion to address implementation and barriers</p> <ul style="list-style-type: none"> • Consider providing DO and Legal Entity / contracted provider information separately • Request that SRTPS reps attend QIC meetings 		
Proposals for Future Meetings	<p>Live Poll</p> <ul style="list-style-type: none"> • Brief intro for one agency at each meeting • More presentations on agencies' QI projects and process • Add section for community/program announcements 	Nicole Gutman	N/A
QA Knowledge Assessment Reform	<p>Purpose</p> <ul style="list-style-type: none"> • Help identify areas of documentation claiming related information that need to be emphasized in trainings and as a tool • Discharge summary is no longer required, but if you find it useful, you can keep doing it. • For more information: • Knowledge Assessment Surveys - Department of Mental Health (lacounty.gov) • Contact: Marc Borkheim MBorkheim@dmh.lacounty.gov 	Wanta Yu	N/A
Miscellaneous/Questions/Feedback	<p>David Palmer</p> <ul style="list-style-type: none"> • Having hard time with IBHIS and modifiers. 	Nicole Gutman	N/A

	<ul style="list-style-type: none">• Any update on SRTPS being automatically approved? Answer pending-Wanta Yu- no Updates at this time and• Family and group therapy and locked out against individual therapy, solution: claim group therapy first and add modifier. This is confusing, clinicians spend too much time trying to figure out how to bill and wonder if it will it get denied if not done in a certain order. He will submit a HEAT ticket. Answer pending, QA bulletin 23-04.		
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NEXT MEETING: 9/19/23 @ 10am