



**LOS ANGELES COUNTY DEPARTMENT OF MENTAL HEALTH
 SERVICE AREA 4 QUALITY IMPROVEMENT COUNCIL (QIC) MEETING**

Date: 9/19/2023
 Time: 10-11am

Type of meeting:	Virtual meeting	
Meeting Link:		
Members Present:	Carmen Solis, LCSW	Alma Family Services
	Edith Cruz	Amanecer CCS
	Laura Aquino	Amanecer CCS
	Estefania Orelo	Amanecer Community Counseling Service
	Emma Mendez	Amanecer community counseling services
	Brittany Rodriguez- Yanez	Boys Republic
	Cristina Sandoval	CHLA-QueensCare
	Sauntrie Abellera	DMH Compliance
	Ania Ahmadi	DMH Compliance
	Angelica Sanchez Enriquez	DMH Downtown Mental Health Center
	Susan Lutz	DMH Downtown Mental Health Center
	Daiya Cunnane	DMH QI
	Elizabeth Mota	DMH-CMMD
	Barbara Audoma	El centro del pueblo
	Michael D. Olsen	Enki
	Sandi Long	Gateways
	Kimberly Guajardo	Gateways Hospital

	Rebecca Fahey	Gateways Percy Village
	Jenna Radloff	Hillsides
	Nicole Gutman	Hollywood Mental Health
	Dora Escalante	Jewish Family Service
	Misook Nierodzik	Korean American Family Services
	Jessica Estrada	KYCC
	Grace Park	KYCC
	Wanta Yu	LACDMH QA
	Mari Loera	NEMHC
	Chris Lenik	Optimist
	Chris Lenik	Optimist
	Leo Hernandez	optimist Youth Home and Family Services
	Jamie Campos	Pacific Clinics
	Lisa Harvey	Para Los Ninos
	Geraldine Gomez	SBCAP
	Nancy Trinh	SSG Alliance
	Victoria Juarez	SSG Alliance
	Silvia Yan	SSG-Asian Pacific Counseling & Treatment Centers
	Misty Aronoff	Step Up on Second
	Alexis Orens LCSW	Telecare LA4 FSP & OCS
	Joanna Caysido	The People Concern
	Ashlei Sullivan	The People Concern
	Marlene Sandoval	VIP Community Mental Health
	Jessica Guzman	Wellnest/TQM

AGENDA ITEMS	DECISIONS AND ACTIONS	RESPONSIBLE UNIT/STAFF	DUE DATE
Introductions and Minute Review	We'll ask for folks to introduce themselves and their roles at their agencies so we can familiarize everyone with who's on the call at each coming meeting.	Nicole Gutman	N/A

	Minutes approved		
QI EQRO	<ul style="list-style-type: none"> Daiya Cunnane is new LACDMH QI Liaison dcunnane@dmh.lacounty.gov 10/16-10/18,2023 EQRO Review 2 services areas are selected (SA 6 and 8) as participants, both LE and DO. Focus groups where information is elicited about interacting with DMH. Areas of improvement are solicited. Participating clients and caregivers are given \$25 gift certificate for participating. Encouraging clients and participants to participate and join focus groups. 	Daiya Cunnane	N/A
QA Key Findings from DCHS Triennial Chart Review FY 2021/2022 Collaborative Documentation	<ul style="list-style-type: none"> State audit Sept 2022 findings. 80 charts from both adult and children population. Both LE and DO charts. All Pre-CalAIM findings. Assessments, date of documentation was needed. Signature of person providing services was missing including co-signatures and licensure status Medication consents- signatures missing from beneficiary, no verbal consent was documented. Not all elements required were present. date of documentation was needed. Signature of person providing services was missing including co-signatures and licensure status. Requirements can be found in organization providers manual. <p>Organization Providers Manual Updated 9.14.2023 https://content.govdelivery.com/attachments/CALACOUNTY/2023/09/14/file_attachments/2615428/ORGANIZATIONAL%20PROVIDER%27S%20MANUAL%20Final%209-14-23.pdf</p> <p>MH 730 Medication Consent Form http://file.lacounty.gov/SDSInter/dmh/1135992_MH730MedicationConsent.pdf</p> <ul style="list-style-type: none"> ICC/IHBS- lacking evidence client under 21 years of age received individualized determination of eligibility and need for ICC services and IHBS. Lacking evidence that CFT meeting for ICC beneficiaries was provided. 	Wanta Yu	N/A

ICC, IHBS and TFC Services Manual

https://www.dhcs.ca.gov/Documents/ChildrensMHContentFlaggedForRemoval/Manuals/Medi-Cal_Manual_Third_Edition.pdf

ICC Online Training Video

http://lacountymediahost.granicus.com/MediaPlayer.php?clip_id=8584

PDF

https://file.lacounty.gov/SDSInter/dmh/1078650_IntensiveCareCoordinationServicesPowerpoint9-23-20.pdf

Upcoming Trainings

Integrated Core Practice Model Foundational Training: 9/25/23, 10/4/23

Promoting Placement Stability Utilizing the Child and Family Team (CFT) Process: 9/22/23, 10/2/23

Child and Family Team Facilitator Training: 9/26/23 & 9/27/23; 10/10/23 & 10/11/23

Role of the Clinician: Participating in the Child and Family Team (CFT)

Process: 10/31/202

Events Hub

<https://eventshub.dmh.lacounty.gov/>

- Collaborative Documentation Training

https://lacountymediahost.granicus.com/MediaPlayer.php?clip_id=11087

For link to training with vignettes email QA

Email questions to

QualityAssurance@dmh.lacounty.gov

Wanta Yu email

wyu@dmh.lacounty.gov

Collaborative Documentation-Group Discussion	<ul style="list-style-type: none"> • Poll on Implementing Collaborative Documentation- How often is your agency using Collaborative Documentation? Sometimes 51% Consistently 18% Never 18% Half the time 11% 27 responses • Prompt questions like “what did we do today?” when working with kids. • One agency stated not used with kids younger than 11 years of age. • For FSP traveling can be a barrier and planning for time to document. • Field services can also prove to be challenging with issues of space i.e. schools 	Nicole Gutman	
Miscellaneous/Questions/ Feedback	<ul style="list-style-type: none"> • No updates on STRTPS at this time. • No updates on holding Student Intern claims • Peer Support Claims are ready to be accepted by IHBS • Call for announcements from participants encouraged for today and future meetings. 	Nicole Gutman	N/A

NEXT MEETING: (No meeting in Oct) November 21, 2023