



**LOS ANGELES COUNTY DEPARTMENT OF MENTAL HEALTH  
 SERVICE AREA 4 QUALITY IMPROVEMENT COUNCIL (QIC) MEETING**

Date 11/15/2022  
 Time 10:00-11:00 AM

|                         |                          |  |
|-------------------------|--------------------------|--|
| <b>Type of meeting:</b> | Virtual meeting          |  |
| <b>Meeting Link:</b>    |                          |  |
| <b>Members Present:</b> | Alexis Orens LCSW        | Telecare LA4 FSP   |
|                         | Ana Ochoa                | Alma Family Services   |
|                         | Brittany Rodriguez-Yanez | Boys Republic/ Mental Health QA  |
|                         | Carlo Diaz               | NEMHC  |
|                         | Carmen Chacon            | SSG  |
|                         | Charlotte Bautista       | Gateways Hospital & Mental Health Center (Child & Adolescent Outpatient Program) |
|                         | Chloe gomez              | Jwch institute   |
|                         | Claudia Martinez         | St. Anees  |
|                         | David Lee                | Medi-Cal Certification   |
|                         | David Palmer             | Boys Republic  |
|                         | Deborah Guagliardo       | Boys Republic / STRTP  |
|                         | Dora Escalante           | Jewish Family Service of Los Angeles   |
|                         | Elizabeth Javier         | Optimist Youth Home and Family Services  |

|                    |  |
|--------------------|--|
| Elizabeth Mota     | LACDMH   |
| Genevieve Morgan   | Pacific Clinics  |
| Jamie Campos       | Pacific Clinics  |
| Janelle Dent       | Children's Institute. inc  |
| Jenna Radloff      | Hillsides  |
| Jessica Guzman     | Wellnest   |
| Joanna Caysido     | The People Concern   |
| Jonathan Figueroa  | Exodus Recovery Inc.   |
| Kim Peterson       | Aviva Family and Children's Services   |
| Kimberly Guajardo  | Gateways-Percy Village   |
| Laura Aquino       | Amanecer CCS   |
| Lilia Sheynman     | Gateways Normandie Village   |
| Lisa Harvey        | Para Los Ninos   |
| Marlene Sandoval   | Star View Community Services Long Beach  |
| Michael Olsen      | Enki Health Services, Inc.   |
| Michelle Michicoff | Northeast Mental Health Center   |
| Misty Aronoff      | Step Up on Second  |
| Nicole Gutman      | Hollywood MHC  |
| Patricia Miller    | VIP CMHC   |
| Rebecca Fahey      |  |
| Gokgoz             | Gateways Percy Village   |
| rosaura ruiz       | Eisner Health  |
| Rosemary Stevens   | Southern California Health & Rehabilitation Program/Barbour & Floyd Medical Associates |
| Rozell Robinson    | Children's Bureau  |
| Sauntrie Abellera  | Compliance, DMH  |
| Silvia Yan         | SSG - Asian Pacific Counseling & Treatment Centers                                     |
| Susan Lowe, LMFT   | United American Indian Involvement   |

| AGENDA ITEMS   | DECISIONS AND ACTIONS   | RESPONSIBLE UNIT/STAFF | DUE DATE |
|--|---|------------------------|----------|
| Introductions and Minute Review  | Introduction of Daiya Cunnane as new QI lead and Michelle Michicoff as new co-chair   | Nicole Gutman          | n/a      |
| SA 4 Demographic Report  | Daiya presented on results of demographic reports for SA4 and trends seen in SA4 population served. DMH is putting a focus on reporting disparities. -Advocating for sites to accurately capture demographic info in EHR  | Daiya Cunnane          | n/a      |
| Employee Wellbeing and Team Moral: Adapting to CalAIM changes (Breakout Rooms) | Breakout Rooms were created and members engaged in small group discussion on employee wellbeing and how they are adapting to CalAIM changes, Themes from the small group were shared with the whole group.  | Carlo/whole group      | n/a      |
| QA Plans   | Robin introduced the idea of agencies presenting their QA plans in upcoming meetings and obtained feedback from group. Discussion on 2 common QA Questions re: COS and Assessments. Specified that COS can be billed for Active clients if the intervention is Outreach and Engagement. There are no Maximum hours or number of times when billing for Assessment. Robin will verify if information is in the COS manual Wanta Yu will be replacing Robin as the QA Lead for SA4 in 2023. | Robin Washington       | 1/17/23  |

**Electronically Signed & Submitted by:**

Nicole Gutman

**NEXT MEETING:** January 17<sup>th</sup>, 2023 10:00-11:00 A